

Su Li (LKK Auto)

From: venessa.chan@fwd.com
Sent: Tuesday, 21 January 2020 9:19 AM
To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: motorclaims.sg@fwd.com; lionel.tan@fwd.com
Subject: PRS FOR our client's vehicle SHD 3383 J and your insured's vehicle SLW 1763 L on 17.01.2020.

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Nivitha,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

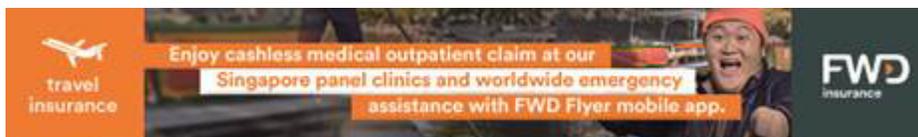


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser
Sent: Tuesday, January 21, 2020 9:18 AM
To: 'Claims Dept'
Cc: Assessment; Claims Dept; Motor Claims SG - SG Common; Lionel Tan Tian Pei - SGUser
Subject: PRS FOR our client's vehicle SHD 3383 J and your insured's vehicle SLW 1763 L on 17.01.2020.

Dear Sir/Madam,

Thank you for your selection of LKK Auto Consultants.

We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

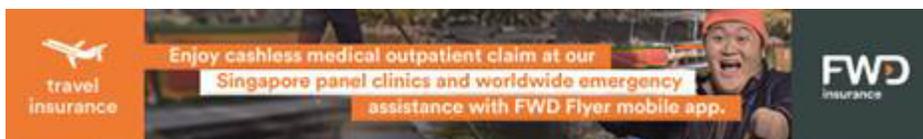


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From: Claims Dept [mailto:claims_ltm@bifrotauto.com]

Sent: Monday, January 20, 2020 6:04 PM

To: Venessa Chan - SGUser

Cc: Assessment; Claims Dept; Motor Claims SG - SG Common; Lionel Tan Tian Pei - SGUser

Subject: Re: PRS FOR our client's vehicle SHD 3383 J and your insured's vehicle SLW 1763 L on 17.01.2020.

Without Prejudice

Hi,

We selected LKK AUTO CONSULTANTS PTE LTD.

Pls assign to them asap.

Thanks & Regards,

Bifrost Auto Pte Ltd

Accident Claims Dept

On Mon, 20 Jan 2020 at 16:56, <venessa.chan@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam,

Refer to your email dated on 20.01.2020 of the PRI Notice of your client's vehicle SHD3383J,

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

***Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.**

Best Regards,

Venessa Chan

Administrative Assistant, Claims

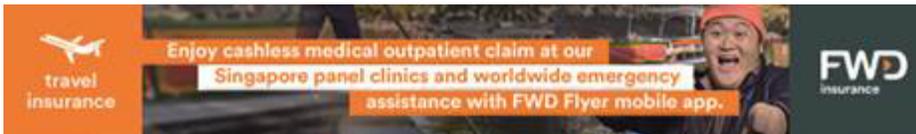


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Claims Dept [mailto:claims_ltm@bifrostauto.com]

Sent: Monday, January 20, 2020 4:27 PM

To: Motor Claims SG - SG Common

Cc: Assessment; Claims Dept

Subject: RE : PRS FOR our client's vehicle SHD 3383 J and your insured's vehicle SLW 1763 L on 17.01.2020.

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Abu Bakar Bin Ahmad, to notify you of the aforesaid accident involving our client's vehicle SHD 3383 J and your insured's vehicle SLW 1763 L on 17.01.2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SLW 1763 L for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee

Contact Email: claims_ltv@bifrotauto.com / claims_ltm@bifrotauto.com

VEH IN (Date & Time) : 20.01.2020

PRS ARRANGEMENT (Date & Time) : AS SOON AS POSSIBLE

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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