

Our Ref : S4203CD / T080320
Your Ref : D20000482MFSH

Date : 25 April 2020

MS FIRST CAPITAL INSURANCE LTD
36 Robinson Road
#16-01 City House
Singapore 068877.

ATTN : MOTOR CLAIMS DEPT

Dear Sir/Mdm

ACCIDENT INVOLVING: S4203CD & SHD8593L

DATE OF ACCIDENT: 11 JANUARY 2020

ALONG: SERANGO ROAD TOWARDS SYED ALWI ROAD, AFTER DESKER ROAD

We refer to the above.

We are claiming as per below:

Cost of Repairs	\$ 1,584.46
Loss of Use (\$ <u>120.00</u> x <u>04</u> days)	\$ 480.00
Loss of Rental (\$__x __ days) + 7 %	\$
Towing Fees	\$
Medical Fee	\$
LTA /GIA Search Fee	\$ 7.49
E-Day license	\$
Loss of Income (\$ __ x __ days)	\$
Grand Total	\$ 2,071.95

Documents enclosed:

Car date in: 25.02.2020 Car date out: 28.02.2020

Authorized Repair Days: 03 (TP/OD/WS/Recovery of Incidental Costs)

☒	Invoice	☐	Certificate of Insurance
☐	Excess Invoice	☒	LTA/GIA Search Bill
☐	Power of Attorney	☐	Taxi Bill
☐	Police Investigation Report/GIA	☐	Medical Bill (photocopy)
☐	Copies of NRIC/License of Owner/Driver	☐	Income Statement
☐	Rental Bill/Rental Agreement	☐	E-Day License receipt (photocopy)
☐	Survey Report with Photographs	☐	Towing Fee (photocopy)
☐	Vehicle Registration Card/COE	☐	Witness Statement
☐	Letter from Supplier	☐	Traffic Police Investigation Result

* This is a computer generated letter and does not need a signature.

Main Office:

Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel : **(65) 6476 3333**
Fax : (65) 6271 5891
www.mova.com.sg

Workshop Dept:

Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722

Tel : **(65) 6272 3892**

Fax : (65) 6270 8314

Co. Reg. 198904033G
GST Reg. M2-0088864-2

Please issue the payment of **S\$ 2,071.95** in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquires, please call or email **Suann Chiu – Suann@moval.com.sg**

Thank you.
Yours faithfully,
For Claims Manager
Claims Department

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No. 22, Jalan Kilang,
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NOTE: # Please note that the Loss of Use/Rental will be paid based on negotiation and on the NIMA Protocol (Court Guideline).
As of 01.06.08 all claims scenario will be based on the BOLA, Barometer Of Liability, set by GIA, General Insurance Association of Singapore.

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POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) S4203CD and (Third Party's Vehicle No.) SHD8593L on 11/1/2020 along Serangoon Road towards Syed Alwi Road, After Desker Road

BY THIS POWER OF ATTORNEY, *I/We, Ahn Young Jip
 NRIC/Passport No. G1824700W (Address)

_____ a company incorporate in Singapore and having its registered office at (Address)* _____ owner of Vehicle Registered No.

S 4203CD hereby irrevocably appoint MOVA AUTOMOTIVE PTE LTD, (MOVA) a company incorporated in Singapore and having its registered office at Block 1008 Bukit Merah Lane 3 #01-04/06/08 its agents or any person authorized by MOVA to be *my/our Attorney and in *my/our name(s) and on *my/our behalf to do all or any of the following :

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No. _____ taken up by *me/us (subject to approval by my Insurance Company) in respect of the cost of repairs, loss of use/rental and all other costs and expenses, etc suffered by *me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as *my/our Attorney shall in MOVA absolute **discretion, deem fit**.
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of **MOVA AUTOMOTIVE PTE LTD** and to give a valid receipt and discharge thereof.
4. For any of the purposes aforesaid, **to execute, sign, seal and deliver all documents whatsoever in relation thereto.**
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. **To agree to any settlement at the absolute discretion of MOVA.**

*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/our behalf by the Attorney, its agents or any person authorized by MOVA in its behalf shall be as good valid and effectual to all intents and purposes whatsoever as it is the same had been done or executed by * me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by MOVA of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

***IN WITNESS WHEREOF.** *I/We have hereunto to set *my/our hand and seal this day 25 of the month of 2, Year Two Thousand - 20 (20 20).

Signed, Sealed & Delivered By

Customer's Name: Ahn Young Jip
 NRIC No: G1824700W
 Co's Rubber Stamp, where applicable.

Insurer's copy

***delete as appropriate.**

DISCHARGE RECEIPT

The acceptance of this offer is
without prejudice to any personal
injury claim/insure's claim/expenses

CLAIM REFERENCE : D20000482MFSH
ACCIDENT DATE : 11/01/2020
ACCIDENT LOCATION : SERANGOON RD TWDS SYED ALWI RD, AFTER DESKER RD
INSURED : CITYCAB PTE LTD
INSURED DRIVER : MOHAMED ANVERDEEN S/O ABDUL HAMEED
INSURED VEHICLE : SHD 8593L
INVOLVED PARTY : S 4203CD
SETTLEMENT SUM : \$ 1,891.95

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : AHN YOUNGJIP

Signature and Date :


16 July 2020

WITNESS :

MOVA AUTOMOTIVE PTE LTD
Blk 1008, BUKIT MERAH LANE 3
#01-04 (S) 159722
Tel: 62723892 Fax: 62708314
GST Reg No : M2-0088864-2

Signature and Date :


16/7/20

Tax Invoice

17/07/2020

MS FIRST CAPITAL INSURANCE LIMITED
36 Robinson Road
#16-01 City House
Singapore 068877.

Attention :- **XA026**

Page # :- 1

Veh # :- S4203CD

Veh Model :- HYUNDAI TUCSON 2.0 GLS

Tax # :- CK633692

Claim # :- T080320

ACC. Date :- 11/01/20

Terms :- C.O.D Days

Remarks :-

Main Office:
 Mova Building
 No. 22, Jalan Kilang,
 Singapore 159419
 Tel : **(65) 6476 3333**
 Fax : (65) 6271 5891
 www.mova.com.sg

Workshop Dept:
 Block 1008,
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 #01-04/06/08/94
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No.	Description	Qty	U.Price	Amounts S\$
LIST ITEMS :				
1.	FRONT DOOR LH	1 PC	1,262.00	1,262.00
2.	FRONT DOOR BLACK TAPE TOP LH	1 PC	18.00	18.00
3.	FRONT DOOR BLACK TAPE SIDE LH	1 PC	15.00	15.00
4.	FRONT DOOR LOWER MOULDING LH	1 PC	56.00	56.00
LIST TOTAL S\$				1,351.00
20% DISCOUNT S\$				-270.20
				1,080.80
LABOUR :				
TO REMOVE & REPLACE DAMAGED ITEMS. TO TRANSFER ITEMS INTO NEW DOOR. REALIGN CONNECTION				200.00
TO SPRAY PAINT ON REPAIRED AREAS				200.00
LABOUR TOTAL S\$				400.00

E. & O.E

NON-TAX AMOUNT S	
AMOUNT S\$	1,480.80
GST @ 7 %	103.66
AMOUNT DUE S\$	1,584.46

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SHD8593L	11 Jan 2020 / 21:55:00	Successful	F03	MS FIRST CAPITAL INSURANCE LIMITED

[Previous](#)[OK](#)



Thank you

Chiu Nyet Fah has successfully logged out.

Your last login date and time was 13 Jan 2020, 15:24:32.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount(\$)	Log Date/Time
1	Vehicle	SHD8593L	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	13 Jan 2020 / 15:25:12

RE: [MANDATE REQUEST] Re: Our Ref : D20000482MFSH, Dear S4203CD & SHD8593L ON 11/1/20

Merina Chia <MerinaChia@msfirstcapital.com.sg>

Thu 6/25/2020 8:32 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Dear Asher,

Your approval to negotiate from ~~\$1,831.95-\$1,991.95~~.

- Loss of use - \$80-\$100 x 3-4 days
- To get letter of authorisation
- To get final invoice bill to MS FCIL

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Thursday, 25 June 2020 5:04 pm

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Subject: [MANDATE REQUEST] Re: Our Ref : D20000482MFSH, Dear S4203CD & SHD8593L ON 11/1/20

Your ref : **D20000482MFSH**

Our ref : CC4/FCI20001288/Eea3q2

Dear Sirs,

ACCIDENT INVOLVING SHD 8593L (OI) AND S 4203CD (TP) ON 11/01/2020

We refer to the above matter.

The accident occurred when our insured passenger open door hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **MOVA AUTOMOTIVE PTE LTD** " at **\$ 1,991.95 (all-in).**

-

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 1,755.656	\$ 1,584.46
2. Loss of Use (4days x \$120)	\$ 480.00	\$ 400.00 (4days x \$100)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total		<u>\$ 1,991.95</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Sent: Thursday, June 25, 2020 9:29 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: Our Ref : D20000482MFSH, Dear S4203CD & SHD8593L ON 11/1/20

Dear Asher,

Any update? Workshop is chasing for offer.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Thursday, 11 June 2020 10:55 am
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: Re: Our Ref : D20000482MFSH, Dear S4203CD & SHD8593L ON 11/1/20

Hi Merina,

Thank you for the email.

We will prepare to generate our report to seek for your approval.

Will revert in due course.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 9455 3745 | email: ashersng@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Thursday, June 11, 2020 10:40 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: Our Ref : D20000482MFSH, Dear S4203CD & SHD8593L ON 11/1/20

Dear Asher/Khanchna,

We had received LOD from workshop for settlement.

Please kindly assist to attend on urgent basis.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Suann <suann@mova.com.sg>
Sent: Wednesday, June 10, 2020 6:45 PM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>; Merina Chia <MerinaChia@msfirstcapital.com.sg>
Subject: S4203CD & SHD8593L ON 11/1/20

Dear sir / mdm

Your ref : D20000482MFSH

Attached is our letter of demand.
Please look into it & let us have your offer.

Thank you

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



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