



China Taiping Insurance (S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909
Attn: Motor Claims Dept
Yr Ref: SNM20D200325/SJD5520/IRENE

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0061/2020/NH

From
Telephone +65 -
Telefax +65 -
Mobile +65 -
Our Dept
Email

9-Dec-2020 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SLX 7254 U - Audi A4 SEDAN 2.0 TFSI.

With reference to the above-mentioned vehicle, no. **SLX 7254 U**, claimant, **Mr. Koh Kah Seng**, please find the related document per attached.

1. A copy of the Original invoice no. 85015736 – S\$ 14,613.85.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 400.00 (S\$ 100.00 x 4 Working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
China Insurance – SLX 7254 U

Your Ref: SMN20D200325/SJD5520/IRENE

Authorization letter

PA/TP/0061/2020/TT

10 March 2020

Mr. Koh Kah Seng
31 Rosewood Drive
#12-28
Casablanca
Singapore 737922

China Taiping Insurance (SG) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909
Attn: Motor Claims Dept

Dear Sir/ Mdm,

**ACCIDENT INVOLVING VEHICLES SLX 7254 U / SJD 5520 T
AT ANG MO KIO BLK 410 AND BLK 416 CAR PARK ON 15 JAN
2020.**

I am the owner of SLX 7254 U.

I confirmed that I will be claiming for Loss of Rental and hereby authorized your esteemed company to settle the repair bill and rental bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Koh Kah Seng

Copy to Norah Khai, Premium Automobiles Pte Ltd

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1610671903

Claim No : SNM20D200325/LKKDS

Claimant : KOH KAH SENG

Amount : S\$15,015.85

DOLLARS FIFTEEN THOUSAND FIFTEEN AND CENTS EIGHTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLX 7254U

Insured Vehicle No. : SJD 5520T

Date of Loss : 15/01/2020

Place of Accident : BLK 410 & 416 ANG MO KIO OSCP

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HOW CHU LENG

Driver Name : GOH LEH WAH


from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	14,613.85
(3) Loss of Use/Rental/ Earning	S\$	400.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 15,015.85

Claimant Name: KOH KAH SENG

NRIC No : S1638509C

Signature : 

Date : 15 Feb 2021

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6366 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 14:17

Company Reg. No. 199902271W
GST Reg. No. 199902271W

CHINA TAIPING INSURANCE (S) PTE. LT
MOTOR CLAIM DEPT
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909
ATTN: RICHARD/KAREN

Invoice No: 85015736
Date : 03/12/2020
Order : SLX7254U
Term : 30

Account: C0004 (T 0)
CHINA TAIPING INSURANCE (S) PTE. LT
MOTOR CLAIM DEPT
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909

Regn No: SLX7254U (V 36653) Regn Date: 06/04/2018 Mileage: 63474 WIP No.: 26476
Model: A4 SEDAN 2.0 TFSI 8W2ADG Chassis: WAUZZZF41JA073284 Engine: CVK 050553 Dept: U
You have been assisted by :- UB-Kelvin Khoo (138)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNES FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND HEADLIGHT. REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	1750.00	1.00	1,750.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	1400.00	1.00	1,400.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W0807065C GRU	COVER	1.00	1946.00	1,946.00
X	A8W0821106A	FENDER(LAST)	1.00	699.50	699.50
X	AN 0161857	POP-RIVET	6.00	3.00	18.00
X	A8W0853824B 9B9	STONEGUARD(LAST)	1.00	45.80	45.80
X	A8W0820582C	COVER	1.00	27.80	27.80
X	A8W0823746	COVER	1.00	20.20	20.20
X	A8W0941774A	HEADLIGHT AP	1.00	7087.00	7,087.00
X	A8W0821136C	SUPPORT AP	1.00	111.50	111.50
Sub-Total					13,657.80
7% GST					956.05
Grand Total					14,613.85

Parts 9,955.80
Labour 0.00
Sublet 3,702.00
Menus 0.00
Lubricant 0.00



Received by

For & on behalf of
Premium Automobiles Pte Ltd

RENTAL AGREEMENT

202003-0078

Hirer's Name Koh Kah Seng		Date of Birth 30/5/64	Passport/ Nric No. S1638509C	Nationality
Address 31 Rosewood Drive		Occupation	Driving Licence No. As Above	Date of Expiry Life.
#12-28	Postal Code 737922	Contact No.	Mobile Phone No. 92394581	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	


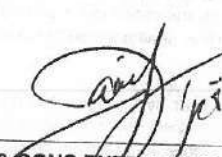
CHECK OUT	Date 10-3-2020	Time 8.40am	Mileage KM	E <input checked="" type="radio"/> 1/4 1/2 3/4 F
CHECK IN	Date 13-3-20	Time 7.20pm	Mileage KM	Remarks

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	4	@	100	400
DISCOUNT				
GST @ 7%				
TOTAL				400
EXTENSION				m103090
			202003 - 0125	
Audi/ks				
SLX 7254u				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature  Joint Hirer's/ Guarantor's Signature  for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SKZ1991R	MODEL
FROM	RETURN

*Estimate Date. For actual return see CHECK IN

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE**KOH KAH SENG**

NO. 31 #12-28
ROSEWOOD DRIVE
SINGAPORE 737922

ATTN : KOH KAH SENG

INVOICE : AR2003-0206
DATE : 14/03/2020
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA202003-0078

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SKZ1991R 373.83
Make / Model :
Rental Dates : Rental Billing From 10/03/2020 To 13/03/2020 (Inclusive)
Period : 4 days
Rental Rate : S\$ 100.00 Per Day (Including GST)
Reference No : SLX7254U

AMOUNT : S\$
FOUR HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 373.83
GST 7% : 26.17
TOTAL S\$: 400.00

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

KOH KAH SENG

OFFICIAL RECEIPT

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Official Receipt No : **202003-0125**
Account of : KOH KAH SENG
Date Issued : 14/03/2020
Vehicle Reg No. : SKZ1991R
Rental Dates : 10/03/2020
Amount Received : S\$ 400.00
Payment Type: : MASTER M103098 S\$ 400.00
Payment for Invoice : AR2003-0206
Comments :

TOTAL AMOUNT RECEIVED	S\$ 400.00
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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-008843

Date of Request: 15/01/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 15/01/2020
Enquiry By Khoo Zhen Wei
TP Vehicle No. SJD5520T
Accident Date 15/01/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJD5520T	China Taiping Insurance (Singapore) Pte. Ltd.	26/03/2019-25/03/2020	6389 6111

Thank You.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-008843

Date of Request: 15/01/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 15/01/2020
Enquiry By Khoo Zhen Wei
TP Vehicle No. SJD5520T
Accident Date 15/01/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CTI20001285/Aea3

19 NOV 2020

HOW CHU LENG
41 DEDAP ROAD
SINGAPORE 809445

Dear Sir/Madam,

ACCIDENT INVOLVING SJD 5520T AND SLX 7254U ON 15/01/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

asher

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 3 February 2021 5:17 PM
To: Asher Sng (LKKAUTO)
Cc: Mei Kwan (LKKAUTO)
Subject: FW: [MANDATE REQUEST] RE: OUR REF: SNM20D200325/SJD5520T/IRENE - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF - CC3/CTI20001285/Aea3) on 15/01/2020
Attachments: LKK Adjustment.pdf; LKK Inspection.pdf; LKK Survey Photo.pdf; LKK Resurvey Photo.pdf; TP LOD.pdf; LETTER TO OI.pdf
Follow Up Flag: Follow up
Flag Status: Completed

Dear Sir/Mdm,

We refer to the above matter and your email below.

Please proceed to offer as per your recommendation of **\$ 15,015.85**

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, February 2, 2021 11:12 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM20D200325/SJD5520T/IRENE - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF -CC3/CTI20001285/Aea3) on 15/01/2020

Your ref : SNM20D200325
Our ref : CC3/CTI20001285/Aea3q2

Dear Irene,

We refer to the above matter.

Kindly let us have your approval please.

Thank You.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, 1 February, 2021 11:26 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: OUR REF: SNM20D200325/SJD5520T/IRENE - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF -CC3/CTI20001285/Aea3) on 15/01/2020

Your ref : SNM20D200325

Our ref : CC3/CTI20001285/Aea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured exit from the parking lot hit third party vehicle. We are of the opinion that BOLA scenario 25 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **PREMIUM AUTOMOBILES PTE LTD**" at **\$15,015.85 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 17,736.32	\$ 14,613.85
2. Loss of Rental (4days x \$100)	\$ 400.00	\$ 400.00 (4days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 18,138.32	\$ 15,015.85

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Tuesday, 5 January 2021 2:58 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM20D200325/SJD5520T/IRENE - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF -CC3/CTI20001285/Aea3) on 15/01/2020

Dear Mdm,

Please reply to TP to inform them that you are looking into the matter.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Tuesday, January 5, 2021 2:42 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM20D200325/SJD5520T/IRENE - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF -CC3/CTI20001285/Aea3) on 15/01/2020

Dear Irene,

Yes. We will prepare report and seek mandate soonest.

Hi Asher,

Please expedite.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Tuesday, 5 January, 2021 2:40 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: FW: OUR REF: SNM20D200325/SJD5520T/IRENE - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF -CC3/CTI20001285/Aea3) on 15/01/2020

Please advise whether r u doing a settlement with them.

From: Irene Tay

Sent: Tuesday, January 5, 2021 10:30 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: FW: OUR REF: SNM20D200325/SJD5520T/IRENE - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF -CC3/CTI20001285/Aea3) on 15/01/2020

Dear All,

Attach herewith the LOD FROM PREMIUM.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, May 26, 2020 4:04 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: FW: OUR REF: SNM20D200325/SJD5520T/IRENE - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF -CC3/CTI20001285/Aea3) on 15/01/2020

Dear All,

Please find enclosed the GIA report.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, May 26, 2020 3:47 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM20D200325/SJD5520T/IRENE - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF -CC3/CTI20001285/Aea3) on 15/01/2020

Dear Sirs / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 2 March, 2020 12:30 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM20D200325/SJD5520T/IRENE - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF -CC3/CTI20001285/Aea3) on 15/01/2020

Dear Sirs / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 23 January, 2020 2:36 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D200325/SJD5520T/IRENE - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF -CC3/CTI20001285/Aea3) on 15/01/2020

Dear Irene,

Please revert LKK.

Note : officer in charge – Irene Tay 63896192

***** Kindly quote our reference number when replying.**

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, January 23, 2020 1:36 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF - CC3/CTI20001285/Aea3) on 15/01/2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SLX 7254U at M/s Premium Automobiles Pte Ltd - Ubi on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

“Wishing you a Happy and Prosperous Lunar New Year”



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)