

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Sunday, 9 February 2020 5:22 PM  
**To:** 'Joel Goh'; Cecilia Chong (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: PRS FOR ACCIENT INVOLVING SBS6309Y & SJU1305K ON 22/01/2020 @ 16:50HRS ALONG CIRCUIT RD TWDS BEDOK INTERCHANGE (DM20HO00199-JG)  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF  
**Categories:** HMK

**EQI REF: DM20HO00199-JG**  
**LKK REF: CC4/EQI20001471/T1ga3**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SBS 6309Y on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

**Mei Kwan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joel Goh [mailto:[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)]  
**Sent:** Friday, 24 January 2020 10:23 AM  
**To:** Admin A  
**Subject:** RE: PRS FOR ACCIENT INVOLVING SBS6309Y & SJU1305K ON 22/01/2020 @ 16:50HRS ALONG CIRCUIT RD TWDS BEDOK INTERCHANGE (DM20HO00199-JG)

Dear LKK

Attached both accident reports for your attention.  
Please attend to this direct settlement.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Joel Goh

**Sent:** Thursday, January 23, 2020 3:01 PM

**To:** 'Bazlin Ahmad'

**Cc:** Wu Tzu Ying; Subramanian Kasi; Admin A

**Subject:** RE: PRS FOR ACCIDENT INVOLVING SBS6309Y & SJU1305K ON 22/01/2020 @ 16:50HRS  
ALONG CIRCUIT RD TWDS BEDOK INTERCHANGE (DM20HO00199-JG)

Without Prejudice

Save As To Cost

Dear Bazlin

Thank you for your confirmation.

We will arrange accordingly.

Dear LKK

Please assist on this PRS.

Our insured has not reported this accident.

Best Regards,

**Joel Goh**

Executive | Claims



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**From:** Bazlin Ahmad [<mailto:Bazlin.Ahmad@towertransit.sg>]

**Sent:** Thursday, January 23, 2020 2:43 PM

**To:** Joel Goh

**Cc:** Wu Tzu Ying; Subramanian Kasi

**Subject:** RE: PRS FOR ACCIDENT INVOLVING SBS6309Y & SJU1305K ON 22/01/2020 @ 16:50HRS  
ALONG CIRCUIT RD TWDS BEDOK INTERCHANGE (DM20HO00199-JG)

Dear Joel

Please appoint **LKK Auto Consultants Pte Ltd** to conduct the survey either today before 4pm or tomorrow before 12noon.

Vehicle is in our premises.

Thank You

Best Regards

**Lynn Ahmad (Ms)**

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)

Working hours : Mon – Fri ~ 9am – 6pm

Close on Sat, Sun & PH

**Tower Transit Singapore Pte Ltd**

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

[www.towertransit.sg](http://www.towertransit.sg)

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**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Sent:** Thursday, 23 January, 2020 2:27 PM

**To:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>

**Cc:** Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>; Subramanian Kasi <[Subramanian.kasi@towertransit.sg](mailto:Subramanian.kasi@towertransit.sg)>

**Subject:** RE: PRS FOR ACCIDENT INVOLVING SBS6309Y & SJU1305K ON 22/01/2020 @ 16:50HRS  
ALONG CIRCUIT RD TWDS BEDOK INTERCHANGE (DM20HO00199-JG)

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Without Prejudice

Save As To Costs

Dear Bazlin

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155
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Fax: 6849 9155	Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b> Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
<b>5) RT Appraisal Pte Ltd</b> Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256 3561 Fax: 6741 4108
<b>7) Kelvin Automotive Appraising Services</b> Tel: 8182 5263 Fax: 6746 1148 Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b> Tel: 9662 3655 Fax: 6765 5662 Contact Person: Mr Chee
<b>9) JP Knights Pte Ltd</b> Tel: 6345 0068 Fax: 6344 5328	<b>10) Appraisals Associates Pte Ltd</b> Tel : 6747 2822 Fax: 6747 0070
<b>11) Infiniti Appraisal Service</b> Tel : 9668 4818/9009 9001 Fax: 6458 7432	<b>12) Formteam Adjusters Pte Ltd</b> Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Bazlin Ahmad [<mailto:Bazlin.Ahmad@towertransit.sg>]  
**Sent:** Thursday, January 23, 2020 2:12 PM  
**To:** EQI PRS  
**Cc:** Wu Tzu Ying; Subramanian Kasi

**Subject:** PRS FOR ACCIDENT INVOLVING SBS6309Y & SJU1305K ON 22/01/2020 @ 16:50HRS  
ALONG CIRCUIT RD TWDS BEDOK INTERCHANGE

WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like to notify you of a road accident on **22/01/2020** at about **1650hrs** along **Circuit Road towards Bedok Interchange** involving our bus, SBS6309Y & your insured vehicle **SJU1305K**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please advise if the survey appointment could be arranged Tomorrow **24.01.2020 before 12noon.**

Survey Location : Tower Transit Singapore Pte Ltd  
21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Contact Person : Lynn @ +65 9199 0025

Thank You

Best Regards

**Lynn Ahmad (Ms)**

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)

Working hours : Mon – Fri ~ 9am – 6pm

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**Tower Transit Singapore Pte Ltd**

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

[www.towertransit.sg](http://www.towertransit.sg)

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