

Surveyor

Steve

REF:

A16

CC3/A1620001559/Gvd3

Merimen

ASSIGNMENT

31 May/2019

From:

Date:

Veh No:

SML 75290

Yr Regn:

23/11

Estimated Cost:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP.RES / OD.RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No:

Make:

Audi A3

c.c

999

at Workshop m/s

Colour

Blue

AC: Insured / Std / NI / NA

of

Sp.Reading

19675

T/Radio: Insured / Std / NI / NA

Insured.

Eng/No:

Policy No.

999994154 999993894

CiNo:

W142228V4KA062061

Claims No.

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

3000

Steering: Inorder / Jammed / Leaked / Burnt or

(Client's Record)

Brake: Inorder / Jammed / Leaked / Burnt or

Make of Veh:

Mod: NII / S/R/m / STD A/R/m or

(Policy Condition)

Tyre Size:

F: 205/55R16

R:

Remark: The veh had commenced its repair at the time of inspection.



BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Bal. or Market Value:

Front

Rear

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal.

6

mm

R/Bal.

6

mm

GIA / PP. Seen:

Consistent? : Yes or No

L/Bal.

6

mm

L/Bal.

6

mm

Est. Repairs:

days

Res.:

Yes or No

D.O.A.

23/1/20

D.O.I.

29/1/20

Lum Sum:

%

3 Val.:

Yes or No

Survey held at

Premises, Bengi

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S / NIS / UIC / Rooftop or

Front LH

Date:

Person Contacted:

Vehicle: IN / OUT

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MV-116 R

30/6/20

@ 13:18 pm revised PA to Becard via merimen

30/6/20

@ 13:27 pm mandate requested authorise repair to ALH v's merimen

5/2/20

Recd approved \$11,793 from Victor by merimen

5/2/20

Informed Kee Siang c/A ex \$3000 by email

22/7/20

Final fig \$10,707.36 confirmed by email (Red 19,028.64, 64%)

Date/Time, File Pass to?



: Proll. Report

Days Of Repair:

5

1)



: Final Report

Resurvey No. of Trip:

1

Date/Time, File Return to?

Survey Fee:

Transportation:

\$ + RS. SI

Piggy

Others

TOTAL

2) 14/9/20-Typist

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech Invs (\$



: Weekend (\$

Report Format: Merimen

Lump Sum / I.B.I: (\$ 10,707.36

Veron Chen (LKKAUTO)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Tuesday, 11 February 2020 11:01 AM
To: Veron Chen (LKKAUTO); SUR
Cc: Lim, Kok-Chong; Fong, Andy-SY
Subject: RE: SML7529D/ OD / 5774786889SG-DOA: 23/1/2020

Hi Veron,

Kindly note that this is not repair time where different opinion time might occur. These parts are replaced where Principle has establish a standard replacement factory time. On what basis are your surveyor to overwrite the Principle time?

Thanks & Regards

Victor Koh
AIG
Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Monday, February 10, 2020 5:57 PM
To: Koh, Victor-CK; SUR
Cc: Lim, Kok-Chong; Fong, Andy-SY
Subject: [EXTERNAL] RE: SML7529D/ OD / 5774786889SG-DOA: 23/1/2020

This message is from an external sender; be cautious with links and attachments.

Dear Victor,

Our surveyor opinion, remove and re-refit front bumper and related features and accessories-1 day, same for fender.

Headlamp approximately ½ day.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 5 February 2020 10:49 AM

To: Koh, Victor-CK <Victor-CK.Koh@aig.com>; SUR <sur@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>
Subject: RE: SML7529D/ OD / 5774786889SG

Dear Victor,

Will check revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Wednesday, 5 February 2020 10:43 AM
To: SUR <sur@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>
Subject: SML7529D/ OD / 5774786889SG

Hi ,

Kindly justify why 2.5 days of labour still allow when we have inform of our expectation.

Thanks & Regards

Victor Koh

AIG

Claims Technical Controller

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

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Headlamp approximately ½ day.

Best Regards,

Veron Chen | Case Handler

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Victor Koh

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Victor-ck.koh@aig.com | www.aig.com

Veron Chen (LKKAUTO)

To: Koh, Victor-CK; SUR
Cc: Lim, Kok-Chong; Fong, Andy-SY
Subject: RE: SML7529D/ OD / 5774786889SG-DOA: 23/1/2020

Dear Victor,

According to surveyor, justify 2.5 days of labour (front bumper, front LH fender and headlamp).

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*On Surveyor opinion, remove 4 right front
bump and related
features and accessories
features - 1 day
same for fender.*

From: Veron Chen (LKKAUTO)

Sent: Wednesday, 5 February 2020 10:49 AM

To: Koh, Victor-CK <Victor-CK.Koh@aig.com>; SUR <sur@lkkauto.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>

Subject: RE: SML7529D/ OD / 5774786889SG

*Headlamp approximately
1/2 day.*

Dear Victor,

Will check revert.

Best Regards,

Veron Chen | Case Handler

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Claims Technical Controller
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Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

*our opinion of labour 2.5 days break down (front
Bumper, Front LH fender & Headlamp).*

<boojohnny@gmail.com>

Subject: RE: - RE: RE: - RE: - SML7529D / 5774786889SG-DOA: 23/1/2020

Dear Kee Siang,

As instructed by our client , please proceed to repair the **insured vehicle SML 7529D, (Excess \$3000/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 5 February 2020 9:48 AM

To: claims@premiumauto.com.sg; 'Mithoosingh, Aashweenjeetkaur' <Aashweenjeetkaur.Mithoosingh@aig.com>;

Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: - RE: RE: - RE: - SML7529D / 5774786889SG

Dear Kee Siang,

Still pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@premiumauto.com.sg <claims@premiumauto.com.sg>

Sent: Wednesday, 5 February 2020 9:42 AM

To: 'Mithoosingh, Aashweenjeetkaur' <Aashweenjeetkaur.Mithoosingh@aig.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: - RE: RE: - RE: - SML7529D / 5774786889SG

Dear Lkk,

Repair authorised ?

**Best Regards,
Kee Siang**

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

D. +65 6768 9911 **P.** +65 9871 9902

e. claims@premiumauto.com.sg **w.** www.audi.com.sg



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person.
Thank you

From: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>

Sent: Wednesday, 5 February 2020 9:19 AM

To: Claims <claims@premiumauto.com.sg>; admin-d@lkkauto.com

Subject: - RE: RE: - RE: - SML7529D / 5774786889SG



This is a secure, encrypted message. To read it, open the attachment.

Este es un mensaje cifrado y seguro. Para leerlo, abra el archivo adjunto.

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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 5 February 2020 2:10 PM
To: claims@premiumauto.com.sg; SUR
Cc: (nora.khai@premiumauto.com.sg); (boojohnny@gmail.com)
Subject: RE: - RE: RE: - RE: - SML7529D / 5774786889SG-DOA: 23/1/2020

Dear Kee Siang,

As instructed by our client , please proceed to repair the **insured vehicle SML 7529D, (Excess \$3000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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To: claims@premiumauto.com.sg; 'Mithoosingh, Aashweenjeetkaur' <Aashweenjeetkaur.Mithoosingh@aig.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: - RE: RE: - RE: - SML7529D / 5774786889SG

Dear Kee Siang,

Still pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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Cc: 'Claims' <claims@premiumauto.com.sg>
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Dear Lkk,

Repair authorised ?

**Best Regards,
Kee Siang
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
D. +65 6768 9911 P. +65 9871 9902
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

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To: Claims <claims@premiumauto.com.sg>; admin-d@lkkauto.com
Subject: - RE: RE: - RE: - SML7529D / 5774786889SG



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After that, open the attachment.

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View Received Message

This mail is associated with :

***SML7529D (5774786889SG)**
OD
Jan 23 2020 2:00PM
[PREMIUM AUTOMOBILES PTE LTD]
Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on **05/02/2020 10:39 AM.**

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$11793.00) - SML7529D - Claim Handler: Mithoo Singh, Aashweenjeet Kaur

Approved:11793.00:Kindly justify why 2.5 days of labour allow? Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

- RE: RE: - RE: - SML7529D / 5774786889SG

From: Mithoosingh, Aashweenjeetkaur
To: Claims, admin-d@lkkauto.com
Cc:
Sent: Wednesday, 5 February, 2020 9:18:35 AM

Hi Syafiq,

Noted. Final excess is \$3,000.

Thanks and regards,

Aashweenjeet Kaur (Aashween)

AIG

Claims Adjuster II

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002215

Aashweenjeetkaur.Mithoosingh@aig.com | www.aig.sg

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, February 4, 2020 5:32 PM

To: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; admin-d@lkkauto.com

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: [EXTERNAL] RE: - RE: - SML7529D / 5774786889SG

This message is from an external sender; be cautious with links and attachments.

Dear all,

Attached is the amended GIA report for your reference.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199602271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Ler, Bernard-JQ

Date: 30 Jan 2020

Preliminary Advice

Vehicle No	: SML7529D	Accident Date	: 23/01/2020
Make	: AUDI A3	Policy No.	:
Assignment Date	: 30/01/2020	Excess	: S\$0.00
Date of Inspection	: 29/01/2020	Est. Duration of Repair	: 5 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front LH portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	29,736.00
Revised Amount	:S\$	11,793.00
Check Items (Estimated)	:S\$	7,054.00
Total	:S\$	18,847.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	116,000.00
COE / PARF Rebate	:S\$	48,950.00
Salvage Value	:S\$	
Margin for Repair	:S\$	67,050.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	271W
Vehicle Details	
Vehicle No.:	SML7529D
Vehicle to be Exported:	No
Intended Deregistration Date:	30 Jan 2020
Vehicle Make:	AUDI
Vehicle Model:	A3 SB 1.0 TFSI S TRONIC (LED & NAV)
Primary Colour:	Blue
Manufacturing Year:	2019
Engine No.:	CHZC28402
Chassis No.:	WAUZZZ8V4KA062061
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$22,824.00
Original Registration Date:	31 May 2019
First Registration Date:	31 May 2019
Transfer Count:	0
Actual ARF Paid:	\$23,954.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 May 2029
PARF Rebate Amount:	\$17,965.00
Intended COE Rebate Details	
COE Expiry Date:	30 May 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$33,199.00
COE Rebate Amount:	\$30,985.00
Total Rebate Amount:	\$48,950.00

The information contained herein is correct as at 30 Jan 2020

OK

20% off now, promo code: CAR20



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\$58 until it's SOLD!

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2015 Qashqai 1.2 DIG-T At \$59,999.



Well Maintained Condition. Full
Servicing From Tan Chong Since
Collection.

StarAd



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Sort

3 vehicles

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[Advanced Search](#)

Make

Model

Price

Depreciation

Reg Date

Eng Cap

Search Selection

Audi A3

Any

Any

2019

Any



☐ Audi A3 Sportback 1.0A TFSI S-tronic

\$114,999

\$11,240 /yr

27-Mar-2019

999 cc

Only 7,500km Mileage! Latest Audi A3 Sportback With Many Added Options! Immaculate Glacier White Exterior/ Nougat Showroom Condition! Audi Agent Warranty Until March 2024 (Unlimited Mileage)! Audi Certified Multipoint Agent Inspection

Premium Automobiles

[Posted: 14-Jan-2020](#) [Tags: 2019 Audi A3, 2019 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi](#)



☐ Audi A3 Sedan 1.0A TFSI S-tronic

\$112,999

\$10,490 /yr

31-Jul-2019

999 cc

Alcantara/Leather Combination! Audi Management Unit! Mileage At Only 2000Km! 5 Years Audi Warranty Till July 2024 24 Hours Audi Road Side Assist! Certified Multipoint Check! Showroom Superb Tip Top Condition! Trade In Welcome! Call for more details

Premium Automobiles

[Posted: 23-Jan-2020](#) [Tags: 2019 Audi A3, 2019 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi](#)



☐ Audi A3 Sedan 1.0A TFSI S-tronic

\$118,000

\$11,140 /yr

22-Aug-2019

999 cc

1 Owner.

[Posted: 24-Jan-2020](#) [Tags: 2019 Audi A3, 2019 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi](#)

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Make

Model

Price

Depreciation

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**COVER NOTE**

Cover Note No. 100876301		Date 31 May 2019	
The following risk described in the Schedule is hereby HELD COVERED in the terms of the applicable Company's policy issued to the Policyholder.			
SCHEDULE			
Policyholder	Premium Automobiles Pte Ltd		
Age Condition	N/A	Registration No	TBA SML7529D
Policy Type	COMPREHENSIVE COMMERCIAL MOTOR	Make/Model	✓ AUDI A3 1.0 TFSI
Effective Date	31 May 2019	CC/Tonnage	✓ 999.00
Expiry Date	30 May 2020	Engine No	✓ CHZC28402
Hire Purchase Company	DBS BANK LTD	Chassis No	✓ WAUZZZ8V4KA062061
		Year of Registration	✓ 2019
<p>This policy is subject to driver's age condition. The policy will indemnify the insured or any authorised driver only if he/she meets the age condition. Please refer to policy terms and conditions.</p> <p>Usage of vehicle only for the following purposes:</p> <ol style="list-style-type: none">1. Use only for social, domestic and pleasure purposes and for the Policyholder's business.2. Use in connection with the Policyholder's business. Use for the carriage of passengers (other than for hire or reward) in connection with the Policyholder's business and use for social, domestic or pleasure purposes. <p>Please note that acceptance of the risk is subject to our final acceptance and terms and conditions applicable to the policy. Should you require any change to the insurance, please contact us immediately. Otherwise, any change will not be covered under the policy.</p> <p>The Company may cancel this cover by notice in writing and the insurance will be terminated and a proportionate part of the annual premium for the insurance will be charged for the time the Company has been on risk.</p>			
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189) MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960 ROAD TRANSPORT ACT, 1987 (MALAYSIA) MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)			
CERTIFICATE OF INSURANCE			
I/We hereby certify that this cover note is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)			

Issued at SINGAPORE

AIG ASIA PACIFIC INSURANCE PTE. LTD.

IMPORTANT NOTICE
THIS COVER NOTE IS VALID FOR
60 DAYS FROM THE FIRST DAY OF
THE POLICY PERIOD.



Authorised Representative

SSFYTP



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/01/2020 16:52
Date Of Accident	23/01/2020 14:45
Exact Location Of Accident	MOULMEIN ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SML7529D
Insured/Policyholder	
Name Of Registered Owner	PREMIUM AUTOMOBILES PTE LTD
Co Reg No	1XXXXX271W
Email Address	CLAIMS@PREMIUMAUTO.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-66900293

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SB 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	CHONG CHIGN WEN STACEY
NRIC No	SXXXX279Z
Date Of Birth	01/12/1987
Occupation	INDOOR
Date Of Driving Pass	19/06/2019
Driving Experience	0 YEAR AND 7 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-97765597
Fax Number	
Contact Number	
EMail Address	STACEYCCW@GMAL.COM

Address	17 YISHUN ST 51 #08-34
Postcode	767974
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - AUTHORIZED DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - U-TURN
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

WAS MAKING UTURN , MIDTURN, WHITE AUDI, GOING STRAIGHT KNOCK INTO ME

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKA8221R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

X

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

23/11/2020

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

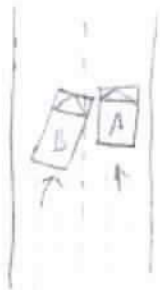
Name: Tony Eng

NRIC/FIN No: G73042127A



Sketch Plan #2

SKETCH PLAN



A: 55x 7918

B: YR 154 R

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving straight in my lane at normal speed about 50-60 km/h when a lorry truck hit the left side of my car.

I'm going to Kum Chow Motor Workshop for repair

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time: 23/11/2020
4:45 pm

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Tony Fong
NRIC/FIN No.: 2001678

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

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ACCIDENT STATEMENT

Date Of Report	23/01/2020 16:52
Date Of Accident	23/01/2020 14:45
Exact Location Of Accident	MOULMEIN ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SML7529D
Insured/Policyholder	
Name Of Registered Owner	PREMIUM AUTOMOBILES PTE LTD
Co Reg No	1XXXXX271W
Email Address	CLAIMS@PREMIUMAUTO.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-66900293

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SB 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	CHONG CHIGN WEN STACEY
NRIC No	SXXXX279Z
Date Of Birth	01/12/1987
Occupation	INDOOR
Date Of Driving Pass	19/06/2019
Driving Experience	0 YEAR AND 7 MONTH
Gender	MALE
Mobile Number	+65-97765597
Fax Number	
Contact Number	
Email Address	STACEYCCW@GMAL.COM

Address	17 YISHUN ST 51 #08-34
Postcode	767974
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - AUTHORIZED DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - U-TURN
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

WAS MAKING UTURN , MIDTURN, WHITE AUDI, GOING STRAIGHT KNOCK INTO ME

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKA8221R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
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3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
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8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

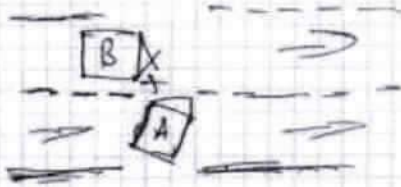
Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: LIM BOE SENG
NRIC/FIN No.: 92052564M

Accident Sketch Plan

SKETCH PLAN



A: SML7529D

B: Unknown Audi White
SKH 8221 R

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

WAS MAKING A UTURN
AND UTURN, WHITE AUDI, GOING STRAIGHT
KNOCK INTO ME

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time:

Driver's Signature _____
(If driver is not the policyholder)
Date & Time: _____

Reporting Centre Personnel's Signature
Name: Lim Bee Seng
NRIC/FIN No.: 92055269H



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 27535

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0108/2020/NS
Date	:	24-Jan-20

Vehicle IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Premium Automobiles Pte Ltd
Address	:	5 Ubi Road 1 Singapore 408699
Telephone	:	+65 66900293
Type of Claim	:	Own Damage Claims
Policy No.	:	
Vehicle No	:	SML 7529 D
Model Code	:	Audi A3 Sportsback 1.0 TF
Model / Year	:	May-19
Engine No	:	CHZ C28402
Chassis No	:	WAUZZZ8V4KA062061
Mileage	:	-
Date In	:	23-Jan-20
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	23-Jan-20
Place of Accident	:	Moulmein Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SML 7529 D

S/N Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1 To tow vehicle from scene of accident	S/N \$ 280.00 /	X
2 To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 /	✓
3 To remove and reinstall aircond condenser and radiator. And charged air cooler. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N \$ 1,200.00 ?	X
4 To dismantle and renew front bumper, lhs front fender, bonnet and lhs headlight. To renew front lock carrier and align to position. Re-organise crash management components. Reinstall all parts removed. 500	\$ 5,250.00 1250	✓
5 To respray front bumper, lhs front fender and bonnet. 550	\$ 3,300.00 1100	✓
6 To carry out diagnostic check.	S/N \$ 192.00 /	✓
TOTAL LABOUR CHARGES	: \$ 10,582.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SML 7529 D

S/N	Parts Description		Damage Parts & Prices	
			S/Nett	Remarks
1	FRONT BUMPER / <i>DN</i>	\$	1,756.00	1404.80
2	FRONT BUMPER FIXING PARTS / <i>NR</i>	\$	176.00	X NN
3	FRONT BUMPER GUIDE SECTION - LH / <i>BT BR</i>	\$	36.00	28.64
4	FRONT BUMPER GRILLE - CENTRE ?	\$	151.00	X NN
5	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE ?	\$	280.00	X NN
6	FRONT BUMPER CLOSING ELEMENT - LH ?	\$	280.00	223.60 CRA
7	RADIATOR GRILLE X	\$	1,338.00	X NN
8	RADIATOR GRILLE CLOSING ELEMENT X	\$	180.00	X NN
9	FRONT BUMPER AIR GUIDE GRILLE - LH / <i>CH</i>	\$	177.00	141.20
10	FRONT BUMPER SIDE REINFORCEMENT BEAM ?	\$	681.00	544.80 BT
11	FRONT BUMPER FOAM FILLER PIECE ?	\$	178.00	142.20 CRA
12	FOAM FILLER PIECE COVER ?	\$	115.00	X NN
13	AIRCON STICKER X	NEC \$	7.00	X NN
14	CAUTION SIGN STICKER X	NEC \$	13.00	X NN
15	SIGNAL HORN - LH HIGH TONE ?	\$	188.00	X NN
16	FRONT FENDER - LH / <i>DN</i>	\$	802.00	641.20
17	FRONT FENDER ATTACHMENT PARTS / <i>NR</i>	\$	68.00	X NN
18	FRONT FENDER BRACKET - LH ?	\$	26.00	X NN
19	FRONT FENDER BRACKET - LH ?	\$	45.00	X NN
20	SEAL STRIP - LH ?	\$	32.00	X NN
SUB TOTAL SPARE PARTS CHARGES		:	\$	6,529.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SML 7529 D

S/N	Parts Description		Damage Parts & Prices	
			S/Nett	Remarks
21	FRONT FENDER BRACE ? BT ✓	\$	90.00	71.92
22	FRONT FENDER CLOSING ELEMENT - LH ? BT ✓	\$	58.00	45.92
23	WHEEL HOUSING LINER - LH ✓ CP4	\$	159.00	127.20
24	WHEEL HOUSING LINER ATTACHMENT PARTS ✓ MC	\$	54.00	× NN
25	BONNET X	\$	2,581.00	× NN
26	BONNET ATTACHMENT PARTS X	\$	155.00	× NN
27	BONNET EDGE PROTECTION - FRONT X	\$	26.00	× NN
28	BONNET STRIKER - LH X	\$	104.00	× NN
29	BONNET LID LOCK X	\$	202.00	× NN
30	LED HEADLIGHT - LH ✓ BR	\$	5,193.00	4154.40
31	MAIN LIGHT ELECTRONICS POWER MODULE ?	\$	714.00	× NN
32	LED WITH HEAT SINK - LH ?	\$	689.00	× NN
33	LIGHT CONTROL SYSTEM CONTROL UNIT ?	\$	524.00	× NN
34	HEADLAMP REPAIR KIT ?	\$	124.00	× NN
35	HEADLIGHT HOSE - LH ?	\$	38.00	× NN
36	LIFT CYLINDER - LH ? ✓ BR	\$	134.00	107.20
37	HEADLIGHT HOSE ?	\$	64.00	× NN
38	WASH WATER RESERVOIR ✓ CP4	\$	190.00	151.60
39	STRAINER ?	\$	20.00	× NN
40	HEADLIGHT END CAP X	\$	20.00	× NN
SUB TOTAL SPARE PARTS CHARGES		:	\$	<u>11,139.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SML 7529 D

S/N	Parts Description		S/Nett	Damage Parts & Prices	
				S/Nett	Remarks
41	WINDSCREEN WASHER SYSTEM PUMP ?	\$	120.00	X	NN
42	HEADLIGHT WASHER PUMP ?	\$	149.00	X	NN
43	LOCK CARRIER ?	\$	685.00	X	NN
44	READY MIX COOLANT ?	4 \$	169.00	X	NN
45	RADIATOR AIR GUIDE - LH X	\$	23.00	X	NN
46	FRONT NO PLATE X	S/N \$	40.00	X	NN
47	SUNDRIES ? ✓ NEC	\$	300.00		20.68
TOTAL SPARE PARTS CHARGES		:	\$	19,154.00	
TOTAL LABOUR CHARGES		:	\$	10,582.00	
GRAND TOTAL		:	\$	29,736.00	

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

[Handwritten signature]
5/2/2020

Telefax

29/1/20, 12.00pm

Name : Steve (LKK)
Surveyed Date : OD - Not AdL (Rm)
Authorised Date : EXCESS - ?
Excess Cost : 5 chys
Liability :
Remarks : P/P
My Bel sy

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant