

# BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHD 3383 J**  
Your Ref : **SLW 1763 L**

FWD Singapore Pte Ltd  
6 Temasek Boulevard  
#18-01 Suntec Tower Four  
Singapore 038986

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 17.01.2020 @ 14:35 hours along Langsat Road x Everitt Road North involving vehicles SHD 3383 J and SLW 1763 L

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost – Lump Sum	\$ 11,100.00
2. Loss of Income for 18 Days x \$80- per day	\$ 1,440.00
3. Loss of Rental for 18 Days x \$109.30- per day	\$ 1,967.40
4. Tow fee	\$ 40.00
5. LTA Search fee	\$ 7.00
Subtotal for invoice	\$ 14,554.40
GST (7.0%)	\$ 915.21
<b>Total</b>	<b>\$ 15,469.61</b>

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at [claims@bifrostauto.com](mailto:claims@bifrostauto.com)

Yours faithfully,  
**BIFROST AUTO PTE. LTD.**

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

*GST at 7% is chargeable if applicable*

# BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

## LETTER OF AUTHORISATION

Accident on 17.01.2020 @ 14:35 hours along Langsat Road x Everitt Road North involving vehicles SHD 3383 J and SLW 1763 L

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHD 3383 J** at my request, I/We, **Abu Bakar Bin Ahmad** ("the claimant") of **Blk 411 Eunos Road 5 # 02 - 136 Singapore 400411** (address) bearing NRIC No **S xxxx853E** the owner / hirer of motor vehicle no **SHD 3383 J**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 05 day of 02 (month) 20 20 (year)

  
\_\_\_\_\_

Signed by "the claimant"

Name: **Abu Bakar Bin Ahmad**

NRIC No: **S xxxx853E**

  
\_\_\_\_\_

Signed by Bifrost Auto Pte Ltd

Name: Reema



**RELEASE**

Claim Reference:	1202000003352
Surveyor's Reference:	CC4/FWD20001259/Dgs3
TP Reference:	SHD3383J

We, **Bifrost Auto Pte Ltd** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SHD3383J** ("Vehicle") to accept global sum of **\$14,500.00**, being the amount claimed for repair cost, loss of ~~rental~~/use, loss of income, disbursement as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **17/01/2020** (date of accident) at / along **LANGSAT RD X EVERITT RD NORTH** (location) involving vehicle no/s. **SLW1763L** and **SHD3383J**.

This is pursuant to the inspection conducted on **21/01/2020** (date) at the Workshop.

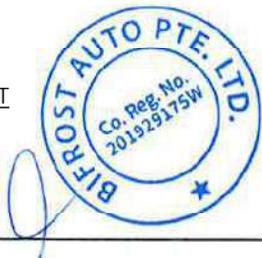
We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SLW1763L** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

**This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.**

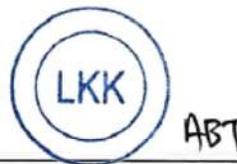
Dated this 27 day of July 2020

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

Provide always that this discharge of our client's claim For the damages relating to the damage to our client's Vehicle shall not prejudice or effect or preclude our Client from making a further for our client's personal Injuries sustained in the same accident

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

## Tax Invoice

**FWD Singapore Pte Ltd**  
**6 Temasek Boulevard**  
**#18-01 Suntec Tower Four**  
**Singapore 038986**

**Inv. No. :** BA.LT.2008001  
**Inv. Date :** 14-08-2020  
**Ref :** 17.01.2020  
**Terms :** 30 Days  
**Veh. No. :** SHD 3383 J  
**Make & Model :** i40

#	Description	Qty	Rate	Total	Tax
1	Cost Of Repair - Lump Sum	1.0	\$11,100.00	\$11,100.00	\$777.00

**Subtotal for invoice :** S\$11,100.00  
**GST (7.0%) :** S\$777.00  
**Total :** S\$11,877.00

*I agree to the price as listed above and affirm that the goods are received in good condition.*

On behalf of **BIFROST AUTO PTE. LTD.**



*(Customer's Signature and Company Stamp)*

*(Authorised Signature)*

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

Our Ref: CT20010401

Date: 23 January 2020



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON            17/01/2020 @ 14:35 hrs  
ALONG                    LANGSAT ROAD X EVERITT ROAD NORTH  
INVOLVING              SLW1763L

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3383J** (the "Taxi"). The Taxi was hired to **ABU BAKAR BIN AHMAD IC NO SXXXX853E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$116.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 18 Jan 2020 / 08:52:09

Receipt Date/Time : 18 Jan 2020 / 08:51:58

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-200118-000197

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SLW1763L As at 17 Jan 2020/14:35:00 Insurance Co: FWD SINGAPORE PTE. LTD.			
1	Insurance Enquiry - SLW1763L Enquiry Fee 20200118084919900443	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	<b>Paid By</b>			
	xxxxxxxxxxx7458		Credit Card: Visa /MasterCard	7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



**Express Towing Services**

You Call, We Tow - Fast - Secured - Reliable

Bik 27 Marine Crescent Vile #10-01 Singapore 440027 Co.Reg. No.53152603L HF: 900 900 92 Email: jim.koh@hotmail.com Website: http://www.gaoexpress towing.sg

**CASH SALE/WORK ORDER**

No. 174016  
Date: 20/01/2000

寶號 Messrs: BA-LI 2001073 LTW

車號 Vehicle No: SAD 3882I 車型 Model No: H/940

時間(日/夜) Time (day/night): \_\_\_\_\_ Contact No: \_\_\_\_\_

由 Location: BY ROUTERY

到 To: BK9 LTW

Cash \$: 40 其他 Others: \_\_\_\_\_

經手人 Authorised By: JTM Tow Truck Driver Name: Steven Goh

- Jump Start/Changing of battery
- Tyre Replacement
- Accident/Breakdown
- Multi/Basement
- With Load/Cargo Box
- King Dolly
- Transport Charge
- Low Body Kit
- Door Opening Service
- Crane Up/Winch Out
- Collect Doc/Key
- Repo
- Woodlands and Tuas Checkpoint

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。  
Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdeemeanour to your vehicle whilst being towed.

# Print Received Message

This mail is associated with :

**\*SHD3383J (120200003352)**  
**[SLW1763L]**

TP

COMFORT TRANSPORTATION PTE LTD

Jan 17 2020 2:00PM

[LIANG PEIWEN]

Bifrost Auto Pte Ltd (sin Ming)

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 21/05/2020 11:38 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (\$\$14555.20) - SHD3383J - Claim Handler: Lionel Tan

Approved:14555.20.