

Mei Kwan (LKKAuto)

From: Jason Tea <JasonTea@msfirstcapital.com.sg>
Sent: Tuesday, 18 February, 2020 4:47 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8429J (OI : FCI - - D20000496MFSH) and SJT4245K (TP : LKK REF - CC6/FCI20001278/Kka3) on 17/01/2020
Attachments: MCD620007826-SHC8429J.pdf
Categories: HMK

As spoken to Xiao Tong, refer to attached

Jason Tea
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3860 | Fax No. : 6507 3849 | Email: JasonTea@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: 07 February 2020 14:14
To: Jason Tea <JasonTea@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8429J (OI : FCI - - D20000496MFSH) and SJT4245K (TP : LKK REF - CC6/FCI20001278/Kka3) on 17/01/2020

Dear Mr. Jason,

We refer to the above matter and your e-mail below.

We attach herewith a copy of the accident video and photos from Third party.

Based on documents at hand, we noted that it is a head to rear collision.

Meanwhile, kindly provide us a copy of your insured's GIA report.

Thank you.

“Wishing you a Happy and Prosperous Lunar New Year”



Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Friday, 31 January 2020 9:40 AM
To: Jason Tea <JasonTea@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8429J (OI : FCI - - D20000496MFSH) and SJT4245K (TP : LKK REF - CC6/FCI20001278/Kka3) on 17/01/2020

Dear Mr. Jason,

We refer to the above matter and your e-mail below.

Please be informed that we are pending for supporting evidence from Third party.

Meanwhile, kindly provide us a copy of your insured's GIA report for our necessary action.

Thank you.

“Wishing you a Happy and Prosperous Lunar New Year”



Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea <JasonTea@msfirstcapital.com.sg>
Sent: Thursday, 30 January 2020 9:17 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8429J (OI : FCI - TBA) and SJT4245K (TP : LKK REF - CC6/FCI20001278/Kka3) on 17/01/2020

Dear Mei Kwan, Khanchna

Please advise on liability, any evidence (i.e video footage submitted by TP)

Jason Tea
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3860 | Fax No. : 6507 3849 | Email: JasonTea@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Aini Binte <Aini@msfirstcapital.com.sg>

Sent: 24 January 2020 09:13

To: Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8429J (OI : FCI - TBA) and SJT4245K (TP : LKK REF - CC6/FCI20001278/Kka3) on 17/01/2020

PRI - D20000496MFSH (EXPRESS SETTLEMENT)

Thanks & Regards

Aini

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848

Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, January 23, 2020 6:24 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8429J (OI : FCI - TBA) and SJT4245K (TP : LKK REF - CC6/FCI20001278/Kka3) on 17/01/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJT 4245K at M/s Guan Motor Works - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Wishing you a Happy and Prosperous Lunar New Year



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)