

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 21 January, 2020 11:41 AM  
**To:** 'Motor Claim - III'; assignments  
**Cc:** 'Manivel Priyadarshini'; Admin A  
**Subject:** RE: REQUEST FOR PRI SURVEY SLP402Y

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Sir/Mdm,

Thank you for the assignment.

Wishing you a Happy and Prosperous Lunar New Year!



Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claim - III [mailto:motorclaim@iii.com.sg]  
**Sent:** Tuesday, 21 January 2020 10:04 AM  
**To:** jenny chong <jenny@esteempref.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Cc:** Manivel Priyadarshini <manivel@iii.com.sg>  
**Subject:** RE: REQUEST FOR PRI SURVEY SLP402Y

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLP402Y](#) and let us have your report urgently.

This claim will be handled by [Ms Priya](#).

\*Kindly upload this survey request email to merimen.

**\*We started using audatex since 1<sup>st</sup> dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen.**

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

**From:** jenny chong [<mailto:jenny@esteemperf.com.sg>]  
**Sent:** 21 January, 2020 9:40 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** carmen lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>; serence ctc <[serence@esteemperf.com.sg](mailto:serence@esteemperf.com.sg)>  
**Subject:** Re: REQUEST FOR PRI SURVEY SLP402Y

Dear Sir / Madam

We are prefer LKK to survey the car

Thank you



Freundliche Grüße / Best Regards

**Jenny Chong**

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

**P:** 6484 1221

**F:** 6484 7829

**E:** [jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)

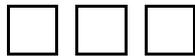
[5033 Ang Mo Kio Industrial Park 2 #01-259](#)

(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre

(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Tue, Jan 21, 2020 at 9:39 AM Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1<sup>st</sup> dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

*Best Regards,*

**Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

**From:** jenny chong [mailto:[jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)]

**Sent:** 20 January, 2020 6:03 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** carmen lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>; serence ctc <[serence@esteemperf.com.sg](mailto:serence@esteemperf.com.sg)>

**Subject:** Re: REQUEST FOR PRI SURVEY SLP402Y

Dear Sir / Madam

My apologies , Vehicle is ready for survey

Thank you



Freundliche Grüße / Best Regards

## Jenny Chong

Senior Operation Executive | Operation Division  
Esteem Performance Pte Ltd

**P:** 6484 1221

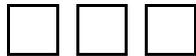
**F:** 6484 7829

**E:** [jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)

[5033 Ang Mo Kio Industrial Park 2 #01-259](#)  
(Head Office)

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(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Mon, Jan 20, 2020 at 6:02 PM jenny chong <[jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)> wrote:

Dear Sir / Madam,

**Accident involving SLP402Y & SHA7335M on 19.01.2020**

**Your insured vehicle no : SHA7335M**

**VEHICLE WILL BE IN ON 25.11.2019 FOR SURVEY**

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)**

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no SLP 402 Y

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385 SIN MING DRIVE (S) 575718 (INSIDE VICOM)

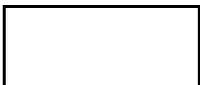
Tel : 6566 2112 / 8799 0066

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Thank you



Freundliche Grüße / Best Regards

**Jenny Chong**

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

**P:** 6484 1221

**F:** 6484 7829

**E:** [jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)

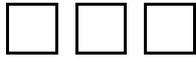
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(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre

(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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