



India Int'l Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711
Attention: Motor Claims

"Without Prejudice"

Your Ref :

Our Ref :

Date : 15 April 2020

Subject : **ACCIDENT INVOLVING VEHICLES SLX3659L & GBB9448Z ON 26.01.2020**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$	3230.81
Car Repair	:	S\$	321.00
GIA search fee	:	S\$	2.00
Total	:	S\$	3553.81

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair bill & GIA search slip
2. Copy of Car Rental Bill & Car Rental Agreement & Certificate of Insurance
3. Copy of Letter of Authorisation & Discharge Voucher

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)
www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel Aftersales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel Aftersales:
6319 0527
Fax 6479 6624

280
Kampong Arang Rd
East Coast Centre
Singapore 438180
Tel Aftersales:
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No:
197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

[Signature] 15/4/20

Cresendo Lagman
Customer Service Manager, Body & Paint

[Signature] 15/4/20
Bernard Wan
Service Manager – Body & Paint

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

**SERVICE TAX INVOICE**

Repair Order No. : B1 1450969	Page No. : 1 of 1
Date IN : 23/03/2020	Invoice Number : 2235620 / WSB
Motor Claim Advisor: Shukhaizi Bin Misbah	Invoice Date : 08/04/2020
	Payment Terms : 30 Days From Invoice
	Invoice By : Toh Jing Xuan

- CUSTOMER INFORMATION -	- INVOICE TO - 219
Ms Chan Hwee Keng	India Int'L Insurance Pte Ltd
834 Hougang Central	64 Cecil Street
#08-564	#04-05 IOB Building
Singapore 530834	Singapore 049711

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLX3659L	WBA2B32090V926348	26/03/2018	216D CAT	21886

- - - - L A B O U R 1 - - - -		NETT
To replace rear bumper including remove attachment to facilitate repairs.		850.00
To respray rear bumper.		934.00
To check electrical wiring systems and lightings at the rear section for proper function.		150.00
Sundries.		40.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.		0.00
DATE OF ACCIDENT : 26.01.2020. 3RD PARTY CAR : GBB9448Z.		
YOUR REF NO : NIL.		
VEHICLE WAS SURVEYED BY MR STEVE FROM LKK AUTO ON 23.03.2020. AUTHORISED REPAIR BY MS HSIAO TONG FROM LKK AUTO ON 19.03.2020 VIA EMAIL.		
PROPOSE CAR RENTAL = \$321.00. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.		0.00
GIA SEARCH FEE = \$2.00.		0.00
Total Labour 1:		1,974.00
- - - - P A R T S - - - -		NETT
REAR BUMPER PANEL PRIMED (PDC)	Qty Price	1,045.45
	1 1,045.45	1,045.45
Total Parts :		1,045.45

Labour Charges :	1,934.00	Total Labour & Parts Charges :	S\$ 3,019.45
Parts Charges :	1,045.45	Less Insurance Excess :	S\$ 0.00
Lubricant/Misc :	40.00	Invoice Total Amount Exclude GST :	S\$ 3,019.45
		GST @ 7% :	S\$ 211.36
		Invoice Total Amount Include GST :	S\$ 3,230.81

Computer generated invoice. No signature is required.	Amount Payable Include GST :	S\$ 3,230.81
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All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-015771
Date of Request: 28/01/2020

Your Ref No: Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 28/01/2020
Enquiry By Caroline Tan Shirui
TP Vehicle No. GBB9448Z
Accident Date 26/01/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBB9448Z	India International Insurance Pte Ltd	24/07/2019-23/07/2020	63476100

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



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Operating Hours: Monday to Friday 9am to 5pm
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TAX INVOICE

Our Ref No: GR-20-015771

Date of Request: 28/01/2020

Your Ref No:

Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 28/01/2020
Enquiry By Caroline Tan Shirui
TP Vehicle No. GBB9448Z
Accident Date 26/01/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**SIME DARBY SERVICES PTE LTD**

Hertz International Licensee

305 Alexandra Road, #05-05
Vantage Automotive Centre, Singapore 159942
p (65) 6447.3388 f (65) 6345.7247
Email: reservation.hertz@sime-darby.com.sg
Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

TO BE PAID BY

PAYMENT: VISA - XXXXXXXXXXXX6394

HIRER'S DETAILS

TITLE : MR
NAME : KOH SENG CHUAN
ADDRESS : 9 HAI SENG ROAD
538913
SINGAPORE

NRIC/PASSPORT NO. : S1817610F ISSUE: 21/10/2015

ISSUED BY : SINGAPORE
LICENSE : S1817610F EXPIRY: 12/12/2999
ISSUED BY : SINGAPORE
NATIONALITY : D.O.B: 21/10/1967
FREQUENT FLYER NO. :
LOCAL CONTACT : 98751727
HOTEL :
COMPANY'S DETAILS
NAME :
ADDRESS :

IMPORTANT NOTICE

- Hirer is liable for all traffic fines/ fees issued by Singapore/ Malaysia authorities for a grace period of 12 months from the date of car return. A \$10 admin fee will be imposed on top of each fine.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Accident has to be reported within the next day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party.
- Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Hertz Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys and will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/ Intoxicants/ drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.
- No refund will be given for early return and late pickup of vehicle.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

x

Hirer

x

Additional Driver

ADDITIONAL DRIVERS:

RENTAL AGREEMENT NUMBER : 61013653
RENTAL LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

CHECKOUT

UNIT # / REGN NO. : 00003331 / SML7324C
MAKE & MODEL : BMW 118i
CAR GROUP GIVEN : G CHARGE: G
KILOMETER OUT : 8,973
PETROL LEVEL OUT : FULL
DATE & TIME OUT : 23/03/2020 11:00
DUE DATE & TIME IN : 27/03/2020 11:00
CHECKIN LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

RENTAL RATES

AS: INSURANCE CLAIMS PML CUSTOMER RATES 2019
DAILY @ S\$ 100.00
EXTRA DAY @ S\$ 100.00
EXTRA HOUR @ S\$ 20.00

TOTAL: S\$ 428.00**FOR RATES TO APPLY**

MINIMUM 24 HOURS.
CAR MUST BE RETURNED TO RENTING LOCATION
ON THE DUE DATE

INSURANCE

BY INITIALS, THE HIRER
INCLUSIVE LDW
NON-WAIVERABLE DAMAGE EXCESS: S\$ 1,500.00 (SIN USE)

DECLINES PAI @ S\$ 5.00 PER DAY

DECLINES WSC @ S\$ 5.00 PER DAY

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE
COVERAGE FOR USE OUTSIDE SINGAPORE

OTHER CHARGES

FUEL SERVICES @ S\$2.70 / LITRE

CASHCARD PURCHASE: YES / NO

CASH & CHEQUE DEPOSIT

REMARKS

BMW OWNER: SLX3659L
MCA: SHUK
INDIA INTL

HI RESERVATION

RES. ID# : SD000007447
Nur Ezham Omar

TACO#:
REF SRC: PHONE

Printed on 23-Mar-2020 10:58
Entered by: Nur Ezham Omar



TAX INVOICE

Invoice No. 61 - 28422

Page 1 of 1

MR KOH SENG CHUAN

9 HAI SENG ROAD
538913 SINGAPORE

SIME DARBY SERVICES PTE LTD

Hertz International Licensee
305 Alexandra Road, #03-01
Vantage Automotive Centre, Singapore 159942
☎ (65) 6447 3388 ☎ (65) 6345 7247
✉ reservation.hertz@sime-darby.com.sg
Co. Reg. No. 197501065W
GST Reg. No. M2-0021986-4

INVOICE DATE : 26-MAR 2020

R.A. No. 61013653 / Nur Ezham Omar

TITLE	: MR	KILOMETER OUT/IN	: 8973 / 9042
AUTHORIZED DRIVER	: KOH SENG CHUAN	KILOMETER DRIVEN	: 69
NRIC/PASSPORT NO.	: S1817610F	PETROL LEVEL OUT/IN	: FULL / FULL
MAKE & MODEL	: BMW 118I	DATE & TIME OUT	: 23-MAR 2020 11:00
CAR REGISTRATION NO.	: SML7324C / UNIT #: 0003331	DATE & TIME IN	: 26-MAR 2020 11:00
CAR GROUP GIVEN	: G	CHECK IN LOCATION	: SHORT TERM-HQ (SIN61)-HERTZ
CAR GROUP CHARGED	: G	NO. OF DAY(S) CHARGED	: 3 DAY(S)

DESCRIPTION	UNIT PRICE (SGD)	UNIT	AMOUNT BEFORE GST (SGD)	GST @ 7%	AMOUNT (SGD)
INSURANCE CLAIMS PML CUSTOMER RATES 2019					
3 DAY(S) @ \$100.00 / DAY			300.00	21.00	321.00
SUB-TOTAL			300.00	21.00	321.00
REMARKS: BMW OWNER: SLX3659L MCA: SHUK INDIA INTL		TOTAL (SGD) :	300.00	21.00	321.00
* ITEMS NOT SUBJECT TO GST					
		VISA XXXXXXXXXXXX6394			-321.00
		BALANCE DUE			0.00

NOTE:

I / WE HEREBY AGREE TO THE TERMS AND CONDITIONS AND BE HELD LIABLE FOR ALL AMOUNT DUE UNDER THIS AGREEMENT; ALL TRAFFIC FINES INCLUDING ADMIN FEES INCURRED DURING PERIOD OF HIRE; ANY COSTS INCURRED BY SIME DARBY SERVICES PTE LTD FOR MY FAILURE TO REPORT ANY ACCIDENT WITHIN 24 HOURS. FINAL CHARGES IS SUBJECT TO FULL INSPECTION OF THE VEHICLE BY A COMPANY REPRESENTATIVE.



This is a system generated invoice hence no signature is required.

Printed on 26-Mar-2020 11:59

Entered by Nur Ezham Omar

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SLX 36591 & QBB 94482 ON 26.01.2020.

I, CHAN HWEE KENG owner of Vehicle Registration No. SLX36591
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all
documents whatsoever in relation to this matter and to accept and receive any payment
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement
amount in respect of such claim shall constitute the full discharge of my claim in respect of
such loss and damage.

Signed by:

x

Name: CHAN HWEE KENG (Date) 23/03/2020

NRIC No.:

In the presence of:

Name: SHUKHAIL MISBAH (Date) 23/03/2020
NRIC No.: 98808216P

PERFORMANCE MOTORS LIMITED
300 Alexandra Road
Sime Darby Performance Centre
Singapore 159341
TEL: 63184700 (Sales)
63190111 (AfterSales)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER

III- Direct Settlement (PODS)

India Ref: MCV2020D0000228

Claimant Ref : SLX3659L

We/I, Performance Motors Limited ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,230.81 (repair cost), S\$ 321.00 (loss of use/rental), S\$ 2.00 (search fee), vehicle no. SLX3659L that was damaged pursuant to the accident which occurred on 26/01/2020 (date) at HAIG ROAD (location) involving vehicle no. GBB9448Z (insured vehicle). This is pursuant to the inspection conducted on 23/03/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHAN HWEE KENG ("the third party claimant") of vehicle no. SLX3659L to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLX3659L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,553.81 to Performance Motors Limited

Dated this 05 day of 05 2020

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

PERFORMANCE MOTORS LIMITED
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941
TEL: 63190100 (Sales)
63190111 (Aftersales)

NRIC:

Address:

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation: