

REF: AIG 003/AIG20001399 / Avd3

ASSIGNMENT

merimen

From: **merimen** Date: **23/01/2020**
 Estimated Cost: **OP TP / WS / TP RES / OD RES / EVA / INV / MV**
 To Inspect Vehicle No: **SLV 9259D**
 at Workshop n/s: **Premium**
 of: **55 ubi road 1**
 Insured:
 Policy No: **1800006550-01**
 Claims No:
 Sum Insured: Excess: **\$600/-**
 (Client's Record)
 Make of Veh: **11:30am**

Veh No: **SLV9259D** Yr Regd: **2018 Jan.**
 Type: **Car** / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: **Audi A3 Sedan** c.c. **999**
 Colour: **Blue** A/C: **Insured / Std / NI / NA**
 Sp. Reading: **21415** T/Radio: **Insured / Std / NI / NA**
 Eng/No:
 C/No: **WAAU2228V3J1038980**
 Gen. Cond: **Good** / Fair / Poor / Burnt
 Steering: **In order** / Jammed / Leaked / Burnt or
 Brake: **In order** / Jammed / Leaked / Burnt or
 Modi: **Nil** / S/Rim / STD A/Rim or
 Tyre Size: F: **205/55R16**
 R: **205/55R16**
 BS / DUN / EXNOVA / **GY** FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

(Policy Condition)

N/S	O/S

Remark: **The veh had commenced its repair at the time of inspection.**

Bal. or Market Value:
 IDAC Accident Rpt: Consistent?: Yes or No
 GIA / PR Seen: Consistent?: Yes or No
 Est. Repairs: days Res.: Yes or No
 Lum Sum: % 3 Val.: Yes or No
 CA **REV** REP. / 24 HRS
 Date: Person Contacted: Vehicle: IN / OUT

Front Rear
 R/Bal. **06** mm R/Bal. **06** mm
 L/Bal. **06** mm L/Bal. **06** mm
 D.O.A. **20/1/20** D.O.I. **23/22/01/20**
 Survey held at: **Premium**
 Des. of Damages: Frt / Rear / O/S **N/S** / UIC / Rooftop or
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OP ATG.
23/1/2020	Revert via merimen
28/01/20	@ 10:41 am mandate approved by Victor Koh via merimen.
	MV: 83K
	PV: 53K
	Nett: 30K
29/01/20	@ 12:07 pm informed cla to Tony via email.

Date/Time. File Pass to? : Prel. Report
 : Final Report

Days Of Repair: **12**
 Resturvey No. of Trip:

Date/Time. File Return to?
 10/9/20-Typist

Add Fee: Site Insp (\$) Interview (\$) Tech. Inv. (\$) Washhand (\$)

Survey Fee:	
Transportation:	
S + RS:	
Photos:	
Other:	
TOTAL:	

Report Format: **Merimen**
 Equip. Cost / UIC: **\$14,755.12**

Shirley Hiew (LKK Auto)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 30 January 2020 5:27 pm
To: Shirley Hiew (LKK Auto)
Cc: nora.khai@premiumauto.com.sg; Admin A; SUR; 'Claims Dept'
Subject: RE: OD CLAIM FOR SLV 9259 D ON 20/1/2020

Dear Shirley,

Noted on the repair approval.

However we doesn't agree on the AIG comments.

Kindly note that quotation to owner is strictly for "CASH REPAIR" only.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Wednesday, 29 January 2020 9:18 AM

To: Claims Dept

Cc: nora.khai@premiumauto.com.sg; Admin A; SUR

Subject: RE: OD CLAIM FOR SLV 9259 D ON 20/1/2020

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Wednesday, 29 January 2020 9:18 am
To: Claims Dept
Cc: nora.khai@premiumauto.com.sg; Admin A; SUR
Subject: RE: OD CLAIM FOR SLV 9259 D ON 20/1/2020

Dear Tony,

According to our surveyor, kindly refer to the comments below by AIG.

AIG COMMENTS:

labour at (8hrs) = 16hrs @ 3 days + 1 day repair - \$2000.00 - To re-negotiate. To justify all S/N labour with support from repairer list pricing to customer base on cash job.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 28 January 2020 12:07 pm
To: Claims Dept <claims@premiumauto.com.sg>
Cc: nora.khai@premiumauto.com.sg; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SLV 9259 D ON 20/1/2020

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SLV 9259D (Excess \$ 600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Tuesday, 28 January 2020 12:07 pm
To: Claims Dept
Cc: nora.khai@premiumauto.com.sg; Admin A; SUR
Subject: RE: OD CLAIM FOR SLV 9259 D ON 20/1/2020

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SLV 9259D (Excess \$ 600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Wishing you a Happy and Prosperous Lunar New Year "



Thank you.

Best Regards,

Shirley Hiew | Case Handler (ON BEHALF VERON)

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Friday, 24 January 2020 8:23 am
To: Claims Dept <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: nora.khai@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SLV 9259 D ON 20/1/2020

Dear Tony,

Pending approval from AIG.

View Received Message

This mail is associated with :

***SLV9259D (4339632966SG)**

OD

Jan 20 2020 6:00PM

[LIM QIAN TING WINNIE (LIN QIANTING)]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 28/01/2020 10:41 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$15565.00) - SLV9259D - Claim Handler: Nadaraja, Deeban

Approved:15565.00;Note: labour at (8hrsx2=16hrs) @3 days + 1 day repair - \$2000.00 - To re-negotiate. To justify all S/N labour with support from repairer list pricing to customer base on cash job. Re-inspection to be done for damage check and sup

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 23 Jan 2020

Preliminary Advice

Vehicle No	: SLV9259D	Accident Date	: 20/01/2020
Make	: AUDI A3	Policy No.	: 1800006550-01
Assignment Date	: 23/01/2020	Excess	: S\$0.00
Date of Inspection	: 23/01/2020	Est. Duration of Repair	: 12.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	27,685.00
Revised Amount	:S\$	15,565.00
Check Items (Estimated)	:S\$	400.00
Total	:S\$	15,965.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	83,000.00
COE / PARF Rebate	:S\$	53,034.00
Salvage Value	:S\$	
Margin for Repair	:S\$	29,966.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Alvin 23/1/2020

Nivitha (LKK Auto)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 21 January 2020 5:13 PM
To: 'Admin A'; 'Nivitha (LKK Auto)'; 'SUR'
Cc: 'Claims'
Subject: OD CLAIM FOR SLV 9259 D ON 20/1/2020
Attachments: SLV 9259 D - 20012020.pdf

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA for your reference.

We will forward you the estimate once it is available.

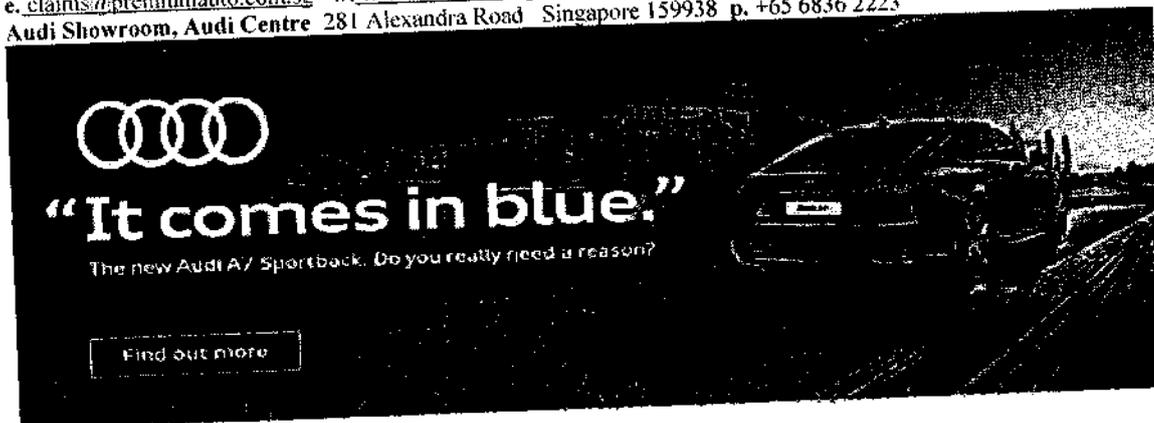
Kindly arrange survey on 23/1/2020, 11.30 am. Owner waiting.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type: Singapore NRIC
Owner ID: 594B

Vehicle No.: SLV9259D
Vehicle to be Exported: No
Intended Deregistration Date: 23 Jan 2020
Vehicle Make: AUDI
Vehicle Model: A3 SEDAN 1.0 TFSI S TRONIC (LED)
Primary Colour: Blue
Manufacturing Year: 2017
Engine No.: CHZ628994
Chassis No.: WAUZZZ8V3J1038980
Maximum Power Output: 85.0 kW (113 bhp)
Open Market Value: \$24,702.00
Original Registration Date: 22 Jan 2018
First Registration Date: 22 Jan 2018
Transfer Count: 0
Actual ARF Paid: \$26,583.00

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 21 Jan 2028
PARF Rebate Amount: \$19,937.00

COE Expiry Date: 21 Jan 2028
COE Category: A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$41,400.00
COE Rebate Amount: \$33,097.00
Total Rebate Amount: \$53,034.00

The information contained herein is correct as at 23 Jan 2020

OK

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Search Selection	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
audi a3	Any	Any	Any	Any	Any	Any	Any	Any	Available

Audi A3 Sportback 1.0A TFSI S-tronic **\$85,000**

\$10,570 /yr | 18-May-2017 | 999 cc | 13,000 km | Hatchback | Available

Look No Further! Best Value For Your Money. Direct Owner's Beautiful Grey, May 2017 Audi A3 Sportback 1.0 TFSI S Tronic (LED). Selling Due To Upgrading To New Car. Low Fuel Consumption/Low Maintenance. Original Paintwork Condition And Well Taken Care By Owner....

★ Posted: 20-Dec-2019 | Tags: 2017 Audi A3, 2017 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi

Audi A3 Sedan 1.0A TFSI S-tronic **\$84,000**

\$10,310 /yr | 29-May-2017 | 999 cc | 40,000 km | Luxury | Available

Price Dropped To \$84,000 On 21/12/19! Car Perpetually Parked Under Shelter! Nano Coating For Paintwork Done. Excellent Fuel Economy Giving 700km For \$85 Full Tank Of Gas. Unit Within 5 Years Warranty And Free Servicing With Audi To Go With Car. Reluctant Sale Due...

★ Posted: 17-Jan-2020 | Tags: 2017 Audi A3, 2017 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi

Audi A3 Sedan 1.0A TFSI S-tronic **\$89,800**

\$10,830 /yr | 08-Aug-2017 | 999 cc | 41,000 km | Luxury | Available

Fully Agent Maintained With 3 Years Warranty Remaining! Immaculate Condition. Regularly Polished And Maintained By 1 Owner! Low Maintenance 1.0L Packed With Super High Torque! Full Loan Available! Trade-In Welcomed. Call For Appointment.

★ Posted: 15-Jan-2020 | Tags: 2017 Audi A3, 2017 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi

Audi A3 Sedan 1.0A TFSI S-tronic **\$78,999**

\$9,350 /yr | 23-Aug-2017 | 999 cc | 40,600 km | Luxury | Available

Comes With 5 Years Warranty By Premium Automobile Until 22 Aug 2022 And 1 Servicing At 45000km Or At 3 Years. This Is My Daily Home To Office Car And Always Parked Indoor. Selling As I've Purchased A Brand New Car. Happy To Do Simple, No Gimmick Deal With...

★ Posted: 18-Jan-2020 | Tags: 2017 Audi A3, 2017 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi

DIRECT OWNER

BCC Automotive Pte Ltd (Deutsch) - Specialist for Audi Car repair, servicing & maintenance

BCC Automotive Pte Ltd specialise in French Automobile servicing and repairs. They are also representatives for multiple motor insurance.

More info about this shop

Audi A3 Cabriolet 1.4A TFSI S-tronic **\$135,000**

\$15,370 /yr | 26-Sep-2017 | 1,395 cc | 12,000 km | Sports | Available

Only Used As Recreation Car, Rarely Used, Very Low Mileage, Never Driven Outside Singapore, Under Warranty (Expiring Sept 2022) And Serviced Done By Audi Premium Automobiles. Perfect Car To Enjoy Breezing Wind!

★ Posted: 13-Dec-2019 | Tags: 2017 Audi A3, 2017 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi

DIRECT OWNER

Audi A3 Sedan 1.0A TFSI S-tronic **\$87,800**

\$10,160 /yr | 25-Nov-2017 | 999 cc | 22,800 km | Luxury | Available

Low Interest Rate. Consignment Unit. Viewing By Appointment Only. Maintained And Warranty By Premium Automobiles Valid Till 24 November 2022. Leasing Scheme, Balloon Scheme And In House Financing Available. Buy With A Peace Of Mind. Low Mileage. 100% Ge...

GOWHEELER Pte Ltd

★ Posted: 16-Jan-2020 | Tags: 2017 Audi A3, 2017 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi

CONSIGNMENT

Audi A3 Sportback 1.0A TFSI S-tronic **\$87,800**

\$9,330 /yr | 01-Feb-2018 | 999 cc | 32,600 km | Hatchback | Available

1 Owner, 5 Years Warranty By Agent, 100% Loan Available, Ex-Bankruptcy And Bad Credit Welcome, High Trade In.

SHORTLISTED HISTORY

Compare



Faster Auto Trading

★ Posted: 19-Jan-2020 Tags: 2018 Audi A3, 2018 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi



Audi A3 Sedan 1.0A TFSI S-tronic | \$94,000 | \$10,050 /yr | 01-Feb-2018 | 999 cc | 40,000 km | Luxury | Available

1 Careful Owner. Very Well Taken Care Of. Always Park In Sheltered. Regularly Serviced (Every 7500km) At Premium Auto. 1 More Servicing Package At 45000 Km With Premium Auto PPS Was Done Since Day 1. Warranty Till 2023 Feb. Very Responsive And Fuel Effici...

DIRECT OWNER

★ Posted: 06-Jan-2020 Tags: 2018 Audi A3, 2018 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi



Audi A3 Sedan 1.0A TFSI S-tronic | \$105,000 | \$11,100 /yr | 27-Apr-2018 | 999 cc | 2,000 km | Luxury | Available

2nd Car Of House, Hardly Driven, With Valid Audi Warranty, 1 Year Insurance, Sheltered Condo Parking.

DIRECT OWNER

★ Posted: 12-Jan-2020 Tags: 2018 Audi A3, 2018 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi



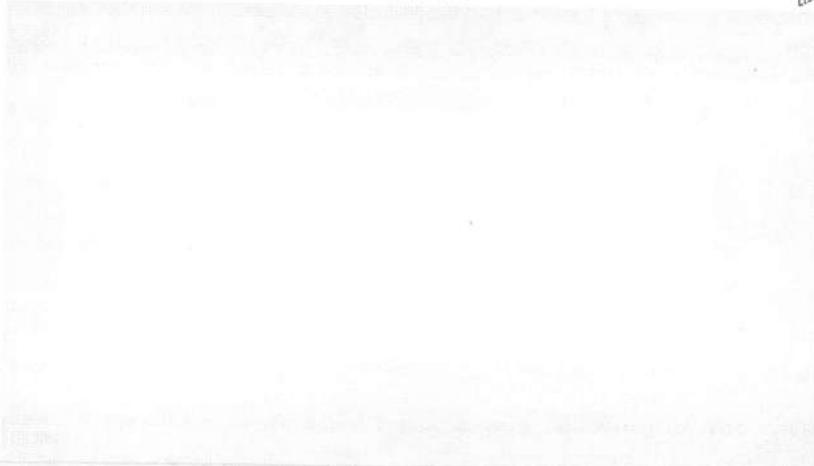
Audi A3 Sedan 1.0A TFSI S-tronic | \$91,800 | \$9,460 /yr | 11-May-2018 | 999 cc | 36,000 km | Luxury | Available

100% Loan Available! Still Under Audi Agent Warranty! 1 Owner! Small CC Yet Powerful! Don Feel Like A 1.0L Test Drive To Believe! Hurry And Call Us Now!

Taxis

★ Posted: 16-Jan-2020 Tags: 2018 Audi A3, 2018 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi

ADVERTISING



Audi A3 Sportback 1.0A TFSI S-tronic | \$92,800 | \$9,530 /yr | 08-Jun-2018 | 999 cc | 17,339 km | Hatchback | Available

Graded **A** by **STA**

Offer 1.98% Interest Rate! Purchase From An Award Winning Dealership! STA Certified Accident-Free Quality Pre-Owned With Low Mileage And Agent Warranty Till Jun 2023 For Peace Of Mind. 100% Loan Approval With Our In House Financing. View Today!

Cosmo Automobiles

★ Posted: 21-Jan-2020 Tags: 2018 Audi A3, 2018 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi



Audi A3 Sedan 1.0A TFSI S-tronic | \$93,800 | \$9,560 /yr | 22-Jun-2018 | 999 cc | 18,500 km | Luxury | Available

100% Full Loan Car Price Available! Promo 1.98% Interest Rate For This CNY Only. 1 Owner, Full-Service History With 5 Years Warranty From Premium Automobiles-Agent. Travel 900KM On A Single Tank Without Compromising Power. Flexible Bank/In House Financing. Ro...

Dynamic Motoring

★ Posted: 10-Jan-2020 Tags: 2018 Audi A3, 2018 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi



Audi A3 Sportback 1.0A TFSI S-tronic | \$92,000 | \$9,370 /yr | 29-Jun-2018 | 999 cc | 38,000 km | Hatchback | Available

Fully Agent Maintained With 5 Years Warranty! In Pristine Condition! Hot Hatchback Not To Be Missed! Up To 80% Loan Of Car Price Available. Welcome Trade In/STA. Kindly Call/SMS For Viewing Appointment.

PREMIUM AD

Bavarian Marques Pte Ltd

★ Posted: 15-Jan-2020 Tags: 2018 Audi A3, 2018 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi



Audi A3 Sedan 1.4A TFSI S-tronic | \$105,000 | \$10,440 /yr | 28-Sep-2018 | 1,395 cc | 25,000 km | Luxury | Available

Mature Owner Needs To Sell Due To Upgrade. Trade In, Loan And Insurance Can Be Arrange.

DIRECT OWNER

★ Posted: 08-Jan-2020 Tags: 2018 Audi A3, 2018 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi

SHORTLISTED HISTORY

Compare

Audi A3 Sedan 1.0A TFSI S- | \$95,000 | \$9,350 /yr | 27-Dec-2018 | 999 cc | 10,000 km | Luxury | Available



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LIM QIAN TING, WINNIE (LIN QIANTING)
 Period of Insurance : 22 Jan 2019 To 21 Jan 2020
 Engine No. : CHZ628994
 Chassis No. : WAUZZZ8V3J1038980

Vehicle No. : SLV9259D
 Policy No. : 1800006550-01
 Endorsement No. :
 Issued Date : 04 Jan 2019

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic
 Engine Capacity/Tonnage : 999.00 CC Sum Insured : Market Value First Year of Registration : 2018
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LIM QIAN TING, WINNIE (LIN QIANTING) - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125202

PREMIUM LEASING - JT

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.


 AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SSCHFY

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S8724594B**
Name: **LIM QIAN TING, WINNIE
(LIN QIANTING)**

Birth Date: **12 Aug 1987**
Issue Date: **12 Aug 2016**



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	EFFECTIVE DATE
Class 3 Motor cars with unladen weight \leq 3000kg with \leq 7 passengers, exclusive of driver; and other motor vehicles with unladen weight \leq 2500kg	22 Oct 2007

NP 428A

Licence No: S8724594B



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/01/2020 17:03
Date Of Accident	20/01/2020 18:00
Exact Location Of Accident	YISHUN CENTRAL MUTISTORY CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLV9259D
Insured/Policyholder	
Name Of Registered Owner	LIM QIAN TING WINNIE (LIN QIANTING)
NRIC No	SXXXX594B
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91702671
Alternative Phone No	OFFICE-91702671

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI 8V
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800006550-01
Cover Note Number	

Driver

Name of Driver	LIM QIAN TING WINNIE (LIN QIANTING)
NRIC No	SXXXX594B
Date Of Birth	12/08/1987
Occupation	INDOOR
Date Of Driving Pass	22/10/2007
Driving Experience	12 YEARS AND 2 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91702671
Fax Number	
Contact Number	OFFICE-91702671
EMail Address	NOEMAIL

Address 932 YISHUN CENTRAL 1
#03-103
Postcode 760932
Was driver an employee of the Insured's Company NO
If No, Relationship of the Driver with the Insured OWNER
Vehicle Registration Number of Driver's Own Vehicle -
-
-
Insurance Company of Driver's Own Vehicle -
-
-

General Information of the Accident

Type Of Accident COLLIDED INTO PROPERTY
Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
Number of vehicles (including own vehicle) involved in the accident 1
Was any body injured in the Accident? NO
Was any injured conveyed to hospital by ambulance? NO
Was any other material or property damaged? NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
If Yes, Please state which Police Station
Was notice of intended Prosecution given? NO
If Yes, against whom?

Circumstances of Accident

SCRAPPED THE PILLAR IN THE CARPARK WHEN EXITING CARPARK DUE TO LIMITED SPACE

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 1 Please report correctly the details of the accident to speed up the claims process.
- 2 This Form must be completed by the Policyholder and/or the Authorised Driver
- 3 Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repeal policy liability.
- 4 The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies
- 5 Any false reporting may be referred to the Police for investigation.
- 6 The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties
- 7 By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8 **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time

21/01/2020

2:30pm

Driver's Signature

(If driver is not the policyholder)

Date & Time

21/01/2020

2:30pm

Reporting Centre Personnel's Signature

Name: Tan Fong

NRIC/FIN No. 6720401012

Accident Photo



Accident Photo



Accident Photo



Accident Photo





AIG Asia Pacific Insurance Pte. Ltd
AIG Building
78 Shenton Way
#07-16

MOTOR ACCIDENT INTERVIEW FORM

NAME : Winnie Lim Ann Ting
VEHICLE NUMBER : SLV 9259D
DATE/ TIME OF ACCIDENT : 20/01/2020 , 18:00
PLACE OF ACCIDENT : Hishan Central Multi Storey Carpark
THIRD PARTY VEHICLE (IF ANY) : -

WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

Hishan Central Multi Storey carpark and intended to the loading bay.

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

No.

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

No damage to other vehicle and property known of except for own vehicle which passenger door was scuffed by the pillar when exiting.

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No.

Winnie Lim Ann Ting
NAME: Winnie Lim Ann Ting

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE

UNDERTAKING

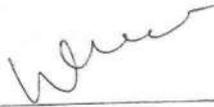
I, Winnie Lim, (NRIC No. S8724594B), hereby confirm that the Singapore Accident Statement lodged by me on 21/01/2020 at 18:00 hours pertaining to the accident involving motor car Reg. No: SLV 9259D, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature

:



Name of Insured / Driver

:

Winnie Lim Qian Ting

Nric No.

:

S8724594B

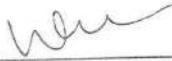
Date

:

21/01/2020

Signature

:



Name of Policyholder

:

Winnie Lim Qian Ting

Nric No.

:

S8724594B

Date

:

21/01/2020

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 27270

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0097/2020/NS
Date : 22-Jan-20

Vehicle NOT IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Lim Qian Ting Winnie (Lin Qianting)
Address : 478 Pasir Ris Drive 4
#08-421
Singapore 510478
Telephone : HP +65 91702671
Type of Claim : Own Damage Claims
Policy No. : 1800006550-01
Vehicle No : **SLV 9259 D**
Model Code : Audi A3 SEDAN 1.0 TFSI 8V
Model / Year : Jan-18
Engine No : CHZ 628994
Chassis No : WAUZZZ8V3J1038980
Mileage : -
Date In : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 20-Jan-20
Place of Accident : Yishun Central Multistory Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLV 9259 D

<u>S/N Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Recommendations</u>
1 To remove and transfer rear parking aid. Check function and renew according to damage.	S/N \$ 280.00	✓
2 To renew rear windscreen and lhs 1/4 glass to facilitate fender renewal.	S/N \$ 600.00	✓
3 To install rear windscreen solar film.	S/N \$ 400.00	✓
4 To remove and transfer lhs rear door's multi-lock and power window devices.	S/N \$ 280.00	X
5 To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$ 1,400.00	✓
SUB TOTAL LABOUR CHARGES	: <u>\$ 2,960.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLV 9259 D

<u>S/N Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Recommendations</u>
6 To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N \$ 1,400.00	✓
7 To dismantle rear bumper, rear lid and lhs rear door. To renew rear bumper and lhs rear door. Cut out and weld lhs rear fender. Re-organise crash management components. Reinstall all parts removed.	\$ 6,300.00 3000	
8 To respray rear bumper, lhs rear door, lhs rear fender, lhs sill panel door entrances, roof channel, drain panel and end panelling. To carry out stone chip treatment and joint sealer works.	\$ 5,600.00 2750	5 x 550 = 2750
9 To renew lhs rear rim and carry out wheel alignment.	S/N \$ 280.00	✓
10 to carry out diagnostic check	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES	: <u>\$ 16,732.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLV 9259 D

S/N	Parts Description	Damage Parts & Prices		Remarks
		S/Nett		
1	REAR BUMPER <i>Rep 5</i>	\$	1,851.00	+
2	REAR BUMPER FIXING PARTS	\$	182.00	+
3	WHEEL HOUSING LINER ADAPTER - LH	\$	36.00	+
4	REAR BUMPER GUIDE SECTION - LH / RH	2 \$	30.00	+
5	REAR BUMPER LOCKING MECHANISM	2 \$	55.00	+
6	REAR LIGHT REFLECTOR - LH / RH	\$	39.00	+
7	REAR BUMPER GUIDE SECTION - LH	\$	62.00	+
8	SIDE PANEL - LH <i>Dented</i>	\$	2,195.00	—
9	REAR WINDSCREEN <i>new</i>	\$	766.00	—
10	PRIMER <i>2</i>	\$	19.00	—
11	SIDE WINDOW - LH <i>new</i>	\$	537.00	—
12	WHEEL HOUSING LINER <i>new</i>	\$	226.00	+
13	REAR WHEEL HOUSING LINER ATTACHMENT PARTS <i>new</i>	\$	84.00	+
14	REAR DOOR - LH <i>Rep 5</i>	\$	2,375.00	+
15	REAR DOOR OUTER SEAL - LH <i>new</i>	NEC \$	151.00	+
16	BONDING AGENT	NEC \$	46.00	+
17	CLEANING SOLUTION <i>new</i>	NEC \$	64.00	+
18	REAR DOOR CATCH	\$	89.00	+
19	REAR ALUMINIUM RIM - LH <i>cut</i>	\$	666.00	+
20	ACRYLIC SEALANT <i>new</i>	S/N \$	180.00	+

SUB TOTAL SPARE PARTS CHARGES : \$ 9,653.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLV 9259 D

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
21	CAVITY WAX	S/N \$ 140.00	✓
22	STONE CHIP	S/N \$ 180.00	✓
23	METAL FILLER POWDER	S/N \$ 280.00	✓
24	REAR WINDSCREEN SEALANT	S/N \$ 200.00	✓
25	1/4 GLASS SEALANT	S/N \$ 100.00	✓
26	SUNDRIES	\$ 400.00	?

TOTAL SPARE PARTS CHARGES : **\$ 10,953.00**
TOTAL LABOUR CHARGES : **\$ 16,732.00**
GRAND TOTAL : **\$ 27,685.00**

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian
Surveyed Date : 23/01/20
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 12 days.

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9823 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant