

ASS. REC. BY:

REF: CS/CTI 20001297/GVf3

Special Instruction:

Surveyor: Guo Qiang

ASSIGNMENT (Office)

From (Person): Irene Tay Hui Ping of CTIDate/Time: 21.1.2020 5.23pm

Estimated Cost: _____ Bill to: _____

OD ~~TP~~ / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SJX 488BJInsured: SJR 9665Jat Workshop m/s Avantage VagTel: 85229515of 48 Toh Guan Road EastPolicy No: DMPCSN 30281019000Claim No: SNM 201720 184602

Sum Insured: _____

Excess: _____

Make of Veh: _____

D.O.A. 11.11.2020

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement: _____

Date/Time: 22.1.2020 9.27amPerson Contacted: IssacVehicle IN/OUT IN

Date/Time	Action/Instruction (✓) Estimate Insp: Waterfront Key, Blk 776 Bedok reservoir road.
	<u>SJX 488BJ - CS/FCI 14022638/Uqj342 DUA-21/11/2014</u>
	<u>SJR 9665J - NAI MSG 14022467/h4 DUA-01/12/2014</u>
	<u>Pls scan the estimate and send to claims@vag.sg Attention to Issac.</u>
	<u>(Guo Qiang said).</u>
<u>22/4/20</u>	<u>@243pm: Jeffrey said still pending for TP owner answer</u>
<u>15/5/20</u>	<u>@201pm Jeffrey said owner not yet renew COE, vehicle has not send in for repair</u>

REC. BY: bul. REF: CTI

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s VAG
 of _____
 Insured: 9766 2383 - Eugene
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

N/S	O/S

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: \$15k
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: STX 4888J Yr Regn: 18 Jun 2010
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Volkswagen Jetta C.C. 1390
 Colour: Black A/C: Insured / Std / NI / NA
 Sp. Reading: 75376 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WVWZZZ 1KZAM 117682
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD / Rim or
 Tyre Size: F: 205/55R16
 R: 11
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front: _____ Rear: _____
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. 11-01-2020 D.O.I. 22-01-20 3:30
 Survey held at 76 Bedok Reservoir Rd. pm
 Des. of Damages: Frnt / Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	CoE: 11874
	Net: 3000 4000
24/2	Speak to Eugene that he waiting for owner's instruction (owner maybe renew CoE 5 years or 10 years.) because he don't accept \$4000 to repair.
27/5/20	Submit preli report

Date/Time, File Pass to? ☒ : Preli. Report

1) ☐ : Final Report

Date/Time, File Return to?

2) 27/5- typist

Report Format: Merimen

Emp. No. / UIC No.

Days Of Repair: 6

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Insp (\$)

☐ : Weekend (\$)

Survey Fee:

Transportation:

3 + RS. SI

Photos

Other:

TOTAL

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Jan 2020		21 Jan 2020 17:21 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:			
Main Claimant:	KUMALA KRISHNA KISHORE		
Vehicle Reg. No.:	SJX4888J	Date of Loss:	11/01/2020 11:00 - :59
Claim Type:	TP / SNM20D200188C02	Policy/Cover Note No.:	DMPCSN30251019000
Vehicle Reg. No. (Insured):	SJR9665J	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	Avantage Vag (HQ) 48 Toh Guan Road East, 608586 Jurong East - Tel:		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 31/01/2020]		
Adj Asg. Remarks:	PLEASE SURVEY AND REVERT		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 21 January 2020 5:23 PM
To: Claims Assistance - VAG Singapore
Cc: assignments; Admin A
Subject: FW: OUR REF: SNM20D200188/SJR9665J/IRENE- TRAFFIC ACCIDENT DATED 11/01/2020 INVOLVING SJX4888J AND YOUR INSURED SJR9665J
Attachments: GIA REPORT SJX4888J.PDF

Dear Sir (LKK),

We refer to the above matter.

Please get your surveyor to liaise with AVANTAGE VAG (WEST) to conduct survey.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Assistance - VAG Singapore [mailto:claims@vag.sg]
Sent: Tuesday, January 21, 2020 4:37 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: Re: OUR REF: SNM20D200188/SJR9665J/IRENE- TRAFFIC ACCIDENT DATED 11/01/2020 INVOLVING SJX4888J AND YOUR INSURED SJR9665J

Hi Irene,

Please find attached as requested.

Best Regards,
Jeffrey

AVANTAGE VAG
Audi | BMW | Mercedes | Volkswagen

6515 9515 Sales & Service | 6795 5005 24hr Towing | www.avantage.sg

AVANTAGE VAG WEST Service & Tuning Centre
48 Toh Guan Road East, #05-123 Enterprise Hub, Singapore 608586

AVANTAGE VAG NORTH Service Centre
160 Sin Ming Drive, #04-17 Sin Ming AutoCity, Singapore 575722

AVANTAGE VAG EAST Service Centre
8 Kaki Bukit Ave 4, #06-48 Premier @ Kaki Bukit, Singapore 415875

Accident Reporting & Repair Centre
48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

On Tue, Jan 21, 2020 at 4:26 PM Claims Assistance - VAG Singapore <claims@vag.sg> wrote:

Hi Irene,

Is the survey confirmed? I have yet to receive an answer from you, neither have I received a call and you have not picked up my calls. Please arrange for a survey **tomorrow** at **VAG West**.

Best Regards,
Jeffrey

AVANTAGE VAG
Audi | BMW | Mercedes | Volkswagen

6515 9515 Sales & Service | 6795 5005 24hr Towing | www.avantage.sg

AVANTAGE VAG WEST Service & Tuning Centre
48 Toh Guan Road East, #05-123 Enterprise Hub, Singapore 608586

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160 Sin Ming Drive, #04-17 Sin Ming AutoCity, Singapore 575722

AVANTAGE VAG EAST Service Centre
8 Kaki Bukit Ave 4, #06-48 Premier @ Kaki Bukit, Singapore 415875

Accident Reporting & Repair Centre
48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

On Tue, Jan 21, 2020 at 12:22 PM Claims Assistance - VAG Singapore <claims@vag.sg> wrote:

Hi Irene,

You can call me at 85229515.

Best Regards,
Jeffrey

AVANTAGE VAG

Audi | BMW | Mercedes | Volkswagen

6515 9515 Sales & Service | 6795 5005 24hr Towing | www.avantage.sg

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48 Toh Guan Road East, #05-123 Enterprise Hub, Singapore 608586

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160 Sin Ming Drive, #04-17 Sin Ming AutoCity, Singapore 575722

AVANTAGE VAG EAST Service Centre

8 Kaki Bukit Ave 4, #06-48 Premier @ Kaki Bukit, Singapore 415875

Accident Reporting & Repair Centre

48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

On Tue, Jan 21, 2020 at 12:11 PM Irene Tay <irene.tay@sg.cntaiping.com> wrote:

Please call me now

From: Claims Assistance - VAG Singapore [mailto:claims@vag.sg]

Sent: Tuesday, January 21, 2020 10:19 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: Re: OUR REF: SNM20D200188/SJR9665J/IRENE- TRAFFIC ACCIDENT DATED 11/01/2020 INVOLVING SJX4888J AND YOUR INSURED SJR9665J

Dear all,

Please arrange for a survey at VAG West tomorrow, 22/1/2020 at 3pm.

Best Regards,
Jeffrey

AVANTAGE VAG

Audi | BMW | Mercedes | Volkswagen

6515 9515 Sales & Service | 6795 5005 24hr Towing | www.avantage.sg

AVANTAGE VAG WEST Service & Tuning Centre

48 Toh Guan Road East, #05-123 Enterprise Hub, Singapore 608586

AVANTAGE VAG NORTH Service Centre

160 Sin Ming Drive, #04-17 Sin Ming AutoCity, Singapore 575722

AVANTAGE VAG EAST Service Centre

8 Kaki Bukit Ave 4, #06-48 Premier @ Kaki Bukit, Singapore 415875

Accident Reporting & Repair Centre

48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

On Mon, Jan 20, 2020 at 2:53 PM Claims Assistance - VAG Singapore <claims@vag.sg> wrote:

Dear Sir/Mdm,

Please follow up on survey appointment.

Best Regards,
Jeffrey

AVANTAGE VAG

Audi | BMW | Mercedes | Volkswagen

6515 9515 Sales & Service | 6795 5005 24hr Towing | www.avantage.sg

AVANTAGE VAG WEST Service & Tuning Centre

48 Toh Guan Road East, #05-123 Enterprise Hub, Singapore 608586

AVANTAGE VAG NORTH Service Centre

160 Sin Ming Drive, #04-17 Sin Ming AutoCity, Singapore 575722

AVANTAGE VAG EAST Service Centre

8 Kaki Bukit Ave 4, #06-48 Premier @ Kaki Bukit, Singapore 415875

Accident Reporting & Repair Centre

48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

On Sat, Jan 18, 2020 at 10:25 AM Claims Assistance - VAG Singapore <claims@vag.sg> wrote:

Your ref: SNM20D200188/SJR9665J/IRENE

Dear Irene,

Please schedule for a survey **as soon as possible**. The car has been in for a week and we have yet to receive any updates and our client is very unsatisfied. He has decided to drive off the car so please get the surveyor to contact myself at 85229515 to schedule a survey asap.

Best Regards,
Jeffrey

AVANTAGE VAG

Audi | BMW | Mercedes | Volkswagen

6515 9515 Sales & Service | 6795 5005 24hr Towing | www.avantage.sg

AVANTAGE VAG WEST Service & Tuning Centre

48 Toh Guan Road East, #05-123 Enterprise Hub, Singapore 608586

AVANTAGE VAG NORTH Service Centre

160 Sin Ming Drive, #04-17 Sin Ming AutoCity, Singapore 575722

AVANTAGE VAG EAST Service Centre

8 Kaki Bukit Ave 4, #06-48 Premier @ Kaki Bukit, Singapore 415875

Accident Reporting & Repair Centre

48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

On Thu, Jan 16, 2020 at 3:46 PM Claims Assistance - VAG Singapore <claims@vag.sg> wrote:

Dear Sir/mdm.

Please Kindly arrange for survey the soonest.

Our client's vehicle SJX4888J is currently stationed at our VAG East outlet.

Best Regards,
Isaac Wong

AVANTAGE VAG

Audi | BMW | Mercedes | Volkswagen

AVANTAGE VAG WEST Service & Tuning Centre
48 Toh Guan Road East, #05-123 Enterprise Hub, Singapore 608586

AVANTAGE VAG NORTH Service Centre
160 Sin Ming Drive, #04-17 Sin Ming AutoCity, Singapore 575722

AVANTAGE VAG EAST Service Centre
8 Kaki Bukit Ave 4, #06-48 Premier @ Kaki Bukit, Singapore 415875

Accident Reporting & Repair Centre
48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

On Tue, Jan 14, 2020 at 10:14 AM Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Dear Irene,

Please conduct PRS for SJX4888J.

Note : officer in charge – Irene Tay 63896192.

***** Kindly quote our reference number when replying.**

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Assistance - VAG Singapore <claims@vag.sg>

Sent: Monday, January 13, 2020 4:05 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims Administration - VAG Singapore <claims.admin@vag.sg>

Subject: TRAFFIC ACCIDENT DATED 11/01/2020 INVOLVING SJX4888J AND YOUR INSURED SJR9665J

Without Prejudice.

Dear sir/mdm.

we refer to the above matter.

Please refer to the attached GIA report for your review.

As our client is claiming against your insured.

Please revert to us in regards to the liability clearance for this case the soonest as this is a straightforward case.

hope to hear from you soon.

Best Regards,
Isaac Wong

AVANTAGE VAG

Audi | BMW | Mercedes | Volkswagen

6515 9515 Sales & Service | 6795 5005 24hr Towing | www.avantage.sg

AVANTAGE VAG WEST Service & Tuning Centre

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AVANTAGE VAG NORTH Service Centre

160 Sin Ming Drive, #04-17 Sin Ming AutoCity, Singapore 575722

AVANTAGE VAG EAST Service Centre

8 Kaki Bukit Ave 4, #06-48 Premier @ Kaki Bukit, Singapore 415875

Accident Reporting & Repair Centre

48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	922I
Vehicle Details	
Vehicle No.:	SJX4888J
Vehicle to be Exported:	No
Intended Deregistration Date:	23 Jan 2020
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	JETTA 1.4 TSI AT 1K23Q5 MX
Primary Colour:	Black
Manufacturing Year:	2010
Engine No.:	CAV163716
Chassis No.:	WVWZZZ1KZAM117682
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$22,077.00
Original Registration Date:	18 Jun 2010
First Registration Date:	18 Jun 2010
Transfer Count:	0
Actual ARF Paid:	\$22,077.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Jun 2020
PARF Rebate Amount:	\$11,038.00
Intended COE Rebate Details	
COE Expiry Date:	17 Jun 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$20,802.00
COE Rebate Amount:	\$836.00
Total Rebate Amount:	\$11,874.00

The information contained herein is correct as at 23 Jan 2020

OK

▶ Jetta Used Vehicle List (9 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availabi
Volkswagen Jetta Sport 1.4A TSI (New 10-yr COE)	\$52,775	\$5,270 /yr	29-Sep-2010	1,390 cc	151,000 km	GT Performance Pte Ltd	Availabl
Sport Model Producing 158bhp, Well Maintained And Excellent Condition! No Repairs Needed. Bank/In-house Loans Are Available. Trade-In / Most Welcome! Optional 5 Years COE Available! Kindly Whatsapp/...							
Office No. - - Joann - 97726161							
Volkswagen Jetta Sport 1.4A TSI (New 5-yr COE)	\$33,800	\$6,750 /yr	02-Mar-2010	1,390 cc	125,600 km	Lucky Win Cars	Availabl
Lucky Win Preowned Cars! Extremely Well Kept Unit. Accident Free. An Example Of A Decent Continental Unit. In House Loan \$30K. No Gimmicks. View To Appreciate This Beauty. Quality Cars At Affordable P...							
Office No. - - Miss Lee - 84082608 Adrienne Tan - 97990336 Simon Chia - 98553346 Lawrence (Weng) - 98771980							
Volkswagen Jetta 1.4A TSI (New 5-yr COE)	\$32,500	\$6,490 /yr	04-Aug-2010	1,390 cc	-	I Care Auto Pte Ltd	Availabl
Car In Excellent Condition, Loan Arrangeable, Low Mileage Done, Please Call For Appointment To View.							
Office No. - - Francs Chan - 97892698							
Volkswagen Jetta 1.4A TSI (New 5-yr COE)	\$31,990	\$6,390 /yr	11-Mar-2010	1,390 cc	127,193 km	I Walker Automobile	Availabl
Glossy Black Paintwork And Black Interior, Original Condition. Always Parked At Shelter, New Headlights. DSG Gearbox In Superb Condition, Engine No Leaks At All. Most Reliable, Powerful, Comfortable Y...							
Office No. - 65706303 Ben - 92968656 Kino - 90944567 Roy - 90081234							
Volkswagen Jetta Sport 1.4A TSI (New 5-yr COE)	\$31,888	\$6,370 /yr	07-May-2010	1,390 cc	-	Dream Drive Pte Ltd	Availabl
Full Serviced History, Low Mileage, Very Good Condition, Immaculate Paintwork, Gearbox And Engine Running Smoothly. Good Tyres. Loan/ Insurance And Trade In Available, Call Or Whatsapp For Viewing							
Office No. - - Spencer - 93366721 Herry - 92367233							
Volkswagen Jetta Sport 1.4A TSI	\$20,000	\$16,100 /yr	15-Sep-2010	1,390 cc	151,755 km		Availabl
Regularly Serviced By Fussy Owner. All Wear And Tear Items Replaced. New Aircon Compressor And Condensor, New Battery, New Tie Rods And Ball Joints, New Timing Chain Set, New Roof Lining, New Engine A...							
Office No. - - Ashvin - 85246648							
Volkswagen Jetta Sport 1.4A TSI	\$19,288	-	30-Jul-2010	1,390 cc	90,188 km		Availabl
MU Replaced (2020) With 6 Month Warranty, New Clutch (2019), New Aircon Blower (2019), New Paint (2018), New Roof Lining (2018), New TCM (2018) And Many More! Good As New! Super Low Mileage! Servicing...							
Office No. - - Teo - 90697607							
Volkswagen Jetta 1.4A TSI	\$19,000	-	08-Jul-2010	1,390 cc	114,988 km	360 VR Cars	Availabl
Full Serviced History, Low Mileage, Very Good Condition, Immaculate Paintwork, Clear Headlamps. Gearbox And Engine Running Smoothly. Good Tyres. Loan/ Insurance And Trade In Available, Call Or Whatsapp...							
Office No. - 63391866 James Tan - 90700005 Belinda - 88707005							
Volkswagen Jetta Sport 1.4A TSI	\$15,200	-	26-Jul-2010	1,390 cc	182,000 km		Availabl

► Jetta Used Vehicle List (19 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availabi
Volkswagen Jetta Sport 1.4A TSI	\$12,800	-	05-Feb-2010	1,390 cc	149,500 km		Availabl
Best Car For COE Renew! Reason 1.4L Powerful Engine 158Bhp, Low Road Tax, Low Mileage, Good Condition, Low Depreciation. PQP \$32,36 For 10 Years COE Renewal. Est Depreciation \$4.5k PSE Offer To Whats...							
Office No. - - Mr Ng - 88243634							
Volkswagen Jetta 1.4A TSI	\$13,300	-	18-Mar-2010	1,390 cc	150,000 km		Availabl
70% New Tyres. Changed Sensor. Suit Short Term Or COE Renewal.							
Office No. - - Sam - 81866601							
Volkswagen Jetta Sport 1.4A TSI	\$16,800	\$8,200 /yr	06-Oct-2010	1,390 cc	163,000 km	Autotrust Traders Pte Ltd	Availabl
Sport Model! Low Depreciation, Well Maintained Interior And Exterior! High Loan Available, Lowest Interest Rates, Flexible Bank/In House Lc Available, Low Mileage Done, 100% Accident Free! Welcome T...							
Office No. - 64661009 Alvin Ow - 97636832							
Volkswagen Jetta 1.4A TSI	\$17,000	-	08-Jul-2010	1,390 cc	114,988 km	360 VR Cars	Availabl
Full Serviced History, Low Mileage, Very Good Condition, Immaculate Paintwork, Clear Headlamps. Gearbox And Engine Running Smoothly. Good Tyres. Loan/ Insurance And Trade In Availabl, Call Or Whatsapp...							
Office No. - 69310005 James Tan - 90700005 Belinda - 88707005							
Volkswagen Jetta Sport 1.4A TSI	\$17,900	\$9,200 /yr	22-Oct-2010	1,390 cc	127,601 km	I Walker Automobile	Availabl
Easy Maintain Silver Paintwork And Black Interior, Original Condition. Always Parked At Shelter, Headlights Look Like New Condition. DSG Gearbox In Superb Condition, Engine No Leaks At All. Most Relia...							
Office No. - 65706303 Roy - 90081234 Kino - 90944567 Ben - 92968656							
Volkswagen Jetta 1.4A TSI	\$18,800	\$11,580 /yr	18-Oct-2010	1,390 cc	130,000 km	Presto Expat Motoring Services Pte Ltd	Availabl
Excellent Condition! Clear Headlamps! Original Condition! No Modification Done! Regular Servicing Done! Do Call Now To Arrange For Viewin							
Office No. - 67327737 Gary - 85117182							
Volkswagen Jetta Sport 1.4A TSI (COE till 11/2024)	\$28,998	\$5,970 /yr	29-Jan-2010	1,390 cc	-	CarQuotz Singapore	Availabl
Drive With Assurance! Genuine And Transparent! Bank/In House Up To 100% Full Loan Monthly \$689, All Our Quality Consignment Cars Are Selling At The Most Reasonable Price With A Peace Of Mind! 100% Non...							
Office No. - - Mr Koh - 92323333 Kelvin Tan - 84568822							
Volkswagen Jetta Sport 1.4A TSI (New 5-yr COE)	\$30,800	\$6,150 /yr	03-Feb-2010	1,390 cc	-	AutoGuru+ SG LLP	Availabl
-							
Office No. - - David Lim - 96848278 Ron - 82981859							
Volkswagen Jetta 1.4A TSI (New 5-yr COE)	\$31,200	\$6,230 /yr	18-Jan-2010	1,390 cc	-	Apex Automotive	Availabl
Bank/In House Up To 100% Full Loan Monthly \$700+/-! Car Is Extremely Well Maintained Unit With No Repairs Needed, Guaranteed Accider Free. Comes With 6 Months Free Warranty! View To Believe! Full Loa...							

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/01/2020 16:07
Date Of Accident	11/01/2020 11:25
Exact Location Of Accident	PIE EXIT 12
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJX4888J
Insured/Policyholder	
Name Of Registered Owner	KUMALA KRISHNA KISHORE
NRIC No	SXXXX922I
Email Address	K2.KISHORE@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91766362
Alternative Phone No	OFFICE-91766362

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	JETTA-1.4 TSI (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	MT/00397410/02
Cover Note Number	

Driver

Name of Driver	KUMALA KRISHNA KISHORE
NRIC No	SXXXX922I
Date Of Birth	04/08/1968
Occupation	INDOOR
Date Of Driving Pass	13/02/2010
Driving Experience	9 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91766362
Fax Number	
Contact Number	OFFICE-91766362
EMail Address	K2.KISHORE@GMAIL.COM

Address	776 BEDOK RESEVOIR ROAD #15-21 SINGAPORE
Postcode	479253
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : KUMALA JAYA LAKSHMI GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJR9665J
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

SLZ317H

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan


SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:
11/01/2020
14:30

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

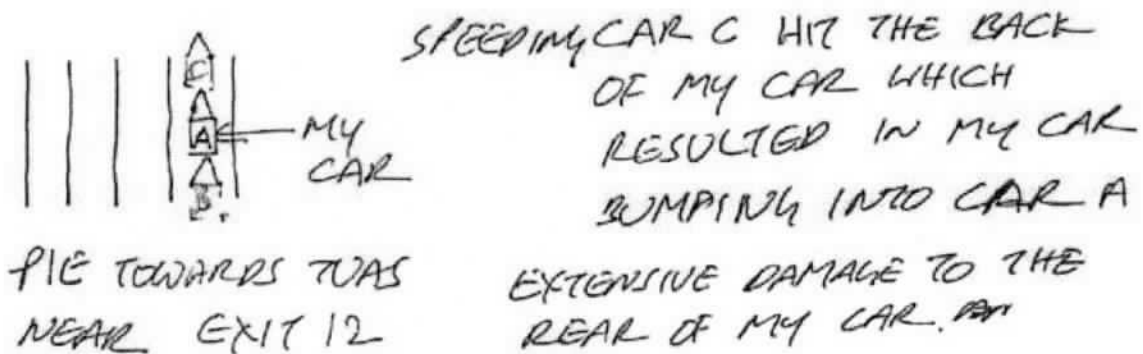
Accident Toolkit

Sketch plan

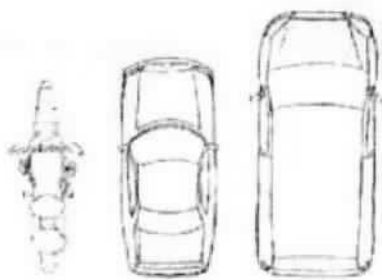
Sketch of accident scene:

Please illustrate the layout of roads with arrows showing the direction and position of vehicles at the time of impact. Also please note the road names, road signs and vehicle registration numbers.

If safe, please take photos or videos from all angles.

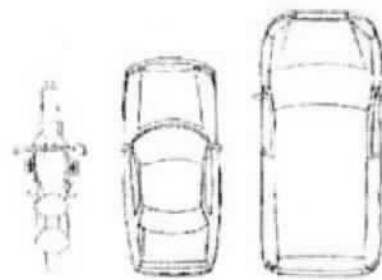


Please indicate on vehicle A (your vehicle) and, vehicle B (third party vehicle), the point of impact and area(s) of visible damage with an arrow.



Vehicle A

SSX 4888 J



Vehicle B

SSR 9665 J

direct
asia
insurance

Vehicle C
SLZ 317H

Call us direct
Customer Care
6665 5555
Claims Support 24/7 Hotline
6532 1818
(+65 6532 1818) (toll-free numbers)

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation

Third party repair on a "Without Prejudice" basis
No third party insurance claim allowed
Subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

VAG Singapore Pte Ltd

48 Toh Guan Road East

#05-123, Enterprise Hub

Singapore 608586

Repair Estimate

Tel: 6267 9916

Fax: 6267 9313

www.avantage.sg

Date : 14/1/2020

Vehicle Num : SJX4888J

Make/Model : VW JETTA

Chassis No : WVWZZZ1KZAM117682

S/N	PARTS	QTY	PRICE	TOTAL
1	Front RH fender <i>X Repair</i>	1	\$ 380.00	\$ 380.00
2	Front bumper cover <i>RE</i>	1	\$ 700.00	\$ 700.00
3	Center cooling grille <i>X</i>	1	\$ 200.00	\$ 200.00
4	Front LH bumper guide <i>X</i>	1	\$ 25.00	\$ 25.00
5	Front RH bumper guide <i>X</i>	1	\$ 25.00	\$ 25.00
6	Front LH lower bumper guide <i>X</i>	1	\$ 20.00	\$ 20.00
7	Front RH lower bumper guide <i>X</i>	1	\$ 20.00	\$ 20.00
8	Front foam insert <i>?</i>	1	\$ 30.00	\$ 30.00
9	Front impact beam <i>?</i>	1	\$ 330.00	\$ 330.00
10	Radiator grille <i>?</i>	1	\$ 300.00	\$ 300.00
11	Radiator grille chrome frame <i>CRA</i>	1	\$ 490.00	\$ 490.00
12	Front LH chrome strip <i>?</i>	1	\$ 220.00	\$ 220.00
13	Front RH chrome strip <i>?</i>	1	\$ 220.00	\$ 220.00
14	Front LH lower cover strip <i>X</i>	1	\$ 40.00	\$ 40.00
15	Front RH lower cover strip <i>X</i>	1	\$ 40.00	\$ 40.00
16	Rear bumper <i>RE</i>	1	\$ 680.00	\$ 680.00
17	Rear spoiler <i>CRA</i>	1	\$ 390.00	\$ 390.00
18	Towing eye cap <i>X</i>	1	\$ 45.00	\$ 45.00
19	Rear impact beam <i>?</i>	1	\$ 380.00	\$ 380.00
20	Rear bumper attachment strip <i>X</i>	1	\$ 60.00	\$ 60.00
21	LH rear bumper guide <i>RE</i>	1	\$ 45.00	\$ 45.00
22	RH rear bumper guide <i>X</i>	1	\$ 45.00	\$ 45.00
TOTAL PARTS				\$ 4,685.00
TOTAL AMOUNT				\$ 4,685.00
MISCELLANEOUS ITEM				
1	Licence plate with casing	2	\$ 35.00	\$ 70.00
LABOUR				
1	Removal, refitting, panel beating of affected panels		\$ 900.00	\$ 900.00
2	Surface preparation and spray paint of affected panels		\$ 900.00	\$ 900.00
3	Sensor calibration, diagnostics and clearing of fault codes after repair		\$ 120.00	\$ 120.00
TOTAL				\$ 6,675.00
GST 7%				\$ 467.25
GRAND TOTAL				\$ 7,142.25

2305

-10%: 2074.5

40

800

40

3854.5

20%: 3000

6 Days.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 23 January 2020 12:18 PM
To: Claims Assistance - VAG Singapore; SUR
Subject: RE: SJX 4888J-DOA: 11/1/2020
Attachments: MARK EST.pdf

Dear Isaac,

WITHOUT PREJUDICE

Enclosed surveyor's marking.

Kindly take note repair cost Not Exceeding \$3000/-.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Assistance - VAG Singapore <claims@vag.sg>
Sent: Wednesday, 22 January 2020 11:10 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: Re: SJX 4888J

Dear Nivitha.

Kindly refer to the attached GIA, LOG CARD and ESTIMATE.

Please ask the surveyor to call this customer @ 9672 7373 30 mins in advance.

Please arrange the survey today at their premises from 3pm to 5pm

Waterfront key
Bedok reservoir road
postal code: 479253
Blk 776

Best Regards,
Isaac Wong

AVANTAGE VAG
Audi | BMW | Mercedes | Volkswagen

AVANTAGE VAG WEST Service & Tuning Centre

48 Toh Guan Road East, #05-123 Enterprise Hub, Singapore 608586

AVANTAGE VAG NORTH Service Centre

160 Sin Ming Drive, #04-17 Sin Ming AutoCity, Singapore 575722

AVANTAGE VAG EAST Service Centre

8 Kaki Bukit Ave 4, #06-48 Premier @ Kaki Bukit, Singapore 415875

Accident Reporting & Repair Centre

48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

On Wed, Jan 22, 2020 at 10:50 AM Nivitha (LKK Auto) <admin-d@lkkauto.com> wrote:

Dear Issac,

Kindly assist to provide us the estimate and GIA for SJX 4888J.

Wishing you a Happy and Prosperous Lunar New Year



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)