

Asher Sng (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 4 March 2020 6:21 PM
To: Asher Sng (LKKAUTO); Admin A
Cc: Irene Tay; Alfred Toh; Chee So Chow; Claims Dept of CTI; Hsiao Tong (LKKAUTO)
Subject: RE: [MANDATE REQUEST] RE: OUR REF : SNM20D200460/SGE5899G/IRENE - Accident Involving SGE5899G AND SLK9383K (TP : LKK REF - CC6/CTI20001331/Uea3) on 20/01/2020

Follow Up Flag: Follow up
Flag Status: Flagged

LKK REF - CC6/CTI20001331/Uea3
CTPIS REF - SNM20200460C02/thp

Dear Asher

Please proceed to resolve the property damage claim at \$8,762.00.

We await your payment advice to enable our Irene to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, March 4, 2020 4:40 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: OUR REF : SNM20D200460/SGE5899G/IRENE - Accident Involving SGE5899G (OI : CTI REF - TBA) AND SLK9383K (TP : LKK REF - CC6/CTI20001331/Uea3) on 20/01/2020

Your ref : SNM20D200460
Our ref : CC6/CTI20001331/Uea3n2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **HUP MOTOR TRADING & SERVICE**" at **\$8,762.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 14,648.08	\$ 7,200.00
2. Loss of Rental (13days x \$130)	\$ 1,690.00	\$ 1,560.00 (13days x \$120)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total		\$ 8,762.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 23 January 2020 11:17 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF : SNM20D200460/SGE5899G/IRENE - Accident Involving SGE5899G (OI : CTI REF - TBA) AND SLK9383K (TP : LKK REF - CC6/CTI20001331/Uea3) on 20/01/2020

Dear Irene,

Please revert LKK.

Note : officer in charge – Irene Tay 63896192

***** Kindly quote our reference number when replying.**

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, January 23, 2020 10:46 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SGE5899G (OI : CTI REF - TBA) AND SLK9383K (TP : LKK REF - CC6/CTI20001331/Uea3) on 20/01/2020

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s Hup Motor Trading & Service - Tampines and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

Please let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

✧ Wishing you a Happy and Prosperous Lunar New Year ✧



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

哈 汽 車 貿 易 服 務

HUP MOTOR TRADING & SERVICE

Email : hupmotor@gmail.com

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 WEB SITE: http://hupmotor.com.sg Reg. No. 378091/00W

Our Ref: TP 2978/01/20

Your Ref: _____

Date: 19th FEBRUARY 2020

The Claim's Manager
Motor Claims Dept.
CHINA TAIPING INSURANCE (S) PTE LTD
3, Anson Rd, #16-00, Springleaf Tower,
Singapore 079909

Dear Sirs,

RE : ACCIDENT ON 21/01/2020 ALONG A.Y.B TWDS KEPTTEL
INVOLVING : SLK 9383 K & YOUR INSURED : SGE 5899 G & OTHER : SHA 2616 K

We act for Qamarul Azhar Bin Ahmad Kamil., NRIC : S8303361/I
Who is the registered owner of Veh. No : SLK 9383 K Which was involved
in the above accident with Veh. No : SGE 5899 G Which we understand is
insured with you.

We had appointed surveyor to surveyed our client's damaged vehicle and
we had repaired the vehicle.

The accident was clearly caused by your insured's negligence, I am,
therefore, seeking compensation from you for my financial losses as
itemised below : -

Cost of repair	\$ 7,200.00
Car rental for 13 days (1 day X \$ 130.00)	1,690.00
LTA search fee	2.00
Survey fee	0.00

\$ 8,892.00
=====

We have enclosed copies of relevant documents to support my Client's
claim, There was no receipt enclosed, as my client's did not pay us
any single amount..

Your prompt settlement of our claim would be much appreciated.

Yours faithfully,

HUP MOTOR TRADING & SERVICE

Mr David Ang B. Y.

Encl : Final Bill, Car Rental Bill, LTA Search Fee, Owner Authorisation
Letter, GIA Report, Survey Report & Ins. Cert.

Remark : Kindly Acknowledge Receipt.

NOTE : Car Rental Total 13 days, Due to 09/02/20 & 16/02/2020 are Sunday,
Not working days.

Important Note: The Settlement only value for property claims,
Not include injury claims.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI20001331/Uea3

05 FEB 2020

KE JINSHAN
BLK 850 JURONG WEST STREET 81
#07-279
SINGAPORE 640850

Dear Sir/Madam,

ACCIDENT INVOLVING SGE 5899G / SLK 9383K / OTHERS ON 21/01/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Chew Hsiao Tong (Ms)
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

TO : CHINA TAIPING INSURANCE (S) PTE. LTD.

AUTHORIZATION TO ACT

I, QAMARUL AZHAR BIN AHMAD RAMIL ("the third party claimant")

of BLK 744, J06-772, Woodlands Circle, S (730744) (address),

owner of SLK 9383 K (vehicle no.) hereby authorize

Hup Motor Trading & Service,

("The workshop") to act for me with respect to my claim for

repair costs and/or rental and/or loss of use ("claim") for my

Vehicle No. SLK 9383 K that was damaged pursuant to the

accident which occurred on 21/01/2020 (date) along A.Y.B TWDS

KEPIEL (location)


involving Vehicle No/s S43 5899 G (Insured) & Other : SHA 2616 K

("The accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 19th day of February (month) 20 20 (year)


S8303361/I (Owner Of SLK 9383 K)
Signed by "the third party claimant"

HUP MOTOR TRADING & SERVICE


Signed by "the workshop"

Important Note: The Settlement only value for property claims.
Not include injury claims.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1913611900

Claim No : SNM20D200460

Claimant : QAMARUL AZHAR BIN AHMAD KAMIL

Amount : S\$8,762.00

DOLLARS EIGHT THOUSAND SEVEN HUNDRED AND SIXTY TWO ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLK 9383K

Insured Vehicle No. : SGE 5899G

Date of Loss : 21/01/2020

Place of Accident : AYE TWDS KEPPEL

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : KE JINSHAN

Driver Name : KE JINSHAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	7,200.00
(3) Loss of Use/Rental/ Earning	S\$	1,560.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 8,762.00

Claimant Name : QAMARUL AZHAR BIN AHMAD KAMIL

NRIC No : SXXXX361D

Signature : 

Date :

05/02/2020

Important Note: The Settlement only value for property claims.
Not include injury claims.

哈 汽 車 貿 易 服 務

HUP MOTOR TRADING & SERVICE

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 Email: hupmotor@gmail.com Reg. No. 378091/00W

Our Ref: TP 2978/01/20 Your Ref: _____ Date: 19th FEB 2020

CAMARUL AZHAR BIN AHMAD KAMIL
BLK 744, #06-772, Woodlands Circle
Singapore 730744

Cost of repair to HONDA STREAM 1.8 (A) MPV - SLK 9383 K

To supply front bumper, reinforcement, clips, side retainer, front grille, moulding, front bonnet, head lamp assy, lower retainer, tail gate door, emblems, rear windscreen glass moulding, dam rubber, sealant, inner lock, rear bumper, clips, reverse sensor, rear end panel, tail lamp assy, spare tyre carrier, lock, rear floor board panel insulator & necessary parts.

To remove & refix carpet, cushion seat, floor board cover, tool set, spare tyre, carrier & necessary parts, including wiring check up for all affected wiring system.

To remove & refix rear windscreen glass, trim board cover, wiper motor, hinge, shock absorber, inner lock, garnish & necessary parts into new door.

Labour charge to remove & cut out damaged parts, to jack, straighten & knocking out front support panel, front fender, rear floor board panel, rear fender, rear chassis frame, rear exhaust, tail pipe & necessary parts, to weld, renew & align above parts.

To putty & respray painting on all affected accident parts, including respray Tuff-Kote on all affected accident parts.

Lump Sum Repair : \$ 7,200.00

Dollars : Seven Thousand And Two Hundred Only.

HUP MOTOR TRADING & SERVICE

B 萬豐利汽車服務

BAN HONG LEE MOTOR SERVICES

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279 (off Ang Mo Kio Ave. 3)
Singapore 569536 Tel: 6482 5577 (3 Lines) Fax: 6482 5388
Reg. No: 263102/00M
TOWING SERVICE: 6858 4067 (After 10.30pm)

Truck Rental
Motor Repair
Motor Insurance Claims
Insurance Agent
Dealer in Used Car
Authorised Carpool Service Centre

由甲及羅蘭出租
汽車修理
保險賠償
代理保險
買賣汽車
維修服務中心



車輛出租合同

VEHICLE RENTAL AGREEMENT

Date: 7th FEBRUARY 2020

14: 1123233320

Owner: **BAN HONG LEE MOTOR SERVICES ("the owner")**

Hirer: **QAMARUL AZHAR BIN AHMAD KAMIL (Owner Of SLK 9383 E)**

Address: **BLK 744, #06-772, Woodlands Circle, S (730744)**

NRIC / Co. Reg. No: **88303361/I**

Tel: _____ Fax: _____ H/P: **93691283 B1180100**

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: SJS 3947E <small>TOYOTA WISH 1.8 (A) MPV</small>		Agreement No.: 141117	
Driver's Particulars		Odometer: 222966 ($\frac{1}{2}$ tank fuel)	
Name: MOHAMMAD AZ-ZAMARI BIN AHMAD KAMIL		Date & Time Out: 06/02/2020 (17:00hrs)	
Address: BLK 429, #09-246, Woodlands Street 41		Date & Time In: 19/02/2020 (17:50hrs)	
Singapore 730429			
I/C No: 88126574G	Dr/Licence No: 88126574G	Hour @\$ _____	
Date of Issue: 16/06/2003	Occupation: Self-Employed	13 Days @\$ 130-00	\$ 1,690/=
YOD: 16/06/2003		Wks @\$ _____	
Date of Birth: 13/09/1981	Tools: One Set Spare Tyre: One	Mths @\$ _____	
Third Party Claim In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner S\$ 2000 comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.		Deposit (Refundable): NIL	
Own Vehicle Damage Hirer is responsible for the first \$ 3000 excess for collision/damage to first party, (i.e.) BAN HONG LEE MOTOR SERVICES (including windscreen) plus loss of earning while damaged vehicle is under repair.		Sub-Total: \$ 1,690-00	
Authorised Driver Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience. Driver Not Cover By Insurance General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.		Balance To Pay: \$ 1,690-00	

PETROL/DIESEL AT YOUR OWN EXPENSE
FOR LOCAL USE ONLY

BAN HONG LEE MOTOR SERVICES

Authorised Signature

Hirer's Signature



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-012458

Date of Request: 21/01/2020

Your Ref No: Online Purchase

Hup Motor Trading & Service
Blk 9004 Tampines Street 93
#01-120
Singapore 528838

Dear Sir/Madam,

Enquiry Date 21/01/2020
Enquiry By David Ang Beng Yeow
TP Vehicle No. SGE5899G
Accident Date 21/01/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGE5899G	China Taiping Insurance (Singapore) Pte. Ltd.	31/03/2019-31/03/2020	6389 6111

Thank You.

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RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-012458
Date of Request: 21/01/2020

Your Ref No: Online Purchase

Hup Motor Trading & Service
Blk 9004 Tampines Street 93
#01-120
Singapore 528838

Dear Sir/Madam,

Enquiry Date 21/01/2020
Enquiry By David Ang Beng Yeow
TP Vehicle No. SGE5899G
Accident Date 21/01/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	
GST Amount	1.87
Total Amount Due (GST Inclusive)	0.13
	2.00

Thank You.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque