

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 23 April 2021 3:12 PM
To: Jeslyn - AVANTAGE VAG
Cc: Guo Qiang (LKKAUTO)
Subject: FW: Submission of Finalised repair estimate for SJX4888J
Attachments: Letter Of Demand for China TaiPing File 425 SJX4888J.pdf; VAG INV2021-040345 File 425.pdf; File 425 LOD documents .pdf

Dear Jeslyn,

WITHOUT PREJUDICE

Confirmed Lump Sum \$3600 @ 6 days

Email: claimsdept@sg.cntaiping.com, ref. no. SNM20D200188C02

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 23 April 2021 12:53 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: FW: Submission of Finalised repair estimate for SJX4888J

Hi Veron,

FYNA. - CS/CTI20001297/Gvf3e2

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jeslyn - AVANTAGE VAG <jeslyn@vag.sg>
Sent: Thursday, 22 April 2021 3:36 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: Re: Submission of Finalised repair estimate for SJX4888J

Hi Asher,

Please find attached our Tax Invoice & LOD for your reference.

Kindly advise if we should email to China Taiping directly? If so, please provide an OIC email.

Many thanks

"Thousands of AVANTAGE Club members enjoy a 10% discount on servicing, repairs, tuning and spray painting, plus a comprehensive 2-year warranty on the genuine parts we use for repairs. There are other great member benefits, ask me about it when you come in!"

With warmest regards,
Jeslyn

AVANTAGE VAG
AUTOMOTIVE SPECIALISTS

6515 9515 Sales & Service | **6795 5005** 24hr Towing | avantage.sg
9-6pm Mon-Fri, 9-1pm Sat, closed Sun and PH

WEST Service, Tuning & Accident Reporting Centre
48 Toh Guan Road East, #05-135 Enterprise Hub, Singapore 608586

NORTH Service & Accident Reporting Centre
160 Sin Ming Drive, #04-17 Sin Ming AutoCity, Singapore 575722

EAST Service & Accident Reporting Centre
8 Kaki Bukit Ave 4, #02-11 Premier@Kaki Bukit, Singapore 415875

CARCRAFTERS Spray Paint, Grooming & Accident Repair Centre
48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

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On Fri, Apr 16, 2021 at 3:10 PM Asher Sng (LKKAUTO) <AsherSng@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Jeslyn,

Enclosed a copy of the estimate for your easy reference.

Hi Veron,

Kindly assist on the matter.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Jeslyn - AVANTAGE VAG <jeslyn@vag.sg>
Sent: Friday, 16 April 2021 2:48 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Re: Submission of Finalised repair estimate for SJX4888J

Hi Asher,

Appreciate you help to email me the revised estimate.

Many thanks

"Thousands of AVANTAGE Club members enjoy a 10% discount on servicing, repairs, tuning and spray painting, plus a comprehensive 2-year warranty on the genuine parts we use for repairs. There are other great member benefits, ask me about it when you come in!"

With warmest regards,
Jeslyn

DID: 6958 1686

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On Thu, Apr 15, 2021 at 12:10 PM Jeslyn - AVANTAGE VAG <jeslyn@vag.sg> wrote:

Hi,

Can someone please reply to my email and finalise the case for me.

"Thousands of AVANTAGE Club members enjoy a 10% discount on servicing, repairs, tuning and spray painting, plus a comprehensive 2-year warranty on the genuine parts we use for repairs. There are other great member benefits, ask me about it when you come in!"

With warmest regards,
Jeslyn

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On Wed, Jan 6, 2021 at 10:52 AM Jeslyn - AVANTAGE VAG <jeslyn@vag.sg> wrote:

Dear Sir/Mdm,

Kindly assist to finalise the above-mentioned claim asap.

It has been more than 5 months and still nobody reply.

With warmest regards,

Jeslyn

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On Tue, Sep 22, 2020 at 3:39 PM Jeslyn - VAG Singapore <jeslyn@vag.sg> wrote:

Hi Guo Qiang,

May I know what's the status?

With warmest regards,

Jeslyn

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On Tue, Jul 7, 2020 at 4:57 PM Jeslyn - VAG Singapore <jeslyn@vag.sg> wrote:

Dear Sir/Mdm,

Please find attached Finalise repair estimate.

Please revert to me your favourable Lump Sum amount with 10 working days repaired.

With warmest regards,

Jeslyn

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