

Mei Kwan (LKKAuto)

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Tuesday, 31 December, 2019 11:11 AM

To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: C Meenachi - III <Meenachi@iii.com.sg>

Subject: RE: our veh SMQ8636U, your veh SKH14M on 30/12/2019

This email was sent from outside of your organisation

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMQ8636U](#) and let us have your report urgently.

This claim will be handled by [Ms Meena](#).

*Kindly upload this survey request email to merimen.

***We started using audatex since 1st dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen.**

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]

Sent: 31 December, 2019 9:04 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: RE: our veh SMQ8636U, your veh SKH14M on 30/12/2019

Dear officer,

We choose LKK

Regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre

209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • www.cyclecarriage.com.sg

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From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 31 December, 2019 8:47 AM
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: RE: our veh SMQ8636U, your veh SKH14M on 30/12/2019

This email was sent from outside of your organisation

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- VP Appraisal
- Form Team Adjusters Pte Ltd
- Infiniti Appraisal Service
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- RT Appraisal
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1st dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711

From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]
Sent: 30 December, 2019 5:34 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: our veh SMQ8636U, your veh SKH14M on 30/12/2019

Dear officer in charge,

Please advise us the liability for this case. We attached the related documents for your reference.

Best regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



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T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • www.cyclecarriage.com.sg

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From: PGLJ06@cyclecarriage.com.sg <PGLJ06@cyclecarriage.com.sg>
Sent: Monday, 30 December, 2019 3:39 PM
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject:

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Registration No. 198703792-K

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which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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