

ASS. REC. BY:

REF: CS/CTI2000/549/d3 Special Instruction:

Sender: ASSIGNMENT (Office)

From (Person): Menimen Tom Kah Leong of CTI Date/Time: 23/01/2020 @ 3:18 pm

Estimated Cost: Bill to:

OD (TP) WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: GX1794B Insured: SJP 6633G

at Workshop m/s: Hock Wah Motor Tel: 64415655

of BIK 3011, Bedok Ind. Park E #01-2008/2010

Policy No: DMPCSN30779819000 Claim No: SNM20D200474C02

Sum Insured: Excess:

Make of Veh: (Client's Record) D.O.A. 22/01/2020

CA / REV / REP. / REV 24 HRS (up)

Date/Time: 3:19 pm @ 23/1/2020 H.O.D. Endorsement:

Person Contacted: Jack Vehicle IN/OUT

Date/Time Action/Instruction Tehmng ✓

Gx1794B -

SJP 6633G -

23/1/2020 - wlap is closed for cny holiday. call back again on 28/01/2020.

28/1/2020 - called again and there's no answer and nobody pick up. call back again tomorrow

Gx1794B - x 29/1/2020 - called Jack answer said vni and wlap is half day tomorrow.

SJP 6633G - x 12/3/2020 - called Amycia She said tp owner already withdraw the claim. Reverted through email and menimen. @ 13/3/2020

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	23 Jan 2020		23 Jan 2020 15:18 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

Insured:	[Created by insurer]		
Main Claimant:	ALL LINK (21) ENGINEERING PTE LTD , Co. Reg. No.: 200312740M		
Vehicle Reg. No.:	GX1794B	Date of Loss:	22/01/2020 07:00 - :59
Claim Type:	TP / SNM20D200474C02	Policy/Cover Note No.:	DMPCSN30779819000
Vehicle Reg. No. (Insured):	SJP6633G	Policy No. (Claimant):	19-MV005696-R03
		Excess:	S\$900.00
Repairer:	Hock Wah Motor Workshop Pte Ltd (Bedok) Blk 3011, Bedok Industrial Park E,, #01-2008/2010/2012, 489977 Bedok - Tel: 6441 5655		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Tan Kah Leong - 63896193]		
Claimant's Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 04/02/2020]		

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

View All

Compose Case Mail

ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

View All

Search Tasks

Create New Task

Complete

Assigned By

Completed On

Created On

Done?

Summer Lee (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Thursday, 23 January, 2020 3:15 PM
To: Hock Wah Motor Pte Ltd; 'assignments'
Subject: RE: OUR REF: SNM20D200474/SJP6633G/TKL - FW: TP CLAIM_GX1794B & SJP6633G_DOA: 22/01/2020

WITHOUT PREJUDICE

Dear Anysia,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Please note that liability is in our insured favour as your client was exiting the carpark lot.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Hock Wah Motor Pte Ltd [mailto:motor@hockwah.com.sg]
Sent: Thursday, January 23, 2020 2:57 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: RE: OUR REF: SNM20D200474/SJP6633G/TKL - FW: TP CLAIM_GX1794B & SJP6633G_DOA: 22/01/2020

Dear Kah Leong

We would like to appoint Marcus Chua to conduct the PRI.

Please revert on liability matter.

Thank you and Happy Chinese New Year.

Best Regards

Anysia Foo
Hock Wah Motor Workshop Pte Ltd
Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977
Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Thursday, 23 January, 2020 2:56 PM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Subject: RE: OUR REF: SNM20D200474/SJP6633G/TKL - FW: TP CLAIM_GX1794B & SJP6633G_DOA: 22/01/2020

Without Prejudice

Dear Anysia,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI
Sent: Thursday, January 23, 2020 2:44 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; motor@hockwah.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: SNM20D200474/SJP6633G/TKL - FW: TP CLAIM_GX1794B & SJP6633G_DOA: 22/01/2020

Dear Kah Leong,

Please conduct PRS for GX1794B.

Note : officer in charge – Kah Leong 63896193.

***** Kindly quote our reference number when replying.**

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Thursday, January 23, 2020 1:30 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: TP CLAIM_GX1794B & SJP6633G_DOA: 22/01/2020

Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against your insured SJP6633G.

Please revert on liability.

The above mention vehicle was not in our workshop.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

Nivitha (LKK Auto)

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 12 March 2020 4:28 PM
To: 'Tan Kah Leong'; 'assignments'
Cc: sur@lkkauto.com
Subject: RE: OUR REF: SNM20D200474/SJP6633G/TKL - FW: TP CLAIM_GX1794B & SJP6633G_DOA: 22/01/2020

Dear Kah Leong,

Please be informed that according to the repairer TP owner already withdraw the claim.

No survey was done for this vehicle.

We will close this file at our end without billing.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 29 January, 2020 11:00 AM
To: 'Tan Kah Leong' <KahLeong.Tan@sg.cntaiping.com>; 'assignments' <assignments@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>
Subject: RE: OUR REF: SNM20D200474/SJP6633G/TKL - FW: TP CLAIM_GX1794B & SJP6633G_DOA: 22/01/2020

Dear Kah Leong,

Please be informed that vehicle is not in the workshop, repairer will arrange.

Wishing you a Happy and Prosperous Lunar New Year



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Sent Message

This mail is associated with :

***GX1794B (SNM20D200474C02)**
[SJP6633G]

TP
ALL LINK (21) ENGINEERING PTE LTD
Jan 22 2020 7:00AM

Hock Wah Motor Workshop Pte Ltd

Resend

View Recipients

Print Message

Delete Message

Forward

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 12/03/2020 16:29 PM.
To KahLeong.Tan@sg.cntaiping.com
Subject GX1794B

Dear Kah Leong,

Please be informed that according to the repairer TP owner already withdraw the claim.

No survey was done for this vehicle.

We will close this file at our end without billing.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DOCUMENTS SUMMARY

There are no documents.