

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 21 January, 2020 1:09 PM
To: venessa.chan@fwd.com; assignments
Cc: motorclaims.sg@fwd.com; josey.loh@fwd.com; Admin A
Subject: RE: PRS FOR our client's vehicle SHA 3468 P and your insured's vehicle SLB 3769 T on 18.01.2020

Dear Sir/Mdm,

Thank you for the assignment.

Wishing you a Happy and Prosperous Lunar New Year



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: venessa.chan@fwd.com [mailto:venessa.chan@fwd.com]
Sent: Tuesday, 21 January 2020 12:01 PM
To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: motorclaims.sg@fwd.com; josey.loh@fwd.com
Subject: PRS FOR our client's vehicle SHA 3468 P and your insured's vehicle SLB 3769 T on 18.01.2020

Dear Nivitha,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

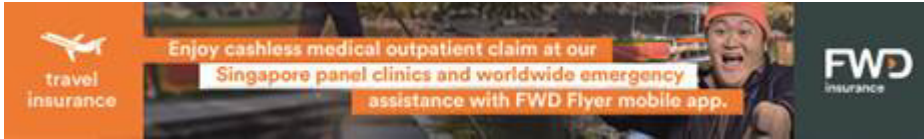


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser

Sent: Tuesday, January 21, 2020 12:00 PM

To: 'Claims Dept'

Cc: Motor Claims SG - SG Common

Subject: PRS FOR our client's vehicle SHA 3468 P and your insured's vehicle SLB 3769 T on 18.01.2020

Hi Ms Lee,

Thank you for your selection of LKK Auto Consultants Pte Ltd.
We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

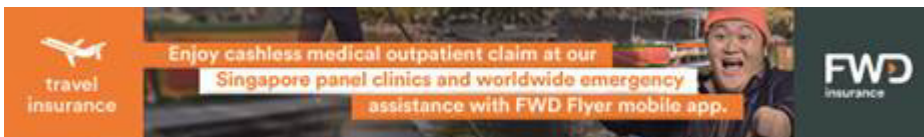


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Claims Dept [mailto:claims_ltv@bifrotauto.com]

Sent: Tuesday, January 21, 2020 11:13 AM

To: Venessa Chan - SGUser

Subject: Re: PRS FOR our client's vehicle SHA 3468 P and your insured's vehicle SLB 3769 T on 18.01.2020

Without Prejudice

Dear Venassa,

We selected LKK Auto Consultants Pte Ltd.

Ms Lee

Bifrost Auto Pte Ltd

Accident Claims Department

+65 9792 1329 (Mobile)

On Tue, 21 Jan 2020 at 10:27, <venessa.chan@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Ms Lee,

Refer to your email dated on 21.01.2020 of the PRI Notice of your client's vehicle SHA3468P,

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

***Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.**

Best Regards,

Venessa Chan

Administrative Assistant, Claims

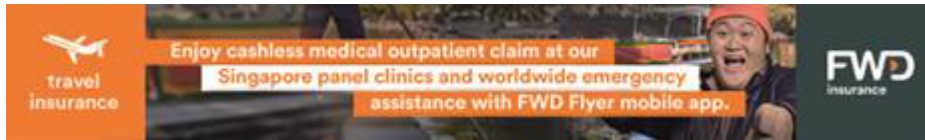


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Claims Dept [mailto:claims_ltv@bifrostable.com]

Sent: Tuesday, January 21, 2020 9:51 AM

To: Motor Claims SG - SG Common

Cc: Regina; Ms Lim; Assessment

Subject: RE : PRS FOR our client's vehicle SHA 3468 P and your insured's vehicle SLB 3769 T on 18.01.2020

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Rajendran Ganapathi, to notify you of the aforesaid accident involving our client's vehicle SHA 3468 P and your insured's vehicle SLB 3769 T on 18.01.2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SLB 3769 T for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee

Contact Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com

VEH IN (Date & Time) : 21/01/2020

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from

you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

CONFIDENTIALITY NOTICE

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Ms Lee

Bifrost Auto Pte Ltd

Accident Claims Department

+65 9792 1329 (Mobile)

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