

## Veron Chen (LKKAuto)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, 23 April 2020 10:33 AM  
**To:** Veron Chen (LKKAuto); SUR; Adrian Ling (LKKAuto); Admin A; Admin-D (LKKAuto)  
**Cc:** claims@premiumauto.com.sg  
**Subject:** RE: LOD - SKA 9788 R - OD CLAIM-DOA: 10/1/2020  
**Attachments:** SKA 9788 R - LOD.pdf

Dear Veron,

Attached LOD for your perusal.

As spoken to your office, we will provide soft copy henceforth as our company will be implementing closure.

We hope for your understanding to accept settlement by email at this stage. Original documents will be arranged for during reopening.

Thank you.

**Best Regards,**  
**Nadia**  
**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183  
**e.** claims@premiumauto.com.sg **w.** www.audi.com.sg  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

---

**From:** Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]  
**Sent:** Wednesday, 22 January, 2020 2:25 PM  
**To:** claims@premiumauto.com.sg; SUR <sur@lkkauto.com>  
**Cc:** (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>; (boojohnny@gmail.com) <boojohnny@gmail.com>  
**Subject:** RE: SKA 9788 R - OD CLAIM-DOA: 10/1/2020

Dear Kelvin,

As instructed by our client , please proceed to repair the **insured vehicle SKA 9788R, (Excess \$1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**NOTE: Why does front bumper and front bumper underrun bar need to be replaced? Re-inspection needed to justify replacement.**

AIG OIC- **Mithoo Singh, Aashweenjeet Kaur**] [Aashweenjeetkaur.Mithoosingh@aig.com](mailto:Aashweenjeetkaur.Mithoosingh@aig.com)

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Tuesday, 21 January 2020 1:05 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** SKA 9788 R - OD CLAIM

Dear All,

Attached is the marked estimate for your reference.

Kindly assist to update us on approval.

Thank you.

**Best Regards,  
Kelvin Khoo  
Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**D.** +65 6768 9911 **P.** +65 9871 9902

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you