Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 26 January 2022 2:05 PM

To: catherinekoh@cdge.com.sg

Subject: ACCIDENT INVOLVING SHC 8017P AND GBF 6554Z ON 18/01/2020

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Our Ref: CC3/CTI20001335/Fea3

Dear Sir/Mdm,

We refer to the above matter.

ACCIDENT INVOLVING SHC 8017P AND GBF 6554Z ON 18/01/2020

Please be informed that our Principal had repudiated the claim due to our insured breach of policy terms and conditions.

Therefore, we will close the matter at our end.

Kindly redirect your client's claim to the owner of GBF 6554Z.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 22 December 2021 11:10 AM

To: Tan Kian Wei Billy

Cc: Admin A; Claims Dept of CTI

Subject: RE: OUR REF: SNM20D200603/GBF6554Z & YOUR REF: TP: LKK REF -

CC3/CTI20001335/Fea3) - Direct Settlement - Accident Involving GBF6554Z

andSHC8017P (on 18/01/2020

Hi Billy,

We noted on your email below.

We will inform third party on the repudiation and submit our wp report & invoice to you.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kian Wei Billy billy.tan@sg.cntaiping.com

Sent: Tuesday, 21 December 2021 5:34 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D200603/GBF6554Z & YOUR REF: TP: LKK REF -

CC3/CTI20001335/Fea3) - Direct Settlement - Accident Involving GBF6554Z and SHC8017P (on

18/01/2020

[Strictly Confidential]

Hi Asher,

We are regret to inform that the above cased had been repudiated, please kindly redirect

your claim.

Thanks

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224.7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮

城 Taiping SG

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From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Wednesday, 18 August 2021 7:11 PM

To: Tan Kian Wei Billy < billy.tan@sg.cntaiping.com>

Cc: Admin A < admin-a@lkkauto.com >; Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Subject: RE: OUR REF: SNM20D200603/GBF6554Z & YOUR REF: TP: LKK REF -

CC3/CTI20001335/Fea3) - Direct Settlement - Accident Involving GBF6554Z and SHC8017P (on

18/01/2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Billy,

We refer to the above matter.

Third party is chasing for settlement.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kian Wei Billy < billy.tan@sg.cntaiping.com>

Sent: Thursday, 1 July 2021 2:35 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com> Subject: RE: OUR REF: SNM20D200603/GBF6554Z & YOUR REF: TP: LKK REF -

CC3/CTI20001335/Fea3) - Direct Settlement - Accident Involving GBF6554Z and SHC8017P (on

18/01/2020

Without Prejudice Save as to cost

Hi Asher,

OI had yet to make report, had send ANR to traffic police.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sq.cntaiping.com or fax at 6224-7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮

城 Taiping SG

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From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Thursday, 1 July 2021 1:54 PM

To: Tan Kian Wei Billy sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D200603/GBF6554Z & YOUR REF: TP: LKK REF -

CC3/CTI20001335/Fea3) - Direct Settlement - Accident Involving GBF6554Z and SHC8017P (on

18/01/2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Billy,

We refer to the above matter.

Third party is chasing for settlement.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kian Wei Billy billy.tan@sg.cntaiping.com

Sent: Friday, 14 May 2021 3:31 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Victor Tan < victor@huiwangenterprise.com>; HuiWang576@Gmail.com

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D200603/GBF6554Z & YOUR REF: TP: LKK REF -

CC3/CTI20001335/Fea3) - Direct Settlement - Accident Involving GBF6554Z and SHC8017P (on

18/01/2020

[Confidential]

Without Prejudice

INSURED: HUI WANG ENTERPRISE PTE LTD

CLAIM NO: SNM20D200603/GBF6554Z - accident NOT reported Final Reminder

Dear Sirs/Madam,

We write to inform you that your client's owner of the insured car, GBF6554Z, have to date failed to report the said accident to us.

Please assist to notify your client that **CHINA TAIPING** have decided to exercise the rights under the motor policy of insurance to repudiate liability on the ground of non-reporting & non-cooperation in this instance.

In the event we are compelled by the law or statute to settle any injury claim that may arise, we hereby reserve our rights to seek recovery of all the losses from your client.

If you have any further queries, please call the undersigned and we will be most happy to assist you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sq.cntaiping.com or fax at 6224-7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮

城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 5 March 2021 2:34 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng

(LKKAuto) <<u>AsherSng@lkkauto.com</u>>; Victor Tan <<u>victor@huiwangenterprise.com</u>>;

HuiWang576@Gmail.com

Subject: RE: OUR REF: SNM20D200603/GBF6554Z/BEN & YOUR REF: TP: LKK REF -

CC3/CTI20001335/Fea3) - Direct Settlement - Accident Involving GBF6554Z and SHC8017P (on 18/01/2020

Dear Alfred,

We refer to the below email.

Please advise next course of action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Victor Tan < <u>victor@huiwangenterprise.com</u>>

Sent: Wednesday, 9 December, 2020 3:20 PM

To: Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>>; Alfred Toh < <u>alfred.toh@sg.cntaiping.com</u>>; HuiWang576@Gmail.com

Cc: Admin A <<u>admin-a@lkkauto.com</u>>; Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>

Subject: RE: OUR REF: SNM20D200603/GBF6554Z/BEN & YOUR REF: TP: LKK REF - CC3/CTI20001335/Fea3) - Direct Settlement - Accident Involving GBF6554Z and SHC8017P (on 18/01/2020

Dear Mei Kwan,

Till date, we have been unable to get the driver to make the accident report. The vehicle was rented out to CM logistics as per the attached rental agreement. They had spoken to the driver who had already left the company, however, they were unable to get him to make the report as well.

Thank you

Sent from Mail for Windows 10

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 2 December 2020 11:46 AM

To: Alfred Toh; victor@huiwangenterprise.com; HuiWang576@Gmail.com

Cc: Admin A; Claims Dept of CTI; Asher Sng (LKKAuto)

Subject: RE: OUR REF: SNM20D200603/GBF6554Z/BEN & YOUR REF: TP: LKK REF - CC3/CTI20001335/Fea3) - Direct Settlement - Accident Involving GBF6554Z and SHC8017P (on 18/01/2020

18/01/2020

Dear Sirs,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

To: victor@huiwangenterprise.com; HuiWang576@Gmail.com

Cc: Admin A <admin-a@lkkauto.com>; Ben Tang Ben.Tang@sg.cntaiping.com; Claims Dept of CTI

<cl><claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D200603/GBF6554Z/BEN & YOUR REF: TP: LKK REF - CC3/CTI20001335/Fea3) - Direct Settlement - Accident Involving GBF6554Z and SHC8017P (on

18/01/2020

POLICY NO: DMCVSNA00001402000

INSURED: HUI WANG ENTERPRISE PTE LTD

VEHICLE NO: GBF6554Z (risk No. 39)
DATE OF ACCIDENT: 18 JANUARY 2020

SECTION II EXCESS: \$1,500.00

CLAIM NO: SNM20D200603/GBF6554Z/BEN

M/S HUI WANG ENTERPRISE PTE LTD

Attn: MR VICTOR

Dear Sirs

We thank you for your email of even date pertaining to the above matter.

Please assist to instruct the driver to file the Accident Report **IMMEDIATELY** to enable our appointed agent, M/s LKK Auto Consultants Pte Ltd to handle the claim against your motor insurance policy on your behalf.

Aside to Ben, please assist to keep track/follow up on the matter.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城

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From: victor@huiwangenterprise.com < victor@huiwangenterprise.com >

Sent: Monday, September 28, 2020 9:15 AM **To:** Alfred Toh <a href="mailto:alfred.toh@sg.cntaiping.com

Cc: HuiWang576@Gmail.com

Subject: RE: OUR REF: SNM20D200603/GBF6554Z/BEN & YOUR REF: TP: LKK REF - CC3/CTI20001335/Fea3) - Direct Settlement - Accident Involving GBF6554Z and SHC8017P (on

18/01/2020

Good Morning Alfred,

Winson is no longer with the company. Thus winson@huiwangenterprise.com is inactive and we have just receive the email.

With Regards, Victor T.

M:+(65) 9339 5135



From: winson@huiwangenterprise.com

Sent: 28 September 2020 09:12

To: victor@huiwangenterprise.com

Subject: FW: OUR REF: SNM20D200603/GBF6554Z/BEN & YOUR REF: TP: LKK REF - CC3/CTI20001335/Fea3) - Direct Settlement - Accident Involving GBF6554Z and SHC8017P (on

18/01/2020

From: Alfred Toh

Sent: 21 September 2020 10:52

To: winson@huiwangenterprise.com; claims@tib.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>; Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Mei Kwan (LKKAuto) <<u>Meikwan@lkkauto.com</u>>; Ben Tang Ben.Tang@sg.cntaiping.com>

18/01/2020

POLICY NO: DMCVSNA00001402000

INSURED: HUI WANG ENTERPRISE PTE LTD

VEHICLE NO: GBF6554Z (risk No. 39)

DATE OF ACCIDENT: 18 JANUARY 2020

SECTION II EXCESS: \$1,500.00

M/S HUI WANG ENTERPRISE PTE LTD

Attn: Officer-In-Charge

Dear Sirs

We refer to the accident <u>involving GBF6554Z</u> and SHC8017P on **18 January 2020** along slip road <u>from</u> Lorong Chuan towards Serangoon Garden.

It is noted that we have not and/or have yet to receive your Accident Report till date. (refer to page 6 of TP Accident Report for photo of Insured vehicle)

Please assist to instruct your driver to file the Accident Report at any of China TaiPing Insurance's Authorized Workshop (Reporting Centre) IMMEDIATELY to enable our appointed agent, M/s LKK Auto Consultants Pte Ltd o handle the claim against your motor insurance on your behalf.

If the accident report is **NOT received by Wednesday, 23 September 2020**, we shall have no alternative but to repudiate liability and re-direct all claims to your good office for your own disposal.

Aside to Ben, please assist to keep track/follow up on the matter.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, September 21, 2020 9:44 AM **To:** Ben Tang < <u>Ben.Tang@sg.cntaiping.com</u>>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Asher Sng (LKKAuto) AsherSng@lkkauto.com>; Claims Dept of CTI Claimsdept@sg.cntaiping.com Subject: RE: OUR REF: SNM20D200603/GBF6554Z/BEN & YOUR REF: TP: LKK REF -

CC3/CTI20001335/Fea3) - Direct Settlement - Accident Involving GBF6554Z (OI: CTI - TBA) and

SHC8017PZ (on 18/01/2020

Dear Ben,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, 16 June, 2020 9:59 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Asher Sng

(LKKAuto) <AsherSng@lkkauto.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D200603/GBF6554Z/BEN & YOUR REF: TP: LKK REF - CC3/CTI20001335/Fea3) - Direct Settlement - Accident Involving GBF6554Z (OI: CTI - TBA) and

SHC8017PZ (on 18/01/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 26 May, 2020 3:49 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; Ben Tang < Ben.Tang@sg.cntaiping.com >

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Asher Sng

(LKKAuto) < AsherSng@lkkauto.com>

Subject: RE: OUR REF: SNM20D200603/GBF6554Z/BEN & YOUR REF: TP: LKK REF - CC3/CTI20001335/Fea3) - Direct Settlement - Accident Involving GBF6554Z (OI: CTI - TBA) and

SHC8017PZ (on 18/01/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Thursday, 30 April, 2020 11:41 AM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>; Ben Tang < Ben. Tang@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D200603/GBF6554Z/BEN & YOUR REF: TP: LKK REF - CC3/CTI20001335/Fea3) - Direct Settlement - Accident Involving GBF6554Z (OI: CTI - TBA) and

SHC8017PZ (on 18/01/2020

Dear All,

Our insured have not make report yet.

Please note that officer in charge – Ben Tang.

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Thank you Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Thursday, April 30, 2020 11:04 AM

To: Ben Tang < <u>Ben.Tang@sg.cntaiping.com</u>>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; Admin A < admin-a@lkkauto.com >; Alfred Toh

<alfred.toh@sg.cntaiping.com>

Subject: Re: OUR REF: SNM20D200603/GBF6554Z/BEN & YOUR REF: TP: LKK REF -

CC3/CTI20001335/Fea3) - Direct Settlement - Accident Involving GBF6554Z (OI : CTI - TBA) and SHC8017PZ (on 18/01/2020

Hi Sir,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Monday, February 3, 2020 6:19 PM

To: Ben Tang < Ben. Tang@sg.cntaiping.com >; Admin A < admin-a@lkkauto.com >; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Subject: OUR REF: SNM20D200603/GBF6554Z/BEN & YOUR REF: TP: LKK REF -

CC3/CTI20001335/Fea3) - Direct Settlement - Accident Involving GBF6554Z (OI: CTI - TBA) and

SHC8017PZ (on 18/01/2020

Dear Ben,

Please refer to the append email and attachment.

Kindly revert soonest possible.

Officer in charge- Ben Tang- DID 6389 6175.

Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: 6389 6116

Fax (65) 6224 7175 / 6224 7478 Email: claimsdept@sg.cntaiping.com

Eman . ciamisacpia, sg.citaiping

Website: www.sg.cntaiping.com

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, February 3, 2020 1:25 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBF6554Z (OI: CTI - TBA) and SHC8017PZ (TP: LKK REF -

CC3/CTI20001335/Fea3) on 18/01/2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8017P at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)