

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

Direct Settlement

**CLAIM SUBFOLDER TRACKING**

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	21 Jan 2020 <a href="#">Edit Reg</a>		21 Jan 2020 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$11,100.00</b> <a href="#">Edit Estimates</a>	<b>S\$11,100.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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**CLAIM SUBFOLDER DETAILS**

[Created by adjuster]

Insured:	<b>LIANG PEIWEN</b> , ID: S8334443A		
Main Claimant:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	<b>SHD3383J</b>	Date of Loss:	17/01/2020 14:00 - :59 [40 Months and 30 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>TP / 1202000003352</b>	Policy/Cover Note No.:	PNPV2018-00006333 (Comprehensive) Coverage: 11/05/2019 - 11/05/2020
Vehicle Reg. No. (Insured):	<b>SLW1763L</b>	Policy No. (Claimant):	
		Excess:	
Repairer:	<b>Bifrost Auto Pte Ltd (sin Ming) (HQ)</b> Blk 9 Sector C, #01-42 Sin Ming Industrial Estate, 575644 Sin Ming - Tel:		
Handling Insurer:	<b>FWD Singapore Pte. Ltd. (HQ)</b> - Tel: 6727 5700 ... [Handled by <b>Lionel Tan</b> ]		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>BRYAN TANI</b> ] ... [Final Rpt due 31/01/2020]		

**ASSOCIATED MAIL RECEIVED**

[View All](#) [Compose Case Mail](#)

- FWD\_SG (21/05/2020): **Alert - Adj Mandate Approved (S\$14555.20) - SHD3383J - Claim Handler: Lionel Tan**

**ALL ASSOCIATED TASKS**

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*SHD3383J (120200003352)  
[SLW1763L]**

TP

**COMFORT TRANSPORTATION PTE LTD**

**Jan 17 2020 2:00PM**

**[LIANG PEIWEN]**

**Bifrost Auto Pte Ltd (sin Ming)**

View

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	24/03/20 15:26	Video - Accident	Load MP4	
Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/03/20 13:55	Front View Left	Load JPG	<input checked="" type="checkbox"/>
2	06/03/20 13:55	Front View Right	Load JPG	<input checked="" type="checkbox"/>
3	06/03/20 13:55	General View	Load JPG	<input checked="" type="checkbox"/>
4	06/03/20 13:55	General View	Load JPG	<input checked="" type="checkbox"/>
5	06/03/20 13:55	General View	Load JPG	<input checked="" type="checkbox"/>
6	06/03/20 13:55	General View	Load JPG	<input checked="" type="checkbox"/>
7	06/03/20 13:55	General View	Load JPG	<input checked="" type="checkbox"/>
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13	06/03/20 13:56	General View	Load JPG	<input checked="" type="checkbox"/>
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32	06/03/20 13:56	General View	Load JPG	<input checked="" type="checkbox"/>
33	06/03/20 13:56	General View	Load JPG	<input checked="" type="checkbox"/>
34	06/03/20 13:56	General View	Load JPG	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
35	06/03/20 13:56	General View	 Load JPG	<input checked="" type="checkbox"/>
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37	06/03/20 13:56	General View	 Load JPG	<input checked="" type="checkbox"/>
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72	06/03/20 13:56	General View	 Load JPG	<input checked="" type="checkbox"/>
73	06/03/20 13:56	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
74	06/03/20 13:56	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
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76	06/03/20 13:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
77	06/03/20 13:57	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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87	06/03/20 13:57	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
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Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
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<b>Video</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
194	06/03/20 13:57	<b>After Repair Photo</b>	Load JPG	<input checked="" type="checkbox"/>
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196	06/03/20 13:57	<b>After Repair Photo</b>	Load JPG	<input checked="" type="checkbox"/>

  

<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/01/20 15:32	<b>EMAIL FROM FWD DD21012020</b>	Load PDF	
2	03/02/20 09:36	<b>EMAIL FROM FWD TO WSKP DD21012020</b>	Load PDF	
3	05/02/20 11:52	<b>TP ESTIMATE-MARKED</b>	Load PDF	
4	05/02/20 11:52	<b>TP GIA REPORT</b>	Load PDF	
5	27/03/20 11:09	<b>LOD AND OTHER DOCUMENTS</b>	Load PDF	
6	20/08/20 10:12	<b>Authorisation to Act</b>	Load PDF	
7	20/08/20 10:12	<b>LOD</b>	Load PDF	
8	20/08/20 10:12	<b>LTA SEARCH</b>	Load PDF	
9	20/08/20 10:12	<b>Release Voucher</b>	Load PDF	
10	20/08/20 10:12	<b>RENTAL MILEAGE</b>	Load PDF	
11	20/08/20 10:12	<b>RENTAL RECEIPT</b>	Load PDF	
12	20/08/20 10:12	<b>TOWING FEE</b>	Load PDF	
13	20/08/20 10:12	<b>WORKSHOP INVOICE</b>	Load PDF	

  

No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	21/01/20 16:16	<b>SLW1763L OI GIA</b>	Load PDF	
2	21/01/20 16:16	<b>SHD3383J TP GIA</b>	Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:**  Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SLW1763L (Insd veh)	Model:	HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A)
	SHD3383J (TP veh)		
Date of Accident:	17/01/2020		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:\$		34,452.76
Final Repair Cost	:\$		14,500.00
Loss of Income	:\$		16.00 days at \$50.00 per day
Rental (if any)	:\$		16 days
LTA / GIA Search Fee	:\$		
Others:	:\$		
	:\$		
Final Settlement Sum (GLOBAL SUM)	:\$		14,500.00
<b>Is Third Party Workshop GIA Registered?</b> <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
<b>A) For Non GIA Registered Workshop:</b>		Agreed Liability _____ 100 _____ (%)	
<b>B) For GIA Registered Workshop:</b>		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Bifrost Auto Pte Ltd	:\$	14,500.00
2)		:\$	
3)		:\$	
4)		:\$	
5)		:\$	

NUR SHAQILAH BTE ABDOL WAHAB

20 Aug  
2020

\_\_\_\_\_  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
Date

**Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/  
Bill (if any)**

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

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**VEHICLE DAMAGE INSPECTION REPORT****Our File No:** CC4/FWD20001259/DGS3S2**Date:** 20/08/2020REFERENCE

Handling Insurer:	FWD Singapore Pte. Ltd.	Policy No:	PNPV2018-00006333
<b>Claimant Vehicle No :</b>	SHD3383J	<b>Insured Vehicle No :</b>	SLW1763L
Date of Loss:	17/01/2020	Nature of Claim:	TP
		Claim No:	1202000003352

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SHD3383J</b>	Engine No:	D4FDGU668517
Make & Model:	HYUNDAI I40, 1.7 D CRDI F/L ABS AIRBAG 4DR (A)	Chassis No:	KMHLB41UMGU093308
Reg. Date:	18/08/2016 (Man. Year: 2016)	Odometer:	384582 km
Colour:	Blue		
Engine Capacity:	1685 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	205/60 R16	Rear Tyre Size:	205/60 R16
Front Left Side:	Hankook 5 mm	Rear Left Side:	Campeon 5 mm
Front Right Side:	Hankook 5 mm	Rear Right Side:	Campeon 5 mm

*The above values represent the remaining tyre treads depth*

<b>COST OF CLAIMS</b>	<b>Repairer's</b>	<b>Adjuster's</b>	<b>Difference</b>	<b>Diff %</b>
Parts	26,888.84	11,698.76	15,190.08	56.49
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,310.00	2,280.00	3,030.00	57.06
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>32,198.84</b>	<b>13,978.76</b>	<b>18,220.08</b>	<b>56.59</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>11,100.00</b>		
<b>(S\$)</b>	32,198.84	11,100.00	21,098.84	65.53
<b>+ GST 7.00/7.00% (S\$)</b>	2,253.92	777.00	1,476.92	65.53
<b>Nett Amount (S\$)</b>	<b>34,452.76</b>	<b>11,877.00</b>	<b>22,575.76</b>	<b>65.53</b>
<b>+ Loss of Use (16.0 x S\$50.00/day) (S\$)</b>		800.00		
<b>+ Car Rental (16.0 x S\$116.95/day) (S\$)</b>		1,871.20		
<b>+ Doc/Search Fee (S\$)</b>		7.00		
<b>+ Other Costs (S\$)</b>		40.00		
<b>Nett Liability (S\$)</b>		<b>14,595.20</b>		
<b>Global Sum Settlement (S\$)</b>		<b>14,500.00</b>		

INSPECTION

Date of Assignment:	21/01/2020	
Date Inspected:	21/01/2020	Inspected At: Bifrost Auto Pte Ltd (sin Ming) (HQ) Blk 9 Sector C, #01-42 Sin Ming Industrial Estate Singapore 575644
Estimated Period of Repair:	10.0 days	

8/20/2020

Adjuster Report

**Adjuster:** BRYAN TANI

**Manager:** Chong Pui Lin

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

**REPAIR DETAILS****Reference****Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 20 Aug 2020)**Parts:** 143 HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** (Unsubmitted, no print-code for SHD3383J)**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.**Recommended Parts**

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Not Necessary	1,106.00 FL	*- FL
2	1		*REAR BUMPER CLIP	Not Necessary	19.00 FL	*- FL
3	1		*REAR FENDER	Dented	2,171.40 FL	*2,171.40 FL
4	1		*REAR WINDSCREEN MOULDING	Not Necessary	51.80 FL	*- FL
5	1		*REAR DOOR (RH)	Dented	2,201.10 FL	*2,201.10 FL
6	2		*REAR DOOR RUBBER (LH/RH)	Not Necessary	105.40 FL	*- FL
7	2		*REAR DOOR 1/4 GLASS (LH/RH)	Not Necessary	91.20 FL	*- FL
8	2		*REAR DOOR GEAR / REGULATOR (LH/RH)	Not Necessary	260.90 FL	*- FL
9	1		*REAR DOOR LOCK ASSY	Not Necessary	268.20 FL	*- FL
10	2		*REAR DOOR 1/4 GLASS RUBBER (LH/RH)	Not Necessary	46.70 FL	*- FL
11	2		*REAR DOOR HINGE UPPER (LH/RH)	Not Necessary	44.50 FL	*- FL
12	2		*REAR DOOR HINGE LOWER (LH/RH)	Not Necessary	44.50 FL	*- FL
13	2		*REAR DOOR CHECK (LH/RH)	Not Necessary	62.90 FL	*- FL
14	2		*REAR DOOR TRIM BOARD (LH/RH)	Not Necessary	743.80 FL	*- FL
15	1		*ROCKER PANEL OUTER GARNISH (LH/RH)	O/s Cut	682.80 FL	*341.40 FL
16	2		*REAR TYRE (LH/RH)	Not Necessary	216.00 FL	*- FL
17	1		*REAR TYRE RIM (LH/RH)	O/s Distorted / Bent	650.60 FL	*325.30 FL
18	1		*REAR TYRE WHEEL CAP	Cut	214.20 FL	*107.10 FL
19	1		*REAR WHEEL BEARING ING & HUB	Damaged	724.00 FL	*401.40 FL
20	1		*REAR TRAILING ARM (LH/RH)	O/s Distorted	384.00 FL	*192.00 FL
21	1		*REAR ASSIST (LH/RH)	O/s Distorted	219.40 FL	*145.70 FL
22	1		*REAR SHOCK ABSORBER (LH/RH)	O/s Distorted	552.60 FL	*276.30 FL
23	2		*REAR SHOCK ABSORBER MOUNTING (LH/RH)	Not Necessary	162.60 FL	*- FL
24	1		*REAR CROSS MEMBER	Not Necessary	1,021.50 FL	*- FL
25	1		*STABILIZER BAR	Not Necessary	199.60 FL	*- FL
26	1		*STABILIZER LINK	Not Necessary	85.90 FL	*- FL
27	1		*REAR UPPER ARM (RH)	Distorted	335.75 FL	*335.75 FL
28	1		*REAR LOWER ARM (RH)	Distorted	353.80 FL	*353.80 FL
29	1		*REAR KNUCKLE ARM (RH)	Distorted	545.60 FL	*545.60 FL
30	1		*FRONT FENDER (RH)	Repair	566.30 FL	*- FL
31	1		*FRONT FENDER SHIELD (LH/RH)	Not Necessary	174.90 FL	*- FL
32	2		*FRONT FENDER MUDFLAP (LH/RH)	Not Necessary	13.50 FL	*- FL
33	1		*FRONT FENDER RETAINER	Not Necessary	3.00 FL	*- FL
34	1		*FRONT DOOR MIRROR SIDE GARNISH	Not Necessary	225.00 FL	*- FL
35	1		*FRONT DOOR (RH)	Dented	2,256.40 FL	*2,256.40 FL
36	1		*FRONT DOOR RUBBER	Not Necessary	96.00 FL	*- FL
37	2		*FRONT DOOR GEAR / REGULATOR (LH/RH)	Not Necessary	176.80 FL	*- FL
38	2		*FRONT DOOR HINGE UPPER (LH/RH)	Not Necessary	44.50 FL	*- FL
39	2		*FRONT DOOR HINGE LOWER (LH/RH)	Not Necessary	44.50 FL	*- FL
40	2		*FRONT DOOR CHECK (LH/RH)	Not Necessary	91.80 FL	*- FL
41	2		*FRONT DOOR INNER LOCK (LH/RH)	Not Necessary	290.80 FL	*- FL
42	2		*FRONT DOOR OUTER ANDLE (LH/RH)	Not Necessary	32.30 FL	*- FL
43	2		*FRONT DOOR MIRROR (LH/RH)	Not Necessary	670.00 FL	*- FL
44	1		*FRONT DOOR POWER MOTOR	Not Necessary	442.10 FL	*- FL
45	1		*FRONT DOOR TRIM BOARD (RH)	Not Necessary	997.40 FL	*- FL
46	2		*FRONT DOOR PROTECTOR (LH/RH)	Not fitted	65.20 FL	*- FL

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
47	1		*DOOR CENTER PILLAR OUTER (RH)	Dented	2,527.80 FL	*2,527.80 FL
48	2		*DOOR CENTER PILLAR INNER	Not Necessary	1,224.20 FL	*- FL
49	1		*FRONT WINDSCREEN MOULDING	Not Necessary	23.70 FL	*- FL
50	1		*FRONT WINDSCREEN SEALANT	Not Necessary	40.00 FL	*- FL
51	2		*FRONT WINDSCREEN PILLAR OUTER (LH/RH)	Not Necessary	1,535.90 FL	*- FL
52	1		*FRONT WHEEL RIM (LH/RH)	O/s Distorted	650.60 FL	*325.30 FL
53	1		*FRONT WHEEL HUB CAP (LH/RH)	O/s Cut	214.20 FL	*107.10 FL
54	1		*FRONT WHEEL NUT	Not Necessary	5.70 FL	*- FL
55	1		*FRONT WHEEL BEARING	Damaged	301.80 FL	*301.80 FL
56	1		*FRONT WHEEL HUB ASSY	Not Necessary	153.60 FL	*- FL
57	1		*FRONT SHOCK ABSORBER ASSY (RH)	Distorted	217.60 FL	*217.60 FL
58	2		*FRONT SHOCK ABSORBER MOUNTING (LH/RH)	Not Necessary	217.60 FL	*- FL
59	1		*FRONT DRIVE SHAFT	Not Necessary	2,061.60 FL	*- FL
60	1		*RACK & PINION ASSY	Not Necessary	1,820.00 FL	*- FL
61	1		*STG TIE ROD	Distorted	135.00 FL	*135.00 FL
62	1		*STG TIE END	Distorted	125.20 FL	*125.20 FL
63	1		*STG BALL JOINT	Not Necessary	73.10 FL	*- FL
64	1		*STABILIZER BAR	Not Necessary	252.30 FL	*- FL
65	1		*STABILIZER BAR BUSH	Not Necessary	16.40 FL	*- FL
66	1		*STABILIZER BAR LINK	Not Necessary	68.10 FL	*- FL
67	2		*STABILIZER BRACKET	Not Necessary	48.00 FL	*- FL
68	1		*FRONT SUSPENSION LOWER ARM (RH)	Distorted	595.90 FL	*595.90 FL
69	1		*KNUCKLE ARM (LH/RH)	O/s Distorted	1,104.00 FL	*552.00 FL
70	1		*FRONT ERP STICKER	Not Necessary	26.00 FS	*- FS
71	2		*FRONT TYRE (LH/RH)	Not Necessary	216.00 FS	*- FS
72	1		*FRONT DOOR COLOURED COMFORT LOGO	Necessary	66.00 FS	*66.00 FS
73	1		*REAR WINDSCREEN SEALANT	Not Necessary	46.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>33,522.55</b>	<b>14,606.95</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	6,633.71	2,908.19
<b>Total Parts (\$\$)</b>	<b>26,888.84</b>	<b>11,698.76</b>

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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING.	New	1,800.00	900.00
2	SPRAY PAINTING CHARGE.	New	1,500.00	900.00
3	WIRING CHARGE.	New	120.00	0.00
4	TUFF KOTE.	New	250.00	40.00
5	TOWING CHARGE.	New	50.00	0.00
6	REMOVE / REFIX CUSHION & UPHOLSTERY REAR.	New	150.00	80.00
7	REMOVE / REFIX REAR WINDSCREEN GLASS.	New	120.00	0.00
8	REMOVE / REFIX REVERSE SENSOR.	New	120.00	0.00
9	REMOVE / REFIX UNDERCARRIAGE (RR).	New	400.00	150.00
10	REMOVE / REFIX FUEL TANK.	New	80.00	0.00
11	REMOVE / REFIX EXHAUST PIPE.	New	80.00	0.00
12	REMOVE / REFIX UNDERCARRIAGE (FRT).	New	400.00	150.00
13	FRONT / FOUR WHEEL ALIGNMENT.	New	120.00	60.00
14	REMOVE / REFIX FRONT WINDSCREEN GLASS.	New	120.00	0.00
			<b>Gross Labour Cost (\$\$)</b>	<b>5,310.00</b>
				<b>2,280.00</b>

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