

NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPL203-0033/ SLG8254C
Your Ref : GBG1097D
Date : 11th March 2020

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00
Springleaf Tower
Singapore 079909

WITHOUT PREJUDICE

Dear Sirs,

RE: ACCIDENT INVOLVING SLG8254C & GBG1097D AT LORNE VIADUCT TOWARDS FARRER ROAD ON 20.01.2020, 09:48HR

We are instructed by **TAN CHIN GUAN** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SLG8254C** was damaged by vehicle **GBG1097D** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

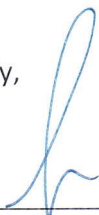
| | |
|--|---------------------|
| 1) Repair Costs | \$ 13,375.00 |
| 2) Loss of Use for 16 days (14 + 2 Weekends) | \$ 1,440.00 |
| 3) LTA Search Fees | \$ 2.00 |
| | <u>\$ 14,817.00</u> |

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act
- 4) Vehicle Rental Agreement (Invoice)

Please let us have your cheque for the sum **\$ 14,817.00** made payable to us, **NEW HOCK TECK MOTOR PTE LTD** in the next 14 days.

Yours faithfully,



NEW HOCK TECK MOTOR PTE LTD

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Thursday, 20 February 2020 5:11 PM
To: heidee1915@gmail.com
Cc: Asher Sng (LKKAuto)
Subject: ACCIDENT INVOLVING GBG 1097D AND SLG 8254C ON 20/01/2020

Our Ref: CC6/CTI20001424/Aea3

20 FEBRUARY 2020

NENS MAINTENANCE & SERVICES (BY EMAIL ONLY)

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 1097D AND SLG 8254C ON 20/01/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLG 8254C against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

New Hock Teck Motor Pte Ltd

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

Accident on

20/01/2020, 0950

Involving Vehicles

SLG 8254C, GBG 1097D

Along

Lornie Viaduct Towards Farrer Road

I/We, the registered owner/driver of vehicle registration no: SLG 8254C
have involved in the above accident.

I/We hereby authorize **New Hock Teck Motor Pte Ltd** to commence repairs of the said vehicle forthwith.

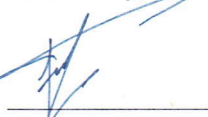
I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature

(Company's stamp if applicable)

Name: Tan Chin Guan

NRIC No.: S8420074C

Date: 20/01/2020

WITHOUT PREJUDICE to:
(a) Insurance Subrogated Claim and/or
(b) Any Personal Injury Claims
[Note: This Notice supersedes any inconsistencies
found in this Discharge Voucher]

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3036061901

Claim No : SNM20D200454

Claimant : TAN CHIN GUAN

Amount : S\$14,170.00

DOLLARS FOURTEEN THOUSAND ONE HUNDRED AND SEVENTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLG 8254C

Insured Vehicle No. : GBG 1097D

Date of Loss : 20/01/2020

Place of Accident : LORNIE VIADUCT TWDS FARRER RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NENS MAINTENANCE & SERVICES

Driver Name : ALI AKHBAR MEHDI BIN ISNIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

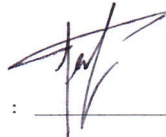
I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | | |
|-----------------|-------|-----------|
| (1) Global Sum | S\$ | 14,170.00 |
| | ===== | |
| TOTAL | S\$ | 14,170.00 |
| | ===== | |

Claimant Name : TAN CHIN GUAN

NRIC No : SXXXX074C

Signature :



Date :

06.04.2020



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K GST Reg No.: 201718370K

TAX INVOICE

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Client: TAN CHIN GUAN

Invoice No : NPL203-0033

Date : 11-Mar-20

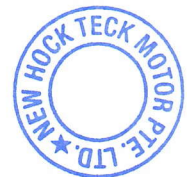
Date of Accident : 20-Jan-20

Vehicle No. : SLG8254C

Model Type : NISSAN NOTE

| Descriptions | | | Amount |
|----------------------|--|--|-----------|
| Lump Sum Repair Cost | | | 12,500.00 |
| GST 7% | | | 875.00 |
| Total | | | 13,375.00 |

SIN DOLLARS: THIRTEEN THOUSAND THREE HUNDRED AND SEVENTY FIVE ONLY



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-011437

Date of Request: 20/01/2020

Your Ref No: Online Purchase

Chew Motor Pte Ltd
No 1 Kaki Bukit Ave 6, #01-11/41
Autobay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 20/01/2020
Enquiry By Chong Siok Ling
TP Vehicle No. GBG1097D
Accident Date 20/01/2020

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|---|-----------------------|------------------|
| GBG1097D | China Taiping Insurance (Singapore) Pte. Ltd. | 01/06/2019-31/05/2020 | 6389 6111 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
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TAX INVOICE

Our Ref No: GR-20-011437

Date of Request: 20/01/2020

Your Ref No: Online Purchase

Chew Motor Pte Ltd
No 1 Kaki Bukit Ave 6, #01-11/41
Autobay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 20/01/2020
Enquiry By Chong Siok Ling
TP Vehicle No. GBG1097D
Accident Date 20/01/2020

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Asher Sng (LKKAUTO)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Thursday, 26 March 2020 8:11 PM
To: Asher Sng (LKKAUTO)
Cc: Chong Boon Sen
Subject: Re: [MANDATE REQUEST] RE: OUR REF: SNM20D200454/GBG1097D/CBS - Accident Involving GBG1097D (OI : CTI REF - TBA) AND SLG8254C (TP : LKK REF - CC6/CTI20001424/Aea3) on 20/01/2020

Follow Up Flag: Follow up
Flag Status: Completed

Dear Sir,

pls go ahead with recommendation.

self note put in igen email and also to put LKK details.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road
#16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Thursday, March 26, 2020 12:07 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: OUR REF: SNM20D200454/GBG1097D/CBS - Accident Involving GBG1097D (OI : CTI REF - TBA) AND SLG8254C (TP : LKK REF - CC6/CTI20001424/Aea3) on 20/01/2020

Your ref : SNM20D200454
Our ref : CC6/CTI20001424/Aea3q2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 4 vehicles whereby our insured was the 3rd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **NEW HOCK TECK MOTOR PTE LTD**" at **\$14,177.00 (all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|--------------------------------|----------------|---------------------------|
| 1. Cost of Repairs (with GST) | \$ 30,861.05 | \$ 13,375.00 |
| 2. Loss of Use (16days x \$90) | \$ 1,440.00 | \$ 800.00 (16days x \$50) |
| 3. LTA Search Fee | \$ 2.00 | \$ 2.00 |
| Total | | \$ 14,177.00 |

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Thursday, 23 January 2020 5:39 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: OUR REF: SNM20D200454/GBG1097D/CBS - Accident Involving GBG1097D (OI : CTI REF - TBA) AND SLG8254C (TP : LKK REF - CC6/CTI20001424/Aea3) on 20/01/2020

Dear Sir,

Pls find Insured report.

Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road

#16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Thursday, January 23, 2020 5:20 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; 'Asher Sng (LKKAUTO)' <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D200454/GBG1097D/CBS - Accident Involving GBG1097D (OI : CTI REF - TBA) AND SLG8254C (TP : LKK REF - CC6/CTI20001424/Aea3) on 20/01/2020

Dear Boon Sen,

Please revert LKK.

Note : officer in charge – Boon Sen

*** *Kindly quote our reference number when replying.*

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Thursday, January 23, 2020 5:11 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG1097D (OI : CTI REF - TBA) AND SLG8254C (TP : LKK REF - CC6/CTI20001424/Aea3) on 20/01/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLG 8254C at M/s New Hock Teck Motor Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)