



Autolution Industrial Pte Ltd

Tan Chong Motor Sales Pte Ltd's Authorised Dealer
19 Ubi Road 4
Singapore 408623
Tel: (65) 64909666 / 67038630
Fax: (65) 68467463
Business Reg. No: 199500371W

DATE: 15/6/2020
YOUR REF: D20000889MESH
OUR REF: INS/IC/H/0026/20

The Motor Claims Department M/ MS FIRST CAPITAL INSURANCE LTD
ATTENTION TO CLAIMS OFFICER : MOTOR CLAIM MANAGER

Dear Sir/ Madam,

Accident Involving: MY CLIENT VEHICLE SSM75Y AND AGAINST YOUR INSURED VEHICLE SHA 1689G

Accident Date: 18/1/2020 TIME 13:15

Place and time of accident: Tampines Ave 9

RE: Direct Settlement for the Vehicle Number. SSM75Y

On behalf of the owner of Motor Vehicle No. SSM75Y, which was involved
in the captioned accident

The Vehicle was surveyed by your appointed surveyor at AUTOLUTION INDUSTRIAL PTE LTD 19 UBI ROAD 4 SINGAPORE 408623

and I based my claims on his recommendation for SGD \$ 1651.59 being the repair cost and period of repair for
3 days. (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SHA 1689G I am submitting this claim for your
consideration

COST REPAIR		SGD \$	<u>1411.59</u>
COST OF LESS	<u>3</u> DAYS (S) SGD \$ <u>80</u> /DAY	SGD \$	<u>240</u>

(Please refer to authorization letter)

GIA REPORT FEES (SGD\$ 12.00 FOR SEARCH FEE & SGD\$ 15.00 FOR EACH	SGD \$	
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REPORT FEE	SGD \$	
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LTA SEARCH /SURVEY FEE	SGD \$	
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COST OF CAR RENTAL	DAY(S) SGD \$	SGD \$	
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		SGD \$	
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TOTAL AMOUNT	SGD \$	<u>1651.59</u>
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We enclose herewith the following documents to support my claims,

- | | |
|-------------------------------|--------------------------|
| A. AUTHORIZATION LETTER | E. FINAL REPAIR BILL (S) |
| B. LTA SEARCH | F. GIA REPORT (S) RESULT |
| C. INSURANCE CERTIFICATE ETC. | G. LETTER OF DEMAND |
| D. CAR RENTAL INVOICE | |

Kindly look into this matter and let me hear from you on the settlement of the owner's
claims as soon as possible. Thank you .

Yours Faithfully,

Hamzah Bin Sa'ad

Service Supervisor

Tel: 67038690 HP: 96450079

TANCHONG
INDUSTRIAL



LETTER OF AUTHORITY AND INDEMNITY

- ☐ Tan Chong Motor Sales Pte Ltd, 913, Bukit Timah Road, Singapore 589623
- ☐ Tan Chong Motor Sales Pte Ltd, 17, Lorong 8, Toa Payoh, Singapore 319254
- ☒ Autolution Industrial Pte Ltd, 19, Ubi Road 4, Singapore 408623
- ☐ TC Autoclinic Pte Ltd, 25, Leng Kee Road, Singapore 159097
- ☐ TC Autoclinic Pte Ltd, 1, Sixth Lok Yang Road, Singapore 628099

Type of Claim:

- ☒ Third Party (Direct Settlement)
- ☐ Own Damage (Recovery Claim)

ACCIDENT INVOLVING VEHICLE REGISTRATION No. SJM 75 Y AND SHA 1689 G
ON 18/1/2020 AT Tampines Ave 9

1. I, the owner of vehicle no. SJM 75 Y hereby instruct you and authorise you to act for me with respect to the following: -
 - (a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
 - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
 - (d) To sign discharge voucher on my behalf.
2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
- * 8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
 - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop	
Name <u>SENG CHIEW HONG</u>		Company Name <u>Autolution Industrial Pte. Ltd</u>	
Address <u>BLK 108 PASIR RIS STREET 12</u> <u>#12-75 SC510108</u>		Claim Officer's Name <u>Hemesh Saad</u>	
Telephone No <u>93667898</u>		Telephone No <u>96450079</u>	
Date <u>18 JAN 2020</u>	Email <u>sengchiewhong@gmail.com</u>	Date <u>18/1/2020</u>	
Company Stamp [For Co Regn Vehicle]	Authorized Signature 	Claim Officer Signature 	

DISCHARGE RECEIPT

CLAIM REFERENCE : D20000489MFSH
ACCIDENT DATE : 18/01/2020
ACCIDENT LOCATION : TAMPINES AVENUE 9
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : SEOW CHER LAK
INSURED VEHICLE : SHA1689G
INVOLVED PARTY : SJM75Y
SETTLEMENT SUM : \$ 1,591.59

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : SENG CHIEW HONG (CHENG QIU FENG)

Signature and Date :

W, 21/10/20

WITNESS : *Husnah Saad*

Signature and Date :

[Signature]

AUTOLUTION INDUSTRIAL PTE LTD

In Association with Tan Chong Motor Sales Pte Ltd
19 UBI ROAD 4 SINGAPORE 408623 TEL: 64909666/67038680 FAX: 68467483
Business Reg. No.: 199500871W
GST Reg. No.: M2-8920338-9



TAX INVOICE

NAME : MS FIRST CAPITAL INSURANCE LIMITED
ADDRESS : 36 ROBINSON ROAD
TELEPHONE : #16-01 CITY HOUSE S(068877)
MODEL : 65073848
ENGINE NO : TDWARDZE12EDAY487Z
CHASSIS NO : HR12275201B
VEHICLE NO : JN1TAAE12Z0980143
SJM75Y

GST REG: M2-8920338-9
INVOICE NO. :
INVOICE DATE : W32148297
TERMS : 16-JUN-2020
DATE REC'D : CREDIT
SA/SE : 01-JUN-2020
JOB NO : HAMZAH
MILEAGE : HG823129
YOUR REFERENCE : 033683
D20000489MFSH

ITEMS	JOB DESCRIPTION	Credit terms	AMOUNT
	LABOUR		
1	LABOUR CHARGE TO REPAIR REAR PANEL AND RENEW REAR BUMPER.		390.00
2	CHARGES TO SPRAY PAINTING SAME.		500.00
3	REMOVE AND INSTALL REVERSE SENSOR.		55.00
	SUBTOTAL :		945.00
	PARTS		
1	CLIP REAR BUMPER @ \$1.30 EACH Qty:6 @ \$1.30 each (Disc:20.00% After Disc:\$6.24each)		6.24
2	REAR BUMPER FASCIA Qty:1 @ \$460.00 each (Disc:20.00% After Disc:\$368.00each)		368.00
	SUBTOTAL :		374.24
	REMARKS		
1	DIRECT SETTLEMENT.		
	Insurance Co : MS FIRST CAPITAL INSURANCE LIMITED Policy No..... : * Claim Type ... : DIRECT SETTLEMENT / THIRD PARTY CLAIM DOA..... : 18-JAN-2020 Our Ref..... : INS/IC/H/0026/20		

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER

TO SECURITY GUARD

PLEASE TEAR ALONG PERFORATED LINE

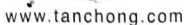
DATE

TIME

VEHICLE NO :

RELEASE BY

SIGNATURE



In Association with Tan Chong Motor Sales Pte Ltd
19 UBI ROAD 4 SINGAPORE 408623 TEL: 64909666/67038680 FAX: 68467483
Business Reg. No.: 199500871W
GST Reg. No.: M2-8920338-9



GST REG: M2-8920338-9

INVOICE NO. :
INVOICE DATE : W32148297
TERMS : 16-JUN-2020
DATE REC'D : CREDIT
SA / SE : 01-JUN-2020
JOB NO : HAMZAH
MILEAGE : HG823129
YOUR REFERENCE : 033683
D20000489MFSH

ITEMS	JOB DESCRIPTION	Credit terms	30 AMOUNT
Surveyor.....: SURVEYOR FROM INSURANCE CO			
	LABOUR	:	945.00
	PARTS	:	374.24
	SUBTOTAL	:	1319.24
	TOTAL	:	1319.24
	GST(7%)	:	92.35
	AMOUNT DUE	:	1411.59

(NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)
DOLLARS: ONE THOUSAND FOUR HUNDRED ELEVEN
AND CENTS FIFTY NINE ONLY.

WORKSHOP MANAGER

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CUSTOMER

PLEASE TEAR ALONG PERFORATED LINE

TIME

RELEASE BY 2020 16:08:00

NAME: MS FIRST CAPITAL INSURANCE LIMITED -----
SIGNATURE

Khanchna (LKK Auto)

From: Vic Alpeh S. Sanghilaan <vicsanghilaan@msfirstcapital.com.sg>
Sent: 21 August 2020 5:17 PM
To: Khanchna (LKK Auto)
Cc: Jason Tea; Admin A
Subject: RE: MANDATE REQUEST ON QUANTUM - SURVEYOR APPOINTED; YOUR REF : D20000489MFSH ; *** LKK REF: CC4/FCI20001298/Uka3 [EXPRESS SETTLEMENT VIA LKK]

Dear Khanchna,

We refer to your below email.

Please offer as per below:


Total approved mandate = \$\$1,591.59 ~ 1,651.59(all in).

Kindly wait for 1 weeks' time before making offer to TP as we had just recently sent out letter to our Insured. If you will not hear from us on August 28,2020, you may proceed accordingly.

Thank you.

Kind Regards,

Vic Sanghilaan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilaan@msfirstcapital.com.sg | Company
Regn. No. 195000106C
A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, 19 August 2020 11:54 am
To: Vic Alpeh S. Sanghilaan <vicsanghilaan@msfirstcapital.com.sg>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: FW: MANDATE REQUEST ON QUANTUM - SURVEYOR APPOINTED; YOUR REF : D20000489MFSH ; *** LKK REF: CC4/FCI20001298/Uka3 [EXPRESS SETTLEMENT VIA LKK]

YOUR REF: D20000489MFSH
LKK REF: CC4/FCI20001298/Uka3

Dear Mr. Jason/Vic,

We refer to the above matter.

We seek your approval to offer third party repairer "AUTOLUTION INDUSTRIAL PTE LTD" at \$1,591.59 ~ 1,651.59(all in).

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (W/GST)	\$ 2,556.84	\$ 1,411.59
2. Loss of Use(3 days x \$80)	\$ 240.00	\$ 180.00 ~ 240.00 (3 days x \$60 ~ \$80)
Total	\$ 2,796.84	<u>\$ 1,591.59 ~ 1,651.59</u>

Surveyor recommended 3 days for repair

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Khanchna| Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360**| email: Khanchna@lkkauto.com|Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea <JasonTea@msfirstcapital.com.sg>

Sent: 19 August 2020 11:12 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Serene Ler <SereneLer@msfirstcapital.com.sg>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20000489MFSH ; YOUR REF: SJM75Y *** LKK
REF: CC4/FCI20001298/Uka3

Dear Khanchna,

What's happening to this case, how come the TP workshop keep sending reminders.

Please attend to this matter urgently.

Regards

Jason Tea

Motor Claims

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be www.msfirstcapital.com.sg.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on **Work From Home arrangement**.

However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Hamzah <hamzah_saad@tanchong.com>
Sent: Wednesday, 19 August 2020 10:48 am
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>; Mavis Chng <mavis@tanchong.com>
Subject: Re: SURVEYOR APPOINTED; OUR REF : D20000489MFSH ; YOUR REF: SJM75Y *** LKK
REF: CC4/FCI20001298/Uka3

Dear Khanchna,

Kindly refer to my previous e-mail and revert on the claim status.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Hamzah <hamzah_saad@tanchong.com>
Sent: Tuesday, August 4, 2020 11:48 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>; Mavis Chng <mavis@tanchong.com>

Subject: Re: SURVEYOR APPOINTED; OUR REF : D20000489MFSH ; YOUR REF: SJM75Y *** LKK
REF: CC4/FCI20001298/Uka3

Dear Khanchna,

Kindly assist on the status of the settlement.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Hamzah <hamzah_saad@tanchong.com>

Sent: Monday, July 27, 2020 12:32 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>; Mavis Chng <mavis@tanchong.com>

Subject: Re: SURVEYOR APPOINTED; OUR REF : D20000489MFSH ; YOUR REF: SJM75Y *** LKK
REF: CC4/FCI20001298/Uka3

Dear Khanchna,

Kindly refer to my e-mail dated 8-7-2020 and revert on settlement status.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Hamzah <hamzah_saad@tanchong.com>

Sent: Wednesday, July 8, 2020 2:52 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>; Mavis Chng <mavis@tanchong.com>

Subject: Re: SURVEYOR APPOINTED; OUR REF : D20000489MFSH ; YOUR REF: SJM75Y *** LKK
REF: CC4/FCI20001298/Uka3

Dear Khanchna,

We have given LOD with supporting documents to Marcus on 16-6-2020 and settlement is still pending.

Kindly assist to look into this settlement.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Hamzah <hamzah_saad@tanchong.com>

Sent: Friday, May 22, 2020 12:19 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: Re: SURVEYOR APPOINTED; OUR REF : D20000489MFSH ; YOUR REF: SJM75Y *** LKK
REF: CC4/FCI20001298/Uka3

Noted with thanks.

Regards

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Friday, May 22, 2020 12:12 PM

To: Hamzah <hamzah_saad@tanchong.com>

Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20000489MFSH ; YOUR REF: SJM75Y *** LKK
REF: CC4/FCI20001298/Uka3

Without Prejudice

Dear Sirs/Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hamzah <hamzah_saad@tanchong.com>
Sent: Friday, May 22, 2020 11:56 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: Re: SURVEYOR APPOINTED; OUR REF : D20000489MFSH ; YOUR REF: SJM75Y *** LKK REF: CC4/FCI20001298/Uka3

Dear Mei Kwan,

Kindly refer to my e-mil dated 1-4-2020 and revert on liability.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Hamzah <hamzah_saad@tanchong.com>
Sent: Wednesday, April 1, 2020 10:32 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: Re: SURVEYOR APPOINTED; OUR REF : D20000489MFSH ; YOUR REF: SJM75Y *** LKK REF: CC4/FCI20001298/Uka3

Dear Mei Kwan,

This is a straight forward case, your insured hit the back of my customer car.

Anyway, Video in the attachment.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, March 31, 2020 3:40 PM

To: Hamzah <hamzah_saad@tanchong.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20000489MFSH ; YOUR REF: SJM75Y *** LKK REF: CC4/FCI20001298/Uka3

Dear Sirs / Madam,

We refer to the above matter.

Please provide us the following for our necessary action.

- ***evidence i.e. video and scene photo***

Please note that for liability, claim negotiation and settlement, please contact Khanchna at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

From: Hamzah <hamzah_saad@tanchong.com>
Sent: Tuesday, 31 March, 2020 1:05 PM
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: Re: SURVEYOR APPOINTED; OUR REF : D20000489MFSH ; YOUR REF: SJM75Y

Dear Motor Claim Handler,

Survey done by LKK Auto Consultant on 22-1-2020.

Kindly check your insured liability and revert.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Tuesday, January 21, 2020 2:01 PM
To: Hamzah <hamzah_saad@tanchong.com>
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: SURVEYOR APPOINTED; OUR REF : D20000489MFSH ; YOUR REF: SJM75Y

Dear Sir/Madam

PRI Request For **SJM75Y** Accident Involving **SHA1689G** On 18-01-2020.

Please find below details for your reference

- **Claim number** : D20000489MFSH
- **Insured vehicle number** : SHA1689G
- **Accident date** : 18-01-2020
- **Third-party vehicle number** : SJM75Y

- **Assignment type** : WITHOUT PREJUDICE: ACCIDENT NOT REPORTED
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : JASON TEA CHEE KIAT

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

