

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Thursday, 27 February, 2020 8:20 PM  
**To:** Merina Chia  
**Cc:** Admin A; Asher Sng (LKKAuto)  
**Subject:** RE: [EXPRESS SETTLEMENT - PROPOSAL ON LIABILITY] RE: Request for OI GIA - EXPRESS SETTLEMENT VIA LKK // YOUR REF : D20000482MFSH  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

**YOUR REF: D20000482MFSH**  
**LKK REF: CC4/FCI20001288/Eea3**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle S 4203CD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Merina Chia <MerinaChia@msfirstcapital.com.sg>  
**Sent:** Friday, 21 February, 2020 3:33 PM  
**To:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Subject:** RE: [EXPRESS SETTLEMENT - PROPOSAL ON LIABILITY] RE: Request for OI GIA -EXPRESS SETTLEMENT VIA LKK // YOUR REF : D20000482MFSH

Dear Asher,

We are agreeable with your proposal on liability for this case.

Please liaise with workshop accordingly.

Thank you.

Best Regards,  
Merina Chia (Ms)  
Motor Claims Department

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Wednesday, 12 February 2020 4:10 PM  
**To:** Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>; Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Subject:** [EXPRESS SETTLEMENT - PROPOSAL ON LIABILITY] RE: Request for OI GIA -EXPRESS SETTLEMENT VIA LKK // YOUR REF : D20000482MFSH

Claim No: D20000482MFSH

LKK Ref: CC4/FCI20001288/ea3

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD 8593L (OI) AND S 4203CD (TP) ON 11/01/2020**

We refer to the above matter.

Liability: 100%

Remark: BOLA 26 OID PASSENGER OPEN DOOR HIT TP

Kindly let us have your approval on liability.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

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**From:** Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>  
**Sent:** Tuesday, 11 February 2020 11:15 AM  
**To:** Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Subject:** RE: Request for OI GIA -EXPRESS SETTLEMENT VIA LKK // YOUR REF : D20000482MFSH

Dear Aini,

Please assist.

Thank you.

Best Regards,  
Merina Chia (Ms)  
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856  
| Fax No. : 6507 3849 | Email: [merinachia@msfirstcapital.com.sg](mailto:merinachia@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
**A Member of MS&AD Insurance Group**

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**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Sent:** Tuesday, 11 February 2020 11:14 AM  
**To:** Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Request for OI GIA -EXPRESS SETTLEMENT VIA LKK // YOUR REF : D20000482MFSH

Dear Ms. Merina,

We refer to the above matter.

Kindly provide us a copy of your insured's GIA report.

Thank you.

Aside to Asher,

FYA.

Thank you.

*"Wishing you a Happy and Prosperous Lunar New Year"*



Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

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**From:** CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

**Sent:** Tuesday, 21 January 2020 12:23 PM

**To:** [NITHA@MOVA.COM.SG](mailto:NITHA@MOVA.COM.SG)

**Cc:** CWS Motor Claims; Merina Chia

**Subject:** SURVEYOR APPOINTED; OUR REF : D20000482MFSH ; YOUR REF: S4203CD

Dear Sir/Madam

PRI Request For **S4203CD** Accident Involving **SHD8593L** On 11-01-2020.

Please find below details for your reference

- **Claim number** : D20000482MFSH
- **Insured vehicle number** : SHD8593L
- **Accident date** : 11-01-2020
- **Third-party vehicle number** : S4203CD
- **Assignment type** : WITHOUT PREJUDICE: ACCIDENT NOT REPORTED
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : MERINA CHIA SAN SAN

**PS: This is a system generated mail. Please do not reply to this mail.**

Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849