

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 25 February 2020 2:17 PM
To: Chan, Shu Hui Agnes; SUR
Cc: assignments
Subject: RE: CMTD2000443/AGC - LKK(NR)/ GW2R & SBW7280S ACC ON 24.01.20 ALONG YISHUN AVE 8 TWDS YISHUN AVE 1 - pls arr suv on 30/1
Attachments: WhatsApp Image 2020-02-25 at 9.26.44 AM.jpeg

Dear Agnes,

Our surveyor had viewed the 2 videos and contact area was at o/s rear portion of TP vehicle.

In our surveyors view, the damages are consistent to the accident

Please see attached scene photo and there was contact between both vehicles.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Monday, 24 February 2020 4:54 PM
To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: CMTD2000443/AGC - LKK(NR)/ GW2R & SBW7280S ACC ON 24.01.20 ALONG YISHUN AVE 8 TWDS YISHUN AVE 1 - pls arr suv on 30/1

Dear Agnes,

Thanks. Received. Will check and get back to you

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Sent: Monday, 24 February 2020 4:51 PM
To: SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: CMTD2000443/AGC - LKK(NR)/ GW2R & SBW7280S ACC ON 24.01.20 ALONG YISHUN AVE 8 TWDS YISHUN AVE 1 - pls arr suv on 30/1

Dear Sirs

We herewith enclosed 2 footages for your attention.

Thank you.

Best Regards

Agnes Chan

Claims Division

D: 6329 5327 | T: 6461 6555 | F: 6221 3147



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From: Chan, Shu Hui Agnes

Sent: Monday, 24 February, 2020 4:48 PM

To: 'SUR' <sur@lkkauto.com>

Cc: 'assignments' (assignments@lkkauto.com) <assignments@lkkauto.com>

Subject: RE: CMTD2000443/AGC - LKK(NR)/ GW2R & SBW7280S ACC ON 24.01.20 ALONG YISHUN AVE 8 TWDS YISHUN AVE 1 - pls arr suv on 30/1

Dear LKK

We herewith enclosed 2 GIA report for your attention.

Thank you.

Best Regards

Agnes Chan

Claims Division

D: 6329 5327 | T: 6461 6555 | F: 6221 3147



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From: Chan, Shu Hui Agnes

Sent: Tuesday, 4 February, 2020 11:20 AM

To: SUR <sur@lkkauto.com>

Cc: 'assignments' (assignments@lkkauto.com) <assignments@lkkauto.com>

Subject: RE: CMTD2000443/AGC - LKK(NR)/ GW2R & SBW7280S ACC ON 24.01.20 ALONG YISHUN AVE 8 TWDS
YISHUN AVE 1 - pls arr suv on 30/1

Dear LKK

We herewith enclosed 2 GIA and the footages for your attention.

Please advise whether the damages of SBW7280S are consistent.

Thank you.

Best Regards

Agnes Chan

Claims Divison

D: 6329 5327 | T: 6461 6555 | F: 6221 3147



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From: Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>

Sent: Monday, 3 February, 2020 11:17 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; SUR <sur@lkkauto.com>

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: RE: CMTD2000443/AGC - LKK(NR)/ GW2R & SBW7280S ACC ON 24.01.20 ALONG YISHUN AVE 8 TWDS YISHUN AVE 1 - pls arr suv on 30/1

Dear Sir/ Madam

Enclosed preliminary revised of vehicle SBW7280S

Date of survey : 31/01/2020

Number of days : 2 days

Thank you.

Best Regards,

Yvonne Wong (Ms) | Case Handler (BEHALF DENISE)

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonnewong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

Sent: Wednesday, January 29, 2020 3:06 PM

To: hupmotor@gmail.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: CMTD2000443/AGC - LKK(NR)/ GW2R & SBW7280S ACC ON 24.01.20 ALONG YISHUN AVE 8 TWDS YISHUN AVE 1 - pls arr suv on 30/1

Without Prejudice

Our Reference: CMTD2000443/AGC

Your Reference: SBW7280S

Hi David,

We acknowledged receipt of your claim documents and will appoint LKK Auto Consultants to conduct the survey.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/ agnes.chan@sompo.com.sg .

We regret to inform that we are unable to revert on liability as we have yet to receive our insured's accident report.

Aside to **LKK AUTO**,

Please make arrangement to conduct the survey for **SBW7280S** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Ms. Agnes.

Thank you.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Wednesday, January 29, 2020 2:13 PM

To: hupmotor@gmail.com; Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: FW: RE : ACCIDENT ON : 24/01/2020, INVOLVING CLIENT'S (SBW7280S) & YOUR INSURED (GW 2 R) ALONG YISHUN AVE 8 TWDS YISHUN AVE 1

Hi David,

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Hi Colleagues,

Please assist to register the case.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: David Ang <hupmotor@gmail.com>

Sent: Wednesday, January 29, 2020 12:05 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Henry, Irene James <irene.henry@sompo.com.sg>

Subject: RE : ACCIDENT ON : 24/01/2020, INVOLVING CLIENT'S (SBW 7280 S) & YOUR INSURED (GW 2 R) ALONG YISHUN AVE 8 TWDS YISHUN AVE 1

Dear Sirs,

Attach our estimate bill, GIA third party insurer search fee, client's GIA report, insurance certificate & log card for your reference & attention,

Kindly assign your panel surveyor (LKK Auto Consultants Pte. Ltd) to survey client's damaged vehicle on : **30/01/2020 (1.30pm to 2.30pm) as owner waiting**, Please revert & confirm the survey assignment.

Kindly revert & confirm client's third party claims liability, reference & OIC, as we are looking for direct settlement.

Best Regards

David Ang

Tel : 6784 0039, Fax : 6784 0076, HP : 9815 4655

Mailing Address :

Hup Motor Trading & Service

Blk 9004 Tampines St 93

#01-120

Singapore 528838