

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 6 May, 2020 10:06 AM
To: Goh, Jeremy; Jasper Chua (LKK Auto)
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: AIG Ref: #7971090250SG003#027# || Accident between SKR853E and SHD9220G on 16 Jan 2020 *** LKK REF: CC3/AIG20001369/Kha3

Dear Jeremy,

We refer to your below email and the contents were noted.

We will follow up call to Insured and will get back for an update.

Thank you.

Hi Jasper,

For our necessary action please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Goh, Jeremy [mailto:Jeremy.Goh@aig.com]
Sent: Tuesday, 5 May, 2020 12:09 PM
To: Vic (LKKAUTO)
Subject: RE: AIG Ref: #7971090250SG003#027# || Accident between SKR853E and SHD9220G on 16 Jan 2020 *** LKK REF: CC3/AIG20001369/Kha3

Dear Vic, without prejudice

Can I ask if Insured has been engaged.

Hope to hear from you soon.

Thanks and Regards

Jeremy Goh
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Goh, Jeremy

Sent: Wednesday, April 29, 2020 10:57 AM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: AIG Ref: #7971090250SG003#027# || Accident between SKR853E and SHD9220G on 16 Jan 2020 ***
LKK REF: CC3/AIG20001369/Kha3

Dear Vic, without prejudice

Good day to you and hope you are staying safe.

May I ask if Insured has been engaged for the above case?

Insured has called our office and would like an update on the liability of this matter.

Could you engage Insured and keep us posted of Insured's respond and upload the correspondence, if possible, into Merimen.

Thanks for the help.

Thanks and Regards

Jeremy Goh
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, April 20, 2020 2:03 PM

To: Goh, Jeremy <Jeremy.Goh@aig.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: AIG Ref: #7971090250SG003#027# || Accident between SKR853E and SHD9220G on 16 Jan 2020 *** LKK REF: CC3/AIG20001369/Kha3

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy [<mailto:Jeremy.Goh@aig.com>]

Sent: Monday, 20 April 2020 11:52 AM

To: Admin A

Subject: AIG Ref: #7971090250SG003#027# || Accident between SKR853E and SHD9220G on 16 Jan 2020

Dear LKK team,

Can I check on the status update pertaining to this case?

May I ask if Insured has been engaged on this case?

If not, please engage Insured policy holder and Insured Driver.

Kindly share your survey report and liability assessment on this matter.

Keep me updated on Insured comments.

Thanks and Regards

Jeremy Goh

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

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