

12/05/2010

ASS. REC. BY:

REF: CS/SMO20001340/

fs

Special Instruction:

Surveyor

ASSIGNMENT (Office)

From (Person): Henny Wink Janus

of SMO

Date/Time: 22.1.2020 3.15pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBJ 9071J

Insured:

YN 3124 L

at Workshop n/s: Efficient Motor & Gearing Works

Tel:

92399009

of 56 layang way #06-07

Policy No:

Claim No: CMTD2000379 / RE

Sum Insured:

Excess:

Make of Veh:
(Client's Record)

D.O.A. 21.01.2020

CA / REV / REP. / REV 24 HRS

super

H.O.D. Endorsement

Date/Time:

22.1.2020 3.34pm

Person Contacted:

Eric

Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>GBJ 9071J - X</u>
	<u>YN 3124L - X</u>
<u>14/2 11.01am</u>	<u>Received email from Shiang Yi, the insured have private settlement with third party. Please assist to cancel the assignment.</u>
<u>14/2 2.26pm</u>	<u>Informed Shiang Yi, we will cancel the assignment at our end. No survey done.</u>

Coline 14/2/2020

Nivitha (LKK Auto)

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 17 February 2020 2:26 PM
To: 'Hwang, Shiang Yi'; 'assignments@lkkauto.com'
Cc: 'SUR'
Subject: RE: SOMPO REF:CMTD2000379/RE: SURVEY INVITATION for accident on 21/01/2020 at Pahang St towards Aliwal St involving vehicles GBJ9071J & YN3124L

Dear Shiang Yi,

Thank you for the email.

No survey was done for this vehicle.

We will cancel the assignment at our end.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hwang, Shiang Yi [mailto:shiangyi.hwang@sompo.com.sg]
Sent: Monday, 17 February 2020 11:01 AM
To: assignments@lkkauto.com
Cc: Nivitha (LKK Auto); 'SUR'
Subject: RE: SOMPO REF:CMTD2000379/RE: SURVEY INVITATION for accident on 21/01/2020 at Pahang St towards Aliwal St involving vehicles GBJ9071J & YN3124L

Dear LKK,

Our Insured have private settlement with third party GBJ9071J.

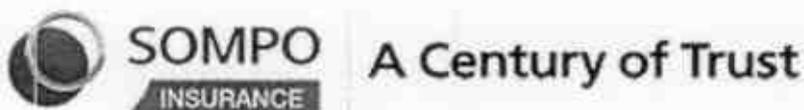
Please assist cancel the assignment and let us have your final bill if survey have been done.

Best Regards

Hwang Shiang Yi

Claims Division

D: 6329 5205 | T: 6461 6556 | F: 6221 3147



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential

Nivitha (LKK Auto)

From: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Sent: Monday, 17 February 2020 11:01 AM
To: assignments@lkkauto.com
Cc: Nivitha (LKK Auto); 'SUR'
Subject: RE: SOMPO REF:CMTD2000379/RE: SURVEY INVITATION for accident on 21/01/2020 at Pahang St towards Aliwal St involving vehicles GBJ9071J & YN3124L

Dear LKK,

Our insured have private settlement with third party GBJ9071J.

Please assist cancel the assignment and let us have your final bill if survey have been done.

Best Regards

Hwang Shiang Yi

Claims Division

D: 6329 5205 | T: 6461 6555 | F: 6221 3147



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Henry, Irene James
Sent: Wednesday, 22 January, 2020 3:15 PM
To: assignments@lkkauto.com
Cc: 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: FW: SOMPO REF:CMTD2000379/RE: SURVEY INVITATION for accident on 21/01/2020 at Pahang St towards Aliwal St involving vehicles GBJ9071J & YN3124L

Dear LKK AUTO,

Kindly assist to conduct the motor survey as requested.

Best Regards

Irene Henry

Claims Division

D: 6322 4618 | T: 6461 6555 | F: 6221 3147

Nivitha (LKK Auto)

From: Henry, Irene James <irene.henry@sompo.com.sg>
Sent: Wednesday, 22 January 2020 3:15 PM
To: assignments@lkkauto.com
Cc: Nivitha (LKK Auto); 'SUR'
Subject: FW: SOMPO REF:CMTD2000379/RE: SURVEY INVITATION for accident on 21/01/2020 at Pahang St towards Aliwal St involving vehicles GBJ9071J & YN3124L

Dear LKK AUTO,

Kindly assist to conduct the motor survey as requested.

P: Eric
T: 22.1.2020 3.28p.m.
V: Out
E: ✓

Best Regards
Irene Henry
Claims Division
D: 6322 4618 | T: 6461 6555 | F: 6221 3147

Sompo Insurance Singapore Pte. Ltd.

60 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623
Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG

Download now @  or 

¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Jessie Ong <jessie.ong@panpacificleasing.com.sg>
Sent: Wednesday, 22 January, 2020 2:32 PM
To: Henry, Irene James <irene.henry@sompo.com.sg>; efficientloyang@gmail.com
Cc: 'Eric' <eric@panpacificleasing.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Subject: RE: SOMPO REF:CMTD2000379/RE: SURVEY INVITATION for accident on 21/01/2020 at Pahang St towards Aliwal St involving vehicles GBJ9071J & YN3124L

Dear Irene Henry,

We are pleased to appoint as below :
Please arrange them to contact us before coming.

Pre-Repair Survey		
-------------------	--	--

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	✓
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Thanks

Jessie Ong

Accident Claim Executive

| jessie.ong@panpacificleasing.com.sg



PAN PACIFIC VAN & TRUCK LEASING PTE LTD

55 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775

www.PanPacificLeasing.com.sg

From: Henry, Irene James <irene.henry@sompo.com.sg>

Sent: Wednesday, January 22, 2020 2:14 PM

To: efficientloyang@gmail.com

Cc: Eric <eric@panpacificleasing.com.sg>; Jessie <jessie.ong@panpacificleasing.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: SOMPO REF:CMTD2000379/RE: SURVEY INVITATION for accident on 21/01/2020 at Pahang St towards Aliwal St involving vehicles GBJ9071J & YN3124L

Our Reference: CMTD2000379

Your Reference: YN 3124L

Without Prejudice

EMAIL ONLY

Date: 22.01.2020

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S Efficient Motor & Engineering Works Pte Ltd

ACCIDENT INVOLVING GBJ 9071J & YN 3124L ON 21.01.2020

Dear Sirs,

We refer to your Notice of Accident dated 22.01.2020.

Please be informed that **Shiang Yi** is the handler of this case who can be contacted at 6329 5205/
shiangyi.hwang@sompo.com.sg.

For future motor survey requests, kindly re-direct to motorsurvey@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

	Pre-Repair Survey		
	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please note our office will be closed on 24th January 2020 (Friday). Business will resume on 28th January 2020 (Tuesday).

Wishing you a happy and prosperous Lunar New Year, filled with wealth, good health and success always!

Best Regards

Irene Henry

Claims Division

D: 6322 4618 | T: 6461 6555 | F: 6221 3147



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG

Download now @  or 

¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: claimsreport <claimsreport@sompo.com.sg>

Sent: Wednesday, 22 January, 2020 12:45 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: FW: SURVEY INVITATION for accident on 21/01/2020 at Pahang St towards Allwal St involving vehicles GBJ9071J & YN3124L

Hi Colleagues,

For your attention and necessary action.

Best Regards

Raba'ah Mohd Ali

Claims Division

T: 6461 6555 | F: 6221 3147



Innovation for Wellbeing

SOMPO

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG

Download now @  or 

¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom

disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: __ <efficientloyang@gmail.com>

Sent: Wednesday, January 22, 2020 12:02 PM

To: claimsreport <claimsreport@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: Eric <eric@panpacificleasing.com.sg>; Jessie <jessie.ong@panpacificleasing.com.sg>

Subject: SURVEY INVITATION for accident on 21/01/2020 at Pahang St towards Aliwal St involving vehicles GBJ9071J & YN3124L

Dear Claim Officer,

We refer to the above matter. (DOA 21/01/2020)

We are the appointed repair workshop of vehicle no. GBJ9071J.

We understand that you are the insurer of vehicle no. YN3124L.

The owner of the vehicle no. GBJ9071J has authorised us to carry out the repairs to their vehicle which was damaged by your insured's vehicle. The owner intends to make a claim against your insured and/or insured's authorised driver for the accident which is caused wholly and /or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damages to the vehicle prior to the commencement of the repair.

Contact Person: Mr Eric Kee H/P: 9239 9009

Best Regards,

Mas Ariyanti

Efficient Motor & Engineering Works Pte Ltd

53 Loyang Way #06-07 Loyang Enterprise Building, S(508775)