

# Trans-cab Auto Services Pte Ltd

No. 58 Defu Lane 1 Singapore 539498

Tel No. : 6287 6666 Fax No. : 6287 7764

Co./GST Reg. No. 201019626G

Our Reference : RAO 1507-033

Your Reference : SHR 25224

Date : 14 AUG 2015

India International Insurance Pte Ltd  
64 Cecil Street  
#05-00 IOB Building  
Singapore 049711  
Attention : Motor Claims Dept

WITHOUT PREJUDICE  
BY HAND

Dear Sir / Madam

ACCIDENT INVOLVING SHR 25224 AND SHC 57535  
ON 4/7/2015 AT 2350 HRS ALONG Jalan Besar T-X Dunlop Street

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (Inclusive of 7% GST)	:	\$ <u>1276.14</u>
2.	Loss of Rental for <u>2</u> days @ \$ <u>133.75</u> per day	:	\$ <u>267.50</u>
3.	Loss of Income for <u>2</u> days @ \$ <u>100.00</u> per day	:	\$ <u>200.00</u>
4.	LTA Search Fee	:	\$ <u>6.00</u>
5.	Survey Fee	:	\$ <u>          </u>
TOTAL			\$ <u>1749.64</u>

We enclose a copy of the following documents for your consideration :-

- |    |                                 |    |                                 |
|----|---------------------------------|----|---------------------------------|
| a. | GIA report lodged by our driver | d. | Rental rate and mileage records |
| b. | Certificate of Insurance        | e. | Authorization To Act            |
| c. | Original final repair bill      | f. | Survey Report                   |

Kindly let us have your discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours faithfully

TRANS-CAB AUTO SERVICES PTE LTD



JASMINE TAN

General Manager

DID : 6603 1250

Email : [jasminetan@transcabservices.com.sg](mailto:jasminetan@transcabservices.com.sg)

Note : Please fax or email to [claims@transcabservices.com.sg](mailto:claims@transcabservices.com.sg) for any future correspondence.

## TRANS-CAB AUTO SERVICES PTE LTD

No. 42 Sungei Kadut Street 1 Singapore 729346

Tel: 6287 6666 Fax: 6281 1400

GST Reg No. : 201019626G

Co. Reg No. : 201019626G

### Authorization to Act

I SEOW MOH SENG (Hirer), S0242677C (NRIC no.) hereby  
authorize Trans-Cab Services Pte Ltd to act on my behalf to claim for my loss of earnings for  
the accident involving SHC5753S and SHA2522Y  
along Jalan Besar T-X Dunlop Street on 04.07.2015  
at 2350 hrs.

In addition, I also hereby authorize the above payment to be made in favour of Trans-Cab  
Auto Services Pte Ltd upon settlement.

Dated this 04 day of 07 2015.

  
(Hirer's signature)

Name: SEOW MOH SENG

NRIC Number: S0242677C

Address: BLK 3 EVERTON PARK

#09-73 Singapore 080003



INDIA INTERNATIONAL INSURANCE PTE LTD

Co. Reg. No. 1190700720 (GNT. Reg. No. M2-0070000-X)  
44 (Cecil Street) #04-005 (4th Floor) / 10th Building / Singapore 049711  
Office (65) 63376100 Email: insurance@india.com.sg  
Fax (65) 62244174 Website: www.ii.com.sg

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref:  
Claimant Ref: AAD1507-033 (SHC5753S)

We/I, Trans-cab Auto Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 638.07 (repair cost), S\$ 173.75 (loss of ~~rental~~), S\$ --- (search fee), vehicle no. SHC5753S that was damaged pursuant to the accident which occurred on 04/07/2015 (date) at Jalan Besar T-X Dunlop Street (location) involving vehicle no. SHA2522Y (insured vehicle). This is pursuant to the inspection conducted on 06/07/2015 (date) at "the workshop".

We/I confirm that we/I am/are authorized by the owner Trans-cab Services Pte Ltd ("the third party claimant") of vehicle no. SHC5753S to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement, lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHC5753S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 811.82 to Trans-cab Auto Services Pte Ltd.

Dated this 30 day of January, 2020.

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (PODS)

TRANS-CAB SERVICES PTE LTD  
NO. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764  
Singapore

Claims Service Assistant

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607168R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

**Trans-Cab Auto Services Pte Ltd**

58 Defu Lane 1 Singapore 539498

Tel: 6287 6666

Fax: 6287 7754

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>INDIA INTERNATIONAL INSURANCE PTE LTD</b> 64 CECIL STREET #05-00 IOB BUILDING 049711 Singapore  <b>ATTENTION:</b>	<b>INVOICE NO. :</b> INV1507-156 <b>DATE :</b> 31. July 2015 <b>REFERENCE N :</b> AAD1507-033 <b>TERMS :</b> <b>DUE DATE :</b> 31. July 2015 <b>PAGE :</b> 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5753S,DOA 04.07.15(PART-BY-PART-15)	1	1,276.14	1,276.14

Total SGD Excl. GST : 1,192.65 ✓

7% GST : 83.49

\*\*\*\* ONE THOUSAND TWO HUNDRED SEVENTY SIX AND 14/100 SGD

Total SGD Incl. GST : 1,276.14

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to change interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. &amp; O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

6. July 2015

To Whom It May Concern

Dear Sir / Madam,

**Accident on 04/07/15 11:50 PM at Jalan Besar T-X Dunlop Street**

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5753S. The taxi was hired to SEOW MOH SENG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$133.75 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with First Capital Insurance Ltd on a third party basis at the material time of the accident.
3. Please liaise with us directly far any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

This is a computer generated print-out. No signature is required.



## Hsiao Tong (LKKAUTO)

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**From:** Sherini Pillai <sherini@iii.com.sg>  
**Sent:** Wednesday, 29 January 2020 2:29 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

Hi Hsiao Tong,

Please proceed.

Best Regards,  
Sherini Pillai  
**Motor & Work Injury Claims Department**  
64 Cecil Street, #04/#05 IOB Building, Singapore 049711 DID:  
DID: 6347 6128 Fax: 6224 4174  
Company Registration No. 198703792K



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**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Wednesday, January 29, 2020 2:22 PM  
**To:** Sherini Pillai <sherini@iii.com.sg>  
**Subject:** RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that third party accepted our offer at \$811.82(all-in). Kindly refer to the attached email from third party for your easy reference.

Kindly advise if we may proceed to re-open the case and proceed with necessary.

Thanks.

*"Wishing you a Happy and Prosperous New Year"*



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Saturday, 11 March 2017 11:50 AM

**To:** 'Sherini Pillai' <[sherini@iii.com.sg](mailto:sherini@iii.com.sg)>

**Subject:** RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

Dear Sherini,

We refer to the above matter.

We have made an offer(50%) to third party since **Oct 2015**. We have follow-up with reminders to third-party repairer on our offer. However there was no response from them up-to-date.

In view of non-development from the third-party, we will proceed to temporarily close this two(2) years outstanding claim file and submit our survey report to your good-office.

In future, if there are any new developments from the claimant, we will inform you for our further handling.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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**From:** Sherini Pillai [<mailto:sherini@iii.com.sg>]

**Sent:** Tuesday, 6 October, 2015 2:26 PM

**To:** Hsiao Tong <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Neo Wei Min Mike <[mike@iii.com.sg](mailto:mike@iii.com.sg)>; Manivel Priyadarshini <[manivel@iii.com.sg](mailto:manivel@iii.com.sg)>; Gunaseelan <[guna@iii.com.sg](mailto:guna@iii.com.sg)>

**Subject:** RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

Hi Hsiao Tong,

Mandate approved at \$811.82.



Please proceed.

Thank you

Best Regards  
Sherini Pillai  
Motor Claims Dept  
India International Insurance Pte Ltd  
64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 128 Fax: 6224 4174  
Email: [sherini@iii.com.sg](mailto:sherini@iii.com.sg)

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**From:** Neo Wei Min Mike  
**Sent:** Tuesday, October 06, 2015 2:04 PM  
**To:** Sherini Pillai  
**Cc:** Hsiao Tong; Manivel Priyadarshini; Gunaseelan  
**Subject:** FW: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

Dear Sherini,

Please assist to review liability and provide mandate to LKK.

Dear Guna & Priya,

Please assist with 1<sup>st</sup> letter

Thank you

Best regards  
Mike Neo  
Motor Claims Dept  
India International Insurance  
64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 227 Fax: 62244174  
Email: [mike@iii.com.sg](mailto:mike@iii.com.sg)  
Co. Reg Number: 198703792K

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**From:** Hsiao Tong [<mailto:chewht@lkkauto.com>]  
**Sent:** Tuesday, 6 October, 2015 1:42 PM  
**To:** Neo Wei Min Mike  
**Subject:** RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

**PODS – Express Settlements**

**PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street**

Dear Mike,

We advise our recommendation as follows:

(a) Liability : 50% (e.g. 50% or 100%)

(b) Quantum

COR(w/GST) : \$ 1,276.14

LOU/ Rental : \$ 267.50 (2days x \$133.75)

LOI : \$ 80.00 (2days x \$40.00)

: \$ 1,623.64

@50% : \$ 811.82

LTA search fee : -

**Total** : **\$ 811.82**

Veh Model : RENAULT LATITUDE (A)1995cc

(c) Remarks :

Please revert with your approval / mandate / instructions, if any.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax:

6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Neo Wei Min Mike [<mailto:mike@iii.com.sg>]

**Sent:** Wednesday, 22 July, 2015 11:37 AM

**To:** Hsiao Tong

**Subject:** RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

Dear Hsiao Tong,

Pls proceed w 50%

Thank you

Best regards

Mike Neo

Motor Claims Dept

India International Insurance

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 227 Fax: 62244174

Email: [mike@iii.com.sg](mailto:mike@iii.com.sg)

**From:** Hsiao Tong [mailto:chewht@lkkauto.com]

**Sent:** Saturday, 18 July, 2015 12:05 PM

**To:** Motor Claim - III; Neo Wei Min Mike

**Subject:** RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

**PODS – Express Settlements**

**PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street**

Dear Sirs/Madam,

We advise liability as follows for Direct Settlement:

Liability : 50% (e.g. 50% or 100%)

Officer-In-Charge Mandate : \_\_\_\_\_ (e.g. agree or disagree)

Remarks : Conflicting Version. Insured driver reported that TP moved off from stationary position while he was making a right turn.

Best Regards,

**Hsiao Tong** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax:

6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Roger Yap [mailto:Roger@iii.com.sg] **On Behalf Of** Motor Claim - III

**Sent:** Wednesday, 8 July, 2015 6:16 PM

**To:** Kai Qin (LKK Auto); Neo Wei Min Mike

**Cc:** KKLau; Admin A; Hsiao Tong; Zayyer

**Subject:** RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

Hi Kai Qin,

We refer to your email below dated .

We attach copy of our driver's SAS report as requested.

Kindly note that the claim handler is Mr Mike.

Thank you.

Best Regards,

**Roger Yap**

**Motor Claim Dept.**

**From:** Kai Qin (LKK Auto) [<mailto:KaiQin@lkkauto.com>]

**Sent:** Wednesday, 8 July, 2015 10:43 AM

**To:** Motor Claim - III

**Cc:** KKLau; Admin A; Hsiao Tong; Zayyer

**Subject:** PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

**PODS – Express Settlements**

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 5753S at M/s Trans-cab Auto Services Pte Ltd - Sungei Kadut.

Enclosed herewith a copy of TP's SAS report, estimated cost of repair and photographs of TP vehicle in its damaged condition for your perusal.

Please be informed that estimated cost of repair is \$ 11,638.15.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

**Kai Qin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [KaiQin@lkkauto.com](mailto:KaiQin@lkkauto.com) | fax: 6741-4108

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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