

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 14 September 2020 11:19 AM
To: Veron Chen (LKKAUTO); Adrian Ling (LKKAUTO); Admin A; Admin-D (LKKAUTO); CS A Team
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - FINAL REVISION - SML7529D - OD AIG - SURVEYED 29 JAN 20
Attachments: SML 7529 D - LOD.pdf

Dear Veron,

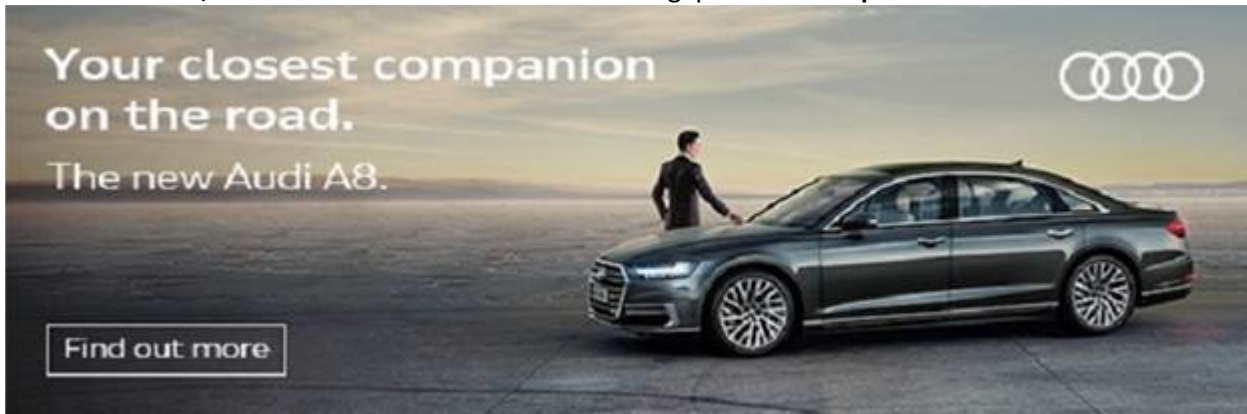
Attached LOD for your perusal. We will mail the original documents to your office shortly.

Kindly keep a look out and arrange for settlement upon receiving.

Thank you.

Best Regards,
Nadia
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Wednesday, 22 July, 2020 1:20 PM
To: Boo seng yak <boojohnny@gmail.com>; claims@premiumauto.com.sg
Cc: Steve Chen (LKK AUTO) <SteveChen@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: FINAL REVISION - SML7529D - OD AIG - SURVEYED 29 JAN 20

Dear Mr Boo,

Confirm repair cost of \$10,707.36 before excess \$3000 and GST @ 5 days of repairs

Dear Nadia,

Kindly forward invoice and discharge voucher for us to close file.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [<mailto:boojohnny@gmail.com>]
Sent: Wednesday, 24 June 2020 4:41 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiyee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: Re: FINAL REVISION - SML7529D - OD AIG - SURVEYED 29 JAN 20

Hi Veron

We maintained \$1250.00

Front bumper, fender replacement is \$1000.00

Added another \$250.00 for headlamp replacement.

Total labour correct at \$1,250.00

Pls reconfirm and revert back to us.

Thanks!

Best regards jb

On Wed, 24 Jun 2020, 13:51 Veron Chen (LKKAuto), <veronchen@lkkauto.com> wrote:

Dear Mr Boo,

Kindly confirmed \$10,457.36 before excess \$3000 and GST @ 5 days .

Labour No.4 revised to \$1000.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email : sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Chen (LKK Auto)

Sent: Thursday, 11 June 2020 11:01 AM

To: Boo seng yak <boojohnny@gmail.com>

Cc: SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>;
jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>; Veron Chen (LKKAuto)
<veronchen@lkkauto.com>

Subject: FINAL REVISION - SML7529D - OD AIG - SURVEYED 29 JAN 20

Dear Mr Boo,

Please be informed that the Insurance did not agree on item 4 - Labour \$1250 (2.5 days). The Insurance has insist for \$1000 (2 labor days). Hope you can accept this.

Thanks.

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [<mailto:boojohnny@gmail.com>]

Sent: Tuesday, June 09, 2020 7:58 PM

To: Steve Chen (LKK Auto); Veron Chen (LKKAuto); SUR; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing

Subject: FINAL REVISION - SML7529D - OD AIG - SURVEYED 29 JAN 20

Hi Steve and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$10,707.36 @ 5 days of repairs exclude 1 Sunday.

Your early closure is well appreciated.

Best regards - jb