

ASS. REC. BY:

REF: CA/AG 20001391 Ng

Special Instruction:

ASSIGNMENT (Office)

From (Person): Jeffrey Ng of Avr Date/Time: 2/1/2020

Estimated Cost: Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: GBB 5739K Insured:

at Workshop m/s Tel:

Policy No: Claim No: 4181986396 SG-003

Sum Insured: Excess:

Make of Veh: D.O.A. 7/5/19
(Client's Record)

CA / REV / REP. / REV 24 HRS H.O.D. Endorsement:

Date/Time Person Contacted: Vehicle IN/OUT

Date/Time	Action/Instruction () Estimate

3501-9

Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>
Tue 21/1/2020 1:26 PM
Bryan Ang (LKKAuto); Hsiao Tong (LKKAuto) +5

Dear Bryan,

Further to my email below, vehicle is now at Autolution Industrial Pte Ltd.

From: Hamzah <hamzah_saad@tanchong.com>
To: Ng, Jeffreysaykiat
Cc:
Subject: [EXTERNAL] Re: Re: Re: Re: 18092019151906 | AIG Ref : 41819863965G-003
Message: GBB5739K GIA REPORT 25.05.2019.pdf (2 MB)

This message is from an external sender; be cautious with links and attachments.

Dear Jeffrey,

Vehicle already in our workshop.

Pls refer to accident report "REPORTING ONLY"

Regards.

Hamzah Sa'ad
Service Supervisor
Autolution Industrial Pte Ltd
19 Ubi Road 4
S408623
TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483
Hp: +65 96450079 Email: hamzah_saad@tanchong.com

- ECP, clear traffic.
- airport - Chinatown
- boss servicing +

Help me open reference
- no2.

Kindly proceed with the survey asap, thank you.

Jeffrey Ng
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1916 | Fax +(65) 6835 7416
Jeffreysaykiat.Ng@aig.com | www.aig.com.sg



AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	27/05/2019 11:05
Date Of Accident	25/05/2019 16:50
Exact Location Of Accident	MARINA BAY FINANCIAL CENTER TOWER 3 CROSS JUNCTION
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBB5739K
Insured/Policyholder	
Name Of Registered Owner	MPR INTERNATIONAL PTE LTD
Co Reg No	199501819E
Email Address	OFFICE@MPRGRP.COM
Mobile Phone No	(LOCAL) +65-81897912
Alternative Phone No	Office-65708885

Vehicle Particulars

Manufacturer	NISSAN
Model	CABSTAR-2.0 (M)
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100146734-09
Cover Note Number	

Driver

Name of Driver	MUTHARASU SHANMUGAGANESH
Passport No/FIN	G2975814Q
Date Of Birth	16/03/1995
Occupation	OUTDOOR
Date Of Driving Pass	12/11/2018
Driving Experience	0 YEAR AND 6 MONTH

Gender	MALE
Mobile Number	(LOCAL) +65-81897912
Fax Number	
Contact Number	
E-Mail Address	CHANTAKWEI93@GMAIL.COM
Address	2 KALLANG AVENUE, CT HUB #08-12
Postcode	339407
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	10 UBI AVENUE 3
Police Station Address	ROAD: 10 UBI AVENUE 3 , POSTCODE: 408865 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO THE POLICE REPORT NO:T/20190525/7017 DD 25/05/2019 AND SEE ATTACHED SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF INJURED PERSON 1

Name	MUTHARASU SNANNMUGAGANESH
Approximate Age	
Injuries Sustain	
Injured person in which vehicle?	GBB5739K

Were seat belts worn?

Was this injured conveyed to hospital by ambulance?

Address

Postcode

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
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4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

MFR INTERNATIONAL PTE LTD

Policyholder's Signature
Date & Time:

Ci
27/5/2019
10.40am

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Sh (10.41 AM)
27.5.19

Reporting Centre Personnel's Signature
Name: *CHUA CHE YEH*
NRIC/FIN No.: *68570707K*

AUTOLUTION INDUSTRIAL PTE LTD
19 UBI ROAD 4
SINGAPORE 408623
TEL: 6490 8666 FAX: 6346 7483



CERTIFICATE OF INSURANCE

NISSAN COMMERCIAL AUTO PROTECTOR COMMERCIAL VEHICLE

Name of Policyholder	: MPR International Pte Ltd	Vehicle No.	: GBB5739K
Period of Insurance	: 24 Jun 2018 To 23 Jun 2019	Policy No.	: 2100146734-09
Engine No.	: ZD30224882K	Endorsement No.	:
Chassis No.	: JN1SC2F24Z0800945	Issued Date	: 18 Jun 2018

ABOUT THE COVER

Make/Model	: NISSAN NEW CABSTAR	Sum Insured	: Market Value	First Year of Registration	: 2009
Engine Capacity/Tonnage	: 1.6 Tonnage	Off Peak Car	: No	Insuring with COE/PARF	: Yes
Driver Restriction	: NA				

Person or Classes of Persons Entitled to Drive*

- a) Any person who is driving on the Policyholder's order or with their permission.
b) This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

- 1) Use in connection with the Policyholder's business.
2) Use for the carriage of passenger (other than for hire or reward) in connection with the Policyholder's business.
3) Use for social, domestic or pleasure purposes. This Policy does not cover a) use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing; and b) use whilst drawing a trailer except the towing of anyone disabled using a mechanically propelled vehicle. c) use for any purpose in connection with Motor Trade.

Loss Of Use (7 Days) Commercial Auto

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Tan Chong Motor Sales Add: 913 Bt Timah Road Singapore 59623 64894091 64894092 64894093
2. TC AutoClinic Add: No.1, Sixth Lok Yang Road Singapore 626099 62622212
3. Tan Chong Motor Sales Add: 17 Lor 8 Toa Payoh Singapore 319254 63570753 63570754
4. Autolition Industrial Add: 19 Ubi Road 4 Singapore 408023 64909008
5. TC AutoClinic Add: 25 Leng Kae Road Singapore 159097 67038511 67038512 67038513

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: TAN CHONG CREDIT PTE LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1969 (Malaysia).

0500610385

TAN CHONG CREDIT PTE LTD-SGH
911 BUKIT TIMAH ROAD TAN CHONG MOTOR CENTRE
SINGAPORE 589622 ANSP-MOTOR
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manik

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SSPHAW

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Tan Chong Motor Sales must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: ETHOZ Group Ltd

Activation Hotline: 66547777

30 Bukit Batok Crescent, Singapore 658075

Monday to Friday: 8.30am to 6pm Saturday (Half Day): 8.30am to 12.30pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

WORK PERMIT
Employment of Foreign Manpower Act (Chapter 91A)
Republic of Singapore

Employer
MPR INTERNATIONAL PTE LTD

Name
MUTHARASU SHANMUGAGANESH

Work Permit No: 0 37268313 Sector
CONSTRUCTION

X0317862




REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: G2975814Q

Name:
MUTHARASU SHANMUGAGANESH

Birth Date: 16 Mar 1995
Issue Date: 19 Sep 2018
Valid Till: 18.09.2023

002847215H





VISIT PASS
Immigration Regulations

Name
MUTHARASU SHANMUGAGANESH

FIN
G2975814Q

Date of Birth: 16-03-1995 Sex: M

Nationality
INDIAN

MULTIPLE JOURNEY VISA ISSUED

YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.

Download SGWorkPass App to check status





YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	EFFECTIVE DATE
C Class 2B	Motorcycles - 250 CC	19 Sep 2018
C Class 3	Motor cars -< 3500 kg with -< 7 passengers, exclusive of the driver; and motor tractors/vehicles -< 2500 kg	12 Nov 2018

G2975814Q

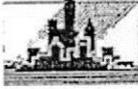
S / No. 9000315373

NP 428A

Licence No: G2975814Q



AUTHORISATION LETTER



MPR International Pte Ltd

2 Kallang Avenue, CT Hub #08-12 Singapore 339407 Tel: 65-65708885 Fax: 65-64441003
e-mail: office@mprgrp.com
Company Reg. No. : 199501819E

MUTHARASU SHANMUGAGANESH W/P no: 037268313
is involve in a car accident at 25/5/2019 450pm in the evening
The company here by authorise him to be in charge of
the insurance claim

M. Shan

MPR INTERNATIONAL PTE LTD

[Signature]



**SINGAPORE
POLICE FORCE**



T/20190525/7017

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

1 of 3

Report No. T/20190525/7017

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 25/05/2019 22:43	Vide Report No.:	Station Diary No.:
--	------------------	--------------------

Informant's Particulars			
Name of Informant: MUTHARASU SHANNMUGAGANESH		Address: 67 COMPASSVALE BOW #6-33 THE QUARTZ SINGAPORE 544992	
ID Type / ID No.: FIN NO / G2975814Q		Contact No.:	Mobile: 81897912
Nationality: INDIAN		Email: chantakwei93@gmail.com	
Sex: Male	Age: 24	Date of Birth: 16/03/1995	Type of Informant: Driver
Race: Indian	Language: English	Institution / School Name:	
Occupation: Cement finisher/Screeder	Driving Licence Information: Class: 3		Date of Expiry: 18/09/2023

General Information of the Accident				
Type of Accident:	Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 25/05/2019 16:45	Type of Location: X-Junction
Location: MARINA BOULEVARD				
Weather: Clear	Road Surface: Dry	Road Speed Limit: 50 Km/h		
Traffic Flow: Dual Carriage Way	Traffic Control: Traffic Light - Working	Traffic Volume: Light		
Type of Collision: Between Moving Vehicles - Side Swipe - Opposite Direction			Anyone conveyed by ambulance: No	

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No. of Passenger
GBB5739K	Lorry	NISSAN	CABSTAR	White	Slightly Damaged	0
	Car	HYUNDAI		White	Slightly Damaged	1

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No.	Effective	Expiry Date
GBB5739K	AIG ASIA PACIFIC INSURANCE PTE. LTD.	2100146734-09	24/06/2018	23/06/2019



**SINGAPORE
POLICE FORCE**



T/20190525/7017

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

2 of 3

Report No. T/20190525/7017

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	MUTHARASU SHANNMUGAGANESH	ID No.	G2975814Q
Related Vehicle	GBB5739K (Lorry)	Contact No.	81897912
Hospital/Clinic	SINGAPORE GENERAL HOSPITAL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: 18/09/2023
Date Treatment	25/05/2019	Date Discharge	25/05/2019
No. of Days granted Medical Leave	04	Degree of Injury	Slight
Driver			
Name	Unknown Driver	ID No.	NIL
Related Vehicle	(Car)	Contact No.	NIL
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

I WAS DRIVING ALONG THE X JUNCTION OF MARINA BAY FINANCIAL CENTER TOWER 3 . HOWEVER WHEN I WANTED TO STOP AT THE TRAFFIC LIGHT WHEN IT TURNS RED . THE BRAKE TURNS OUT TO BE FAULTY .MY VEHICLE DASH OUT OF THE RED LIGHT AND A ON GOING VEHICLE HIT STRAIGHT AT THE REAR OF MY LORRY WHICH CAUSES MY LORRY TO OVER TURN . THE DRIVER WHO KNOCK ONTO MY VEHICLE TURNS OUT OT BE ALRIGHT . I WAS SENT TO SINGAPORE GENERAL HOSPITAL TO GET A ROUTINE CHECK UP AFTER THE ACCIDENT . I WAS DISCHARGE FROM THE HOSPITAL AND WAS GIVEN 4 DAYS MEDICAL CERTIFICATE . FROM 25/05/2019 TILL 28/05/2019