



**China Taiping Insurance (S) Pte Ltd**  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909  
**Attn: Motor Claims Dept**  
**Yr Ref: SNM20D200325/SJD5520/IRENE**

Norah Khai From  
6768 9911 Telephone +65 -  
6841 1183 Telefax +65 -  
Nora.khai@premiumauto.com.sg Mobile +65 -  
Body & Paint Dept Our Dept  
PA/TP/0061/2020/NH Email

9-Dec-2020 Date  
1 Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SLX 7254 U - Audi A4 SEDAN 2.0 TFSI.**

With reference to the above-mentioned vehicle, no. **SLX 7254 U**, claimant, **Mr. Koh Kah Seng**, please find the related document per attached.

1. A copy of the Original invoice no. 85015736 – S\$ 14,613.85.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 400.00 (S\$ 100.00 x 4 Working days)
5. A copy of the GIA search – S\$ 2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl

China Insurance – SLX 7254 U

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Your Ref: SMN20D200325/SJD5520/IRENE

**Authorization letter**

PA/TP/0061/2020/TT

10 March 2020

Mr. Koh Kah Seng  
31 Rosewood Drive  
#12-28  
Casablanca  
Singapore 737922

**China Taiping Insurance (SG) Pte Ltd**  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909  
**Attn: Motor Claims Dept**

Dear Sir/ Mdm,

**ACCIDENT INVOLVING VEHICLES SLX 7254 U / SJD 5520 T  
AT ANG MO KIO BLK 410 AND BLK 416 CAR PARK ON 15 JAN  
2020.**

I am the owner of SLX 7254 U.

I confirmed that I will be claiming for Loss of Rental and hereby authorized your esteemed company to settle the repair bill and rental bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Koh Kah Seng

Copy to Norah Khai, Premium Automobiles Pte Ltd



# MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1610671903

Claim No : SNM20D200325/LKKDS

Claimant : KOH KAH SENG

Amount : S\$15,015.85

DOLLARS FIFTEEN THOUSAND FIFTEEN AND CENTS EIGHTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLX 7254U

Insured Vehicle No. : SJD 5520T

Date of Loss : 15/01/2020

Place of Accident : BLK 410 & 416 ANG MO KIO OSCP

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HOW CHU LENG

Driver Name : GOH LEH WAH


from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	14,613.85
(3) Loss of Use/Rental/ <del>Earning</del>	S\$	400.00
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical <del>Reports</del> /Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		S\$ 15,015.85

Claimant Name: KOH KAH SENG

NRIC No : S1638509C

Signature : 

Date : 15 Feb 2021



# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6366 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6366 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6366 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 14:17

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

CHINA TAIPING INSURANCE (S) PTE. LT  
MOTOR CLAIM DEPT  
3 ANSON ROAD #16-00  
SPRINGLEAF TOWER  
SINGAPORE 079909  
ATTN: RICHARD/KAREN

Invoice No: 85015736

Account: C0004 (T 0)

Date : 03/12/2020

CHINA TAIPING INSURANCE (S) PTE. LT  
MOTOR CLAIM DEPT  
3 ANSON ROAD #16-00  
SPRINGLEAF TOWER  
SINGAPORE 079909

Order : SLX7254U

Term : 30

Regn No: SLX7254U (V 36653)

Regn Date: 06/04/2018

Mileage: 63474

WIP No.: 26476

Model: A4 SEDAN 2.0 TFSI 8W2ADG

Chassis: WAUZZZF41JA073284

Engine: CVK 050553

Dept: U

You have been assisted by :- UB-Kelvin Khoo ( 138 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNES FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND HEADLIGHT. REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	1750.00	1.00	1,750.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	1400.00	1.00	1,400.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W0807065C GRU	COVER	1.00	1946.00	1,946.00
X	A8W0821106A	FENDER(LAST)	1.00	699.50	699.50
X	AN 0161857	POP-RIVET	6.00	3.00	18.00
X	A8W0853824B 9B9	STONEGUARD(LAST)	1.00	45.80	45.80
X	A8W0820582C	COVER	1.00	27.80	27.80
X	A8W0823746	COVER	1.00	20.20	20.20
X	A8W0941774A	HEADLIGHT AP	1.00	7087.00	7,087.00
X	A8W0821136C	SUPPORT AP	1.00	111.50	111.50

Parts 9,955.80  
Labour 0.00  
Sublet 3,702.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 13,657.80

7% GST 956.05

Grand Total 14,613.85



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

**RENTAL AGREEMENT**

202003-0078

Hirer's Name <b>Koh Kah Seng</b>		Date of Birth <b>30/5/64</b>	Passport/ Nric No. <b>S1638509C</b>	Nationality
Address <b>31 Rosewood Drive</b>		Occupation	Driving Licence No. <b>As Above</b>	Date of Expiry <b>Life.</b>
<b>#12-28</b>	Postal Code <b>737922</b>	Contact No.	Mobile Phone No. <b>92394581</b>	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
	Postal Code	Contact No.	Mobile Phone No.	


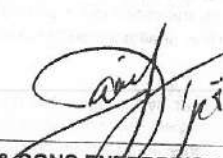
<b>CHECK OUT</b>	Date <b>10-3-2020</b>	Time <b>8.40am</b>	Mileage KM	E <input checked="" type="radio"/> 1/4 1/2 3/4 F
<b>CHECK IN</b>	Date <b>13-3-20</b>	Time <b>7.20pm</b>	Mileage KM	Remarks

**IMPORTANT NOTES:-**

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	4	@	100	400
DISCOUNT				
GST @ 7%				
TOTAL				400
EXTENSION				m103090
			202003 - 0125	
Audi/ks				
SLX 7254u				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.

Hirer's Signature  Joint Hirer's/ Guarantor's Signature  for CHAN'S & SONS ENTERPRISE

VEHICLE NO. <b>SKZ1991R</b>	MODEL
FROM	RETURN

\*Estimate Date. For actual return see CHECK IN



**CHAN'S & SONS ENTERPRISE**

363 Sembawang Road  
Singapore 758379  
Tel: 67532536 Fax: 67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

**TAX INVOICE****KOH KAH SENG**

NO. 31 #12-28  
ROSEWOOD DRIVE  
SINGAPORE 737922

ATTN : KOH KAH SENG

INVOICE : AR2003-0206  
DATE : 14/03/2020  
TERMS : C.O.D  
STAFF ID : AMIRA  
AGREEMENT NO. : HA202003-0078

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SKZ1991R 373.83  
Make / Model :  
Rental Dates : Rental Billing From 10/03/2020 To 13/03/2020 (Inclusive)  
Period : 4 days  
Rental Rate : S\$ 100.00 Per Day (Including GST)  
Reference No : SLX7254U

AMOUNT : S\$  
FOUR HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00  
TAXABLE VALUE : 373.83  
GST 7% : 26.17  
TOTAL S\$ : 400.00

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

## CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,  
Singapore 758379  
Tel: 67532536 Fax: 67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

Hirer:

KOH KAH SENG

### OFFICIAL RECEIPT

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Official Receipt No : **202003-0125**  
Account of : KOH KAH SENG  
Date Issued : 14/03/2020  
Vehicle Reg No. : SKZ1991R  
Rental Dates : 10/03/2020  
Amount Received : S\$ 400.00  
Payment Type: : MASTER M103098 S\$ 400.00  
Payment for Invoice : AR2003-0206  
Comments :

TOTAL AMOUNT RECEIVED	S\$ 400.00
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\* This is a computer generated document. No signature is required.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-20-008843

Date of Request: 15/01/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date 15/01/2020  
Enquiry By Khoo Zhen Wei  
TP Vehicle No. SJD5520T  
Accident Date 15/01/2020

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJD5520T	China Taiping Insurance (Singapore) Pte. Ltd.	26/03/2019-25/03/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-008843  
Date of Request: 15/01/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date: 15/01/2020  
Enquiry By: Khoo Zhen Wei  
TP Vehicle No: SJD5520T  
Accident Date: 15/01/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/CTI20001285/Aea3**

19 NOV 2020

**HOW CHU LENG**  
41 DEDAP ROAD  
SINGAPORE 809445

Dear Sir/Madam,

**ACCIDENT INVOLVING SJD 5520T AND SLX 7254U ON 15/01/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

*asher*

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)



## Asher Sng (LKKAUTO)

---

**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Wednesday, 3 February 2021 5:17 PM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Mei Kwan (LKKAUTO)  
**Subject:** FW: [MANDATE REQUEST] RE: OUR REF: SNM20D200325/SJD5520T/IRENE - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF - CC3/CTI20001285/Aea3) on 15/01/2020  
**Attachments:** LKK Adjustment.pdf; LKK Inspection.pdf; LKK Survey Photo.pdf; LKK Resurvey Photo.pdf; TP LOD.pdf; LETTER TO OI.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Sir/Mdm,

We refer to the above matter and your email below.

Please proceed to offer as per your recommendation of **\$ 15,015.85**

Regards,

**Irene Tay**  
Executive  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F: (65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Tuesday, February 2, 2021 11:12 AM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: [MANDATE REQUEST] RE: OUR REF: SNM20D200325/SJD5520T/IRENE - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF -CC3/CTI20001285/Aea3) on 15/01/2020

Your ref : SNM20D200325  
Our ref : CC3/CTI20001285/Aea3q2

Dear Irene,

We refer to the above matter.

**Kindly let us have your approval please.**

Thank You.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Monday, 1 February, 2021 11:26 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** [MANDATE REQUEST] RE: OUR REF: SNM20D200325/SJD5520T/IRENE - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF -CC3/CTI20001285/Aea3) on 15/01/2020

Your ref : SNM20D200325

Our ref : CC3/CTI20001285/Aea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured exit from the parking lot hit third party vehicle. We are of the opinion that BOLA scenario 25 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **PREMIUM AUTOMOBILES PTE LTD**" at **\$15,015.85 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 17,736.32	\$ 14,613.85
2. Loss of Rental (4days x \$100)	\$ 400.00	\$ 400.00 (4days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 18,138.32	<b>\$ 15,015.85</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Tuesday, 5 January 2021 2:58 PM

**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM20D200325/SJD5520T/IRENE - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF -CC3/CTI20001285/Aea3) on 15/01/2020

Dear Mdm,

Please reply to TP to inform them that you are looking into the matter.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, January 5, 2021 2:42 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM20D200325/SJD5520T/IRENE - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF -CC3/CTI20001285/Aea3) on 15/01/2020

Dear Irene,

Yes. We will prepare report and seek mandate soonest.

Hi Asher,

Please expedite.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Tuesday, 5 January, 2021 2:40 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** FW: OUR REF: SNM20D200325/SJD5520T/IRENE - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF -CC3/CTI20001285/Aea3) on 15/01/2020

Please advise whether r u doing a settlement with them.

---

**From:** Irene Tay

**Sent:** Tuesday, January 5, 2021 10:30 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** FW: OUR REF: SNM20D200325/SJD5520T/IRENE - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF -CC3/CTI20001285/Aea3) on 15/01/2020

Dear All,

Attach herewith the LOD FROM PREMIUM.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, May 26, 2020 4:04 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** FW: OUR REF: SNM20D200325/SJD5520T/IRENE - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF -CC3/CTI20001285/Aea3) on 15/01/2020



Dear All,

Please find enclosed the GIA report.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, May 26, 2020 3:47 PM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM20D200325/SJD5520T/IRENE - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF -CC3/CTI20001285/Aea3) on 15/01/2020

Dear Sirs / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 2 March, 2020 12:30 PM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM20D200325/SJD5520T/IRENE - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF -CC3/CTI20001285/Aea3) on 15/01/2020

Dear Sirs / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 23 January, 2020 2:36 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** OUR REF: SNM20D200325/SJD5520T/IRENE - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF -CC3/CTI20001285/Aea3) on 15/01/2020

Dear Irene,

Please revert LKK.

Note : officer in charge – Irene Tay 63896192

**\*\*\* Kindly quote our reference number when replying.**

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, January 23, 2020 1:36 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJD5520T (OI : CTI - TBA) and SLX7254U (TP : LKK REF - CC3/CTI20001285/Aea3) on 15/01/2020

Dear Sir/ Madam,

We refer to the above matter.



We have inspected TP vehicle SLX 7254U at M/s Premium Automobiles Pte Ltd - Ubi on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler, you may contact the undersigned.*

*Wishing you a Happy and Prosperous Lunar New Year*



Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)