

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 21 February 2020 3:38 PM  
**To:** AVRIL HO  
**Cc:** Admin A  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000482MFSH ; YOUR REF: S4203CD

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, 20 February 2020 11:12 AM  
**To:** AVRIL HO <avril@mova.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000482MFSH ; YOUR REF: S4203CD

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Avril,

We refer to the email below.

We are still pending approval from our principal, shall revert to you once our principal approved.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** AVRIL HO <[avril@movacom.sg](mailto:avril@movacom.sg)>

**Sent:** Thursday, 20 February 2020 10:58 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000482MFSH ; YOUR REF: S4203CD

Dear Asher,

Any update?

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@movacom.sg](mailto:avril@movacom.sg)

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

**Sent:** Monday, 17 February 2020 4:04 PM

**To:** AVRIL HO

**Cc:** Admin A; CS A Team

**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000482MFSH ; YOUR REF: S4203CD

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Avril,

We refer to the email below.

We are still pending approval from our principal, shall revert to you once our principal approved.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** AVRIL HO <[avril@nova.com.sg](mailto:avril@nova.com.sg)>

**Sent:** Monday, 17 February 2020 3:53 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000482MFSH ; YOUR REF: S4203CD

**Importance:** High

Dear Asher,

Please kindly advice the liability. Owner is chasing.

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@nova.com.sg](mailto:avril@nova.com.sg)

Address: Blk 1008 Bt Merah Lane 3  
#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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**From:** Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]  
**Sent:** Friday, 7 February 2020 11:12 AM  
**To:** AVRIL HO  
**Cc:** Admin A; CS A Team  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000482MFSH ; YOUR REF: S4203CD

WITHOUT PREJUDICE

Dear Sir/Madam,

We are pending for our Insured's GIA and are following up with our principal.

We will do the necessary upon receipt of the same.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

*“Wishing you a Happy and Prosperous Lunar New Year”*



Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** AVRIL HO <[avril@nova.com.sg](mailto:avril@nova.com.sg)>  
**Sent:** Friday, 7 February 2020 11:14 AM  
**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000482MFSH ; YOUR REF: S4203CD

Dear Sir/Mdm,

I understand that Hsiao Tong and Asher is currently on leave right now. Please kindly assist to revert the liability to us.

Thank you!

Best Regards,  
**AVRIL HO**  
Claims Asst.  
Mova Automotive Pte Ltd  
Email: [avril@nova.com.sg](mailto:avril@nova.com.sg)  
Address: Blk 1008 Bt Merah Lane 3  
#01-04/06/08  
Singapore 159722



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**From:** AVRIL HO [<mailto:avril@mova.com.sg>]  
**Sent:** Friday, 7 February 2020 11:06 AM  
**To:** 'Hsiao Tong (LKKAUTO)'; 'Asher Sng (LKKAUTO)'  
**Cc:** 'MerinaChia@msfirstcapital.com.sg'  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000482MFSH ; YOUR REF: S4203CD

Dear Hsiao Tong / Asher,

Please kindly advise the liability for direct settlement.

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@mova.com.sg](mailto:avril@mova.com.sg)

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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**From:** AVRIL HO [<mailto:avril@mova.com.sg>]  
**Sent:** Friday, 7 February 2020 10:24 AM  
**To:** 'MerinaChia@msfirstcapital.com.sg'  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000482MFSH ; YOUR REF: S4203CD

Dear Merina,

Is your insured reported?

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@mova.com.sg](mailto:avril@mova.com.sg)

Address: Blk 1008 Bt Merah Lane 3  
#01-04/06/08  
Singapore 159722  
Telephone: 6272 3892 Fax: 6270 8314



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**From:** AVRIL HO [<mailto:avril@nova.com.sg>]  
**Sent:** Monday, 3 February 2020 11:23 AM  
**To:** 'MerinaChia@msfirstcapital.com.sg'  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000482MFSH ; YOUR REF: S4203CD

Dear Merina,

Any update? Is your insured reported?

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@nova.com.sg](mailto:avril@nova.com.sg)

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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**From:** CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]  
**Sent:** Tuesday, 21 January 2020 12:23 PM  
**To:** [NITHA@MOVA.COM.SG](mailto:NITHA@MOVA.COM.SG)  
**Cc:** CWS Motor Claims; Merina Chia  
**Subject:** SURVEYOR APPOINTED; OUR REF : D20000482MFSH ; YOUR REF: S4203CD

Dear Sir/Madam

PRI Request For **S4203CD** Accident Involving **SHD8593L** On 11-01-2020.

Please find below details for your reference

- **Claim number** : D20000482MFSH
- **Insured vehicle number** : SHD8593L
- **Accident date** : 11-01-2020
- **Third-party vehicle number** : S4203CD
- **Assignment type** : WITHOUT PREJUDICE: ACCIDENT NOT REPORTED
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : MERINA CHIA SAN SAN

**PS: This is a system generated mail. Please do not reply to this mail.**

Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849