

Vic (LKKAUTO)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Friday, 21 February, 2020 12:07 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: SURVEY ASSESSMENT - D20000525MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20001374/Eha3

Dear Vic,

We are in view that liability is in our insured favor.
Therefore, we are unable to conduct the express settlement.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

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From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Saturday, February 15, 2020 1:53 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000525MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20001374/Eha3

Dear Merina,

We refer to the above matter.

Liability: 100% (BOLA NIL)

Remarks: Insured vehicle making a Uturn. Insured driver reported got video footage.

Kindly let us have your approval on liability.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Mei Kwan (LKKAuto)

Sent: Sunday, 9 February, 2020 12:25 PM

To: 'Rachel Wu'

Cc: Admin A; Vic (LKKAuto)

Subject: RE: SURVEY ASSESSMENT - D20000525MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000525MFSH

LKK REF: CC4/FCI20001374/Eha3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SDB 7851G on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 22 January 2020 12:39 PM

To: 'CWS Motor Claims'; assignments

Cc: 'Rachel Wu'; Admin A

Subject: RE: SURVEY ASSESSMENT - D20000525MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

“Wishing you a Happy and Prosperous Lunar New Year”



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Wednesday, 22 January 2020 12:34 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D20000525MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

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