

15/5/2010

INS. CASE OWNER:

Shonni
CC3 / III150 11383 / KP93

LKK:

IDAC:

ASSIGNMENT

Surveyor:

Kenneth

DOI:

617/115

Date / Time:

617/115

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHA 25224

Name of Insured:

CTPL

Insured Tel No.:

65508768

HP:

D.O.A: 4.7.15

Excess Sec II :SS

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age: ONG KIM LENG

Driver Tel No.:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

MCOM 0016

HYUNDAI SONATA

JLN BESAR / DUNLOP ST JUNCTION

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

(V/L: YES / NO Insured Liability:

% Final ? Yes / No

SHC 57535



INSRS:

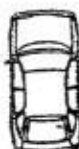
WSP:

Tel:

Liability:

RMKS:

7pm - 1.45



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time	FOR CSO ONLY:	STAGE	DATE / PIC
14/7/15	Is driver the owner? (YES / NO)	Finalisation:	
4/7	If NO, Driver Name / Age:	Email AIG for OI GIA:	
	Driver's Own Vehicle Number:	Apt letter to OI:	
	Insurance Company:	Call OI:	
	SHC 57535-X	After call ltr to OI:	
	SHA 25224-X	Type Report:	
18/7/15	Email to TI to seek 50% liability	Prepare Invoice:	
21/7/15	TI agreed 50%	Others:	
23/7/15	Email to TP WSP 50%	Documentation Check List:	Handler Typist
25/9/15	Finalised done.	OI Apt Ltr:	
	KIV BI claim.	Authorisation To Act:	
29/9/15	File pass to type mandate	Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		LTA / GIA:	
		Medical Bill:	
		Approval Email:	
		Payment Breakdown Form:	
		Others:	
11/7/17	Email to TI: No response from TP on 50% offer. We will proceed to temporary close file.		
14/3/17	File pass to close (up). Doc checked by CAT.		

COPY SENT
14/3/17

FINAL SETTLEMENT	Date:	Confirm with	% (Agreed / Assessed)	BOLA S/N No.:
Repair Cost:	SS	Final Liability:		If NO or B 28, Ass. Lia:
Loss of Rental:	SS	(days)		
Loss of Use:	SS	(\$ x days)		
Disbursement:			1) Claim status: Normal/Reject/Private Settle (up)	
Legal Cost:	SS		2) Report Format: TP	
			3) Survey fee: \$350.00	
	cc	Global Sum: SS		

(Return file to TI)

ASS. REC. BY:

REF: III

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

<input checked="" type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: _____

IDAC Accident Rpt: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

02 days

Res.: Yes or No

Lum Sum: _____

1.13.1%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____

Person Contacted: _____

Veh No: SH 57335Yr Regn: 07.15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: RenaultLatitude c.c. 1995Colour: WhiteAC Insured / Std / NI / NASp. Reading: 1179

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: VIF1AB215AUC281Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 215/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front

Rear

R/Bal. 9 mmR/Bal. 9 mmL/Bal. 9 mmL/Bal. 9 mmD.O.A. 4/7/15D.O.I. 6/7/15Survey held at ✓Des. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

25/9/15 #1192.65 Confirmed Jasmine (2x133.75)Await for injury settlement(Exp #16445.50/90%)

Date/Time, File Pass to?



: Prel. Report

1)



: Final Report

Date/Time, File Return to?

2)

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)

: Interview (\$ _____)



: Tech. Invs (\$ _____)



: Weekend (\$ _____)



Survey Fee: _____

Transportation: _____

S + P.S. \$ _____

Photos _____

Other _____

TOTAL

TRANS-CAB AUTO SERVICES PTE LTD
 NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346
 TEL NO.6287 6666 FAX NO.6366 8862
 CO/GST REG NO.201019626G
SHC 5753S - III

Not Authorized
1.B.1
81192.685
Resumy B4 paint
ROEL

Vehicle No.: **SHC 5753S - ROEL**
 Chassis No.: VF1ABL15AUC281581
 Vehicle Make: RENAULT
 Vehicle Model: LATITUDE
 Date of Accident : 04.07.2015
 Third Party Insurer : **III**

PART			LIST	
1	1	BUMPER COVER FRT	\$	<i>re</i> 968.78 X
2	1	BUMPER RETAINER FRT LH	\$	<i>See</i> 116.47 X
3	1	BUMPER BRACKET FRT LH	\$	<i>See</i> 115.98 X
4	1	BUMPER SUPPORT FRT LH	\$	<i>See</i> 18.37 X
5	1	AIR CLEANER LOWER	\$	<i>See</i> 271.26 X
6	1	STEERING PUMP ELECTRIC	\$	<i>See</i> 1,543.08 X
7	1	HEADLAMP LH	\$	<i>See</i> 911.10 X
8	1	FENDER PANEL FRT LH	\$	<i>By</i> 602.95 X
9	1	FENDER WHEELARCH FRT LH	\$	<i>See</i> 107.33 X
10	1	DOOR PANEL FRT LH	\$	<i>re</i> 2,188.20 X
11	1	DOOR MIRROR RH	\$	<i>See</i> 1,141.08 X
TOTAL			\$	7,984.61
10%			\$	798.46
			\$	7,186.15

Special Nett

1	1SET	FRONT BUMPER CLIP	\$	<i>re</i> 66.00 X
2	1SET	WHEELARCH CLIP LH	\$	<i>re</i> 66.00 X
3	1	CAP HUB LH FRT	\$	<i>See</i> 35.00 X
4	1	RIM LH FRT	\$	<i>See</i> 385.00 X
5	1	TYRE LH FRT	\$	<i>See</i> 330.00 X
6	1	DOOR STICKER "Trans-cab" LH	\$	<i>re</i> 80.00 X
7	1	DOOR STICKER "Classic" LH	\$	<i>re</i> 30.00 X
TOTAL			\$	992.00
TOTAL PARTS			\$	8,178.15

Panel beating, knocking and straightening
 the necessary portion, remove and
 renewal of parts, adjust and realign the
 same

\$ 1,400.00 *2001*

TRANS-CAB AUTO SERVICES PTE LTD

NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346

TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

SHC 5753S - III**ROEL**

To Check Electrical Lighting Concerned.	\$	170.00	106
Putty and spray painting of the affected portion.	\$	1,500.00	4401
To check steering geometry and computer wheel alignment	\$	220.00	✓
To transfer of tire, rim and on wheel balancing.	\$	170.00	×

TOTAL	\$	3,460.00
Over All Total	\$	11,638.15

(PARTS BY PARTS) Repair Days**5 Days**

Kai Qin (LKK Auto)

From: Roger Yap <Roger@iii.com.sg> on behalf of Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 8 July, 2015 6:16 PM
To: Kai Qin (LKK Auto); Neo Wei Min Mike
Cc: KKLau; Admin A; Hsiao Tong; Zayyer
Subject: RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street
Attachments: TP GIA REPORT.PDF; TP ESTIMATE.PDF; Full page photo.pdf; SHA2522Y.PDF

Hi Kai Qin,

We refer to your email below dated .

We attach copy of our driver's SAS report as requested.

Kindly note that the claim handler is Mr Mike.

Thank you.

Best Regards,

Roger Yap

Motor Claim Dept.

India International Insurance Pte Ltd

From: Kai Qin (LKK Auto) [mailto:KaiQin@lkkauto.com]
Sent: Wednesday, 8 July, 2015 10:43 AM
To: Motor Claim - III
Cc: KKLau; Admin A; Hsiao Tong; Zayyer
Subject: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

PODS – Express Settlements

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 5753S at M/s Trans-cab Auto Services Pte Ltd - Sungei Kadut.

Enclosed herewith a copy of TP's SAS report, estimated cost of repair and photographs of TP vehicle in its damaged condition for your perusal.

Please be informed that estimated cost of repair is \$ 11,638.15.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Hsiao Tong

From: Neo Wei Min Mike <mike@iii.com.sg>
Sent: Wednesday, 22 July, 2015 11:37 AM
To: Hsiao Tong
Subject: RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

Dear Hsiao Tong,

Pls proceed w 50%

Thank you

Best regards
Mike Neo
Motor Claims Dept
India International Insurance
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 227 Fax: 62244174
Email: mike@iii.com.sg
Co. Reg Number: 198703792K

From: Hsiao Tong [mailto:chewht@lkkauto.com]
Sent: Saturday, 18 July, 2015 12:05 PM
To: Motor Claim - III; Neo Wei Min Mike
Subject: RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

PODS – Express Settlements

PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

Dear Sirs/Madam,

We advise liability as follows for Direct Settlement:

Liability : 50% (e.g. 50% or 100%)

Officer-In-Charge Mandate : _____ (e.g. agree or disagree)

Remarks : Conflicting Version. Insured driver reported that TP moved off from stationary position while he was making a right turn.

Best Regards,

Hsiao Tong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Roger Yap [<mailto:Roger@iii.com.sg>] **On Behalf Of** Motor Claim - III

Sent: Wednesday, 8 July, 2015 6:16 PM

To: Kai Qin (LKK Auto); Neo Wei Min Mike

Cc: KKLau; Admin A; Hsiao Tong; Zayyer

Subject: RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

Hi Kai Qin,

We refer to your email below dated .

We attach copy of our driver's SAS report as requested.

Kindly note that the claim handler is Mr Mike.

Thank you.

Best Regards,

Roger Yap

Motor Claim Dept.

India International Insurance Pte Ltd

From: Kai Qin (LKK Auto) [<mailto:KaiQin@lkkauto.com>]

Sent: Wednesday, 8 July, 2015 10:43 AM

To: Motor Claim - III

Cc: KKLau; Admin A; Hsiao Tong; Zayyer

Subject: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

PODS – Express Settlements

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 5753S at M/s Trans-cab Auto Services Pte Ltd - Sungei Kadut.

Enclosed herewith a copy of TP's SAS report, estimated cost of repair and photographs of TP vehicle in its damaged condition for your perusal.

Hsiao Tong

From: Hsiao Tong
Sent: Thursday, 23 July, 2015 8:58 AM
To: 'JasmineTan' (jasminetan@transcabservices.com.sg); Zhe Wei (zhewei.kek@transcabservices.com.sg); claims@transcabservices.com.sg
Subject: DOA: 04/07/2015; Your ref: SHC 5753S *Our Ref: CC3/III15011383/Kpq3 [ACCIDENT INVOLVING SHA 2522Y & SHC 5753S]
Attachments: The statement of SHA 2522Y.pdf

Your ref: **SHC 5753S**
Our Ref: CC3/III15011383/Kpq3

WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING SHA 2522Y & SHC 5753S ON 04/07/2015

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no conclusive evidence to substantiate either's parties version. Enclosed here with our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer **50%** to your client's claim.

Kindly revert.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Hsiao Tong Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong

From: Hsiao Tong
Sent: Tuesday, 6 October, 2015 1:42 PM
To: 'Neo Wei Min Mike'
Subject: RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street
Attachments: LKKAdjustment1.pdf; LKKInspection.pdf; Survey Photos.pdf; TP LOD_SHC 5753S.pdf

PODS – Express Settlements

PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

Dear Mike,

We advise our recommendation as follows:

- (a) Liability : 50% (e.g. 50% or 100%)
- (b) Quantum
 - COR(w/GST) : \$ 1,276.14
 - LOU/ Rental : \$ 267.50 (2days x \$133.75)
 - LOI : \$ 80.00 (2days x \$40.00)
 - : \$ 1,623.64
 - @50% : \$ 811.82
 - LTA search fee : -
 - Total : \$ 811.82**
 - Veh Model : RENAULT LATITUDE (A)1995cc
- (c) Remarks :

Please revert with your approval / mandate / instructions, if any.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Neo Wei Min Mike [mailto:mike@iii.com.sg]
Sent: Wednesday, 22 July, 2015 11:37 AM
To: Hsiao Tong
Subject: RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

Dear Hsiao Tong,

Pls proceed w 50%

Hsiao Tong

From: Hsiao Tong
Sent: Tuesday, 6 October, 2015 5:11 PM
To: 'JasmineTan' (jasminetan@transcabservices.com.sg); Zhe Wei (zhewei.kek@transcabservices.com.sg); claims@transcabservices.com.sg
Subject: RE: DOA: 04/07/2015; Your ref: SHC 5753S *Our Ref: CC3/III15011383/Kpq3 [ACCIDENT INVOLVING SHA 2522Y & SHC 5753S]
Attachments: The statement of SHA 2522Y.PDF

Without Prejudice

Dear Jasmine,

We refer to the above matter.

We propose settlement as follows: -

COR(w/GST)	\$ 1,276.14
Loss of Rental (2days x \$133.75)	\$ 267.50
Loss of Income (2days x \$40.00))	\$ 80.00
	\$ 1,623.64
@50%	\$ 811.82
LTA search fee	-
Total	\$ 811.82

Kindly revert.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong
Sent: Thursday, 23 July, 2015 8:58 AM
To: 'JasmineTan' (jasminetan@transcabservices.com.sg); Zhe Wei (zhewei.kek@transcabservices.com.sg); claims@transcabservices.com.sg
Subject: DOA: 04/07/2015; Your ref: SHC 5753S *Our Ref: CC3/III15011383/Kpq3 [ACCIDENT INVOLVING SHA 2522Y & SHC 5753S]

Your ref: **SHC 5753S**
Our Ref: CC3/III15011383/Kpq3

WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING SHA 2522Y & SHC 5753S ON 04/07/2015

Hsiao Tong

From: Sherini Pillai <sherini@iii.com.sg>
Sent: Tuesday, 6 October, 2015 2:26 PM
To: Hsiao Tong
Cc: Neo Wei Min Mike; Manivel Priyadarshini; Gunaseelan
Subject: RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

Hi Hsiao Tong,

Mandate approved at \$811.82.

Please proceed.

Thank you

Best Regards

Sherini Pillai

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 128 Fax: 6224 4174

Email: sherini@iii.com.sg

From: Neo Wei Min Mike
Sent: Tuesday, October 06, 2015 2:04 PM
To: Sherini Pillai
Cc: Hsiao Tong; Manivel Priyadarshini; Gunaseelan
Subject: FW: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

Dear Sherini,

Please assist to review liability and provide mandate to LKK.

Dear Guna & Priya,

Please assist with 1st letter

Thank you

Best regards

Mike Neo

Motor Claims Dept

India International Insurance

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 227 Fax: 62244174

Email: mike@iii.com.sg

Co. Reg Number: 198703792K

From: Hsiao Tong [mailto:chewht@lkkauto.com]

Sent: Tuesday, 6 October, 2015 1:42 PM

To: Neo Wei Min Mike

Subject: RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

PODS – Express Settlements

PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

Dear Mike,

We advise our recommendation as follows:

(a) Liability	: 50% (e.g. 50% or 100%)
(b) Quantum	
COR(w/GST)	: \$ 1,276.14
LOU/ Rental	: \$ 267.50 (2days x \$133.75)
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@50%	: \$ 811.82
LTA search fee	: -
Total	: \$ 811.82
Veh Model	: <u>RENAULT LATITUDE (A)1995cc</u>

(c) Remarks :

Please revert with your approval / mandate / instructions, if any.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Neo Wei Min Mike [mailto:mike@iii.com.sg]

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Dear Hsiao Tong,

Pls proceed w 50%

Thank you

Best regards

Mike Neo

Motor Claims Dept

India International Insurance
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 227 Fax: 62244174
Email: mike@iii.com.sg
Co. Reg Number: 198703792K

From: Hsiao Tong [<mailto:chewht@lkkauto.com>]

Sent: Saturday, 18 July, 2015 12:05 PM

To: Motor Claim - III; Neo Wei Min Mike

Subject: RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

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Dear Sirs/Madam,

We advise liability as follows for Direct Settlement:

Liability : 50% (e.g. 50% or 100%)

Officer-In-Charge Mandate : _____ (e.g. agree or disagree)

Remarks : Conflicting Version. Insured driver reported that TP moved off from stationary position while he was making a right turn.

Best Regards,

Hsiao Tong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Sent: Wednesday, 8 July, 2015 6:16 PM

To: Kai Qin (LKK Auto); Neo Wei Min Mike

Cc: KKLau; Admin A; Hsiao Tong; Zayyer

Subject: RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

Hi Kai Qin,

We refer to your email below dated .

We attach copy of our driver's SAS report as requested.

Kindly note that the claim handler is Mr Mike.

Thank you.

Best Regards,

Roger Yap
Motor Claim Dept.
India International Insurance Pte Ltd

From: Kai Qin (LKK Auto) [mailto:KaiQin@lkkauto.com]
Sent: Wednesday, 8 July, 2015 10:43 AM
To: Motor Claim - III
Cc: KKLau; Admin A; Hsiao Tong; Zayyer
Subject: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

PODS – Express Settlements

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 5753S at M/s Trans-cab Auto Services Pte Ltd - Sungei Kadut.

Enclosed herewith a copy of TP's SAS report, estimated cost of repair and photographs of TP vehicle in its damaged condition for your perusal.

Please be informed that estimated cost of repair is \$ 11,638.15.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Kai Qin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: KaiQin@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 11 March, 2017 11:50 AM
To: 'Sherini Pillai'
Subject: RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

Dear Sherini,

We refer to the above matter.

We have made an offer(50%) to third party since **Oct 2015**. We have follow-up with reminders to third-party repairer on our offer. However there was no response from them up-to-date.

In view of non-development from the third-party, we will proceed to temporarily close this two(2) years outstanding claim file and submit our survey report to your good-office.

In future, if there are any new developments from the claimant, we will inform you for our further handling.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sherini Pillai [mailto:sherini@iii.com.sg]

Sent: Tuesday, 6 October, 2015 2:26 PM

To: Hsiao Tong <chewht@lkkauto.com>

Cc: Neo Wei Min Mike <mike@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>; Gunaseelan <guna@iii.com.sg>

Subject: RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

Hi Hsiao Tong,

Mandate approved at \$811.82.

Please proceed.

Thank you

Best Regards

Sherini Pillai

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 128 Fax: 6224 4174
Email: sherini@iii.com.sg

From: Neo Wei Min Mike
Sent: Tuesday, October 06, 2015 2:04 PM
To: Sherini Pillai
Cc: Hsiao Tong; Manivel Priyadarshini; Gunaseelan
Subject: FW: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

Dear Sherini,

Please assist to review liability and provide mandate to LKK.

Dear Guna & Priya,

Please assist with 1st letter

Thank you

Best regards
Mike Neo
Motor Claims Dept
India International Insurance
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 227 Fax: 62244174
Email: mike@iii.com.sg
Co. Reg Number: 198703792K

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Sent: Tuesday, 6 October, 2015 1:42 PM
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Dear Mike,

We advise our recommendation as follows:

- (a) Liability : 50% (e.g. 50% or 100%)
- (b) Quantum
 - COR(w/GST) : \$ 1,276.14
 - LOU/ Rental : \$ 267.50 (2days x \$133.75)
 - LOI : \$ 80.00 (2days x \$40.00)
 - : \$ 1,623.64
 - @50% : \$ 811.82

LTA search fee : -
Total : **\$ 811.82**
Veh Model : RENAULT LATITUDE (A)1995cc

(c) Remarks :

Please revert with your approval / mandate / instructions, if any.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax:

6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Neo Wei Min Mike [<mailto:mike@iii.com.sg>]

Sent: Wednesday, 22 July, 2015 11:37 AM

To: Hsiao Tong

Subject: RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

Dear Hsiao Tong,

Pls proceed w 50%

Thank you

Best regards

Mike Neo

Motor Claims Dept

India International Insurance

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 227 Fax: 62244174

Email: mike@iii.com.sg

Co. Reg Number: 198703792K

From: Hsiao Tong [<mailto:chewht@lkkauto.com>]

Sent: Saturday, 18 July, 2015 12:05 PM

To: Motor Claim - III; Neo Wei Min Mike

Subject: RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

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Dear Sirs/Madam,

We advise liability as follows for Direct Settlement:

Liability : 50% (e.g. 50% or 100%)

Officer-In-Charge Mandate : _____ (e.g. agree or disagree)

Remarks : Conflicting Version. Insured driver reported that TP moved off from stationary position while he was making a right turn.

Best Regards,

Hsiao Tong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax:

6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Roger Yap [<mailto:Roger@iii.com.sg>] **On Behalf Of** Motor Claim - III

Sent: Wednesday, 8 July, 2015 6:16 PM

To: Kai Qin (LKK Auto); Neo Wei Min Mike

Cc: KKLau; Admin A; Hsiao Tong; Zayyer

Subject: RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

Hi Kai Qin,

We refer to your email below dated .

We attach copy of our driver's SAS report as requested.

Kindly note that the claim handler is Mr Mike.

Thank you.

Best Regards,

Roger Yap

Motor Claim Dept.

India International Insurance Pte Ltd

From: Kai Qin (LKK Auto) [<mailto:KaiQin@lkkauto.com>]

Sent: Wednesday, 8 July, 2015 10:43 AM

To: Motor Claim - III

Cc: KKLau; Admin A; Hsiao Tong; Zayyer

Subject: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

WITHOUT PREJUDICE

Dear Sir / Madam,

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Enclosed herewith a copy of TP's SAS report, estimated cost of repair and photographs of TP vehicle in its damaged condition for your perusal.

Please be informed that estimated cost of repair is \$ 11,638.15.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Kai Qin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: KaiQin@lkkauto.com | fax: 6741-4108

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Trans-cab Auto Services Pte Ltd

No. 58 Defu Lane 1 Singapore 539498

Tel No. : 6287 6666 Fax No. : 6287 7764

Co./GST Reg. No. 201019626G

Our Reference : PAO 1507-033

Your Reference : SHA 25224

Date : 14 AUG 2015

India International Insurance Pte Ltd

64 Cecil Street

#05-00 IOB Building

Singapore 049711

Attention : Motor Claims Dept

WITHOUT PREJUDICE
BY HAND

Dear Sir / Madam

ACCIDENT INVOLVING SHA 25224 AND SHC 57535
ON 4/7/2015 AT 2350 HRS ALONG Jalan Besar T-X Dunlop Street

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	:	\$ <u>1276.14</u>
2.	Loss of Rental for <u>2</u> days @ \$ <u>133.75</u> per day	:	\$ <u>267.50</u>
3.	Loss of Income for <u>2</u> days @ \$ <u>100.00</u> per day	:	\$ <u>200.00</u>
4.	LTA Search Fee	:	\$ <u>6.00</u>
5.	Survey Fee	:	\$ <u> </u>
TOTAL		:	\$ <u>1749.64</u>

We enclose a copy of the following documents for your consideration :-

- | | | | |
|----|---------------------------------|----|---------------------------------|
| a. | GIA report lodged by our driver | d. | Rental rate and mileage records |
| b. | Certificate of Insurance | e. | Authorization To Act |
| c. | Original final repair bil | f. | Survey Report |

Kindly let us have your discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours faithfully

TRANS-CAB AUTO SERVICES PTE LTD



JASMINE TAN

General Manager

DID : 6603 1250

Email : jasminetan@transcabservices.com.sg

Note : Please fax or email to claims@transcabservices.com.sg for any future correspondence.

TRANS-CAB AUTO SERVICES PTE LTD

No. 42 Sungei Kadut Street 1 Singapore 729346

Tel: 6287 6666 Fax: 6281 1400

GST Reg No. : 201019626G

Co. Reg No. : 201019626G

Authorization to Act

I SEOW MOH SENG (Hirer), S0242677C (NRIC no.) hereby authorize Trans-Cab Services Pte Ltd to act on my behalf to claim for my loss of earnings for the accident involving SHC5753S and SHA2522Y along Jalan Besar T-X Dunlop Street on 04.07.2015 at 2350 hrs.

In addition, I also hereby authorize the above payment to be made in favour of Trans-Cab Auto Services Pte Ltd upon settlement.

Dated this _____ day of _____ 2015.

(Hirer's signature)

Name: SEOW MOH SENG

NRIC Number: S0242677C

Address: BLK 3 EVERTON PARK

#09-73 Singapore 080003

Trans-Cab Auto Services Pte Ltd

58 Defu Lane 1 Singapore 539498

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: INDIA INTERNATIONAL INSURANCE PTE LTD 64 CECIL STREET #05-00 IOB BUILDING 049711 Singapore ATTENTION:	INVOICE NO. : INV1507-156 DATE : 31. July 2015 REFERENCE N : AAD1507-033 TERMS : DUE DATE : 31. July 2015 PAGE : 1
--	---

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5753S;DOA 04.07.15(PART-BY-PART-15)	1	1,276.14	1,276.14

Total SGD Excl. GST : 1,192.65 ✓
7% GST : 83.49

****** ONE THOUSAND TWO HUNDRED SEVENTY SIX AND 14/100 SGD****Total SGD Incl. GST : 1,276.14**

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
2) Please quote our Invoice Number during payment.
3) We reserve the right to change interest @ 1.5% per month on overdue invoice.
4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

6. July 2015

To Whom It May Concern

Dear Sir / Madam,

Accident on 04/07/15 11:50 PM at Jalan Besar T-X Dunlop Street

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5753S. The taxi was hired to SEOW MOH SENG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$133.75 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with First Capital Insurance Ltd on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

This is a computer generated print-out. No signature is required.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 11 March, 2017 11:50 AM
To: 'Sherini Pillai'
Subject: RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

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In future, if there are any new developments from the claimant, we will inform you for our further handling.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sherini Pillai [mailto:sherini@iii.com.sg]

Sent: Tuesday, 6 October, 2015 2:26 PM

To: Hsiao Tong <chewht@lkkauto.com>

Cc: Neo Wei Min Mike <mike@iii.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>; Gunaseelan <guna@iii.com.sg>

Subject: RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

Hi Hsiao Tong,

Mandate approved at \$811.82.

Please proceed.

Thank you

Best Regards

Sherini Pillai

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 128 Fax: 6224 4174
Email: sherini@iii.com.sg

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Please assist to review liability and provide mandate to LKK.

Dear Guna & Priya,

Please assist with 1st letter

Thank you

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Dear Mike,

We advise our recommendation as follows:

- (a) Liability : 50% (e.g. 50% or 100%)
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 - COR(w/GST) : \$ 1,276.14
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 - : \$ 1,623.64
 - @50% : \$ 811.82

LTA search fee : -
Total : \$ 811.82
Veh Model : RENAULT LATITUDE (A)1995cc

(c) Remarks :

Please revert with your approval / mandate / instructions, if any.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax:

6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Neo Wei Min Mike [<mailto:mike@iii.com.sg>]

Sent: Wednesday, 22 July, 2015 11:37 AM

To: Hsiao Tong

Subject: RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

Dear Hsiao Tong,

Pls proceed w 50%

Thank you

Best regards

Mike Neo

Motor Claims Dept

India International Insurance

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 227 Fax: 62244174

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Sent: Saturday, 18 July, 2015 12:05 PM

To: Motor Claim - III; Neo Wei Min Mike

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Liability : 50% (e.g. 50% or 100%)

Officer-In-Charge Mandate : _____ (e.g. agree or disagree)

Remarks : Conflicting Version. Insured driver reported that TP moved off from stationary position while he was making a right turn.

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Hsiao Tong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax:

6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Roger Yap [<mailto:Roger@iii.com.sg>] **On Behalf Of** Motor Claim - III

Sent: Wednesday, 8 July, 2015 6:16 PM

To: Kai Qin (LKK Auto); Neo Wei Min Mike

Cc: KKLau; Admin A; Hsiao Tong; Zayyer

Subject: RE: PODS III Ref: (TBA) LKK Ref: CC3/III15011383/Kpq3 Accident on 04.07.2015 involving SHA2522Y (India) and SHC5753S (TP) along/at Jalan Besar T-X Dunlop Street

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Best Regards,

Roger Yap

Motor Claim Dept.

India International Insurance Pte Ltd

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Thank you.

Best Regards,

Kai Qin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: KaiQin@lkkauto.com | fax: 6741-4108

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