

III REF: MCT20010515 // LKK REF: CC4/III20001370/Qpa3 [ACCIDENT INVOLVING SH 6222U(III) AND SHC 4786D ON 16/01/2020]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sun 19/4/2020 8:14 PM

To: Sherini Pillai <sherini@iii.com.sg>

Dear Sirs/Mdm,

We refer to the above matter.

For LOR & LOI, third party rejected our offer at 7days and proposed 11days.

The breakdown of number of days is as follows: -

16/01/2020 (Thursday)	Date of accident.	
17/01/2020 (Friday)	Third party sent notification of survey to III. III assigned the case to LKK.	1day
18/01 -19/01/2020 (Saturday & Sunday)	Off.	2days
20/01/2020 (Monday)	LKK conducted survey on third party vehicle.	1day
21/01/2020 (Tuesday)	Repair day 1	1day
22/01/2020 (Wednesday)	Repair day 2	1day
23/01/2020 (Thursday)	Repair day 3	1day
24/01/2020 (Friday) (CNY Eve)	Repair day 3.5	0.5day
25/01 - 27/01/2020 (Saturday - Monday)	Public Holiday (CNY)	3days
28/01/2020 (Tuesday)	Repair done.	0.5day
Total		11days

We have reviewed and we would like to propose to revise offer for 9days for an amicable settlement.

Kindly let us have your instruction thru Merimen.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

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