

Jia Le (LKK Auto)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Tuesday, 3 March 2020 3:58 PM
To: Jia Le (LKK Auto)
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC334B (OI : FCI - TBA) and SHC5368X (TP : LKK REF - CC3/FCI20001372/Kda3) on 18/01/2020

Dear Jia Le,

Liability unclear for this case.

Please proceed with WP basis for this case and give us a copy of your survey invoice.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Tuesday, 3 March 2020 9:29 AM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC334B (OI : FCI - TBA) and SHC5368X (TP : LKK REF - CC3/FCI20001372/Kda3) on 18/01/2020

Dear Merina,

Based on both parties accident report and scenario, we are of the view that the liability should not in third party favor as he is reversing.

As such, kindly let us have your further instruction if we may reject third party claim.

Thank you.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aini Binte <Aini@msfirstcapital.com.sg>
Sent: Tuesday, 25 February, 2020 4:36 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC334B (OI : FCI - TBA) and SHC5368X (TP : LKK REF - CC3/FCI20001372/Kda3) on 18/01/2020

Dear Mei Kwan

OUR REF: D20000849MFSH

Attached herewith our insured's SAS report for your attention.

Thanks & Regards

Aini
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

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From: Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>
Sent: Tuesday, February 25, 2020 3:01 PM
To: Aini Binte <Aini@msfirstcapital.com.sg>
Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC334B (OI : FCI - TBA) and SHC5368X (TP : LKK REF - CC3/FCI20001372/Kda3) on 18/01/2020

DS -0 D20000849MFSH

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, February 25, 2020 2:30 PM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC334B (OI : FCI - TBA) and SHC5368X (TP : LKK REF - CC3/FCI20001372/Kda3) on 18/01/2020

Dear Sirs / Madam,

We refer to the above matter.

Kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Thank you.
Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 6 February, 2020 11:12 AM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC334B (OI : FCI - TBA) and SHC5368X (TP : LKK REF - CC3/FCI20001372/Kda3) on 18/01/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 5368X at M/s Trans-cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)