

ASSIGNMENT

Surveyor: STEVE

DOI: 23/01/2020

Date / Time: 21/01/2020

Registered in Merimen:

Pre-assign / CCU / FTE

X



Insured Vehicle No.: SHC 7900X

Claim No.: D20000488MFSH

Name of Insured: CITYCAB PTE LTD

Policy No.: D-20094921MFSH

Insured Tel No.: HP:

Make / Model: HYUNDAI I40

Excess Sec II :S\$ D.O.A: 17/01/2020 10:45

Place of Accident: ALONG CHANGI ROAD, OUTSIDE GEYLANG SERAI MARKET

Is driver the owner? (YES / ☒ NO) Nature of Accident:

If NO, Driver Name / Age: ABDOL RAHIM BIN SELAMAT

OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Driver Tel No.: +65-91704266 (V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SMK 813J

INSRS:
WSP: VOLKSWAGEN
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	
PRELIMINARY ADVICE Date/Time: Sent By:		
FINALIZATION Date/Time: Confirm with: Confirm by:		
Repair Cost:	S\$ (days) Reduction:	% Email ☐ Call ☐
FINAL SETTLEMENT Date/Time: Confirm with: Email ☐ Call ☐		
Final Liability:	% 50 (Agreed / Assessed) BOLA S/N No.:	Nil
Repair Cost:	S\$	ELIMINATION VERBALLY
Loss of Rental (LOR):	S\$ (days)	
Loss of Use (LOU):	S\$ (\$ x days)	
Loss of Income (LOI):	S\$ (\$ x days)	
LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐	[Tick only one]	
GIA/LTA Search	S\$	
Medical:	S\$	
Disbursement:	S\$ (e.g. Tow/ Independent)	
Legal Cost	S\$	
Total:	S\$ Global Sum S\$:	
FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐		
Payee 1:	S\$ Name 1:	
Payee 2: (Strike if N.A.)	S\$ Name 2:	
Payee 3: (Strike if N.A.)	S\$ Name 3:	

Birnagar Stone

REF: FCI

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP-RES / QD-RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/c

of

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh. had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR. Seen:

Consistent? : Yes or No

Est. Repairs:

7 days

Res.: Yes or No

Lump Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No: SMK 8137

Yr Regn: 28/2/19

Type: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Tractor or

Make: Skoda Superb

c.c. 1984

Colour White

A/C: Insured / Std / NI / NA

Sp. Reading 10976

T/Radio: Insured / Std / NI / NA

Eng/No:

Chassis: TM B80 7N P9K 7916 686

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

R:

215/55R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Pirelli

Front

Rear

R/Bal. 6 mm

R/Bal. 6 mm

L/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 17/1/20

D.O.I. 23/1/20

Survey held at

Volkswagen, Alexandra Road

Des. of Damages: Frt / Rear / DIS / NIS / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MV #878K

P/P: +14,616.80 (RED: +3,730.00 20%)

14616.80

Data/Time, File Pks to?

☐

: Procl. Report

1)

☐

: Final Report

Data/Time, File Return to?

2)

Report Format:

Lump Sum / I.B.I: (\$

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS - SI

Prize:

Others:

TOTAL

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech Insp (\$☐ Weekend (\$

+290.00

+50.00

+21.00

+361.00

SKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No. 199101494Z
GST No. M200985052



Volkswagen



SKODA



Commercial Vehicles

Quotation

Non binding - Preview

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Company
MS
FIRSTCAPITAL INSURANCE
6 RAFFLES QUAY
#21-00
Singapore 048580

Customer Details:
Mr
RODNEY
CHNG MENG HUAT
2 JALAN RABU
Singapore 577018

Document no
Document date 20-01-2020
Customer no. 5211041856
Customer GST-ID 195000106C
Dealer 39999
Job order number 2020000212/ 1
Job order date 20-01-2020
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SMK813J	3V33SC	28-02-2019	TMB8D7NP9K7016686	Superb Ambition 2.0 TSI 162kW DSG	21

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs	280.00	#1	280.00	299.60
3V0831052A	Door (RHF Door) <i>DN</i>	1	pcs	3,430.00	#1	3,430.00	3,670.10
D 378500A2	Sound Absorber Laminated <i>AK</i>	2	pcs	41.40	#1	82.80	88.60
3V5833052B	Door (RHR Door) <i>DD</i>	1	pcs	3,430.00	#1	3,430.00	3,670.10
3V0854940E GRU	Protection <i>CM</i>	1	pcs	383.00	#1	383.00	409.61
3V0854950E GRU	Protection (door protector) <i>CM</i>	1	pcs	371.00	#1	371.00	396.97
	LABOUR	8	hrs	840.00	#1 <i>HP</i>	4,200.00	4,494.00
	Spray Painting	5	hrs	800.00	#1 <i>HP</i>	4,000.00	4,280.00
	TRANSFER DOOR PART	2	hrs	840.00	#1 <i>HP</i>	1,680.00	1,797.60

For 1st, 2nd, 3rd, 4th, 5th, 6th, 7th, 8th, 9th, 10th, 11th, 12th, 13th, 14th, 15th, 16th, 17th, 18th, 19th, 20th, 21st, 22nd, 23rd, 24th, 25th, 26th, 27th, 28th, 29th, 30th, 31st, 32nd, 33rd, 34th, 35th, 36th, 37th, 38th, 39th, 40th, 41st, 42nd, 43rd, 44th, 45th, 46th, 47th, 48th, 49th, 50th, 51st, 52nd, 53rd, 54th, 55th, 56th, 57th, 58th, 59th, 60th, 61st, 62nd, 63rd, 64th, 65th, 66th, 67th, 68th, 69th, 70th, 71st, 72nd, 73rd, 74th, 75th, 76th, 77th, 78th, 79th, 80th, 81st, 82nd, 83rd, 84th, 85th, 86th, 87th, 88th, 89th, 90th, 91st, 92nd, 93rd, 94th, 95th, 96th, 97th, 98th, 99th, 100th, 101st, 102nd, 103rd, 104th, 105th, 106th, 107th, 108th, 109th, 110th, 111th, 112th, 113th, 114th, 115th, 116th, 117th, 118th, 119th, 120th, 121st, 122nd, 123rd, 124th, 125th, 126th, 127th, 128th, 129th, 130th, 131st, 132nd, 133rd, 134th, 135th, 136th, 137th, 138th, 139th, 140th, 141st, 142nd, 143rd, 144th, 145th, 146th, 147th, 148th, 149th, 150th, 151st, 152nd, 153rd, 154th, 155th, 156th, 157th, 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1639th, 1640th, 1641st, 1642nd, 1643rd, 1644th, 1645th, 1646th, 1647th, 1648th, 1649th,

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	813I
Vehicle Details	
Vehicle No.:	SMK813J
Vehicle to be Exported:	No
Intended Deregistration Date:	23 Jan 2020
Vehicle Make:	SKODA
Vehicle Model:	SUPERB AMBITION 2.0 TSI (A)
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	CHH294592
Chassis No.:	TMBBD7NP9K7016686
Maximum Power Output:	162.0 kW (217 bhp)
Open Market Value:	\$25,976.00
Original Registration Date:	28 Feb 2019
First Registration Date:	28 Feb 2019
Transfer Count:	0
Actual ARF Paid:	\$28,367.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Feb 2029
PARF Rebate Amount:	\$21,275.00
Intended COE Rebate Details	
COE Expiry Date:	27 Feb 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$35,403.00
COE Rebate Amount:	\$32,199.00
Total Rebate Amount:	\$53,474.00

The information contained herein is correct as at 23 Jan 2020

OK

MOTOR SURVEY ASSIGNMENT

Date 20-01-2020 Our Ref No. D20000488MFSH

Accident Date 17-01-2020 Claim Type. Third Party

Insured Vehicle SHC7900X Third Party Vehicle. SMK813J

Survey Location 247 ALEXANDRA ROAD

Contact Person. CHARMAINE KONG

Contact No. 63057176/ 0

Fax No. 64743643

Survey Type WITHOUT PREJUDICE:

Appointed Surveyor LKK AUTO CONSULTANTS PTE LTD

Contact Person NA

Fax No. 68416315

Contact Number. NA

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop VOLKSWAGEN GROUP SINGAPORE PTE LTD Attention. NIL

Cc : TP Solicitor NA TP Solicitor Fax No. NA

Officer Incharge RACHELWU LIMEI

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

1:07pm @ 21/1/2020
p: charmaine
v: Not In

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 19 March 2020 10:08 AM
To: 'Rachel Wu'
Cc: Admin A
Subject: RE: SURVEY ASSESSMENT - D20000488MFSH/1 // EXPRESS SETTLEMENT

Your ref : D20000488MFSH

Our ref : CC4/FCI20001291/Eea3

Dear Saliha,

ACCIDENT INVOLVING SHC 7900X & SMK 813J ON 17/01/2020

We refer to the above matter.

Please be informed that TP claimant have converted to OD claim, as liability unclear for this case.

In view of above, we will submit W/P report to your office.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, 9 February 2020 10:44 AM
To: 'Rachel Wu' <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000488MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000488MFSH

LKK REF: CC4/FCI20001291/Eea3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SMK 813J on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 21 January 2020 1:06 PM

To: 'CWS Motor Claims'; assignments

Cc: 'Rachel Wu'; Admin A

Subject: RE: SURVEY ASSESSMENT - D20000488MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

~ Wishing you a Happy and Prosperous Lunar New Year ~



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Tuesday, 21 January 2020 12:51 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D20000488MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD		Ref : CC4/FCI20001291/Eea3q2		
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 26-03-2020		
		Code : FCI2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 7900X	Veh. Inspected	SMK 813J	
Policy No.	D-20094921MFSH	Coverage (\$)	0.00	
Claim No.	D20000488MFSH	Excess (\$)	0.00	
Assign From	RACHEL WU	Assign Date	21/01/2020	
2. Vehicle Particulars & Condition				
Make & Model	SKODA SUPERB	c.c	1984	
Engine No.	HIDDEN	Year of Reg.	2019	
Chassis No.	TMBBD7NP9K7016686	Colour	WHITE	
Odometer	10976	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/55 R17	PIRELLI	6 mm	
L/H Front Tyre	215/55 R17	PIRELLI	6 mm	
R/H Rear Tyre	215/55 R17	PIRELLI	6 mm	
L/H Rear Tyre	215/55 R17	PIRELLI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	17/01/2020	Inspection Date	23/01/2020	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		7 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMK 813J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	DOOR (RHF DOOR) (SN)	DENTED	3,430.00	3,430.00
2	SOUND ABSORBER LAMINATED (SN)	NECESSARY	82.80	82.80
1	DOOR (RHR DOOR) (SN)	DENTED	3,430.00	3,430.00
1	PROTECTOR (SN)	CUT	383.00	383.00
1	PROTECTOR (DOOR PROTECTOR) (SN)	CUT	371.00	371.00
			7,696.80	7,696.80
LABOUR				
	LABOUR.		4,200.00	2,520.00
	SPRAY PAINTING.		4,000.00	2,800.00
	TRANSFER DOOR PART.		1,680.00	840.00
	DIAGNOSTIC AND PROGRAMMING.		480.00	480.00
	CHECK SHORT CIRCUIT/HARNESS REPAIR.		280.00	280.00
			10,640.00	6,920.00
GRAND TOTAL			18,336.80	14,616.80
RECOMMENDED COST OF REPAIRS				14,616.80

Report Ref No. CC4/FCI20001291/Eea3q2

CHEN TSUE YEE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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