

NATIONAL Assessment Centre Services

Wef 1 Jan 05 MNA 2001116

|                           |  |                       |         |
|---------------------------|--|-----------------------|---------|
| Date In: 21/1/05 09:11    | Job description                          | Date & Time Completed | Done by |
| Ref No: NA/M5620001449/24 | SAS e-filing                             |                       |         |
| Veh No: MNA 18113C        | E-mail (within 3hrs, AIC 2hrs)           |                       |         |
| D.O.A: 23/1/05-11:55      | i-Motor Claim Form                       |                       |         |
| OD: TP Reporting Only     | i-Motor W/O (Within: OD 2hrs, TP 4hrs)   |                       |         |
|                           | i-Photo Uploaded                         |                       |         |
| TP Insurer:               | Assessment/Survey Report                 |                       |         |
|                           | Ass't Report by Fax / Hand to Owner/Wksp |                       |         |

Preferred Wksp / INC Assign Wksp / QW: ( ) Tel: ( ) Fax: ( )

TP Particulars: Veh No: SU3570X INC ( ) / Non-INC ( )

Owner / Driver: ( ) Tel: ( )

Policy No: ( ) Period: ( ) Cover Type: ( )

Confirmed by: ( ) Date: ( ) Time: ( )

Insured/Driver Liability: ( ) % [Note-Est. Status (WO): N: 0-20%; P: 21-79% P: 80-100%]

Year of Registration: ( ) Warranty: YES ( ) / NO ( )

Excess: (\$ ) Loading: \$1,000 ( ) / \$2,000 ( )

General Remarks:-

- ( ) Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.
- ( ) Total Loss Case : to e-mail Insurer URGENTLY.
- Drive-In ( ) / Towed-In ( ); Invoice: YES ( ) / NO ( ); Towing Co: ( )

| Remarks:  | Date & Time Completed | Done by |
|---|-----------------------|---------|
| (INC hotline: 6788 6616)                                |                       |         |
| 1) Apply for Transport Allowance ( ) / Courtesy Car ( ) |                       |         |
| 2) QC Check / Post Repair Inspection ( )                |                       |         |
| 3) Upload Resurvey Photo [Repair Cost > \$3000] ( )     |                       |         |

Injury: \_\_\_\_\_

| Date/Time | Actions |
|-----------|---------|
|           |         |
|           |         |
|           |         |
|           |         |
|           |         |

|                                 | Invoice Preparation Checklist                | Am't (\$)<br>1st Bill | Am't (\$)<br>Add Bill |
|---------------------------------|--|-----------------------|-----------------------|
| NA 200854                       |  |                       |                       |
| Claimant's Particulars:-        | 1) AR: Accident Reporting (\$30);            |                       |                       |
| Driver/Owner:                   | 2) DA: Damage Assessment (\$100); INC (\$80) |                       |                       |
| Contact No:                     | 3) TF: Towing Fee \$40/\$45                  |                       |                       |
| Damaged Portion:                | 4) FT: Follow-Through Survey \$120           |                       |                       |
| QC Checked by (Engr-In-Charge): | 5) FT: Follow-Through Survey (Resurvey) \$30 |                       |                       |
| Auditors' Comments:-            | 6) TR: Re-inspection \$75                    |                       |                       |
|                                 | 7) N1: Idau DA + SMRT Survey \$160           |                       |                       |
|                                 | 8) NTUC Additional Services -                |                       |                       |
|                                 | OJ*  |                       |                       |
|                                 | *N5: Courtesy Car / Tpt Allowance \$5        |                       |                       |
|                                 | *N6: Repair Co-ordination \$10               |                       |                       |
|                                 | *N7: Post Repair Inspection \$25             |                       |                       |
|                                 | *N8: DV / Collect Excess Coordination \$5    |                       |                       |
|                                 | TP (N11): TP (Non INC) against INC \$20      |                       |                       |
|                                 | 9) N12: Idac Mobile 30                       |                       |                       |
|                                 | Invoice dated                                | Fee Charged           |                       |
|                                 | Invoice dated                                | Fee Charged           |                       |

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                  |
|----------------------------|------------------|
| Date Of Report             | 24/01/2020 09:11 |
| Date Of Accident           | 23/01/2020 11:55 |
| Exact Location Of Accident | CRAIG RD         |
| Country/State of Loss      | SINGAPORE        |

### DETAILS OF OWN VEHICLE

|                             |                      |
|-----------------------------|----------------------|
| Vehicle Registration Number | SMN8113C             |
| <b>Insured/Policyholder</b> |                      |
| Name Of Registered Owner    | HO ZHIHAN COLIN      |
| NRIC No                     | SXXXX506Z            |
| Email Address               | NOEMAIL              |
| Mobile Phone No             | (LOCAL) +65-98000959 |
| Alternative Phone No        | OFFICE-98000959      |

### Vehicle Particulars

|  |                 |
|--|-----------------|
| Manufacturer   | VOLKSWAGEN      |
| Model  | GOLF 1.4 TSI CL |
| Exact Purpose for which vehicle was being used at time of accident           | PRIVATE USE     |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO              |
| If No, Please state action to be taken                                       | THIRD PARTY     |
| Vehicle Category   | PRIVATE CAR     |

### Insurance Company

|                           |                                      |
|---------------------------|--------------------------------------|
| Name of Insurance Company | MSIG INSURANCE (SINGAPORE) PTE. LTD. |
| Type Of Coverage          | COMPREHENSIVE                        |
| Fleet Policy              | NO                                   |
| Policy Number             | A29133826AVW                         |
| Cover Note Number         |                                      |

### Driver

|                      |                              |
|----------------------|------------------------------|
| Name of Driver       | HO ZHIHAN, COLIN (HE ZHIHAN) |
| NRIC No              | SXXXX506Z                    |
| Date Of Birth        | 05/03/1988                   |
| Occupation           | INDOOR                       |
| Date Of Driving Pass | 01/09/2014                   |
| Driving Experience   | 5 YEARS AND 4 MONTHS         |
| Gender               | MALE                         |
| Mobile Number        | (LOCAL) +65-98000959         |
| Fax Number           |                              |
| Contact Number       | OFFICE-98000959              |
| EMail Address        | NOEMAIL                      |

|   |                          |
|---|--------------------------|
| Address   | 128 SERANGOON GARDEN WAY |
| Postcode  | 556030                   |
| Was driver an employee of the Insured's Company     | NO                       |
| If No, Relationship of the Driver with the Insured  | OWNER                    |
| Vehicle Registration Number of Driver's Own Vehicle | -                        |
|   | -                        |
|   | -                        |
| Insurance Company of Driver's Own Vehicle           | -                        |
|   | -                        |
|   | -                        |

### General Information of the Accident

|                    |                            |
|--------------------|----------------------------|
| Type Of Accident   | COLLISION - MAJOR/MINOR RD |
| Weather Conditions | CLEAR                      |
| Road Surface       | DRY                        |

### Other Information

|   |                |
|---|----------------|
| Was any foreign vehicle involved in this accident?  | NO             |
| Number of vehicles (including own vehicle) involved in the accident                         | 2              |
| Was any body injured in the Accident?   | NO             |
| Was any injured conveyed to hospital by ambulance?  |                |
| Was any other material or property damaged?   | YES            |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO             |
| Number of Passengers (Including Driver)   | 2              |
| Passenger 1   |                |
|   | NAME: : -      |
|   | GENDER: : MALE |

### Details of Police Action

|   |    |
|---|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

### Circumstances of Accident

REFER TO STATEMENT.

### Attachment(s)

|   |     |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | NO  |
| Was there any audio recorded?                 | NO  |

### DETAILS OF OTHER VEHICLE PROPERTY 1

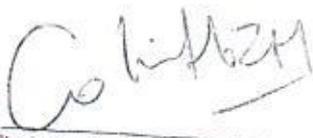
|                                     |             |
|-------------------------------------|-------------|
| Vehicle Registration Number         | SLL3570X    |
| Vehicle Make/Model/Colour           |             |
| Details Of Properties               |             |
| Vehicle Category                    | PRIVATE CAR |
| Name of Driver                      |             |
| NRIC/Passport Number                |             |
| Contact Number                      |             |
| Address                             |             |
| Postcode                            |             |
| Insurance Company Name              |             |
| Nature Of Damage                    |             |
| No. Of Passenger (Including Driver) |             |

IMPORTANT NOTICE

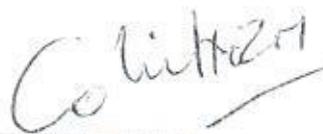
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) Investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

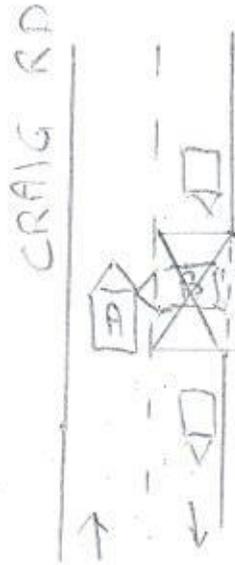


Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SKETCH PLAN



JCA: 23/1/20

A SMN 8113C

B. SLL 3570X

Duxton Rd

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along the main road of Craig Rd,  
suddenly veh B came out from the small road  
(Duxton Rd) collided into my veh at RH portion.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

x Colin  
Policyholder's Signature  
Date & Time:

x Colin  
Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

John  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

\* Personal Particulars

Date of Accident: 23/1/20 Time of Accident: 11:53 am

Exact Location of Accident: Craig Rd

Owner's Name: Ho Zihan Colin NRIC No: S8808506Z HP No: 98000959

Driver's Name: \_\_\_\_\_ NRIC No: \_\_\_\_\_ HP No: \_\_\_\_\_

Date of Birth: 5/3/1988 Driving Licence Passing Date: 1/9/2014 Occupation: Indoor / Outdoor

Address: 128 Serangoon Garden Way (556036)

Relationship of Driver with Insured: Owner Email Address: \_\_\_\_\_

Vehicle No: SMN 813 C Make & Model: Volkswagen

Insurance Co: MSIG Coverage: Comprehensive Policy No: 50509695

\*Purpose of Reporting?  Own Damage Claim /  3rd Party Claim /  Not Claiming, Just Reporting Only

\*Exact Purpose of The Vehicle Was Being Used At Time Of Accident:  Private Use /  Work

\*Weather Condition?  Clear /  Raining / Others: \_\_\_\_\_  Wet /  Dry / Others: \_\_\_\_\_

\* Any passenger inside vehicle involved? (Yes / No) If yes, Vehicle No & How many pax:

A: 1 + 1 B: 1 + 0 C: \_\_\_\_\_ D: \_\_\_\_\_  
man

\*Was Anybody Injured? (Yes /  No) If yes,

Name / NRIC / In Vehicle: \_\_\_\_\_

\*Was The Accident Reported To The Police?

No  Yes, Which Police Station? \_\_\_\_\_

\*Does the Driver Own Any Other Vehicle?

No  Yes, Vehicle Registration No: \_\_\_\_\_ Insurer: \_\_\_\_\_

\*Was any foreign vehicle involved? (Yes /  No) If yes, Vehicle No & Category: \_\_\_\_\_

\*Was there any video captured by Car Camera? (Yes/ No)

Third Party Driver's Particulars

Vehicle B No: 5LL3570X Make & Model: \_\_\_\_\_

Driver's Name: \_\_\_\_\_ NRIC No: \_\_\_\_\_ HP No: \_\_\_\_\_

Vehicle C No: \_\_\_\_\_ Make & Model: \_\_\_\_\_

Driver's Name: \_\_\_\_\_ NRIC No: \_\_\_\_\_ HP No: \_\_\_\_\_

Witness Particulars

Name: \_\_\_\_\_ NRIC No: \_\_\_\_\_ HP No: \_\_\_\_\_



MSIG Insurance (Singapore) Pte. Ltd.  
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807  
 Tel +65 6827 7888, Fax +65 6827 7800  
 Co. Reg. No. 200412212G GST Reg No. 20-0412212G

## Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA), ROAD TRANSPORT (AMENDMENT) ACT 2019 (MALAYSIA)  
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)  
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)  
 (REPUBLIC OF SINGAPORE)  
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)  
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1  
 Individual Ownership

VW DRIVEEASY  
 Comprehensive

Certificate No. A 29133826 AVW

Excess : SGD500  
 Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle  
SMN8113C
2. Name of Policyholder  
Ho Zhihan Colin
3. Effective Date of the Commencement of Insurance for the purposes of the Act  
29/08/2019
4. Date of Expiry of Insurance  
28/08/2020
5. Persons or Classes of Persons entitled to drive\*

Ho Zhihan Colin  
 Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

\* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use\*

Use only for social domestic and pleasure purposes and for the Policyholder's business.  
 The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

**PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.**

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

**WE HEREBY CERTIFY** that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.  
 Approved Insurers

for Chief Executive Officer

JTSK201909021056