

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHA 3468 P**
Your Ref : **SLB 3769 T**

Date: 10/03/2020

FWD Singapore Pte Ltd
6 Temasek Boulevard
#18-01 Suntec Tower Four
Singapore 038986

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 18.01.2020 @ 18:10 hours along KPE Tunnel involving vehicles SHA 3468 P and SLB 3769 T, SLL 491 K, SLA 3122 P

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost – Lump Sum	\$ 11,000.00
2. Loss of Income for 17 days x \$80/- per day	\$ 1,360.00
3. Loss of Rental for 17 days x \$117.01/- per day	\$ 1,989.17
4. Tow Fee	\$ 40.00

Subtotal for invoice \$ 14,379.14
GST (7.0%) \$ 909.24

Total \$ 15,298.41

Enclosed herewith a copy each of relevant GIA report, Proforma Tax invoice, Rental Agreement, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is chargeable if applicable

BIFROST AUTO PTE. LTD.

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LETTER OF AUTHORISATION

Accident on 18.01.2020 @ 18:10 hours along KPE Tunnel involving vehicles SHA 3468 P and SLB 3769 T, SLL 491 K, SLA 3122 P

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHA 3468 P** at my request, I/We, **Rajendran Ganapathi** ("the claimant") of **Blk 204A Punggol Field # 05 - 284 Singapore 821204** (address) bearing NRIC No **S xxxx918C** the owner / hirer of motor vehicle no **SHA 3468 P**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 05 day of 02 (month) 20 20 (year)



Signed by "the claimant"

Name: **Rajendran Ganapathi**

NRIC No: **S xxxx918C**



Signed by Bifrost Auto Pte Ltd

Name: Rejma.



BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

SATISFACTION VOUCHER

I / We, Rajendran Ganapathi hereby confirm that repairs to my / our vehicle no. SHA 3468 P have been completed to my / our satisfaction and that I / we have collected my / our said vehicle on the under-mentioned date.

Date in: 18.01.2020 @ 20:55 hours

Date out: 03.02.2020 @ 15:30HRS


Owner's Signature

Name: Rajendran Ganapathi

NRIC No.: S xxxx918C

Date: 03.02.2020

Time: 15:30HRS

RELEASE

Claim Reference:	TP / 1202000003210
Surveyor's Reference:	CC4/FWD20001283/Dpa3q2
TP Reference:	SHA3468P

We, **Bifrost Auto Pte Ltd** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SHA 3468P** ("Vehicle") to accept the sum of \$ **13,550.00** (Global Sum) being the amount claimed as compensation for the loss of or damage to the Vehicle / loss of use, as a result of an accident ("Accident") which occurred on **18/01/2020** (date of accident) at / along **KPE Tunnel** (location) involving vehicle no/s. **SHA 3468P** and **SLB 3769T**.

This is pursuant to the inspection conducted on **21/01/2020** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SLB 3769T** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

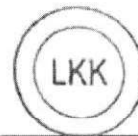
Dated this 17 day of June 2020

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



ABT

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

FWD Singapore Pte Ltd
6 Temasek Boulevard
#18-01 Suntec Tower Four
Singapore 038986

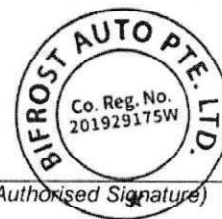
Inv. No. : BA.LT.2006004
Inv. Date : 17-06-2020
Ref : 18.01.2020
Terms : 30 Days
Veh. No. : SHA 3468 P
Make & Model : Ioniq

#	Description	Qty	Rate	Total
1	Cost Of Repair - Lump Sum	1	\$11,000.00	\$11,000.00

Subtotal for invoice : S\$11,000.00
GST (7.0%) : S\$770.00
Total : S\$11,770.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**



(Customer's Signature and Company Stamp)

(Authorised Signature)

Please make cheque payable to "**BIFROST AUTO PTE LTD**" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

6001 Beach Road #22-01, Golden Mile Tower, Singapore 199589

email: claims@bifrostauto.com

Our Ref: CT20010419

Date: 23 January 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 18/01/2020 @ 18:10 hrs
ALONG KPE TUNNEL
INVOLVING SLB3769T, SLL491K, SLA3122P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA3468P** (the "Taxi"). The Taxi was hired to **RAJENDRAN GANAPATHI IC NO SXXXX918C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$125.19 per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHA 3468P.
305375840

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
16/01/20	SAI	032524	312	1340	0040
17/01/2020	Rajendran GP	032821	297	0400	1245
17/01/20	SAI	033174	353	0140	0210
18/01/2020	Rajendran GP	033390	216	0400	1130
18/01/2020	SAI	033479	89	1430	2050
18/01/2020	Tow to Layang	KlarkShop (Accident)			
18.01.2020	Rajendran	Accident		2055	Rajendran
03/02/2020	Rajendran	Repair		Rajendran	1530



You Call, We Tow - Fast . Secured . Reliable

Blk 27 Marine Crescent Vlle #10-01 Singapore 440027 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpress towing.sg>

CASH SALE/WORK ORDER

寶號

Messrs: L7W

車號

Vehicle No: SIA 3468P

車型

Model No: 41 IONIC

時間(日/夜)

Time (day/night): 11

Contact No: 11

由

Location: L7W CONFOR T

到

To: L7W BIC 9

Cash \$: 40

其他

Others: SAVARY 9900

經手人

Authorised By: JIM

Tow Truck

Driver Name: SAVARY 9900

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdeemeanour to your vehicle whilst being towed.

No. 174018

Date: 28/01/20

☐ Jump Start/Changing of battery

☐ Tyre Replacement

☒ Accident/Breakdown

☐ Multi/Basement

☐ With Load/Cargo Box

☐ King Dolly

☐ Transport Charge

☐ Low Body Kit

☐ Door Opening Service

☐ Crane Up/Winch Out

☐ Collect Doc/Key

☐ Repo

☐ Woodlands and Tuas Checkpoint