

INS. CASE OWNER

CC H. / AXA160

24722, 6/1/18

LKE  
IDAC

## ASSIGNMENT

DOI:

28/12/16

Date / Time

28/12/16

Registered in Meriton

28/12/16

Pre-assign / CCU / FTE



Insured Vehicle No

PA 6073E

Claim No

(0414021)

Name of Insured

TUNYO LIMOUSINE SUSP TRD

Policy No

P1145111

Insured Tel No

HP 90040803

Make / Model

MERCEDES-BENZ

Excess Sec II :SS

1,500.00

D.O.A

22/12/16

Place of Accident

ORCHARD LINK

Is driver the owner?

YES (NO)

Nature of Accident

If NO, Driver Name / Age

CLW HEE SONG

OI GIA REPORT YES / NO

TP GIA REPORT YES / NO

Driver Tel No

90040813

(V/L: YES / NO)

Insured Liability %

Final ? Yes / No

SJH17434

INSRS  
WSP  
Tel  
Liability  
RMKS160h Tony  
WSPINSRS  
WSP  
Tel  
Liability  
RMKS160h Tony  
WSPINSRS  
WSP  
Tel  
Liability  
RMKSINSRS  
WSP  
Tel  
Liability  
RMKS160h Tony  
WSP

Date / Time

28/12/16  
12:00

STAGE

DATE / PIC

Non-Reporting It (1st)

Non-Reporting It (2nd)

Non-Reporting It (Final)

Notification It (if non-pickup)

Call OI

After call It to OI

Documentation Check List: Handler Typist

Notification It (if non-pickup)

After call It to OI

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA

Medical Bill

PIR

Manual Reject Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others

01/11/17 @ 12:00

Called OSD, busy tone

@ 3:40

Spoke to OI, he mention TP cut into his lane and collided onto his vehicle. He dispute on TP claim. OI have no evidence to support his version. OI also claim against to TP.

15-12-17

BOTH PARTIES GIVING CONFLICTING VERSIONS. BOTH PARTIES NO EVIDENCE TO PROVE THEIR RESPECTIVE GROUND CLAIMS TO BE SETTLED AT 30%

Temporary close.

RM - MICL -

## PRELIMINARY ADVICE

Date/Time

Sent By

## FINALIZATION

Date/Time

Confirm with

Confirm by:

Repair Cost

S\$

( days) Reduction

%

Email

Call

## FINAL SETTLEMENT

Date/Time

Confirm with Insyn

Email

Call

Total Liability

S\$

50

(Agreed / Assessed)

BOLA S/N No

MICL

If NO or B 28, Ass. Lia

Repair Cost

S\$

1936

( days) X # 1W

Loss of Rm

S\$

400.00

( days) X # 1W

Loss of Use (LOU)

S\$

-

( days)

( days)

Loss of Income (LOI)

S\$

-

( days)

( days)

LOI only

S\$

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( days)

1) Claim status: Normal/Reject/Private Settle

2) Report Format

W/P 7P

3) Survey fee

\$250.00

\$70 (750-250)

Total:

S\$

1400.00

Global Sum S\$

1400.00

## FINAL PAYMENT

Date/Time

Confirm with

Email

Call

Payee 1

S\$

1400.00

Name 1

Pan Pung Motors Pte Ltd

Payee 2 (Strike if N.A.)

S\$

Name 2

Payee 3 (Strike if N.A.)

S\$

Name 3

COPY SENT  
3/3/2020





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile                                                                         |                                                                                                        |                            |                                                                                     |  |
|-------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|----------------------------|-------------------------------------------------------------------------------------|--|
| AXA INSURANCE SINGAPORE PTE LTD                                                                                                           |                                                                                                        | Ref : CC4/AXA16024728/Gug3 |                                                                                     |  |
| 8 SHENTON WAY #27-01 SINGAPORE 068811                                                                                                     |                                                                                                        | Date : 28-12-2016          |  |  |
|                                                                                                                                           |                                                                                                        | Code : AXA2                |                                                                                     |  |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                         |                                                                                                        |                            |                                                                                     |  |
| Insured Veh.                                                                                                                              | PA 6073E                                                                                               | Veh. Inspected             | SJH 1743Y                                                                           |  |
| Policy No.                                                                                                                                |                                                                                                        | Coverage (\$)              | 0.00                                                                                |  |
| Claim No.                                                                                                                                 |                                                                                                        | Excess (\$)                | 0.00                                                                                |  |
| Assign From                                                                                                                               |                                                                                                        | Assign Date                | 28/12/2016                                                                          |  |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                             |                                                                                                        |                            |                                                                                     |  |
| Make & Model                                                                                                                              |                                                                                                        | c.c                        | 0                                                                                   |  |
| Engine No.                                                                                                                                | HIDDEN                                                                                                 | Year of Reg.               |                                                                                     |  |
| Chassis No.                                                                                                                               |                                                                                                        | Colour                     |                                                                                     |  |
| Odometer                                                                                                                                  |                                                                                                        | Steering                   |                                                                                     |  |
| Brakes                                                                                                                                    |                                                                                                        | Modification               |                                                                                     |  |
| General                                                                                                                                   |                                                                                                        |                            |                                                                                     |  |
| <b>3. Conditions of Tyres</b>                                                                                                             |                                                                                                        |                            |                                                                                     |  |
|                                                                                                                                           | Size                                                                                                   | Make                       | Balance                                                                             |  |
| R/H Front Tyre                                                                                                                            |                                                                                                        |                            | mm                                                                                  |  |
| L/H Front Tyre                                                                                                                            |                                                                                                        |                            | mm                                                                                  |  |
| R/H Rear Tyre                                                                                                                             |                                                                                                        |                            | mm                                                                                  |  |
| L/H Rear Tyre                                                                                                                             |                                                                                                        |                            | mm                                                                                  |  |
| <b>4. Description of Damages</b>                                                                                                          |                                                                                                        |                            |                                                                                     |  |
|                                                                                                                                           |                                                                                                        |                            |                                                                                     |  |
| <b>5. General Information</b>                                                                                                             |                                                                                                        |                            |                                                                                     |  |
| Accident Date                                                                                                                             | 23/12/2016                                                                                             | Inspection Date            |                                                                                     |  |
| Survey held at                                                                                                                            | POON POONG MOTORS PTE LTD<br>BLK 176 SIN MING DRIVE<br>#05-14/15 SIN MING AUTOCARE<br>SINGAPORE 575721 |                            |                                                                                     |  |
| <b>5a. Remarks</b>                                                                                                                        |                                                                                                        |                            |                                                                                     |  |
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.<br>B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                                                                        |                            |                                                                                     |  |



方本摩哆私人有限公司

Poon Poong Motors Pte Ltd

BLK 176, SIN MING DRIVE, #05-15, SIN MING AUTOCARE, SINGAPORE 575721

Tel: (65) 6453 2235 (24 hrs) (65) 6457 8186 Fax: (65) 6452 0022

Branch (Ubi): NO. 24, UBI ROAD 4, SINGAPORE 408612

Tel: (65) 6453 4480 (24 hrs) Fax: (65) 6748 2941

ESTIMATE

KNABA 24

M/S: AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way #27-01 AXA Tower  
Singapore 068811

Our Ref: EST - 90831

Date: 28/12/2016

Attn: MOTORS CLAIM DEPT

Type of Claim: TP

Dear Sir/Madam:

Insured Vehicle: SJH1743Y KIA PICANTO  
Insured: CHENG SHU WEI, SHERYL  
Accident Date: 23/12/2016  
Policy Number:  
Your Insured Vehicle: PA6073E Your Reference: AXA

Appended below are the estimated cost of repairs and parts to be replaced

#### Parts Replacement

| No                    | Product                      | Qty | Price    | Discount % | Est Price                 |
|-----------------------|------------------------------|-----|----------|------------|---------------------------|
| 1                     | HEADLIGHT / Cut              | 1   | \$383.00 | 0          | \$383.00                  |
| 2                     | BUMPER / IN                  | 1   | \$257.00 | 0          | \$257.00                  |
| 3                     | BUMPER RETAINER - / BT       | 1   | \$27.60  | 0          | \$27.60                   |
| 4                     | Fender / Buc                 | 1   | \$185.00 | 0          | \$185.00                  |
| 5                     | Bonnet X NN BT               | 1   | \$435.00 | 0          | \$435.00                  |
| 6                     | anti roll bar / NN           | 1   | \$59.60  | 0          | \$59.60                   |
| 7                     | TIE ROD END X NN             | 1   | \$52.00  | 0          | \$52.00                   |
| 8                     | suspension rh / BT           | 1   | \$187.00 | 0          | \$187.00                  |
| 9                     | LINKAGE BAR / BT             | 1   | \$33.00  | 0          | \$33.00                   |
| 10                    | SUSPENSION TOP MOUNTING X NN | 1   | \$43.00  | 0          | \$43.00                   |
| 11                    | Lower arm / BT               | 1   | \$181.00 | 0          | \$181.00                  |
| 12                    | 15" RIM / CEA                | 1 X | \$170.00 | 0          | \$680.00                  |
| 13                    | Tyre / Cut                   | 1   | \$150.00 | 0          | \$150.00                  |
| Subtotal (Parts):     |                              |     |          |            | \$2,673.20                |
| Less Discount (%): 10 |                              |     |          |            | Total (Parts): \$2,405.88 |

#### Labour Charges

| No | Labour Description  | Price    |
|----|---------------------|----------|
| 1  | FOCUS HEADLAMP      | \$30.00  |
| 2  | RELAIGNMENT CHASSIS | \$320.00 |



方本摩哆私人有限公司

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Branch (Ubi): NO. 24, UBI ROAD 4, SINGAPORE 408612

Tel: (65) 6453 4480 (24 hrs) Fax: (65) 6748 2941

# ESTIMATE

M/S AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way #27-01 AXA Tower  
Singapore 068811

Our Ref: EST - 90831

Date: 28/12/2016

Type of Claim: TP

Attn: MOTORS CLAIM DEPT

| No | Labour Description         | Price      |
|----|----------------------------|------------|
| 3  | REMOVE REFIT DAMAGED PARTS | \$1,800.00 |
| 4  | SPRAY PAINTING             | \$1,400.00 |

Total (Labour): \$3,350.00

Total (Parts/Labour): \$5,755.88

Add GST 7%: \$402.91

Grand Total: \$6,158.79

\*Supplementary estimate will be raised in the event additional damaged parts are found in the course of the repair.

5 Days.

lumpsum repair.

After repair photos.

Guo Qiang - 82880282

Guo Qiang @ 1kkauto.com

28/12/16.

~~2299.34~~  
24% 1800

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
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| <p>Let's say I have a car accident</p> <p>1. To be paid for the car</p> <p>2. To be paid for the car</p> <p>3. To be paid for the car</p> <p>4. To be paid for the car</p> <p>5. To be paid for the car</p> <p>6. To be paid for the car</p> <p>7. To be paid for the car</p> <p>8. To be paid for the car</p> <p>9. To be paid for the car</p> <p>10. To be paid for the car</p> <p>11. To be paid for the car</p> <p>12. To be paid for the car</p> <p>13. To be paid for the car</p> <p>14. To be paid for the car</p> <p>15. To be paid for the car</p> <p>16. To be paid for the car</p> <p>17. To be paid for the car</p> <p>18. To be paid for the car</p> <p>19. To be paid for the car</p> <p>20. To be paid for the car</p> <p>21. To be paid for the car</p> <p>22. To be paid for the car</p> <p>23. To be paid for the car</p> <p>24. To be paid for the car</p> <p>25. To be paid for the car</p> <p>26. To be paid for the car</p> <p>27. To be paid for the car</p> <p>28. To be paid for the car</p> <p>29. To be paid for the car</p> <p>30. To be paid for the car</p> <p>31. To be paid for the car</p> <p>32. To be paid for the car</p> <p>33. To be paid for the car</p> <p>34. To be paid for the car</p> <p>35. To be paid for the car</p> <p>36. To be paid for the car</p> <p>37. To be paid for the car</p> <p>38. To be paid for the car</p> <p>39. To be paid for the car</p> <p>40. To be paid for the car</p> <p>41. To be paid for the car</p> <p>42. To be paid for the car</p> <p>43. To be paid for the car</p> <p>44. To be paid for the car</p> <p>45. To be paid for the car</p> <p>46. To be paid for the car</p> <p>47. To be paid for the car</p> <p>48. To be paid for the car</p> <p>49. To be paid for the car</p> <p>50. To be paid for the car</p> <p>51. To be paid for the car</p> <p>52. To be paid for the car</p> <p>53. To be paid for the car</p> <p>54. To be paid for the car</p> <p>55. To be paid for the car</p> <p>56. To be paid for the car</p> <p>57. To be paid for the car</p> <p>58. To be paid for the car</p> <p>59. To be paid for the car</p> <p>60. To be paid for the car</p> <p>61. To be paid for the car</p> <p>62. To be paid for the car</p> <p>63. To be paid for the car</p> <p>64. To be paid for the car</p> <p>65. To be paid for the car</p> <p>66. To be paid for the car</p> <p>67. To be paid for the car</p> <p>68. To be paid for the car</p> <p>69. To be paid for the car</p> <p>70. To be paid for the car</p> <p>71. To be paid for the car</p> <p>72. To be paid for the car</p> <p>73. To be paid for the car</p> <p>74. To be paid for the car</p> <p>75. To be paid for the car</p> <p>76. To be paid for the car</p> <p>77. To be paid for the car</p> <p>78. To be paid for the car</p> <p>79. To be paid for the car</p> <p>80. To be paid for the car</p> <p>81. To be paid for the car</p> <p>82. To be paid for the car</p> <p>83. To be paid for the car</p> <p>84. To be paid for the car</p> <p>85. To be paid for the car</p> <p>86. To be paid for the car</p> <p>87. To be paid for the car</p> <p>88. To be paid for the car</p> <p>89. To be paid for the car</p> <p>90. To be paid for the car</p> <p>91. To be paid for the car</p> <p>92. To be paid for the car</p> <p>93. To be paid for the car</p> <p>94. To be paid for the car</p> <p>95. To be paid for the car</p> <p>96. To be paid for the car</p> <p>97. To be paid for the car</p> <p>98. To be paid for the car</p> <p>99. To be paid for the car</p> <p>100. To be paid for the car</p> |
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Acknowledged by Repairer  
Signature:  
Date:

## ...CLAIM SUBFOLDER...(New Assignment)

## CLAIM SUBFOLDER TRACKING

| Tab  | Reference   | File No/ID/Status | File Assigned                                  | File Rpt | File Subm/ID | File Subm/ID | Status                                                        |
|------|-------------|-------------------|------------------------------------------------|----------|--------------|--------------|---------------------------------------------------------------|
| Main | 28 Dec 2016 |                   | 28 Dec 2016<br>14:48<br><a href="#">Assign</a> |          |              |              | <a href="#">New Assignment</a><br><a href="#">Cancel Case</a> |

| Main                                                                                                                                                                          | Reference                                                                                                                             | Claim Details          | Documents                | Show All |         |             |              |            |      |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|------------------------|--------------------------|----------|---------|-------------|--------------|------------|------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>                                                                                        |                                                                                                                                       |                        |                          |          |         |             |              |            |      |
| Insured:                                                                                                                                                                      | TOKYO LIMOUSINE SERVICE & TRADING, NRIC: S2918778K, Tel: +6590040803                                                                  |                        |                          |          |         |             |              |            |      |
| Main Claimant:                                                                                                                                                                | TAN SIU YUEN, NRIC: S1292062H                                                                                                         |                        |                          |          |         |             |              |            |      |
| Vehicle Reg. No.:                                                                                                                                                             | SJH1743Y                                                                                                                              | Date of Loss:          | 23/12/2016 11:00 - :59   |          |         |             |              |            |      |
| Claim Type:                                                                                                                                                                   | TP / C0414271                                                                                                                         | Policy/Cover Note No.: | P1145111 (Comprehensive) |          |         |             |              |            |      |
| Vehicle Reg. No. (Insured):                                                                                                                                                   | PA6073E                                                                                                                               | Policy No. (Claimant): |                          |          |         |             |              |            |      |
|                                                                                                                                                                               |                                                                                                                                       | Excess:                | S\$1,500.00              |          |         |             |              |            |      |
| Repairer:                                                                                                                                                                     | Poon Poong Motors Pte Ltd (Sin Ming) Bldg 176 Sin Ming Drive #05-15, Sin Ming Auto Care, 575721 Sin Ming - Tel: 6457 8186 / 6453 2235 |                        |                          |          |         |             |              |            |      |
| Handling Insurer:                                                                                                                                                             | AXA Insurance Singapore Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Kitty Teo - 6880 4602]                                          |                        |                          |          |         |             |              |            |      |
| Adjuster:                                                                                                                                                                     | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 09/01/2017]                                                     |                        |                          |          |         |             |              |            |      |
| Driver/Custodian (Insured):                                                                                                                                                   | OW HEE SONG (S1), NRIC: S1724571F, Tel: +6590040813                                                                                   |                        |                          |          |         |             |              |            |      |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>                                                 |                                                                                                                                       |                        |                          |          |         |             |              |            |      |
| <ul style="list-style-type: none"> <li>AXA_SG (26/12/2016): New TP Assignment - C0414271/P1145111</li> </ul>                                                                  |                                                                                                                                       |                        |                          |          |         |             |              |            |      |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span> |                                                                                                                                       |                        |                          |          |         |             |              |            |      |
| View Date                                                                                                                                                                     | Accident                                                                                                                              | Type                   | Task Group               | Status   | Handler | Assigned By | Completed On | Created On | Done |
| No results.                                                                                                                                                                   |                                                                                                                                       |                        |                          |          |         |             |              |            |      |

28/12/16 @ 2:56pm  
April  
vehicle in  
Gus & Ang

...CLAIM SUBFOLDER...(Pending for Survey Report)  
Direct Settlement

| CLAIM SUBFOLDER TRACKING |             |                |                                                   |                                                      |                                                |             |                                                                 |
|--------------------------|-------------|----------------|---------------------------------------------------|------------------------------------------------------|------------------------------------------------|-------------|-----------------------------------------------------------------|
| Case                     | Notified    | Est. Submitted | Adj. Assigned                                     | Adj. Rpt                                             | Adj. Submitted                                 | Ins. Auth'd | Status                                                          |
| Main                     | 28 Dec 2016 |                | 28 Dec 2016 14:48<br><a href="#">Edit Adj Rpt</a> | <b>\$51,800.00</b><br><a href="#">Edit Estimates</a> | <b>\$51,800.00</b><br><a href="#">View Rpt</a> |             | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

MainReferenceClaim DetailsDocumentsShow All

CLAIM SUBFOLDER DETAILS

[Created by Insurer]

Insured:

TOKYO LIMOUSINE SERVICE & TRADING, Co. Reg. No.: 52918778K, Tel: +6590040803

Main Claimant:

TAN SIU YUEN, ID: S1292062H

Vehicle Reg. No.:

S3H1743Y

Date of Loss:

23/12/2016 11:00 - :59  
[100 Months and 24 Days From LTA Reg Date (Man Yr)]

Claim Type:

TP / CD414271

Policy/Cover Note No.:

P1145111 (Comprehensive)

Vehicle Reg. No. (Insured):

PA6073E

Policy No. (Claimant):

DMPPHQ15-003260

Excess:

\$51,500.00

Repairer:

Poon Poong Motors Pte Ltd (Sin Ming) Blk 176 Sin Ming Drive #05-15, Sin Ming Auto Care, 575721 Sin Ming - Tel: 6457 8186 / 6453 2235

Handling Insurer:

AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Vale Oh - 8880 4897]

Claimant's Insurer:

EQ Insurance Company Ltd (HQ) - Tel: 6223 9433

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3581 ... [Handled by XING GUO QIANG] ... [Final Rpt due 09/01/2017]

Driver/Customer (Insured):

OW HEE SONG (S1), NRIC: S1724571F, Tel: +6590040813

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- AXA\_SG (18/09/2017): File Review / Re: Direct Settlement - Accident Involving PA6073E (01 : AXA - CD4...
- AXA\_SG (28/12/2016): New TP Assignment - CD414271/P1145111

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

| Due Date    | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. |          |      |            |         |         |             |              |            |       |

Claim Documents

\*SJH1743Y (C0414271)  
[PA6073E]  
TP  
TAN SIU YUEN  
Dec 23 2016 11:00AM  
[TOKYO LIMOUSINE SERVICE & TRADING]  
Poon Poong Motors Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Assessment Reports

1 per page

| No | Finalized On   | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
|----|----------------|-----------------------------------|-----------|-------|
| 1  | 29/12/16 16:38 | Adjuster Immediate Advice         | Load HTML |       |

Documentation

1 per page

| No | Finalized On   | AXA Insurance Pte Ltd (HQ)   | Thumbnail | Print                               |
|----|----------------|------------------------------|-----------|-------------------------------------|
| 1  | 28/12/16 12:15 | EMAIL_ABS                    | Load PDF  |                                     |
| 2  | 28/12/16 12:15 | ESTIMATE & TP GIA REPORT_ABS | Load PDF  |                                     |
| 3  | 28/12/16 12:15 | INSD GIA REPORT_ABS          | Load PDF  |                                     |
| 4  | 28/12/16 12:15 | SJH1743Y TP GIA REPORT_ABS   | Load PDF  |                                     |
| 5  | 28/12/16 14:46 | POLICY SCHEDULE              | Load PDF  |                                     |
| 6  | 28/12/16 14:46 | CI                           | Load PDF  |                                     |
| 7  | 17/01/18 18:02 | TP LOD ACK_ABS               | Load PDF  |                                     |
| 8  | 17/01/18 18:02 | TP Insurer Enquiry_abs       | Load JPG  | <input checked="" type="checkbox"/> |
| 9  | 17/01/18 18:02 | Towing Receipt_abs           | Load JPG  | <input checked="" type="checkbox"/> |
| 10 | 17/01/18 18:02 | Poon Poong Invoice_abs       | Load JPG  | <input checked="" type="checkbox"/> |
| 11 | 17/01/18 18:02 | LOD_ABS                      | Load JPG  | <input checked="" type="checkbox"/> |
| 12 | 17/01/18 18:02 | Car Rental_abs               | Load JPG  | <input checked="" type="checkbox"/> |

No

Relabel/Reorder

LKK Auto Consultants Pte Ltd (HQ)

Thumbnail

Print

|   |                |                      |          |  |
|---|----------------|----------------------|----------|--|
| 1 | 29/12/16 15:35 | TP ESTIMATE - MARKED | Load PDF |  |
|---|----------------|----------------------|----------|--|

Documents Checklist

|                                                                |       |      |       |
|----------------------------------------------------------------|-------|------|-------|
| DOCUMENTS CHECKLIST                                            | Reset | Save | Print |
| There are no document checklists configured.                   |       |      |       |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)      |       |      |       |
| <div></div>                                                    |       |      |       |
| Show Remarks To: <input type="checkbox"/> Handling Insurer     |       |      |       |
| Note: Remarks are private unless you show it to other parties. |       |      |       |

## LKK Auto Consultants Pte Ltd (Co Reg No: 199607158R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA16024728/GUA3Q2  
Date: 18/10/2018

## REFERENCE

Handling Insurer: AXA Insurance Pte Ltd Policy No: P1145111  
Claimant Vehicle No: SJH1743Y Insured Vehicle No: PA6073E  
Date of Loss: 23/12/2016 Nature of Claim: TP Claim No: C0414271

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SJH1743Y  
Make & Model: KIA PICANTO, 1.1 (A) Engine No: HIDDEN  
Reg. Date: 29/07/2008 (Man. Year: 2008) Chassis No: KNABA24338T626037  
Colour: Yellow Odometer: 137018 km  
Engine Capacity: 1086 cc  
Market Value/New Car Price: N/A  
Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 175/50 R15 Rear Tyre Size: 175/50 R15  
Front Left Side: Goodyear 5 mm Rear Left Side: Goodyear 5 mm  
Front Right Side: Goodyear 5 mm Rear Right Side: Goodyear 5 mm

The above values represent the remaining tyre tread depth.

| COST OF CLAIMS                    | Repairer's | Adjuster's | Difference | Diff % |
|-----------------------------------|------------|------------|------------|--------|
| Parts                             | 2,405.88   | 1,469.88   | 936.00     | 38.90  |
| Miscellaneous Items               | 0.00       | 0.00       | 0.00       |        |
| Labour                            | 3,350.00   | 830.00     | 2,520.00   | 75.22  |
| Paintwork Labour                  | 0.00       | 0.00       | 0.00       |        |
| Towing                            | 0.00       | 0.00       | 0.00       |        |
| Calculated Gross Total (S\$)      | 5,755.88   | 2,299.88   | 3,456.00   | 60.04  |
| Approved Total (Overridden) (S\$) |            | 1,800.00   |            |        |
| (S\$)                             | 5,755.88   | 1,800.00   | 3,955.88   | 68.73  |
| + GST 7.00/7.00% (S\$)            | 402.91     | 126.00     | 276.91     | 68.73  |
| Nett Amount (S\$)                 | 6,158.79   | 1,926.00   | 4,232.79   | 68.73  |
| Global Sum Settlement (S\$)       |            | 0.00       |            |        |

## INSPECTION

Date of Assignment: 28/12/2016  
Date Inspected: 28/12/2016 Inspected At: Poon Poong Motors Pte Ltd (Sin Ming)  
Blk 176 Sin Ming Drive #05-15, Sin Ming  
Auto Care  
Singapore 575721  
Estimated Period of Repair: 5.0 days

---

**Adjuster:** XING GUO QIANG**Manager:** THIN THIN HLAING

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

|                                                                                              |                                                                                                                                                                              |
|----------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Part Source:</b> MRM-SG                                                                   | Version: 1.0 (Last Synchronised: 18 Oct 2018)                                                                                                                                |
| <b>Parts:</b> 144                                                                            | KIA PICANTO 1.1 (A) (Catalogue:Merimen Singapore 1.0)                                                                                                                        |
| <b>Labour:</b> Repairer's                                                                    | (Price-denominated Standard List)                                                                                                                                            |
| <b>Print Code:</b> (Unsubmitted, no print-code for SJH1743Y)                                 |                                                                                                                                                                              |
| <b>Validity:</b>                                                                             | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |
| <b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk * |                                                                                                                                                                              |

### Recommended Parts

| No. | Qty | Part No. | Particulars                           | Condition            | Repairer's | Amount     |
|-----|-----|----------|---------------------------------------|----------------------|------------|------------|
| 1   | 1   |          | *HEADLIGHT (CONSISTENT)               | Cut                  | 383.00 FL  | *383.00 FL |
| 2   | 1   |          | *BUMPER (CONSISTENT)                  | Torn                 | 257.00 FL  | *257.00 FL |
| 3   | 1   |          | *BUMPER RETAINER (CONSISTENT)         | Necessary            | 27.60 FL   | *27.60 FL  |
| 4   | 1   |          | *FENDER (CONSISTENT)                  | Buckled              | 185.00 FL  | *185.00 FL |
| 5   | 1   |          | *BONNET (CONSISTENT)                  | Not Necessary        | 435.00 FL  | *- FL      |
| 6   | 1   |          | *ANTI ROLL BAR (CONSISTENT)           | Bent                 | 59.60 FL   | *59.60 FL  |
| 7   | 1   |          | *TIEBON END (CONSISTENT)              | Not Necessary        | 52.00 FL   | *- FL      |
| 8   | 1   |          | *SUSPENSION RH (CONSISTENT)           | Bent                 | 187.00 FL  | *187.00 FL |
| 9   | 1   |          | *LINKAGE BAR (CONSISTENT)             | Bent                 | 33.00 FL   | *33.00 FL  |
| 10  | 1   |          | *SUSPENSION TOP MOUNTING (CONSISTENT) | Not Necessary        | 43.00 FL   | *- FL      |
| 11  | 1   |          | *LOWER ARM(CONSISTENT)                | Bent                 | 181.00 FL  | *181.00 FL |
| 12  | 4   |          | *15 RIM (CONSISTENT)                  | Cracked (1 PCS ONLY) | 680.00 FL  | *170.00 FL |
| 13  | 1   |          | *TYRE (CONSISTENT)                    | Cut                  | 150.00 FL  | *150.00 FL |

F=Franchise part. L=ListItemDisc.

|                                                            |                 |                 |
|------------------------------------------------------------|-----------------|-----------------|
| <b>Sub Total (\$\$)</b>                                    | <b>2,673.20</b> | <b>1,633.20</b> |
| <b>- List Item Discount on L Items 10.00/10.00% (\$\$)</b> | <b>267.32</b>   | <b>163.32</b>   |
| <b>Total Parts (\$\$)</b>                                  | <b>2,405.88</b> | <b>1,469.88</b> |

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                      | Particulars                | Lab.Type | Repairer's | Amount |
|-------------------------|----------------------------|----------|------------|--------|
| <u>Labour Items</u>     |                            |          |            |        |
| 1                       | FOCUS HEADLAMP             | New      | 30.00      | 30.00  |
| 2                       | RELAIGNMENT CHASSIS        | New      | 320.00     | 0.00   |
| 3                       | REMOVE REFIT DAMAGED PARTS | New      | 1,600.00   | 400.00 |
| 4                       | SPRAY PAINTING             | New      | 1,400.00   | 400.00 |
| Gross Labour Cost (S\$) |                            |          | 3,350.00   | 830.00 |

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;

## Hsiao Tong (LKKAUTO)

---

**From:** Thin Thin (LKKAUTO)  
**Sent:** Wednesday, 20 June 2018 10:33 AM  
**To:** Henry Khoo  
**Subject:** RE: Incident Involving SJH1743Y and PA6073E on 23/12/2016

Without Prejudice,

Dear Sir / Madam,

We refer to the below matter.

On a without prejudice, for a quick and amicable settlement, we propose the settlement at Global Sum S\$ 1,400.00 (all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Henry Khoo [<mailto:ppmsgp@gmail.com>]  
**Sent:** Wednesday, 29 November 2017 3:16 PM  
**To:** Thin Thin (LKKAUTO) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Subject:** Re: Incident Involving SJH1743Y and PA6073E on 23/12/2016

**Without Prejudice**

Dear Thin Thin

Kindly advise any other documents and further action to be taken in order to close the case.

I look forward to hearing from you.

Thanks.

Best Regards

Kristin

Main: Poon Poong Motors Pte Ltd  
176 Sin Ming Drive #05-15  
Sin Ming Autocare Singapore 575721

T: 6457 8186  
F: 6452 0022

On Tue, Nov 7, 2017 at 3:22 PM, Henry Khoo <[ppmsgp@gmail.com](mailto:ppmsgp@gmail.com)> wrote:

Without Prejudice

Dear Thin Thin

Enclosed as per attached: LOD Letter, Poon Poong Invoice, Towing Invoice, TP Insurer Enquiry and Car Rental Invoice.

Kindly advise any other documents and further action to be taken in order to close the case.

Thanks.

Best Regards

Kristin

Main: Poon Poong Motors Pte Ltd  
176 Sin Ming Drive #05-15  
Sin Ming Autocare Singapore 575721  
T: 6457 8186  
F: 6452 0022

Branch: 24 Ubi Road 4, Wui Hong Building  
Singapore 408612 (Branch)

## Print Sent Message

This mail is associated with :

**\*SJH1743Y (C0414271)**  
**[PA6073E]**  
TP  
TAN SIU YUEN  
Dec 23 2016 11:00AM  
[TOKYO LIMOUSINE SERVICE & TRADING]  
Poon Poong Motors Pte Ltd

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 18/01/2020 10:27 AM.  
**To** vale.oh@axa.com.sg  
**CC** AXA\_SG, chewht@lkkauto.com; admin-a@lkkauto.com; CeciliaChong@lkkauto.com  
**Subject** RE: TP docs are in, pls handle from your end, tks-VO

Hi Vale,

Noted.

Kindly assist to reopen and send back our adjuster report in Merimen for our necessary action.

Thank you.

Hsiao Tong

<-- Original Message -->

**From:** AXA\_SG  
**To:** vale.oh@axa.com.sg; LKK\_HQ  
**CC:** AXA\_SG; thinthin@lkkauto.com; admin-a@lkkauto.com  
**Sent On:** 16/01/2020 04:48 PM  
**Subject:** TP docs are in, pls handle from your end, tks-VO



<-- Original Message -->

**From:** LKK\_HQ  
**To:** vale.oh@axa.com.sg  
**CC:** AXA\_SG; thinthin@lkkauto.com; admin-a@lkkauto.com  
**Sent On:** 16/10/2018 04:06 PM  
**Subject:** Accident Involving PA6073E (OI : AXA - C0414271) and SJH1743Y (TP : LKK REF - CC4/AXA16024728/Gug3) on 23.12.2016

Your Ref: **C0414271**

Dear Vale,

We refer to the above matter.

Please be inform that we have made an offer to TP since 20/06/2018 ( enclosed email). However there is no response from TP repairer.

In view of the above, we are intending to temporary close our file and submit W/P report to your good office.

If there are any new developments in future, kindly inform us and we will follow up if necessary.

Best Regards,  
Thin Thin Hlaing | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Print Sent Message

This mail is associated with :  
  
\*SJH1743Y (C0414271)  
[PA6073E]  
TP  
TAN SIU YUEN  
Dec 23 2016 11:00AM  
[TOKYO LIMOUSINE SERVICE & TRADING]  
Poon Poong Motors Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 28/01/2020 17:07 PM.  
To vale.oh@axa.com.sg  
CC AXA\_SG; chewht@lkkauto.com; admin-a@lkkauto.com  
Subject <SEEK MANDATE> C0414271

Dear Sirs/Mdm,

Liability: 50%. Conflicting version. No evidence to support either version.

We seek your mandate as follows: -

|                                      |                         |
|--------------------------------------|-------------------------|
| 1. Cost of Repair (w/GST)            | \$ 1,926.00             |
| 2. Loss of Rental (8days x \$100.00) | \$ 800.00               |
|                                      | \$ 2,726.00             |
|                                      | <b>@ 50%\$ 1,363.00</b> |
| 3. Insurance Search Fee              | \$ 2.00                 |
| 4. Towing Fee                        | \$ 40.00                |
|                                      | <b>Total\$ 1,405.00</b> |

Kindly let us have your approval/instruction.

Hsiao Tong

## Print Received Message

This mail is associated with :

**\*SJH1743Y (C0414271)**  
**[PA6073E]**  
TP  
TAN SIU YUEN  
Dec 23 2016 11:00AM  
[TOKYO LIMOUSINE SERVICE & TRADING]  
Poon Poong Motors Pte Ltd

**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 29/01/2020 11:32 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$1405.00) - SJH1743Y - Claim Handler: Vale Oh

Approved:1405.00.

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 1 February 2020 12:43 PM  
**To:** Henry Khoo  
**Cc:** Admin A  
**Subject:** Your Ref: SJH1743Y \*Our Ref: CC4/AXA16024728/Gpa3q2-1 [ACCIDENT INVOLVING PA 6073E(AXA) AND SJH 1743Y ON 23/12/2016]  
**Attachments:** STATEMENT OF PA6073E.pdf

Your Ref: **SJH1743Y**  
Our Ref: CC4/AXA16024728/Gpa3q2-1

Without Prejudice

Dear Sirs/Mdm,

### ACCIDENT INVOLVING PA 6073E(AXA) AND SJH 1743Y ON 23/12/2016

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence(ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer at a global sum of **\$1,400.00(all-in)** towards your client's claim.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

*"Wishing you a Happy and Prosperous New Year"*



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 28 February 2020 3:00 PM  
**To:** Henry Khoo  
**Subject:** RE: Your Ref: SJH1743Y \*Our Ref: CC4/AXA16024728/Gpa3q2-1 [ACCIDENT INVOLVING PA 6073E(AXA) AND SJH 1743Y ON 23/12/2016]  
**Attachments:** EXPRESS SETTLEMENT FORM\_SJH1743Y.pdf

Without Prejudice

Dear Sirs/Mdm,

As per our tele-conversation earlier, we confirm settlement at a global sum of \$1,400.00(all-in).

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Henry Khoo <[ppmsgp@gmail.com](mailto:ppmsgp@gmail.com)>  
**Sent:** Wednesday, 19 February 2020 10:46 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Re: Your Ref: SJH1743Y \*Our Ref: CC4/AXA16024728/Gpa3q2-1 [ACCIDENT INVOLVING PA 6073E(AXA) AND SJH 1743Y ON 23/12/2016]

Dear hsiao tong

Any outcome from your side??

On Mon, 17 Feb 2020, 03:46 Henry Khoo, <[ppmsgp@gmail.com](mailto:ppmsgp@gmail.com)> wrote:

Dear Hsiao Tong

We have received your e-mail dated 1st Feb 2020 and noted the contents. I refer to the offer global sum of \$1,400.00 (all-in) for the vehicle no: SJH1743Y. I feel that the offer for global sum is too low,

and wish to propose to increase the global sum to \$1,700.00 With that, I am agreeable with the proposed global sum and to close the case.

Please consider and get back to me on the final decision.

Thank you for your assistance and we look forward to hearing from you soon.

Best regards

Josephine  
Poon Poong Motors Pte Ltd  
176 Sin Ming Drive  
#05-15 Sin Ming Autocare  
Singapore: 575721  
Tel: 6453 2235

On Sat, Feb 1, 2020 at 12:42 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Your Ref: **SJH1743Y**

Without Prejudice

Our Ref: CC4/AXA16024728/Gpa3q2-1

Dear Sirs/Mdm,

**ACCIDENT INVOLVING PA 6073E(AXA) AND SJH 1743Y ON 23/12/2016**

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence(ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer at a global sum of **\$1,400.00(all-in)** towards your client's claim.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

*"Wishing you a Happy and Prosperous New Year"*



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



方本摩哆私人有限公司  
Poon Poong Motors Pte Ltd

U.S.S.T

CERTIFIED TRUE COPY

AXA INSURANCE SINGAPORE PTE LTD  
8 SHENTON WAY,  
#27-01 AXA TOWER  
SINGAPORE 068811

ATTN: MOTOR CLAIMS DEPT

Your Ref: C0414271MC/CL

Our Ref: TP 20515

29/06/2017

My execution of this Discharge Voucher is only  
for property damage claims and not prejudicial  
to any other claims arising from the same accident.

RE: Accident Involved On 23/12/2016 Between Vehicle No: SJH1743Y & PA6073E

Dear Sir/Madam,

With reference to the above mentioned, We hereby wish to submit the claim the  
losses on the owner's behalf and they are as follow:

|                                                            |                            |
|------------------------------------------------------------|----------------------------|
| 1. Accident Vehicle Repair Cost (TP 20515)                 | S\$ 1,926.00 (W/GST)       |
| 2. LOR 8days x \$100.00(Include Weekend & Public Holidays) | S\$ 800.00                 |
| 3. Thirty Party Insurer Enquiry                            | S\$ 2.00                   |
| 4. Towing Fee                                              | S\$ 40.00                  |
| <b>TOTAL:</b>                                              | <b><u>S\$ 2,768.00</u></b> |

We look forward to receiving payment soon.

Thanks.

Best Regards,

Josephine

**Poon Poong Motors Pte Ltd**  
176, Sin Ming Drive, #05-15 Sin Ming Autocare, Singapore 575721  
Tel: (65)64578186 Fax: (65)64520022



方本摩哆私人有限公司

**Poon Poong Motors Pte Ltd**

BLK 176, SIN MING DRIVE, #05-15, SIN MING AUTOCARE, SINGAPORE 575721  
Tel:(65) 6453 2235 (24 hrs), (65) 6457 8186 Fax:(65) 6452 0022  
Branch (Ubi): NO. 24, UBI ROAD 4, SINGAPORE 408612  
Tel:(65) 6453 4480 (24 hrs) Fax:(65) 6748 2941

URGENT

GST Reg No :M2-0128975-X

**TAX INVOICE**

**60157144**

**M/S: AXA INSURANCE SINGAPORE PTE LTD**

8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811

**Invoice: TP 20515**

**Date: 29/08/2017**

**Attn: MOTORS CLAIM DEPT**

**Insured Vehicle** SJH1743Y KIA PICANTO 1.1A  
**Insured** CHENG SHU WEI, SHERYL  
**Accident Date** 23/12/2016  
**Policy Number** DMPPHQ16-003260  
**Your Insured Vehicle** PA6073E **Your Reference** C0414271MC/CL

3019750906---

**Parts Replacement**

| No | Product                               | Qty | Price      | Discount % | ExtPr      |
|----|---------------------------------------|-----|------------|------------|------------|
| 1  | ACCIDENT VEHICLE LUMP SUM REPAIR COST | 1   | \$2,299.88 | 21.735     | \$1,800.00 |

**Subtotal (Parts): \$1,800.00**

**Discount (%):0 Total (Parts): \$1,800.00**

**Labour Charges**

**Total (Labour): \$0.00**

**Total Before GST: \$1,800.00**

**Add GST 7%: \$126.00**

**Grand Total: \$1,926.00**

CERTIFIED TRUE COPY



INTEREST OF 2% PER MONTH WILL BE CHARGED ON ANY AMOUNT OUTSTANDING FOR MORE THAN 30 DAYS FROM DUE DATE.

...CLAIM SUBFOLDER...(Pending for Survey Report)  
Direct Settlement

CLAIM SUBFOLDER TRACKING

| Case | Notified    | Est Submitted | Adj Assigned                                      | Adj Rpt                                              | Adj Submitted                                  | Ins Auth'd | Status                                                          |
|------|-------------|---------------|---------------------------------------------------|------------------------------------------------------|------------------------------------------------|------------|-----------------------------------------------------------------|
| Main | 28 Dec 2016 |               | 28 Dec 2016 14:48<br><a href="#">Edit Adj Rpt</a> | <b>\$51,800.00</b><br><a href="#">Edit Estimates</a> | <b>\$51,800.00</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

MainReferenceClaim DetailsDocumentsShow All

CLAIM SUBFOLDER DETAILS

[Created by Insurer]

|                             |                                                                                                                                      |                        |                                                                               |
|-----------------------------|--------------------------------------------------------------------------------------------------------------------------------------|------------------------|-------------------------------------------------------------------------------|
| Insured:                    | TOKYO LIMOUSINE SERVICE & TRADING, Co. Reg. No.: 52918778K, Tel: +6590040803                                                         |                        |                                                                               |
| Main Claimant:              | TAN SIU YUEN, ID: S1292062H                                                                                                          |                        |                                                                               |
| Vehicle Reg. No.:           | SJH1743Y                                                                                                                             | Date of Loss:          | 23/12/2016 11:00 - :59<br>[100 Months and 24 Days From LTA Reg Date (Man Yr)] |
| Claim Type:                 | TP / C0414271                                                                                                                        | Policy/Cover Note No.: | P1145111 (Comprehensive)                                                      |
| Vehicle Reg. No. (Insured): | PA6073E                                                                                                                              | Policy No. (Claimant): | DMPPHQ16-003260                                                               |
|                             |                                                                                                                                      | Excess:                | \$51,500.00                                                                   |
| Repairer:                   | Poon Poong Motors Pte Ltd (Sin Ming) Blk 176 Sin Ming Drive #05-15, Sin Ming Auto Care, 575721 Sin Ming - Tel: 6457 8186 / 6453 2235 |                        |                                                                               |
| Handling Insurer:           | AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888 ... [Handled by Vale Oh - 6880 4897]                                                     |                        |                                                                               |
| Claimant's Insurer:         | EQ Insurance Company Ltd (HQ) - Tel: 6223 9433                                                                                       |                        |                                                                               |
| Adjuster:                   | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 22/01/2020]                    |                        |                                                                               |
| Driver/Custodian (Insured): | OW HEE SONG (S1), NRIC: S1724571F, Tel: +6590040813 Email:                                                                           |                        |                                                                               |

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- AXA\_SG (29/01/2020): Alert - Adj Mandate Approved (\$51405.00) - SJH1743Y - Claim Handler: Vale Oh
- AXA\_SG (16/01/2020): TP docs are in, pls handle from your end, tks-VO
- AXA\_SG (18/09/2017): File Review / Re: Direct Settlement - Accident Involving PA6073E (OI : AXA - C04...
- AXA\_SG (28/12/2016): New TP Assignment - C0414271/P1145111

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

| Due Date    | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. |          |      |            |         |         |             |              |            |       |

Claim Documents

\*SJH1743Y (C0414271)

[PA6073E]

TP

TAN SIU YUEN

Dec 23 2016 11:00AM

[TOKYO LIMOUSINE SERVICE & TRADING]

Poon Poong Motors Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

|                    |                 |                                           |            |                                     |
|--------------------|-----------------|-------------------------------------------|------------|-------------------------------------|
| Assessment Reports |                 |                                           | 1 per page | <input checked="" type="checkbox"/> |
| No                 | Finalized On    | LKK Auto Consultants Pte Ltd (HQ)         | Thumbnail  | Print                               |
| 1                  | 29/12/16 16:38  | Adjuster Immediate Advice                 | Load HTM   |                                     |
|                    |                 |                                           |            |                                     |
| Documentation      |                 |                                           | 1 per page | <input checked="" type="checkbox"/> |
| No                 | Finalized On    | AXA Insurance Pte Ltd (HQ)                | Thumbnail  | Print                               |
| 1                  | 28/12/16 12:15  | EMAIL_ABS                                 | Load PDF   |                                     |
| 2                  | 28/12/16 12:15  | ESTIMATE & TP GIA REPORT_ABS              | Load PDF   |                                     |
| 3                  | 28/12/16 12:15  | INSD GIA REPORT_ABS                       | Load PDF   |                                     |
| 4                  | 28/12/16 12:15  | SJH1743Y TP GIA REPORT_ABS                | Load PDF   |                                     |
| 5                  | 28/12/16 14:46  | POLICY SCHEDULE                           | Load PDF   |                                     |
| 6                  | 28/12/16 14:46  | CI                                        | Load PDF   |                                     |
| 7                  | 17/01/18 18:02  | TP LOD ACK_ABS                            | Load PDF   |                                     |
| 8                  | 17/01/18 18:02  | TP Insurer Enquiry_abs                    | Load JPG   | <input checked="" type="checkbox"/> |
| 9                  | 17/01/18 18:02  | Towing Receipt_abs                        | Load JPG   | <input checked="" type="checkbox"/> |
| 10                 | 17/01/18 18:02  | Poon Poong Invoice_abs                    | Load JPG   | <input checked="" type="checkbox"/> |
| 11                 | 17/01/18 18:02  | LOD_ABS                                   | Load JPG   | <input checked="" type="checkbox"/> |
| 12                 | 17/01/18 18:02  | Car Rental_abs                            | Load JPG   | <input checked="" type="checkbox"/> |
| 13                 | 08/07/19 15:23  | TP LOD (ALREADY ACK                       | Load PDF   |                                     |
| 14                 | 08/07/19 15:23  | SJH1743Y-TOWING BILL                      | Load PDF   |                                     |
| 15                 | 08/07/19 15:23  | SJH1743Y-REPAIRER INVOICE                 | Load PDF   |                                     |
| 16                 | 08/07/19 15:23  | SJH1743Y-CAR RENTAL                       | Load PDF   |                                     |
| 17                 | 08/07/19 15:23  | SJH1743Y VS PA6073E GIA                   | Load PDF   |                                     |
| 18                 | 08/07/19 15:23  | CO CLAIMANT                               | Load PDF   |                                     |
| 19                 | 09/07/19 11:37  | EMAIL                                     | Load PDF   |                                     |
| 20                 | 09/07/19 11:37  | CO CLAIMANT THIRD PARTY                   | Load PDF   |                                     |
| 21                 | 11/07/19 16:44  | INVOICE                                   | Load PDF   |                                     |
| No                 | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)         | Thumbnail  | Print                               |
| 1                  | 29/12/16 15:35  | TP ESTIMATE - MARKED                      | Load PDF   |                                     |
| 2                  | 27/03/20 17:00  | AUTHORISATION TO ACT FORM                 | Load PDF   |                                     |
| 3                  | 27/03/20 17:00  | PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM | Load PDF   |                                     |
| 4                  | 27/03/20 17:00  | RENTAL RECEIPT                            | Load PDF   |                                     |
| 5                  | 27/03/20 17:00  | GIA SEARCH                                | Load PDF   |                                     |
| 6                  | 27/03/20 17:00  | TOWING FEE                                | Load PDF   |                                     |

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA16024728/GPA3Q2-1  
Date: 27/03/2020

### REFERENCE

Handling Insurer: AXA Insurance Pte Ltd Policy No: P1145111  
Claimant: SJH1743Y Insured Vehicle No: PA6073E  
Vehicle No: 23/12/2016 Nature of Claim: TP Claim No: C0414271  
Date of Loss: 23/12/2016

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJH1743Y Engine No: HIDDEN  
Make & Model: KIA PICANTO, 1.1 (A) Chassis No: KNABA24338T626037  
Reg. Date: 29/07/2008 (Man. Year: 2008) Odometer: 137018 km  
Colour: Yellow  
Engine Capacity: 1086 cc  
Market Value/New Car Price: N/A  
Price:  
Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

### CONDITION OF TYRES

Front Tyre Size: 175/50 R15 Rear Tyre Size: 175/50 R15  
Front Left Side: Goodyear 5 mm Rear Left Side: Goodyear 5 mm  
Front Right Side: Goodyear 5 mm Rear Right Side: Goodyear 5 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                           | Repairer's | Adjuster's | Difference | Diff % |
|------------------------------------------|------------|------------|------------|--------|
| Parts                                    | 2,405.88   | 1,469.88   | 936.00     | 38.90  |
| Miscellaneous Items                      | 0.00       | 0.00       | 0.00       |        |
| Labour                                   | 3,350.00   | 830.00     | 2,520.00   | 75.22  |
| Paintwork Labour                         | 0.00       | 0.00       | 0.00       |        |
| Towing                                   | 0.00       | 0.00       | 0.00       |        |
| Calculated Gross Total (S\$)             | 5,755.88   | 2,299.88   | 3,456.00   | 60.04  |
| Approved Total (Overridden) (S\$)        |            | 1,800.00   |            |        |
| (S\$)                                    | 5,755.88   | 1,800.00   | 3,955.88   | 68.73  |
| + GST 7.00/7.00% (S\$)                   | 402.91     | 126.00     | 276.91     | 68.73  |
| Nett Amount (S\$)                        | 6,158.79   | 1,926.00   | 4,232.79   | 68.73  |
| + Car Rental (8.0 x S\$100.00/day) (S\$) |            | 800.00     |            |        |
| (S\$)                                    |            | 2,726.00   |            |        |
| Liabile Amount (50.00%) (S\$)            |            | 1,363.00   |            |        |
| + Doc/Search Fee (S\$)                   |            | 2.00       |            |        |
| + Other Costs (S\$)                      |            | 40.00      |            |        |
| Nett Liability (S\$)                     |            | 1,405.00   |            |        |
| Global Sum Settlement (S\$)              |            | 1,400.00   |            |        |

### INSPECTION

Date of Assignment: 28/12/2016  
Date Inspected: 28/12/2016 Inspected At:

Poon Poong Motors Pte Ltd (Sin Ming)  
Blk 176 Sin Ming Drive #05-15, Sin  
Ming Auto Care  
Singapore 575721

Estimated Period of Repair: 5.0 days

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**Adjuster:** XING GUO QIANG

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

REPAIR DETAILS

|               |                                                                                                                                                                              |                                                       |
|---------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|
| Reference     |                                                                                                                                                                              |                                                       |
| Part Source:  | MRM-SG                                                                                                                                                                       | Version: 1.0 (Last Synchronised: 18 Oct 2018)         |
| Parts:        | 144                                                                                                                                                                          | KIA PICANTO 1.1 (A) (Catalogue:Merimen Singapore 1.0) |
| Labour:       | Repairer's                                                                                                                                                                   | (Price-denominated Standard List)                     |
| Print Code:   | (Unsubmitted, no print-code for SJH1743Y)                                                                                                                                    |                                                       |
| Validity:     | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |                                                       |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *.                                                                                                     |                                                       |

Recommended Parts

| No. | Qty | Part No. Particulars                  | Condition            | Repairer's | Amount     |
|-----|-----|---------------------------------------|----------------------|------------|------------|
| 1   | 1   | *HEADLIGHT (CONSISTENT)               | Cut                  | 383.00 FL  | *383.00 FL |
| 2   | 1   | *BUMPER (CONSISTENT)                  | Torn                 | 257.00 FL  | *257.00 FL |
| 3   | 1   | *BUMPER RETAINER (CONSISTENT)         | Necessary            | 27.60 FL   | *27.60 FL  |
| 4   | 1   | *FENDER (CONSISTENT)                  | Buckled              | 185.00 FL  | *185.00 FL |
| 5   | 1   | *BONNET (CONSISTENT)                  | Not Necessary        | 435.00 FL  | *- FL      |
| 6   | 1   | *ANTI ROLL BAR (CONSISTENT)           | Bent                 | 59.60 FL   | *59.60 FL  |
| 7   | 1   | *TIEBON END (CONSISTENT)              | Not Necessary        | 52.00 FL   | *- FL      |
| 8   | 1   | *SUSPENSION RH (CONSISTENT)           | Bent                 | 187.00 FL  | *187.00 FL |
| 9   | 1   | *LINKAGE BAR (CONSISTENT)             | Bent                 | 33.00 FL   | *33.00 FL  |
| 10  | 1   | *SUSPENSION TOP MOUNTING (CONSISTENT) | Not Necessary        | 43.00 FL   | *- FL      |
| 11  | 1   | *LOWER ARM(CONSISTENT)                | Bent                 | 181.00 FL  | *181.00 FL |
| 12  | 4   | *15 RIM (CONSISTENT)                  | Cracked (1 PCS ONLY) | 680.00 FL  | *170.00 FL |
| 13  | 1   | *TYRE (CONSISTENT)                    | Cut                  | 150.00 FL  | *150.00 FL |

F=Franchise part. L=ListItemDisc.

|                                                     |          |          |
|-----------------------------------------------------|----------|----------|
| Sub Total (\$\$)                                    | 2,673.20 | 1,633.20 |
| - List Item Discount on L Items 10.00/10.00% (\$\$) | 267.32   | 163.32   |
| Total Parts (\$\$)                                  | 2,405.88 | 1,469.88 |

|                                               |
|-----------------------------------------------|
| Report was unsubmitted during this print-out. |
|-----------------------------------------------|

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No                      | Particulars                | Lab.Type | Repairer's | Amount |
|-------------------------|----------------------------|----------|------------|--------|
| <b>Labour Items</b>     |                            |          |            |        |
| 1                       | FOCUS HEADLAMP             | New      | 30.00      | 30.00  |
| 2                       | RELAIGNMENT CHASSIC        | New      | 320.00     | 0.00   |
| 3                       | REMOVE REFIT DAMAGED PARTS | New      | 1,600.00   | 400.00 |
| 4                       | SPRAY PAINTING             | New      | 1,400.00   | 400.00 |
| Gross Labour Cost (S\$) |                            |          | 3,350.00   | 830.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >