

Tan...
FEC BY

REF: AIG CC3/AIG20001303/TI+D3

Menimen

ASSIGNMENT

From: Date: 21/01/2020

Estimated Cost:

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SME1081D
at Workshop m/s premium
of 281 Alexandra Road

Insured:

Policy No.

Claims No.

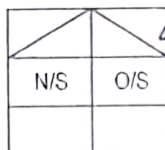
Sum Insured: Excess: TBA \$9001-

(Client's Record)

Make of Veh: 3:30pm (waiting)

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value: \$125K.

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / (REV) / REP. / 24 HRS

Date: Person Contacted: George. Vehicle: IN / OUT

Veh No: SME1081D Yr Regn: 2018 Sep

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Vauxhall A4 cc 1984

Colour: Bronze. A/C: Insured / Std / NI / NA

Sp. Reading: 22660. T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WAUZZZ F40J422860

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60R16

R: 205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A.

D.O.I. 21/1/20

Survey held at: Premium. Alexandra

Des. of Damages: Frt / Rear O/S / NIS / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

SME1081D - X

21/1 - Revert via menimen

11:00am/18p - authorise by victor

13p @ 11:30am - Email premium authorise repair

CONFIRM FINALIZE AT \$5,119.60 6DAYS (RED;8436.4; 62%)

Date/Time, File Pass to?



: Preli. Report

: Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: Site Insp (\$)

Interview (\$)

Tech. Insp (\$)

Weekend (\$)

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Other

TOTAL

Report Form(s):

Logap Form / LEB G

View Received Message

This mail is associated with :

***SME1081D (3621556978SG)**
OD
Jan 16 2020 5:45PM
[SEE CHYE KIM]
Premium Automobiles Pte Ltd

Reply	Reply All	Mark as Unread	Print Message	Delete Message	Forward
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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 18/02/2020 11:09 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (\$5439.00) - SME1081D - Claim Handler: Gan, Hunchung

Approved:5439.00:Authorize repair. Re-Inspection to be done for damage check and supplementary items / labour with clear photos.

DOCUMENTS SUMMARY
There are no documents.

CONFIRM FINALIZE AT \$5,119.60, 6DAY

Denise Tay (LKKAUTO)

To: Koh, Victor-CK; Fong, Andy-SY
Cc: SUR; Lim, Kok-Chong
Subject: RE: SME1081D (3621556978SG)

Dear Victor,

We have clarified with insured and according to him the front bumper and front right fender areas were in close contact with TP vehicle and there was a very slight brushing of both vehicle.

The main contact that he felt was at the front right wing mirror and hence he had put this down in his GIA report. Our surveyor have reviewed and does not agree with your logic on colour transfer must be the same.

Same colour transfer does not have to occur. There are many cases seen where damages are consistent but colour of marks are not similar to the other vehicle.

Our surveyor is in a view that the marks on the front bumper and front fender are related to this accident. Video also showed close proximity between this area and TP vehicle.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>

Sent: Wednesday, 5 February 2020 8:38 AM

To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>

Cc: SUR <sur@lkkauto.com>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>

Subject: RE: SME1081D (3621556978SG)

Hi Denise,

I think u should get your surveyor to contact Insured and confirm on the damages rather than asking me to do your job.

Kindly justify why the two portions were allow in the initial survey when the color transfer on the parts were totally different?

Did your surveyor view the video and note that TP vehicle is Black/dark colour vehicle?

Thanks & Regards

Victor Koh

AIG

Claims Technical Controller

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +65 6419 1785 | Fax +65 68357416

Victor-ck.koh@aig.com | www.aig.com

Denise Tay (LKKAuto)

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→ Based on the video there was contact on the middle part of the front RH fender. Picture 12 of #30 uploaded in Merimen shows the dent on the front RH fender.
→ As for the front bumper item will be taken out, unlikely was contact based on video unlikely there is contact at the front bumper.

From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]

Sent: Tuesday, February 04, 2020 4:44 PM

To: Koh, Victor-CK

Subject: [EXTERNAL] SME1081D (3621556978SG)

This message is from an external sender; be cautious with links and attachments.

Dear Victor,

Premium has uploaded a copy of the video footage in merimen. Please revise and let us have you advise.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We have have sp clarified with Insured
and according to him the front bumper
and front right fender were

Were in close contact with TP vehicle. ~~there was contact~~ ^{at that position}
~~at first he thought But but was at first a misfire of~~
and there was a very slight brushing of both
vehicles.

View Received Message

This mail is associated with :

***SME1081D (3621556978SG)**
OD
Jan 16 2020 5:45PM
[SEE CHYE KIM]
Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 30/01/2020 11:28 AM.
To LKK_HQ
Subject Alert - Adj Mandate Maintained - SME1081D - Claim Handler: Gan, Hunchung

Maintained: To re-adjust on the estimate, only side mirror affected the rest are not consistent.

DOCUMENTS SUMMARY

There are no documents.

The main content that he just was at the front right wing mirror and hence he had put this down in his EIA report.

Our Surveyor ^{have} ~~has~~ reviewed and does not agree with your logic on colour transfer ~~must~~ must be the same. ~~It is~~ ~~not~~ Same colour ~~to~~ transfer does not have to occur ~~on~~ ~~to~~ ~~be~~ ~~the~~ ~~same~~ ~~as~~ ~~the~~ ~~other~~ ~~vehicle~~.
In his ~~report~~ ~~there~~ There are many cases ~~where~~ seen where damages are consistent ~~but~~ but colour of marks are not similar to the other vehicle.

Our Surveyor ~~is~~ is of the view ~~that~~ that the marks on the front bumper and front fender are related to ~~this~~ ^{this} accident. Video also showed close proximity between this area and TP vehicle ~~to~~ ~~be~~ ~~seen~~.

> Back to OneMotorIng

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	590J
Vehicle Details	
Vehicle No.:	SME1081D
Vehicle to be Exported:	No
Intended Deregistration Date:	22 Jan 2020
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Primary Colour:	Brown
Manufacturing Year:	2018
Engine No.:	CVK065298
Chassis No.:	WAUZZZF40JA202860
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,414.00
Original Registration Date:	18 Sep 2018
First Registration Date:	18 Sep 2018
Transfer Count:	0
Actual ARF Paid:	\$38,780.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Sep 2028
PARF Rebate Amount:	\$29,085.00
Intended COE Rebate Details	
COE Expiry Date:	17 Sep 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$32,001.00
COE Rebate Amount:	\$27,696.00
Total Rebate Amount:	\$56,781.00

The information contained herein is correct as at 22 Jan 2020

OK

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 26877

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0080/2020/NS
Date : 21-Jan-20

Vehicle NOT IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms See Chye Kim
Address : Blk 612 Telok Blangah Road
#23-09
Singapore 109026
Telephone : HP +65 91559938
Type of Claim : Own Damage Claims
Policy No. : 1800111779
Vehicle No : **SME 1081 D**
Model Code : Audi A4 Sedan 2.0 TFSI 8W
Model / Year : Sep-18
Engine No : CVK 065298
Chassis No : WAUZZZF40JA202860
Mileage : -
Date In : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 16-Jan-20
Place of Accident : Farrer Road Underpass

CONFIRM FINALIZE AT \$5,119.60,

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SME 1081 D

<u>S/N</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Recommendations</u>
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00 ✓	✓
2	To dismantle rhs front door panel trim. To remove and renew rhs wing mirror mounting.	S/N \$ 350.00 ✓	✓
3	To dismantle front bumper and rhs front fender. To renew rhs front fender. To repair rhs front door. Re-organise crash management components. Reinstall all parts removed.	\$ 2,450.00 1000 ✓	
4	To respray front bumper, rhs front fender, rhs front door and rhs wing mirror cover.	\$ 3,500.00 1850 ✓	
5	To renew rhs front rim and carry out wheel alignment.	S/N \$ 280.00 X	
6	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: <u><u>\$ 7,252.00</u></u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SME 1081 D

S/N	Parts Description	Damage Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER	\$ 2,068.00	Ry
2	FRONT BUMPER FIXING PARTS	\$ 269.00	X
3	FRONT BUMPER SECURING STRIP	\$ 34.00	X
4	FRONT BUMPER AIR GUIDE - RH	\$ 59.00	X
5	FRONT BUMPER AIR GUIDE GRILLE - RH	\$ 127.00	X
6	FRONT BUMPER GUIDE SECTION - RH	\$ 36.00	X
7	FRONT FENDER - RH	\$ 722.00	dl ✓ 571.60
8	FRONT FENDER ATTACHMENT PARTS	\$ 190.00	?
9	FRONT FENDER CLOSING ELEMENT - RH	\$ 47.00	?
10	FRONT FENDER BRACKET - RH	\$ 33.00	?
11	FRONT FENDER DEFORMATION ELEMENT BRACKET - RH	\$ 46.00	?
12	FRONT FENDER BRACE - RH	\$ 112.00	?
13	FRONT WHEEL HOUSING LINER - RH	\$ 228.00	X
14	WHEEL HOUSING LINER ATACHMENT PARTS	\$ 86.00	X
15	WHEEL SPOILER	\$ 69.00	X
16	WHEEL SPOILER TRIM - RH	\$ 34.00	X
17	STONE CHIP GUARD - RH	\$ 48.00	X
18	FENDER LEDGE COVER - RH	\$ 29.00	X 23-20
19	FENDER LEDGE TOP COVER - RH	\$ 21.00	X 16-72
20	EXTERIOR MIRROR MOUNTING - RH	\$ 845.00	at ✓ 675.60
21	MIRROR CAP - RH	\$ 249.00	Ry
22	FRONT ALUMINIUM RIM - RH	\$ 652.00	X
23	SUNDRIES	\$ 300.00	? 24.48
TOTAL SPARE PARTS CHARGES		: \$ 6,304.00	
TOTAL LABOUR CHARGES		: \$ 7,252.00	
GRAND TOTAL		: \$ 13,556.00	

All charges are not inclusive of GST.

Legend Remarks (OK) = Approved, Remarks (X) = Not approved

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

[Signature]
21/2/2020

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Taufik 97495749
Not Advise.
24/1/20 @ 4pm.
Resurvey before paint.
surv @ lkkauto.com.
6 days
Exp: to be advise.

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant