Celine Fong (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Friday, 18 September 2020 1:38 PM

To: 'Josey Loh Kah Wai - SGUser'; assignments; SUR

Cc: 'Motor Claims SG - SG Common'; 'Venessa Chan - SGUser'; 'Eileen Bay - SGUser'

Subject: RE: ACCIDENT INVOLVING SMK6736J & SJT5497T ON 17.01.2020 CLAIM REF:

1202000003215/JL

Dear Josey,

We have checked with the repairer M/S: Wee Hoe Auto Service, they had omitted to arrange us to conduct survey of the said vehicle and had already completed the repair and released to owner.

You may forward the LOD to us do a paper survey instead.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

From: Josey Loh Kah Wai - SGUser <josey.loh@fwd.com>

Sent: Monday, 14 September, 2020 3:53 PM

To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Venessa Chan - SGUser

<venessa.chan@fwd.com>; 'SUR' <sur@lkkauto.com>; Eileen Bay - SGUser <eileen.bay@fwd.com>
Subject: RE: ACCIDENT INVOLVING SMK6736J & SJT5497T ON 17.01.2020 CLAIM REF:

1202000003215/JL

Hi LKK team,

Please let us have your survey report on urgent basis.

Thank you.

Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E josey.loh@fwd.com

W fwd.com.sg



From: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Sent: Thursday, January 23, 2020 7:50 AM

To: Josey Loh Kah Wai - SGUser < josey.loh@fwd.com>; assignments@lkkauto.com

Cc: Motor Claims SG - SG Common < motorclaims.sg@fwd.com>; Venessa Chan - SGUser

<venessa.chan@fwd.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SMK6736J & SJT5497T ON 17.01.2020 CLAIM REF:

1202000003215/JL

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: josey.loh@fwd.com [mailto:josey.loh@fwd.com]

Sent: Wednesday, 22 January 2020 2:25 PM

To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com' **Cc:** motorclaims.sg@fwd.com; venessa.chan@fwd.com

Subject: FW: ACCIDENT INVOLVING SMK6736J & SJT5497T ON 17.01.2020 CLAIM REF:

1202000003215/JL

Hi LKK team,

Please refer to the attached and liaise with TP repairer for PRS.

Please create the case in Merimen.

Thank you.

Regards,

From: Venessa Chan - SGUser

Sent: Tuesday, 21 January 2020 5:36 PM

To: ct-admin@visionlawllc.com; annatan@visionlawllc.com

Cc: Motor Claims SG - SG Common; Josey Loh Kah Wai - SGUser

Subject: ACCIDENT INVOLVING SMK6736J & SJT5497T ON 17.01.2020 CLAIM REF:

1202000003215/JL

WITHOUT PREJUDICE

Dear Anna,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/S <u>Lkk Auto Consultants Pte Ltd</u> to conduct the pre-repair survey (PRS) on your client's vehicle, SJT5497T. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E <u>venessa.chan@fwd.com</u>

W www.fwd.com.sg

From: Venessa Chan - SGUser

Sent: Tuesday, January 21, 2020 3:28 PM

To: 'ct-admin@visionlawllc.com'; 'annatan@visionlawllc.com' **Cc:** Motor Claims SG - SG Common; Josey Loh Kah Wai - SGUser

Subject: ACCIDENT INVOLVING SMK6736J & SJT5497T ON 17.01.2020 CLAIM REF:

1202000003215/JL

WITHOUT PREJUDICE

Dear Sir/Madam,

Refer to your email dated on 21.01.2020 of the PRI Notice of your client's vehicle SJT5497T,

Please find our panel surveyors as follows: -

- 1. LKK AUTO CONSULTANTS PTE LTD
- 2. INFINITI APPRAISAL SERVICE
- 3. AJAX INSPECTION SERVICES PTE LTD
- 4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.

Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: ct-admin@visionlawllc.com [mailto:ct-admin@visionlawllc.com]

Sent: Tuesday, January 21, 2020 2:44 PM **To:** Motor Claims SG - SG Common

Subject: Scan Image

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