

## Hsiao Tong (LKKAuto)

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 29 June 2020 10:25 AM  
**To:** C Meenachi - III  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SKH14M(III) AND SMQ8636U ON 30/12/2019  
**Attachments:** Email to TP dd 050320.pdf

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that third party repairer did not arrange for survey up-to-date.

In view of this, we will proceed to close file at our end.

Kindly assist to close/ cancel the case in Merimen.

\*No bill to III as no survey done by LKK.

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

Claim Audit	Activity Log	Documents	Change Registration	Re
Seek Mandate from Insurer	Edit Adjuster Rpt >>			

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	(Not Notified) <a href="#">Edit Reg</a>		23 Jan 2020 00:00 <a href="#">Edit Adj Rpt</a>				Pending for Survey R <a href="#">Cancel Case</a>

Main	Reference	Claim Details
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CLAIM SUBFOLDER DETAILS				[Created by adjuster]
Insured:	KOH CHEE GONG, ID: S1291939E			
Main Claimant:	ZHANG XUETAO, Co. Reg. No.: -			
Vehicle Reg. No.:	SMQ8636U	Date of Loss:	30/12/2019 13:00 - :59	
Claim Type:	TP	Policy/Cover Note No.:	D18MPC0002176_01	
Vehicle Reg. No. (Insured):	SKH14M	Policy No. (Claimant):	1900245600	
		Excess:		
Repairer:	Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop, 128378 West Coast - Tel: 91865300			
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by C. Meenachi - 6347 6073]			
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 04/02/2020]			

ASSOCIATED MAIL RECEIVED
• III_SG (26/02/2020): Alert - Adj Mandate Approved (\$50.00) - SMQ8636U - Claim Handler: C. Meenachi

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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