

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Friday, 28 February 2020 1:32 PM
To: 'gohlf@acpl.com.sg'
Cc: Khanchna (LKK Auto)
Subject: ACCIDENT INVOLVING SMH 8028Y AND SMR 5626M ON 20/01/2020

Our Ref: CC4/AIG20001463/Kka3

SU HAI LOON (BY EMAIL ONLY)

Dear Sir/Madam,

ACCIDENT INVOLVING SMH 8028Y AND SMR 5626M ON 20/01/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Cecilia Chong (LKK Auto)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Friday, 28 May 2021 5:47 PM
To: Cecilia Chong (LKK Auto)
Cc: Admin A
Subject: RE: 2174908867SG-003 *** LKK REF: CC6/AIG20001463/Kga3

Hi Cecilia,

You may proceed to submit report and close case.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Friday, 28 May 2021 5:24 PM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: 2174908867SG-003 *** LKK REF: CC6/AIG20001463/Kga3

This message is from an external sender; be cautious with links and attachments.

Dear Chee Heng,

We are pending for TP Lod since 25/03/2021.

Kindly let us have your instruction if we can proceed to submit WP and close the case now.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Chong | Case Handler
LKK Auto Consultants Pte Ltd