

24/01/2020

ASS. REC. BY:

REF: CS/CTI 20001454/HSD30

Special Instruction:

Survey: HOCK AT

ASSIGNMENT (Office)

From (Person): Chong Boon Sen

of

CTI

Date/Time: 24/01/2020 @ 8.51am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKW 4783X

Insured:

SMK 9876T

at Workshop m/s

Volkswagen

Tel:

85112203

of

No. 1 Kompong Ampot

Policy No:

Claim No:

SNM 200200476/SMK 9876T/CBS

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A

22/01/2020

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

9.04am @ 24/1/2020

Person Contacted:

Steven

Vehicle IN

OUT

Date/Time	Action/Instruction	Signature
	SKW 4783X - NBA / CTI 20001454 / 4	DOA: 20/01/2020
	SMK 9876T - NBA / CTI 20001454 / 4	DOA: 22/01/2020
	* confirmed 4 + cor \$11925.53 cor 7 days before 4st	
	(\$ 7,332.22 Red - 38%)	

ASSIGNMENT

From:

Date:

31/02/2020

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SKW 4783X

at Workshop n/s:

Volkswagen

at

1 kompong Ampet

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

11:30am (meeting)

Steven

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

N/S	O/S
X	X

Bat. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lim. Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS ^{hup}

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SKW 4783X

Reg:

30/11/2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Golf GT cc 1197

Colour:

5/11/17

AG:

Insured / Std / NI / NA

Sp. Reading:

98809

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WVWZZZ442FW 354 216

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/55/R16

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

6 mm

L/Bal.

6 mm

D.O.A.

22/1/20

Rear

R/Bal.

6 mm

L/Bal.

6 mm

D.O.A.

3/2/20

Survey held at

Volkswagen

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

RECEIVED 6 3 15 2020

* SKW 4783X No dam
by Exclusion

* This vehicle already inform Agent workshop

know the final report, don't over 12h

So it → please send Email to let person in charge know (Steven)

MV - 51000

PV - 38138

NV - 12800

→ 85/12203

Date/Time, File Path:

03/03/20

ii Typ: 54

Date/Time, File Path:

☐

Preli. Report

☒

Final Report

Days Of Repair:

2

Resurvey No. of Trip:

1

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Witness (\$

Survey Fee:

220

Transportation:

3 + PS. 24

Photo:

Other:

220

Report Format:

Large Sum / LE 5/5

\$ 11,925.53 e/p

Hock Ann (LKK Auto)

From: Hock Ann (LKK Auto)
Sent: Tuesday, 3 March, 2020 9:17 AM
To: 'Tang Shu Shi (VGS - SG/Singapore)'
Cc: Shirley Hiew (LKK Auto); Chee Steven (VGS - SG/Singapore)
Subject: RE: Emailing: SKW4783X - Finalized.

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear shu shi, steven,

Confirmed amount COR \$11925.53 COR 7 DAYS before GST

Thanks.

Best Regards,
Hock Ann | Assistant Automotive Assessor
LKK Auto Consultants
Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang Shu Shi (VGS - SG/Singapore) [mailto:shushi.tang@vw.com.sg]
Sent: Tuesday, 25 February, 2020 5:09 PM
To: Hock Ann (LKK Auto); CS A Team; Admin A
Cc: Chee Steven (VGS - SG/Singapore); Foo John (VGS - SG/Singapore)
Subject: Emailing: SKW4783X - Finalized.

Hi,

Please see attached finalized.

COR: as per attached.

DOR: 7 working days.

Please note that 2K glue is supersite by 1K window adhesive and required 2pcs.

Please revert.

Thank you.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Nivitha (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Friday, 24 January 2020 8:51 AM
To: Chee Steven (VGS - SG/Singapore)
Cc: Tang Shu Shi (VGS - SG/Singapore); assignments; Chong Boon Sen
Subject: RE: [EXT] RE: OUR REF: SNM20D200476/SMK9876T/CBS - REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW4783X & SMK9876T DOA : 22/01/2020

WITHOUT PREJUDICE

Dear Sir,

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Chee Steven (VGS - SG/Singapore) [mailto:steven.chee@vw.com.sg]
Sent: Thursday, January 23, 2020 5:45 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: RE: [EXT] RE: OUR REF: SNM20D200476/SMK9876T/CBS - REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW4783X & SMK9876T DOA : 22/01/2020

Dear Boon Sen,

Please arrange LKK Guo Qiang as our surveyor

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat

Singapore 368314

DID: +65 6922-3511
Mobile: +65 8511-2203
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Chong Boon Sen <boonsen.chong@sg.entaiping.com>
Sent: Thursday, 23 January 2020 5:38 PM
To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: [EXT] RE: OUR REF: SNM20D200476/SMK9876T/CBS - REQUEST DIRECT SETTLEMENT
ACCIDENT INVOLVING SKW4783X & SMK9876T DOA : 22/01/2020

Without prejudice
Save as to costs

Dear Sir,
LKK
LBS
STA

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.entaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI
Sent: Thursday, January 23, 2020 4:55 PM
To: Chong Boon Sen <boonsen.chong@sg.entaiping.com>; steven.chee@vw.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Subject: OUR REF: SNM20D200476/SMK9876T/CBS - REQUEST DIRECT SETTLEMENT
ACCIDENT INVOLVING SKW4783X & SMK9876T DOA : 22/01/2020

Dear Boon Sen,

Please conduct PRS for SKW4783X.

Note : officer in charge – Boon Sen 63896171

***** Kindly quote our reference number when replying.**

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Sent: Thursday, January 23, 2020 4:34 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW4783X & SMK9876T
DOA : 22/01/2020

Dear claims,

Please revert on liability & arrange for survey

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3511
Mobile: +65 8511-2203
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<https://www.volkswagen.com.sg/>



From: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Sent: Thursday, 23 January 2020 4:32 PM
To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: Scan Image

Internal

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 798D

Vehicle Details

Vehicle No.: SKW4783X
Vehicle to be Exported: No
Intended Deregistration Date: 04 Feb 2020
Vehicle Make: VOLKSWAGEN
Vehicle Model: GOLF A7 1.2 TSI AT 5G12DZ
Primary Colour: Silver
Manufacturing Year: 2015
Engine No.: CJZ620710
Chassis No.: WVVZZZAUZFW354216
Maximum Power Output: 77.0 kW (103 bhp)
Open Market Value: \$18,038.00
Original Registration Date: 30 Oct 2015
First Registration Date: 30 Oct 2015
Transfer Count: 1

Actual ARF Paid: \$8,038.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 29 Oct 2025
PARF Rebate Amount: \$6,028.00

Intended COE Rebate Details

COE Expiry Date: 29 Oct 2025
COE Category: A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$56,001.00
COE Rebate Amount: \$32,110.00
Total Rebate Amount: \$38,138.00

The information contained herein is correct as at 04 Feb 2020

OK

5-9

New Cars

Used Cars

Rental Cars

Sell My Car

Directory

Products

Insurance

Articles

Forum



Performance
Michelin PS3
16" Tyre at
\$120



Replace
Armrest To
Have A More
Classy Look



Enhance
Braking
Performance
With Force.



Glad to
Coon
Speak
price

Volkswagen Golf

Price Range

Depreciation

2015

Vehicle Type

Home » Used Cars » Sing Thai Hin Car » Volkswagen Golf 1.2A TSI

Volkswagen Golf 1.2A TSI

Overview

Financial

Insurance

Accessories

Similar

Research

Photos

Map

Price \$51,800

Depreciation \$8,260 /yr
View models with similar depre

Reg Date 17-Nov-2015
(5yrs 9mths 12days COE left)

Mileage 49,999 km (11.9k /yr)

Manufactured 2015

Road Tax \$508 /yr

Transmission Auto

Dereg Value \$38,432 as of today (change)

OMV \$18,038

COE \$56,001

ARF \$8,038

Engine Cap 1,197 cc

Power 77.0 kW (103 bhp)

Curb Weight 1,229 kg

No. of Owners 1

Type of Vehicle Hatchback

Features

Economical Yet Powerful 16V, 1.2L, TSI Turbo Charged Engine, 7 Speed DSG Auto Transmission, ABS, SRS, TC, Electric Auto Hold Brake System. View specs of the Volkswagen Golf (2012)

Accessories

Premium Leather Interior, Alloy Wheels, Factory Audio, Multi Steering Control, Climatic Aircond, Auto Headlamps, Rain Sensors, Knockdown Rear Seats.

Description

1 Careful Owner, Low Milage Done, Agent Maintained, Elegant White Exterior With Matching Tanned Premium Leather Interior, Accident Free, Stunning, Elegant Golf That's For The Young N Young At Heart, Loan Quantum, Trade In, Can Be Discussed. Whatapps For Viewing Appointment.

Category

PARF Car

Status

Available

Resources



Vehicle Evaluation

Afraid of lemons? Request to have this car evaluated professionally. Find out more



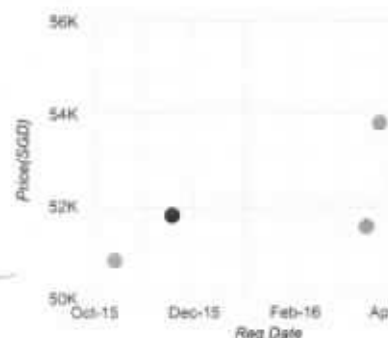
Car Valuation - Free

Find out the market value of your existing car for free. Get started



Location Map

Price Chart



Click on the point to view the vehicle

Shortlist

Compare

Add nc

Report Error

More Actions

Seller Information

Sing Thai Hin Car

16 vehicles for sale. 15 sold in past 3 mths

61 Ubi Avenue 2 #04-04

Hock Ann (LKK Auto)

From: Hock Ann (LKK Auto)
Sent: Friday, 14 February, 2020 5:04 PM
To: Chee Steven (VGS - SG/Singapore)
Cc: Shirley Hiew (LKK Auto)
Subject: RE: [EXT] RE: OUR REF: SNM20D200476/SMK9876T/CBS - REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW4783X & SMK9876T DOA : 22/01/2020

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear steven,

Good day, regarding your request for repair limit \$ 14 k maintenance cost, ve sorry that the other party insurance did not give this amount .

Will try summit ,after other party insurance management at last offer to your repair limit \$ 12k to do it.

Kindly refer back with thanks.

Best Regards,
Hock Ann| Assistant Automotive Assessor
LKK Auto Consultants
Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee Steven (VGS - SG/Singapore) [mailto:steven.chee@vw.com.sg]
Sent: Wednesday, 12 February, 2020 6:31 PM
To: Hock Ann (LKK Auto)
Cc: Shirley Hiew (LKK Auto); Tang Shu Shi (VGS - SG/Singapore)
Subject: RE: [EXT] RE: OUR REF: SNM20D200476/SMK9876T/CBS - REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW4783X & SMK9876T DOA : 22/01/2020

Dear Hock Ann,

After I check the parf value and market value.

This vehicle at least got \$14k repair limit.

May I propose \$13k for the repair limit.

Please revert.

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3511
Mobile: +65 8511-2203
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Hock Ann (LKK Auto) <HockAnn@lkkauto.com>
Sent: Wednesday, 12 February 2020 6:16 PM
To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Subject: RE: [EXT] RE: OUR REF: SNM20D200476/SMK9876T/CBS - REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKW4783X & SMK9876T DOA : 22/01/2020

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear steven,

Good day, regarding this vehicle repair limit 11k .

Thanks.

Best Regards,
Hock Ann | Assistant Automotive Assessor
LKK Auto Consultants
Phone: 6741 3061 | Email: HockAnn@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/01/2020 12:21
Date Of Accident	22/01/2020 22:30
Exact Location Of Accident	CTE(AYE) BEFORE CAIRNHILL EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKW4783X
Insured/Policyholder	
Name Of Registered Owner	QI JINMING
NRIC No	S9374798D
Email Address	QIJINMING123@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-83827976
Alternative Phone No	OTHERS-83827976

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF-1.2 (A7) TSI (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken.	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5107309530
Cover Note Number	30/01/2019 - 04/05/2020

Driver

Name of Driver	QI JINMING
NRIC No	S9374798D
Date Of Birth	20/08/1993
Occupation	INDOOR
Date Of Driving Pass	04/12/2018
Driving Experience	1 YEAR AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-83827976
Fax Number	
Contact Number	OTHERS-83827976
Email Address	QIJINMING123@HOTMAIL.COM

Address	BLK 880 YISHUN ST 81 #09-263
Postcode	760880
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

MY VEHICLE WAS TRAVELLING ON THE RIGHTMOST LANE OF CTE(AYE) BEFORE CAIRNHILL EXIT. VEHICLES INFRONT OF ME BRAKED. I ALSO BRAKED BEFORE I COULD COME TO A COMPLETE STOP. SUDDENLY, I FELT AN IMPACT ON MY VEHICLE REAR PORTION AND VEHICLE B HAD HIT ONTO MY VEHICLE. NO ONE WAS INJURED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	WILL UPLOAD INTO SERVER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMK9876T
Vehicle Make/Model/Colour	BMW
Details Of Properties	FRONT PORTION
Vehicle Category	PRIVATE CAR
Name of Driver	LIN HANJIE
NRIC/Passport Number	S8427836Z
Contact Number	96829481
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

Sketch Plan Pg. 1

NRIC Income Motor Service Centre

Report No: M1

U.S.A.

Vehicle No:

Make Model:

Report Date: 23/1/2020 Start Time: 12:28 PM

Reporting Type: TP End Time: 12:28 PM

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonable required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, law or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature (If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Chen JunLiang
NRIC/ Fin No: S990765

Sketch Plan Pg. 2

SKETCH PLAN

CTE(AYE) BEFORE CAIRNHILL EXIT

Vehicle A: SKW4783X Vehicle B: SMK9876T

MY VEHICLE WAS TRAVELLING ON THE RIGHTMOST LANE OF CTE(AYE) BEFORE CAIRNHILL EXIT. VEHICLES INFRONT OF ME BRAKED. I ALSO BRAKED BEFORE I COULD COME TO A COMPLETE STOP. SUDDENLY, I FELT AN IMPACT ON MY VEHICLE REAR PORTION AND VEHICLE B HAD HIT ONTO MY VEHICLE. NO ONE WAS INJURED.

DECLARATION

Wix declares the foregoing particulars are true in every respect.

 23/1/2020 12:28
 Policyholder's Signature
 Date & Time:

 23/1/2020 12:28
 Driver's Signature (If driver is not the policyholder)
 Date & Time:


 Reporting Centre Personnel's Signature
 Name: Chen JunLiang
 NRIC/ Fin No: 9990765

Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200885052



Commercial Vehicles

Non binding - Preview

Document no.
Document date 23-01-2020
Customer no. 5211001170
Customer GST-ID 200208384E
Dealer 39999
Job order number 2020000264/ 1
Job order date 23-01-2020
Service Advisor TIOW CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SKW4783X	5G12DZ	30-10-2015	WVWZZZAUZFW354216	Golf 1.2 TLBMT 77 TSI D7F	74,833

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	- Check Short Circuit / Harness Repair ✓ <i>an</i>	1	pcs.	280.00	#1	280.00	299.60
	- Diagnostic and Programming ✓ <i>an</i>	1	pcs.	480.00	#1	480.00	513.60
5G6807417APGRU	Cover For Bumper Primed	1	pcs.	1,124.14	#1	1,124.14	1,202.83
	- REAR BUMPER ✓ <i>BT</i>						
5G6807393	Guide Piece	1	pcs.	36.38	#1	36.38	38.93
	REAR LHS BUMPER BRACKET X (sve)	1	pcs.	36.38	#1	36.38	38.93
5G6807394	Guide Piece	1	pcs.	36.38	#1	36.38	38.93
	REAR RHS BUMPER BRACKET X (sve)	1	pcs.	36.38	#1	36.38	38.93
5G6807393A	Guide Piece	1	pcs.	36.38	#1	36.38	38.93
	REAR LHS INNER BRACKET X (sve)	1	pcs.	36.38	#1	36.38	38.93
5G6807394A	Guide Piece	1	pcs.	36.38	#1	36.38	38.93
	REAR RHS INNER BRACKET X (sve)	1	pcs.	604.40	#1	604.40	646.71
5G0807305D	Bumper	1	pcs.	604.40	#1	604.40	646.71
	REAR REINFORCEMENT X (R)						
5G6807863C	Attachment Strip	1	pcs.	63.22	#1	63.22	67.65
	- REAR CENTER BRACKET ✓ <i>an</i> photo ✓ <i>CRU</i>	1	pcs.	311.13	#1	311.13	332.91
5G6807568B 9B9	Rear Diffuser Satin Black	1	pcs.	311.13	#1	311.13	332.91
	- REAR LOWER SPOILER ✓ <i>sve</i>						
1K8943021	License Plate Light X (sve)	2	pcs.	38.01	#1	76.02	81.34
5G6813309	End Plate	1	pcs.	118.44	#1	118.44	126.73
	END PANEL X (R)						
5G6827025AA	Heckklappe	1	pcs.	1,952.18	#1	1,952.18	2,088.83
	- REAR BOOT LID ✓ <i>BT</i>						
5G6827705E	Gasket X (sve)	1	pcs.	254.30	#1	254.30	272.10
	BOOT LID SEAL X (sve)						
5G0827517D	Striker Plate X (sve)	1	pcs.	50.49	#1	50.49	54.02
5G6827505 9B9	Hood Latch Satin Black	1	pcs.	672.01	#1	672.01	719.05
	BOOT LID LOCK ✓ <i>an</i>						
5G6827301C	Flap Hinge X (sve)	2	pcs.	127.33	#1	254.66	272.49
5G6827469F FOD	Oper.Mechan.With Micro Sw ✓ <i>sve</i>	1	pcs.	698.01	#1	698.01	748.87
D 004860M2	- 2k-Glass Glue Application ✓ <i>an</i>	2	pcs.	122.01	#1	122.01	130.55
D 002000A2	- Adhesive Remover ✓ <i>an</i>	1	pcs.	114.78	#1	114.78	122.81
D 00920002	- Primer ✓ <i>an</i>	1	pcs.	25.74	#1	25.74	27.54
D 00950025	- Applicator ✓ <i>an</i>	2	pcs.	9.39	#1	18.78	20.09
D 181802M1	- Activator For Precoated W ✓ <i>an</i>	1	pcs.	23.77	#1	23.77	25.43
5G0853687 2ZZ	Inscription Bright Chrome	1	pcs.	75.22	#1	75.22	80.49
	GOLF ✓ <i>an</i>						
5G0853675APCW	Inscription Pure White/Po	1	pcs.	77.56	#1	77.56	82.99
B	- BLUEMOTION TECHNOLOGY ✓ <i>an</i>						
5G0853675 2ZZ	Inscription Bright Chrome	1	pcs.	69.85	#1	69.85	74.74
	- TSI ✓ <i>an</i>						
5G0945095M	Taillight	1	pcs.	285.93	#1	285.93	305.95
	LHS OUTER TAILLIGHT X (sve)						
5G0945093AD	Taillight	1	pcs.	261.83	#1	261.83	280.16
	LHS INNER TAILLIGHT X (sve)						
5G0945096M	Taillight	1	pcs.	285.93	#1	285.93	305.95
	RHS OUTER TAILLIGHT X (sve)						

VOLKSWAGEN CENTRE SINGAPORE

Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Quotation

Non binding - Preview

Page 2/2

Company
CHINA TAIPING INSURANCE (S) PL
3 ANSON ROAD
#18-00 SPRINGLEAF TOWER
Singapore 079909

Customer Details:
Mr
QI
JINMING
880 YISHUN STREET 81
#09-263
Singapore 760880

Document no.
Document date 23-01-2020
Customer no. 5211001170
Customer GST-ID 200208384E
Dealer 39999
Job order number 2020000264/ 1
Job order date 23-01-2020
Service Advisor TIOU CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SKW4783X	5G12DZ	30-10-2015	WWWZZZAUZFW354216	Golf 1.2 TLBMT 77 TSI D7F	74,833

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5G0945094AD	Taillight With Rear Fog L (SVC)	1	pcs.	261.83	#1	261.83	280.16
	RHS INNER TAILLIGHT	1	pcs.	840.00	#1	840.00	5,392.80
	LABOURS	1	hrs	840.00	#1	840.00	898.80
	R&R LUAGGAE COMPARTMENT	1	pcs.	150.00	#1	150.00	160.50
	CHECK WATER LEAKAGE	1	pcs.	840.00	#1	840.00	898.80
	R&R REAR WINDSCREEN	1	pcs.	400.00	#1	400.00	428.00
	REVERSE SENSOR	1	pcs.	80.00	#1	80.00	85.60
	REAR NUMBER PLATE	1	pcs.	800.00	#1	800.00	3,424.00
	Spray Painting	3	pcs.				
	CHINA TAIPING DIRECT SETTLEMENT	1					
	DOA : 22/01/2020						
	TP VEH : SMK9876T						
	SURVEY BY :						

Quotation valid till 30-01-2020

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	18,497.75	7%	1,348.04	19,257.75	20,605.79
Total	760.00	18,497.75		1,348.04	19,257.75	20,605.79

Customer

Service Advisor

—VISIT OUR WEBSITE: altersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

5 day + 2 day (R M)
before paint
P/P repair 3/2/20
12.00pm
without production
Hook BIN
85711883
Hook BIN @ 11/11/2020

Steve (LKK)
18/2/20

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen SKODA Commercial Vehicles

Quotation

Non binding - Preview

Page

1/2

Company
CHINA TAIPING INSURANCE (S) PL
3 ANSON ROAD
#18-00 SPRINGLEAF TOWER
Singapore 079909

Customer Details:
Mr
OI
JINMING
880 YISHUN STREET 81
#09-263
Singapore 760880

Document no.
Document date 23-01-2020
Customer no. 5211001170
Customer GST-ID 200208384E
Dealer 39999
Job order number 2020000264/ 1
Job order date 23-01-2020
Service Advisor TIOU CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SKW4783X	5G12DZ	30-10-2015	WVWZZZAUZFW354216	Golf 1.2 TLBMT 77 TSI D7F	74,833

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair ✓ <i>an</i>	1	pcs.	280.00	#1	280.00	299.60
	Diagnostic and Programming ✓ <i>an</i>	1	pcs.	480.00	#1	480.00	513.60
5G6807417APGRU	Cover For Bumper Primed	1	pcs.	1,124.14	#1	1,124.14	1,202.83
	REAR BUMPER ✓ <i>BT</i>						
5G6807393	Guide Piece	1	pcs.	36.38	#1	36.38	38.93
	REAR LHS BUMPER BRACKET ? <i>X SVC</i>						
5G6807394	Guide Piece	1	pcs.	36.38	#1	36.38	38.93
	REAR RHS BUMPER BRACKET ? <i>X SVC</i>						
5G6807393A	Guide Piece	1	pcs.	36.38	#1	36.38	38.93
	REAR LHS INNER BRACKET ? <i>X SVC</i>						
5G6807394A	Guide Piece	1	pcs.	36.38	#1	36.38	38.93
	REAR RHS INNER BRACKET ? <i>X SVC</i>						
5G0807305D	Bumper	1	pcs.	604.40	#1	604.40	646.71
	REAR REINFORCEMENT ? <i>X R</i>						
5G6807863C	Attachment Strip	1	pcs.	63.22	#1	63.22	67.65
	REAR CENTER BRACKET ✓ <i>CR4</i>						
5G6807568B 9B9	Rear Diffuser Satin Black	1	pcs.	311.13	#1	311.13	332.91
	REAR LOWER SPOILER ✓ <i>SUR</i>						
1K8943021	License Plate Light ? <i>X SVC</i>	2	pcs.	38.01	#1	76.02	81.34
5G6813309	End Plate	1	pcs.	118.44	#1	118.44	126.73
	END PANEL ? <i>X R</i>						
5G6827025AA	Heckklappe	1	pcs.	1,952.18	#1	1,952.18	2,088.83
	REAR BOOT LID ✓ <i>BT</i>						
5G6827705E	Gasket ? <i>X SVC</i>	1	pcs.	254.30	#1	254.30	272.10
	BOOT LID SEAL ?						
5G0827517D	Striker Plate ? <i>X SVC</i>	1	pcs.	50.49	#1	50.49	54.02
5G6827505 9B9	Hood Latch Satin Black	1	pcs.	672.01	#1	672.01	719.05
	BOOT LID LOCK ✓ <i>BT</i>						
5G6827301C	Flap Hinge ? <i>X SVC</i>	2	pcs.	127.33	#1	254.66	272.49
5G6827469F FOD	Oper.Mechan.With Micro Sw ✓ <i>SUR</i>	1	pcs.	698.01	#1	698.01	746.87
D 004660M2	2k-Glass Glue Application ✓ <i>an</i>	1	pcs.	122.01	#1	122.01	130.55
D 002000A2	Adhesive Remover ✓ <i>an</i>	1	pcs.	114.78	#1	114.78	122.81
D 00920002	Primer ✓ <i>an</i>	1	pcs.	25.74	#1	25.74	27.54
D 00950025	Applicator ✓ <i>an</i>	2	pcs.	9.39	#1	18.78	20.09
D 181802M1	Activator For Precoated W ✓ <i>an</i>	1	pcs.	23.77	#1	23.77	25.43
5G0853687 2ZZ	Inscription Bright Chrome ✓ <i>an</i>	1	pcs.	75.22	#1	75.22	80.49
	GOLF						
5G0853675APCW B	Inscription Pure White/Po	1	pcs.	77.56	#1	77.56	82.99
	BLUEMOTION TECHNOLOGY ✓ <i>an</i>						
5G0853675 2ZZ	Inscription Bright Chrome	1	pcs.	69.85	#1	69.85	74.74
	TSI ✓ <i>an</i>						
5G0945095M	Taillight	1	pcs.	285.93	#1	285.93	305.95
	LHS OUTER TAILLIGHT ? <i>X SVC</i>						
5G0945093AD	Taillight	1	pcs.	261.83	#1	261.83	280.16
	LHS INNER TAILLIGHT ? <i>X SVC</i>						
5G0945096M	Taillight	1	pcs.	285.93	#1	285.93	305.95
	RHS OUTER TAILLIGHT ? <i>X SVC</i>						

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page 2/2

Company
CHINA TAIPING INSURANCE (S) PL
3 ANSON ROAD
#18-00 SPRINGLEAF TOWER
Singapore 079909

Customer Details:
Mr
QI
JINMING
880 YISHUN STREET 81
#09-263
Singapore 760880

Document no.
Document date 23-01-2020
Customer no. 5211001170
Customer GST-ID 200208384E
Dealer 39999
Job order number 2020000264/ 1
Job order date 23-01-2020
Service Advisor TIOU CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SKW4783X	5G12DZ	30-10-2015	WWWZZZAUZFW354216	Golf 1.2 TLBMT 77 TSI D7F	74,833

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5G0945094AD	Taillight With Rear Fog L	1	pcs.	261.83	#1	261.83	280.16
	RHS INNER TAILLIGHT	1	pcs.	840.00	#1	840.00	898.80
	LABOURS	5	hrs	840.00	#1	4,200.00	5,392.80
	R&R LUAGGAE COMPARTMENT	1	pcs.	150.00	#1	150.00	160.50
	CHECK WATER LEAKAGE	1	pcs.	840.00	#1	840.00	898.80
	R&R REAR WINDSCREEN	1	pcs.	400.00	#1	400.00	428.00
	REVERSE SENSOR	1	pcs.	80.00	#1	80.00	85.60
	REAR NUMBER PLATE	1	pcs.	800.00	#1	800.00	856.00
	Spray Painting	1	pcs.	3,200.00	#1	3,200.00	3,424.00
	CHINA TAIPING DIRECT SETTLEMENT						
	DOA : 22/01/2020						
	TP VEH : SMK9876T						
	SURVEY BY :						

Quotation valid till 30-01-2020

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	18,497.75	7%	1,348.04	19,257.75	20,605.79
Total	760.00	18,497.75		1,348.04	19,257.75	20,605.79

Customer

Service Advisor

VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

5 day
Rough body paint
PIP repair
12.00pm
without prejudice
Hock ANN
85311883
Hock ANN @ LKK Auto

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue 9

Singapore 639197

* Biz. Reg. No.: 199101494Z

GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice

Preview

Page

1/2

Company

CHINA TAIPING INSURANCE (S) PL

3 ANSON ROAD

#18-00 SPRINGLEAF TOWER

Singapore 079909

Customer Details:

Mr

QI

JINMING

880 YISHUN STREET 81

#09-263

Singapore 760880

Document no.

Document date

Customer no.

Customer GST-ID

Dealer

Job order number

Job order date

Service Advisor

25-02-2020

5211001170

200208384E

39999

2020000363/ 1

05-02-2020

TIOU CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SKW4783X	5G12DZ	30-10-2015	VWVZZZAUZFW354216	Golf 1.2 TLBMT 77 TSI D7F	99,716

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs.	✓ 280.00	#1	280.00	299.60
	Diagnostic and Programming	1	pcs.	✓ 480.00	#1	480.00	513.60
5G6807417APGRU	Cover For Bumper Primed	1	pcs.	✓ 1,124.14	5.00% #1	1,067.93	1,142.69
	REAR BUMPER XR 6/2/2020						
5G6807863C	Attachment Strip	1	pcs.	✓ 63.22	5.00% #1	60.06	64.26
	REAR CENTER BRACKET XR 6/2/2020						
5G6807568B 989	Rear Diffuser Satin Black	1	pcs.	✓ 311.13	5.00% #1	295.57	316.26
	REAR LOWER SPOILER XR 6/2/2020						
5G6827025AA	Heckklappe	1	pcs.	✓ 1,952.18	5.00% #1	1,854.57	1,984.39
	REAR BOOT LID XR 6/2/2020						
5G6827505B 989	Hood Latch Satin Black	1	pcs.	✓ 352.43	5.00% #1	334.81	358.25
	BOOT LID LOCK XR 6/2/2020						
5G6827469F FOD	Oper.Mechan.With Micro Sw	1	pcs.	✓ 698.01	5.00% #1	663.11	709.53
	XR 6/2/2020						
D 169300M2	1k Window Adhesive	2	pcs.	✓ 49.51	5.00% #1	94.07	100.65
	XR 6/2/2020						
D 002000A2	Adhesive Remover	1	pcs.	✓ 114.78	5.00% #1	109.04	116.67
	XR 6/2/2020						
D 00920002	Primer	1	pcs.	✓ 25.74	5.00% #1	24.45	26.16
	XR 6/2/2020						
D 00950025	Applicator	2	pcs.	✓ 9.39	5.00% #1	17.84	19.09
	XR 6/2/2020						
D 181802M1	Activator For Precoated W	1	pcs.	✓ 23.77	5.00% #1	22.58	24.16
	XR 6/2/2020						
5G0853687 2ZZ	Inscription Bright Chrome	1	pcs.	✓ 75.22	5.00% #1	71.46	76.46
	GOLF XR 6/2/2020						
5G0853675APCW B	Inscription Pure White/Po	1	pcs.	✓ 77.56	5.00% #1	73.68	78.84
	BLUEMOTION TECHNOLOGY XR						
	6/2/2020						
5G0853675 2ZZ	Inscription Bright Chrome	1	pcs.	✓ 69.85	5.00% #1	66.36	71.01
	TSI A/O 7/2/202						
	LABOURS	3	pcs.	✓ 840.00	#1	2,520.00	2,696.40
	R&R LUAGGAE COMPARTMENT	0.5	pcs.	✓ 840.00	#1	420.00	449.40
	CHECK WATER LEAKAGE	1	pcs.	✓ 150.00	#1	150.00	160.50
	R&R REAR WINDSCREEN	1	pcs.	✓ 840.00	#1	840.00	898.80
	REAR NUMBER PLATE	1	pcs.	✓ 80.00	#1	80.00	85.60
	Spray Painting	3	pcs.	✓ 800.00	#1	2,400.00	2,568.00
	CHINA TAIPING DIRECT SETTLEMENT						
	DOA : 22/01/2020						
	TP VEH : SMK9876T						
	SURVEY BY : HOCK ANN (LKK)						
	LIMIT REPAIR \$12,000						

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	760.00	11,165.53	250.30	7%	834.79	250.30	11,925.53	12,760.32

confirmed

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue 9
Singapore 639197
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

Page 2/2

Document no.
Document date 25-02-2020
Customer no. 5211001170
Customer GST-ID 200208384E
Dealer 39999
Job order number 2020000363/ 1
Job order date 05-02-2020
Service Advisor TIOW CHUAN CHEE

Company
CHINA TAIPING INSURANCE (S) PL
3 ANSON ROAD
#18-00 SPRINGLEAF TOWER
Singapore 079909

Customer Details:
Mr
QI
JINMING
880 YISHUN STREET 81
#09-253
Singapore 760880

License plate	Model code	First registration	VIN	Model	Mileage
SKW4783X	5G12DZ	30-10-2015	WVWZZZAUZFW354216	Golf 1.2 TLBMT 77 TSI D7F	99,716

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
Total	760.00	11,165.53	250.30		834.79	250.30	11,925.53	12,760.32

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Jan 2020		24 Jan 2020 10:31 Edit Adj Rpt	\$11,925.53 Edit Estimates	\$11,925.53 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured: -, Co. Reg. No.: -									
Main Claimant: QI JINMING , ID: S9374798D									
Vehicle Reg. No.: SKW4783X		Date of Loss: 22/01/2020 22:00 - :59 [50 Months and 23 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / SNM20D200476C02		Policy/Cover Note No.: DMPCSN19320519000							
Vehicle Reg. No. (Insured): SMK9876T		Policy No. (Claimant): 5107309530							
		Excess: S\$0.00							
Repairer: Volkswagen Centre Singapore (MacPherson) 1 KAMPONG AMPAT, 368314 Macpherson - Tel:									
Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]									
Claimant's Insurer: NTUC Income Insurance Co-operative Ltd (HQ) - Tel:									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by LEE HOCK ANN] ... [Final Rpt due 05/02/2020]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKW4783X (SNM20D200476C02)
[SMK9876T]
TP
QI JINMING
Jan 22 2020 10:00PM
[-]
Volkswagen Centre Singapore

Upload Documents			Upload Photos			Compose New Letter			View		View in Browser	
Assessment Reports									1 per page	☒		
No	Finalized On	NTUC Income Insurance Co-operative Ltd (HQ)							Thumbnail	Print		
1	23/01/20 12:40	Accident Statement						1	Load HTM			
Photos/Images									3 per page	☒		
No	Finalized On	NTUC Income Insurance Co-operative Ltd (HQ)							Thumbnail	Print		
1	23/01/20 12:32	Accident Photo [Linked Accident Report Documents]						1	Load JPG	☒		
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8	23/01/20 12:32	Accident Photo [Linked Accident Report Documents]						1	Load JPG	☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print		
1	04/02/20 09:50	Chassis Number						1	Load JPG	☒		
2	04/02/20 09:50	Odometer Reading						1	Load JPG	☒		
3	04/02/20 09:50	General View						1	Load JPG	☒		
4	04/02/20 09:50	General View						1	Load JPG	☒		
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22	04/02/20 09:51	General View						1	Load JPG	☒		

Assessment Reports			1 per page	☒
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23	04/02/20 09:51	General View	 Load JPG	☒
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71	24/02/20 09:12	Reinspection Photo	 Load JPG	☒
72	24/02/20 09:12	Reinspection Photo	 Load JPG	☒

Assessment Reports			1 per page	☒
No	Finalized On	NTUC Income Insurance Co-operative Ltd (HQ)	Thumbnail	Print
73	24/02/20 09:12	Reinspection Photo	 Load JPG	☒
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84	24/02/20 09:13	Reinspection Photo	 Load JPG	☒
85	24/02/20 09:13	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	NTUC Income Insurance Co-operative Ltd (HQ)	Thumbnail	Print
1	23/01/20 12:37	Sketch Plan [Linked Accident Report Documents]	 Load TIF	

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	NTUC Income Insurance Co-operative Ltd (HQ)	Thumbnail	Print
1	23/01/20 12:40	Accident Statement	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	NTUC Income Insurance Co-operative Ltd (HQ)	Thumbnail	Print
1	23/01/20 12:32	Accident Photo	 Load JPG	☒
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Documentation			1 per page	☒
No	Finalized On	NTUC Income Insurance Co-operative Ltd (HQ)	Thumbnail	Print
1	23/01/20 12:37	Sketch Plan	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI20001454/HSD3E2

Date: 05/03/2020

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMPCSN19320519000
Claimant Vehicle No :	SKW4783X	Insured Vehicle No :	SMK9876T
Date of Loss:	22/01/2020	Nature of Claim:	TP
		Claim No:	SNM20D200476C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKW4783X	Engine No:	CJZ620710
Make & Model:	VOLKSWAGEN GOLF, 1.2 (A7) TSI (A)	Chassis No:	WWZZZAUZFW354216
Reg. Date:	30/10/2015 (Man. Year: 2015)	Odometer:	98809 km
Colour:	Silver		
Engine Capacity:	1197 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Yokohama 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Yokohama 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,427.75	4,835.53	3,592.22	42.62
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,830.00	7,090.00	3,740.00	34.53
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	19,257.75	11,925.53	7,332.22	38.07
+ GST 7.00/7.00% (S\$)	1,348.04	834.79	513.25	38.07
Nett Amount (S\$)	20,605.79	12,760.32	7,845.47	38.07

INSPECTION

Date of Assignment:	24/01/2020	
Date Inspected:	03/02/2020 Inspected At:	Volkswagen Centre Singapore (MacPherson) 1 KAMPONG AMPAT Singapore 368314
Estimated Period of Repair:	7.0 days	

Adjuster: LEE HOCK ANN**Manager:** Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 05 Mar 2020)
Parts:	144	VOLKSWAGEN GOLF 1.2 (A7) TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKW4783X)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REVERSE SENSOR	Serviceable	400.00 FS	*- FS
2	1		*REAR NUMBER PLATE	Crumpled	80.00 FS	*80.00 FS
3	1		*COVER FOR BUMPER PRIMED REAR BUMPER	Bent	1,124.14 FS	*1,067.93 FS
4	1		*GUIDE PIECE REAR LHS BUMPER BRACKET	Serviceable	36.38 FS	*- FS
5	1		*GUIDE PIECE REAR RHS BUMPER BRACKET	Serviceable	36.38 FS	*- FS
6	1		*GUIDE PIECE REAR LHS INNER BRACKET	Serviceable	36.38 FS	*- FS
7	1		*GUIDE PIECE REAR RHS INNER BRACKET	Serviceable	36.38 FS	*- FS
8	1		*BUMPER REAR REINFORCEMENT	Repair	604.40 FS	*- FS
9	1		*ATTACHMENT STRIP REAR CENTER BRACKET	Crumpled	63.22 FS	*60.06 FS
10	1		*REAR DIFFUSOR SATIN BLACK REAR LOWER SPOILER	Scratched	311.13 FS	*295.57 FS
11	2		*LICENSE PLATE LIGHT	Serviceable	76.02 FS	*- FS
12	1		*END PLATE END PANEL	Repair	118.44 FS	*- FS
13	1		*HECKKLAPPE REAR BOOT LID	Bent	1,952.18 FS	*1,854.57 FS
14	1		*GASKET BOOT LID SEAL	Serviceable	254.30 FS	*- FS
15	1		*STRIKER PLATE	Serviceable	50.49 FS	*- FS
16	1		*HOOD LATCH SATIN BLACK BOOT LID LOCK	Jammed	672.01 FS	*334.81 FS
17	2		*FLAP HINGE	Serviceable	254.66 FS	*- FS
18	1		*OPER.MECHAN.WITH MICRO SW	Scratched	698.01 FS	*663.11 FS
19	1		*2K-GLASS GLUE APPLICATION (2PCS)	Necessary	122.01 FS	*94.07 FS
20	1		*ADHESIVE REMOVER	Necessary	114.78 FS	*109.04 FS
21	1		*PRIMER	Necessary	25.74 FS	*24.45 FS
22	2		*APPLICATOR	Necessary	18.78 FS	*17.84 FS
23	1		*ACTIVATOR FOR PRECOATED W	Necessary	23.77 FS	*22.58 FS
24	1		*INSCRIPTION BRIGHT CHROME GOLF	Necessary	75.22 FS	*71.46 FS
25	1		*INSCRIPTION PURE WHITE / PO BLUEMOTION TECHNOLOGY	Necessary	77.56 FS	*73.68 FS
26	1		*INSCRIPTION BRIGHT CHROME TSI	Necessary	69.85 FS	*66.36 FS
27	1		*TAILLIGHT LHS OUTER TAILLIGHT	Serviceable	285.93 FS	*- FS
28	1		*TAILLIGHT RHS OUTER TAILLIGHT	Serviceable	285.93 FS	*- FS
29	1		*TAILLIGHT WITH REAR FOG L RHS INNER TAILLIGHT	Serviceable	261.83 FS	*- FS
30	1		*TAILLIGHT LHS INNER TAILLIGHT	Serviceable	261.83 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 8,427.75 4,835.53

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	CHECK SHORT CIRCUIT / HARNESS REPAIR	New	280.00	280.00
2	DIAGNOSTIC AND PROGRAMMING	New	480.00	480.00
3	LABOURS	New	5,040.00	2,520.00
4	R&R LUGGAGE COMPARTMENT	New	840.00	420.00
5	CHECK WATER LEAKAGE	New	150.00	150.00
6	R&R REAR WINDSCREEN	New	840.00	840.00
7	SPRAY PAINTING	New	3,200.00	2,400.00
Gross Labour Cost (S\$)			10,830.00	7,090.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >