

REF:

HQ CC3/A1420001398/Avd3

S. REC. BY:

merimen

## ASSIGNMENT

From:

Date:

23/01/2020

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SFJ 9998M

at Workshop m/s

premium

of

55 Ubi Road 1

Insured:

Policy No.

19000 93805

Claims No.

Sum Insured:

Excess:

\$500/-

(Client's Record)

Make of Veh:

11:30 am

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

18/3

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA (REV) / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SFJ9998M • Yr Regn: 2019 April

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi Q5

C.C. 1984

Colour

white

A/C: Insured / Std / NI / NA

Sp. Reading

10739

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAU222FY1K2059836

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

235/55R19

R:

235/55R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

18/1/20

D.O.I.

23/01/20

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front n/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD AIG
23/1/2020	Revert via merimen
28/01/20	@ 10:53 am mandate approved by victor koh via merimen.
	MV: 180K
	PV: 84.3K
	Nett: 95.7K
28/01/20	@ 11:58 am informed CA to Tony via email.
18/3/20	Final fig \$ 5759.60 (Real 15,027.40, 72%) confirmed by email

Date/Time, File Pass to?

☐

Preli. Report

Days Of Repair:

3

1)

☐

Final Report

Resurvey No. of Trip:

1

Survey Fee:

Date/Time, File Return to?

Transportation:

2)

11/5 - typist

Add Fee:

☐

Site Insp (\$)

S + RS \$

☐

Interview (\$)

Photos

☐

Tech. Invs (\$)

Others

☐

Weekend (\$)

Report Format:

merimen

Lump Sum / L&amp;P / \$

5759.60

TOTAL

## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto)  
**Sent:** Tuesday, 28 January 2020 11:58 am  
**To:** Claims Dept  
**Cc:** SUR  
**Subject:** RE: OD CLAIM FOR SFJ 9998 M ON 18/1/2020

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SFJ 9998M (Excess \$ 500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

*"Wishing you a Happy and Prosperous Lunar New Year"*



Thank you.

Best Regards,

Shirley Hiew | Case Handler (**ON BEHALF VERON**)

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Friday, 24 January 2020 8:23 am  
**To:** Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: OD CLAIM FOR SFJ 9998 M ON 18/1/2020

Dear Tony,

Pending approval from AIG.

## View Received Message

This mail is associated with :

**\*SFJ9998M (9031919746SG)**

OD

Jan 18 2020 6:00PM

[TOH BENG ANN]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 28/01/2020 10:53 AM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$6594.00) - SFJ9998M - Claim Handler: Azlan, Syazairdina

Approved:6594.00:Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

## Nivitha (LKK Auto)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Monday, 20 January 2020 2:10 PM  
**To:** 'Admin A'; 'Nivitha (LKK Auto)'; 'SUR'  
**Cc:** 'Claims'  
**Subject:** OD CLAIM FOR SFJ 9998 M ON 18/1/2020  
**Attachments:** SFJ 9998 M - 18012020.pdf

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 23/1/2020, 11.30am. Owner waiting.

Best Regards,  
**Syafiq**  
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



### Email Disclaimer

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
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**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Tan, Bennie-WZ	Date:	23 Jan 2020
<b><u>Preliminary Advice</u></b>			

Vehicle No	: SFJ9998M	Accident Date	: 18/01/2020
Make	: AUDI Q5	Policy No.	: 1900093805
Assignment Date	: 23/01/2020	Excess	: S\$0.00
Date of Inspection	: 23/01/2020	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	20,787.00
Revised Amount	:S\$	6,594.00
Check Items (Estimated)	:S\$	300.00
Total	:S\$	6,894.00
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	180,000.00
COE / PARF Rebate	:S\$	84,291.00
Salvage Value	:S\$	
Margin for Repair	:S\$	95,709.00

**Remarks**

<input checked="" type="checkbox"/>	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
<input type="checkbox"/>	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
<input type="checkbox"/>	Other comments :

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Details	
Owner ID Type:	Singapore NRIC
Owner ID:	513C
Vehicle Details	
Vehicle No.:	SFJ9998M
Vehicle to be Exported:	No
Intended Deregistration Date:	23 Jan 2020
Vehicle Make:	AUDI
Vehicle Model:	Q5 SPORT 2.0 TFSI QU S TRONIC
Primary Colour:	White
Manufacturing Year:	2019
Engine No.:	DAX053349
Chassis No.:	WAUZZZF1K2059836
Maximum Power Output:	185.0 kW (248 bhp)
Open Market Value:	\$43,630.00
Original Registration Date:	30 Apr 2019
First Registration Date:	30 Apr 2019
Transfer Count:	0
Actual ARF Paid:	\$53,082.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Apr 2029
PARF Rebate Amount:	\$39,811.00
Intended COE Rebate Details	
COE Expiry Date:	29 Apr 2029
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$52,410.00
COE Rebate Amount:	\$44,480.00
<b>Total Rebate Amount:</b>	<b>\$84,291.00</b>

The information contained herein is correct as at 23 Jan 2020

OK





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Speedo Motoring StarAd












**Republic Auto** | **CERTIFIED PRE-OWNED MERCEDES BENZ**



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Make  Model  Price  Depreciation  Reg Date  Eng Cap  Mileage  Veh Type  Status 

Search Selection	Audi Q5	Any	Any	2019	Any	Any	Any	Available
------------------	---------	-----	-----	------	-----	-----	-----	-----------



☐ **Audi Q5 2.0A TFSI Quattro S-tronic Sport**

**\$186,999**

**\$17,350 /yr**

**25-Mar-2019**

**1,984 cc**

**3,800 km**

**SUV**

**Available**

Manhattan Grey Audi Q5! Audi Management Unit! Super Low Mileage. 5 Years Audi Agent Warranty Till March 2024! Unlimited Mileage! 100% Loan Approval! Bank Interest Rate 2.28%. Showroom Condition! Superb Tip Top Condition! High Trade In Welcome! Call Now To...

Premium Automobiles

 Posted: 30-Jan-2020 Tags: 2019 Audi Q5, 2019 audi q5, Audi Q5, audi q5, Audi, Q5, q5, Used Audi

**PREMIUM AD**



☐ **Audi Q5 2.0A TFSI Quattro S-tronic Sport S-Line**

**\$182,888**

**\$17,030 /yr**

**28-Mar-2019**


**1,984 cc**

**9,400 km**

**SUV**

**Available**

Probably The Most Sporty Q5 In SGI S-Line Trims And Leather Seats! Paid Extra \$3k For 5+5 Yrs Unlimited Mileage Warranty And Servicing By Agent Premium Autos! Quality Wraps And Film Added For Aesthetics And Comfort! Accident Free And Well Maintained! Low...

 Posted: 06-Jan-2020 Tags: 2019 Audi Q5, 2019 audi q5, Audi Q5, audi q5, Audi, Q5, q5, Used Audi

**DIRECT OWNER**



☐ **Audi Q5 2.0A TFSI Quattro S-tronic Sport**

**\$184,800**

**\$16,940 /yr**

**30-May-2019**

**1,984 cc**

**7,969 km**

**SUV**

**Available**

1 Owner! Massive Savings From New! Almost New! Low Mileage Of Only 7000kms Clocked! 5 Years Warranty With Premium Automobiles! STA Welcome! Financing Available! View Today!

 Posted: 15-Jan-2020 Tags: 2019 Audi Q5, 2019 audi q5, Audi Q5, audi q5, Audi, Q5, q5, Used Audi



☐ **Audi Q5 2.0A TFSI Quattro S-tronic Sport**

**\$192,999**

**\$17,640 /yr**

**29-Jun-2019**

**1,984 cc**

**2,000 km**

**SUV**

**Available**

Sporty Blue Audi Q5! Audi Management Unit! Super Low Mileage As Good As New! 5 Years Audi Agent Warranty Till Jun 2024! Unlimited Mileage! 100% Loan Approval! Bank Interest Rate 2.28%. Showroom Condition! Superb Tip Top Condition! High Trade In Welcome! Ple...

Premium Automobiles

 Posted: 18-Jan-2020 Tags: 2019 Audi Q5, 2019 audi q5, Audi Q5, audi q5, Audi, Q5, q5, Used Audi

**PREMIUM AD**



**New Q5 55 TFSI e leads Audi's PHEV charge**

The Q5 55 TFSI e marks the first time that the efficiency-optimised all-wheel drive with ultra technology is used in combination with an electric motor.

[Read this article](#)



☐ **Audi Q5 2.0A TFSI Quattro S-tronic Sport**

**\$192,999**

**\$17,660 /yr**

**29-Jun-2019**

**1,984 cc**


**2,800 km**

**SUV**

**Available**

Sporty Monsoon Grey Exterior! Audi Management Unit! Super Low Mileage As Good As New! 5 Years Audi Agent Warranty Till Jun 2024! Unlimited Mileage! 100% Loan Approval! Bank Interest Rate 2.28%. Showroom Condition! Superb Tip Top Condition! High Trade In Wel...

Premium Automobiles

 Posted: 27-Dec-2019 Tags: 2019 Audi Q5, 2019 audi q5, Audi Q5, audi q5, Audi, Q5, q5, Used Audi

**PREMIUM AD**



☐ **Audi Q5 2.0A TFSI Quattro S-tronic Sport S-Line**

**\$197,999**

**\$17,850 /yr**

**30-Aug-2019**

**1,984 cc**


**300 km**

**SUV**

**Available**

Mileage Only 300Km! 5 Years Audi Agent Warranty Till August 2024/Unlimited Mileage! Latest S-Line Mythos Black Q5 With 24 Hours Audi Roadside Assist! Audi Management Unit! High Loan Approval! Fully Audi Agent Servicing Since Day One! Lowest Bank Interest Rate 2.28...

Premium Automobiles

 Posted: 27-Dec-2019 Tags: 2019 Audi Q5, 2019 audi q5, Audi Q5, audi q5, Audi, Q5, q5, Used Audi

**PREMIUM AD**

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# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TOH BENG ANN  
Period of Insurance : 30 Apr 2019 To 29 Apr 2021  
Engine No. : DAX 053349  
Chassis No. : WAUZZZF1K2059836

Vehicle No. : SFJ9998M  
Policy No. : 1900093805  
Endorsement No. :  
Issued Date : 02 May 2019

### ABOUT THE COVER

Make/Model : AUDI Q5 Sport 2.0 TFSI qu  
Engine Capacity/Tonnage : 1,984.00 CC Sum Insured : Market Value First Year of Registration : 2019  
Driver Restriction : NA Off Peak Car : No Insuring with COE/PAF : Yes  
Person or Classes of Persons Entitled to Drive\* :

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TOH BENG ANN - \$1000 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125202

PREMIUM LEASING - JT

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

Stefany Loh



## 24-HOUR AIG AUTO HOTLINE: +65 6338 6200

**IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**

### What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

### If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

### If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

### What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Whi/Summons/Correspondences from third party(ies) to AIG immediately.

## LOSS OF USE CAR REPLACEMENT BENEFIT

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

### Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

## IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

**REPUBLIC OF SINGAPORE** **DRIVING LICENCE**

 Licence Number **S1756513C**  
Name  
**TOH BENG ANN**

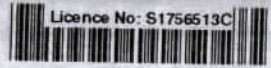
Birth Date **14 Nov 1966**  
Issue Date **12 Aug 2008**

 001637224J

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

	PASS DATE
<b>Class 3</b> Motor Cars= $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of the driver; and other motor vehicles $\leq$ 2500kg	<b>12 Aug 2008</b>

NP 428A

Licence No: S1756513C 

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	20/01/2020 13:34
Date Of Accident	18/01/2020 18:05
Exact Location Of Accident	PARKWAY PARADE MULTISTORY CARPARK LEVEL 5
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFJ9998M
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TOH BENG ANN
NRIC No	SXXXX513C
Email Address	BENGANN@SUNFIELD.GLOBAL
Mobile Phone No	(LOCAL) +65-96348259
Alternative Phone No	OFFICE-96348259

### Vehicle Particulars

Manufacturer	AUDI
Model	Q5 2.0T FSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900093805
Cover Note Number	

### Driver

Name of Driver	TOH BENG ANN
NRIC No	SXXXX513C
Date Of Birth	14/11/1966
Occupation	INDOOR
Date Of Driving Pass	12/08/2008
Driving Experience	11 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96348259
Fax Number	
Contact Number	OFFICE-96348259
EEmail Address	BENGANN@SUNFIELD.GLOBAL



Address	8 BUTTERWORTH LANE #09-09
Postcode	439423
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : ONG GEOK LIN GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

ON 18 JAN 2020, AT ABOUT 1802 HRS, I WAS DRIVING AT 5TH LEVEL OF PARKWAY PARADE MULTI-STORY CARPARK. I WAS LOOKING FOR AN EMPTY CAR PARK LOT. THE SAID CARPARK IS A SINGLE ONE WAY LANE. I SLOWED DOWN IN FRONT OF AN AVAILABLE LOT WHEN THE CAR (SDM 1368 S) FOLLOWING ME CONTINUED DRIVING AT A VERY FAST SPEED TO OVERTAKE ME ON MY LEFT. HE FAILED TO MAINTAIN A SAFE DISTANCE FROM ME AND HIT MY FRONT LEFT BUMPER/SIDE WHEN HE TRY TO SQUEEZE THROUGH. THE DRIVER OF THE SAID CAR DID NOT HONK NOR SHOW ANY INDICATION OR INTENTION OF OVERTAKING BEFORE HE TRY TO SQUEEZE THROUGH. THE ACCIDENT TOOK PLACE IN A CAR PARK AREA WHICH IS A PLACE WHERE DRIVERS ARE SUPPOSED TO GO SLOW, AND NOT OVERTAKE NOR SQUEEZE THROUGH TO GET AHEAD AS THERE MAY BE VEHICLE LEAVING CAR PARK LOTS OR PASSENGERS (ADULTS AND CHILDREN) CROSSING.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SDM1368S
Vehicle Make/Model/Colour	BMW X1
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	HO HON CHUNG
NRIC/Passport Number	SXXXX426E

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

20-01-2020

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

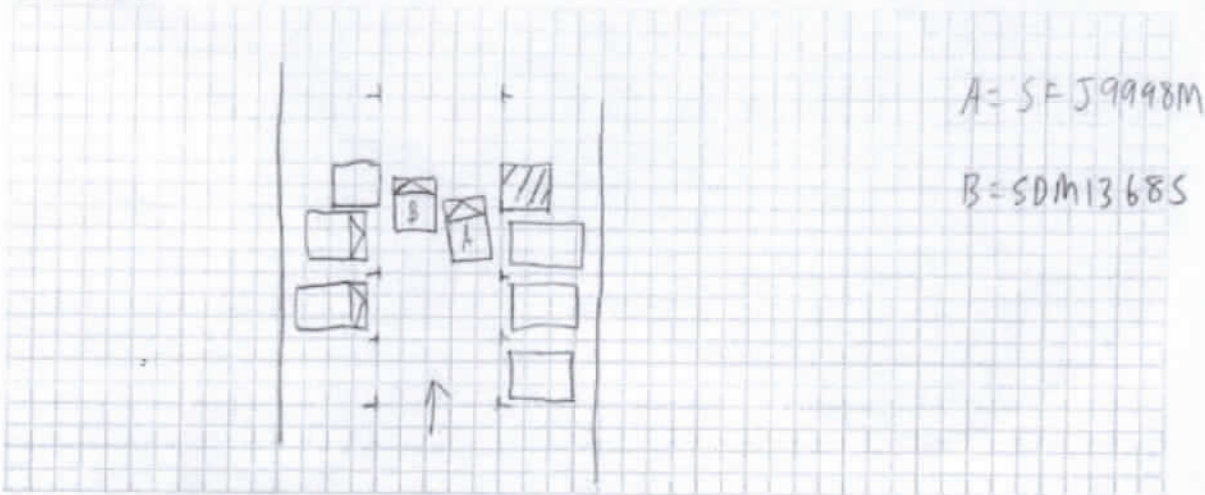
Reporting Centre Personnel's Signature  
Name: Tony Poon  
NRIC/FIN No.: 62040197X





## Sketch Plan #2

### SKETCH PLAN



### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 18-Jan-2020, at about 1802 hrs, I was driving at 5<sup>th</sup> level of Parkway Parade multi-storey car park. I was looking for an empty car park lot. The said car park is a single ~~lane~~ one way lane.

I slowed down in front of an available lot when the car (SDM1368S) following me continued driving at a very fast speed to overtake me on my left. He failed to maintain a safe distance from me and hit my front left bumper / side when he try to squeeze through.

The driver of the said car did not honk nor show any indication or intention of overtaking before he try to squeeze through.

The accident took place in a car park area which is a place where drivers are supposed to go slow, and not overtake nor squeeze through to get ahead as there may be vehicle leaving car park lots or passengers (adults and children) crossing.

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 20/01/2020

(SARAC StandardForm\_V3)

Driver's Signature

(If driver is not the policyholder)

Date & Time:

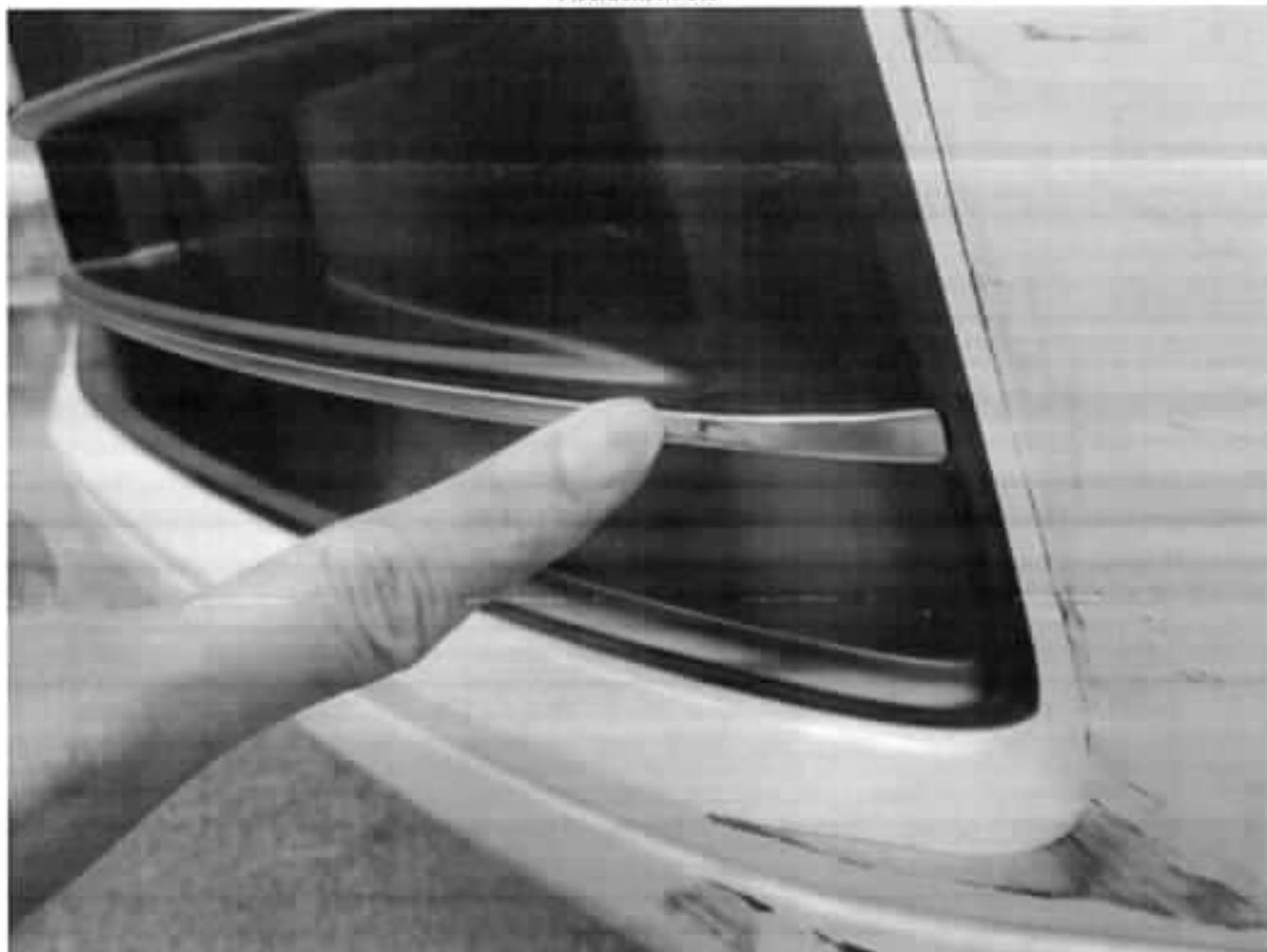


Reporting Centre Personnel's Signature

Name: Tony Fong

NRIC/FIN No.: 620401471

Accident Photo

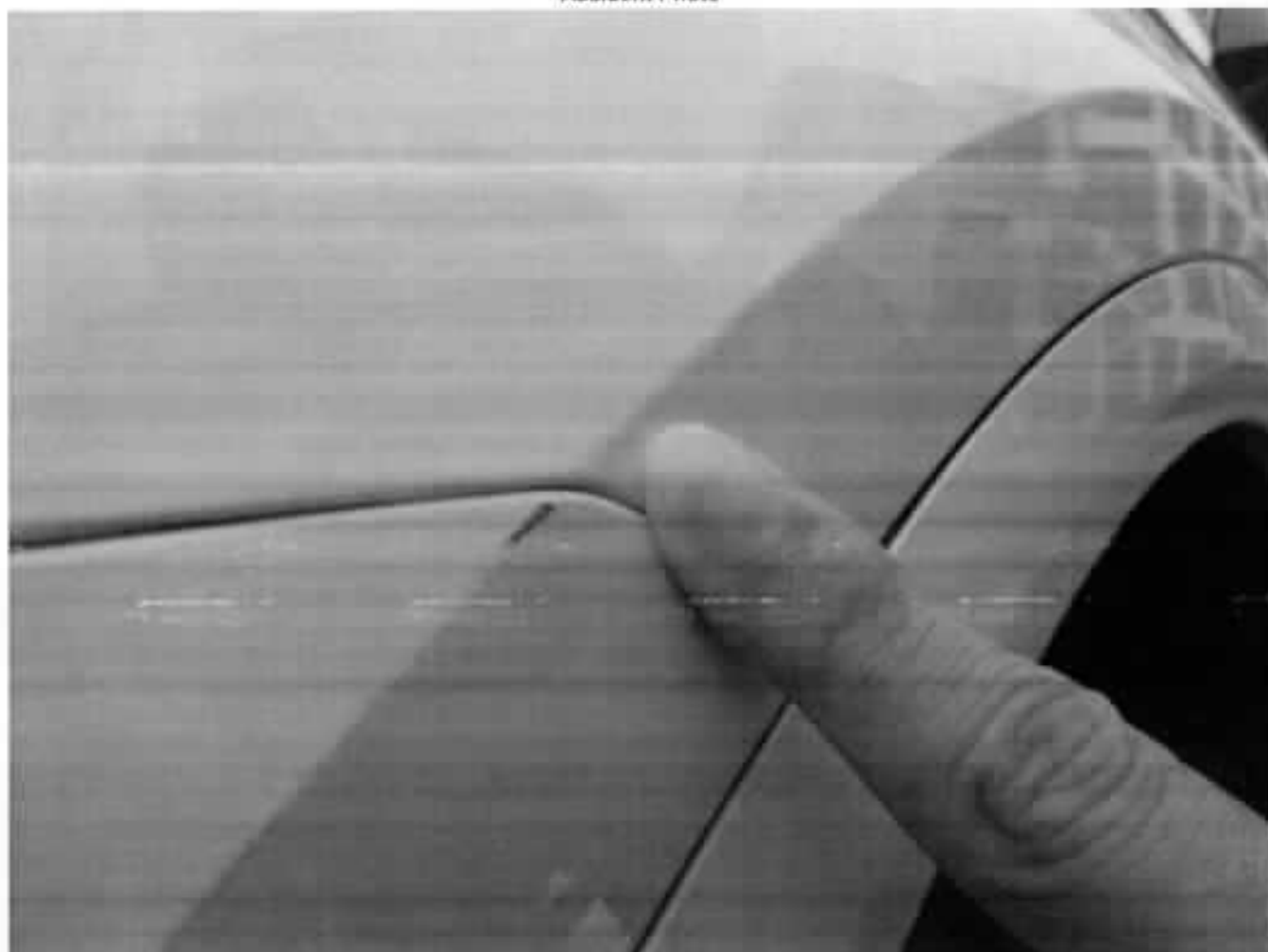


Accident Photo





Accident Photo



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

**WIP : 27058**

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/0096/2020/KK  
**Date** : 22-Jan-20

**Vehicle NOT IN workshop. Please arrange for survey**

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mr Toh Beng Ann  
**Address** : 8 Butterworth Lane  
#09-09  
Singapore 439423  
**Telephone** : HP +65 96348259  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 1900093805  
**Vehicle No** : **SFJ 9998 M**  
**Model Code** : Audi Q5 SPORT 2.0 TFSI QU  
**Model / Year** : Apr-19  
**Engine No** : DAX 053349  
**Chassis No** : WAUZZZFY1K2059836  
**Mileage** : -  
**Date In** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 18-Jan-20  
**Place of Accident** : Parkway Parade Multistory Carpark Level 5

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SFJ 9998 M

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove, check and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00	✓ ✓
2	To dismantle and renew front bumper and lhs headlight. To repair lhs front fender. Re-organise crash management components. Reinstall all parts removed.	\$ 2,400.00	1250 ✓ Buyer 550 Spoiler 300. Arc Trim x 2 = 200 x 2 = 400 ✓
3	To respray front bumper, front bumper spoiler, lhs front fender and both front wheel arch trims.	\$ 4,000.00	✓ ✓
4	To carry out diagnostic check.	S/N \$ 192.00	✓ ✓
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 7,072.00</b>	



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SFJ 9998 M

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	Remarks
1	FRONT BUMPER <i>Rebond</i>	\$ 2,445.00	✓ 1956
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 254.00	+
3	FRONT BUMPER SECURING STRIP - LH <i>Not New</i>	\$ 35.00	X
4	FRONT BUMPER CLOSING ELEMENT - LH <i>new</i>	\$ 105.00	+
5	FRONT BUMPER FRONT SPOILER <i>Repair</i>	\$ 709.00	+
6	FRONT BUMPER CLOSING ELEMENT - LH <i>new</i>	\$ 161.00	+
7	FRONT BUMPER AIR GUIDE GRILLE - LH <i>new</i>	\$ 537.00	✓ 429.60
8	FRONT BUMPER END CAP - LH <i>new</i>	\$ 86.00	+
9	FRONT BUMPER GUIDE SECTION - LH <i>new</i>	\$ 36.00	+
10	HEADLIGHT MOUNTING - LH	\$ 112.00	+
11	LED HEADLIGHT - LH	\$ 7,462.00	+
12	LIFT CYLINDER - LH	\$ 132.00	+
13	FRONT WHEEL SPOILER - LH <i>new</i>	\$ 151.00	+
14	FRONT WHEEL COVER - LH / RH <i>new</i>	2 \$ 1,190.00	✓ 952
15	SUNDRIES <i>Not New</i>	\$ 300.00	X

**TOTAL SPARE PARTS CHARGES**

: **\$ 13,715.00**

**TOTAL LABOUR CHARGES**

: **\$ 7,072.00**

**GRAND TOTAL**

: **\$ 20,787.00**

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian Lj  
Surveyed Date : 23/07/20  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 03 Days.

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

**WIP : 27058**

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/0096/2020/KK  
**Date** : 22-Jan-20

**Vehicle NOT IN workshop. Please arrange for survey**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

*Hi Adrian,  
3 days - ok - 12 Mar 2020*

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mr Toh Beng Ann  
**Address** : 8 Butterworth Lane  
#09-09  
Singapore 439423  
**Telephone** : HP +65 96348259  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 1900093805  
**Vehicle No** : **SFJ 9998 M**  
**Model Code** : Audi Q5 SPORT 2.0 TFSI QU  
**Model / Year** : Apr-19  
**Engine No** : DAX 053349  
**Chassis No** : WAUZZZFY1K2059836  
**Mileage** : -  
**Date In** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 18-Jan-20  
**Place of Accident** : Parkway Parade Multistory Carpark Level 5



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SFJ 9998 M

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendations
1	To remove, check and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$	480.00	\$ 480.00
2	To dismantle and renew front bumper and lhs headlight. To repair lhs front fender. Re-organise crash management components. Reinstall all parts removed.	\$	2,400.00	\$ 500.00
3	To respray front bumper, front bumper spoiler, lhs front fender and both front wheel arch trims.	\$	4,000.00	\$ 1,250.00
4	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
<b>TOTAL LABOUR CHARGES</b>		:	<b>\$ 7,072.00</b>	<b>\$ 2,422.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SFJ 9998 M

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	Remarks
1	FRONT BUMPER	\$ 2,445.00	\$ 1,956.00
2	FRONT BUMPER FIXING PARTS	\$ 254.00	
3	FRONT BUMPER SECURING STRIP - LH	\$ 35.00	
4	FRONT BUMPER CLOSING ELEMENT - LH	\$ 105.00	
5	FRONT BUMPER FRONT SPOILER	\$ 709.00	
6	FRONT BUMPER CLOSING ELEMENT - LH	\$ 161.00	
7	FRONT BUMPER AIR GUIDE GRILLE - LH	\$ 537.00	\$ 429.60
8	FRONT BUMPER END CAP - LH	\$ 86.00	
9	FRONT BUMPER GUIDE SECTION - LH	\$ 36.00	
10	HEADLIGHT MOUNTING - LH	\$ 112.00	
11	LED HEADLIGHT - LH	\$ 7,462.00	
12	LIFT CYLINDER - LHJ	\$ 132.00	
13	FRONT WHEEL SPOILER - LH	\$ 151.00	
14	FRONT WHEEL COVER - LH / RH	2 \$ 1,190.00	\$ 952.00
15	SUNDRIES	\$ 300.00	
<b>TOTAL SPARE PARTS CHARGES</b>		<b>: \$ 13,715.00</b>	<b>\$ 3,337.60</b>
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 7,072.00</b>	<b>\$ 2,422.00</b>
<b>GRAND TOTAL</b>		<b>: \$ 20,787.00</b>	<b>\$ 5,759.60</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 18 March 2020 5:15 PM  
**To:** 'jiayee.yap@premiumauto.com.sg'; Admin A; CS A Team; SUR  
**Cc:** 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'  
**Subject:** RE: FINAL REVISION - SFJ9998M - OD AIG - SURVEYED 22 JAN 20

Dear Jia Yee,

Confirm repair cost of \$5759.60 before excess \$500 and GST @ 3 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>  
**Sent:** Thursday, 12 March 2020 4:19 PM  
**To:** Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Cc:** 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>  
**Subject:** FINAL REVISION - SFJ9998M - OD AIG - SURVEYED 22 JAN 20

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$5759.60 @ 3 days of repairs.

Your early closure is well appreciated.

**Thanks & Best Regard**

**JiaYee Yap**

Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



..0..

1,956. +  
429.6 +  
952. +  
3,337.6

..0..

480. +  
500. +  
1,250. +  
192. +  
2,422.

..0..

3,337.6 +  
2,422. +  
5,759.6