

ASS. REC. BY:

REF: 51CT1 20001241 / UV f3

Special Instruction:

Surveyor: Marcus

ASSIGNMENT (Office)

From (Person): Irene Tay Hui Ping of CT1 Date/Time: 21.1.2020 12:26 pm

Estimated Cost: Bill to:

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJX 3768D Insured: YP 4589 L

at Workshop m/s SME motor Tel: 67476106

of 1 Kaki Bukit Ave L #102-15

Policy No: DMCVSA 30763819000 Claim No: SNM 201220385102

Sum Insured: Excess:

Make of Veh: D.O.A. 10.1.2020  
(Client's Record)

CA / REV / REP. / REV 24 HRS amp' H.O.D. Endorsement:

Date/Time: 21/1/2020 1:26 pm Person Contacted: Jenny Vehicle: IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SJX 3768D - X
	YP 4589 L - X

## ASSIGNMENT

From: Date:

Estimated Cost:

OD ☒ TP ☒ WS ☒ TP RES ☒ OD RES ☒ EVA ☒ INV ☒ MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

GIA / PR Seen:

Est. Repairs:

Lum Sum:

Consistent? : Yes or No

Consistent? : Yes or No

days Res.: Yes or No

% 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Yr Regn:

Type: ☒ Car / ☒ M.Cycle / ☒ Bus / ☒ Van / ☒ Lorry / ☒ Taxi / ☒ Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading:

Eng/No:

C/No:

Gen. Cond: ☒ Good / ☒ Fair / ☒ Poor / ☒ BurntSteering: ☒ In order / ☒ Jammed / ☒ Leaked / ☒ Burnt orBrake: ☒ In order / ☒ Jammed / ☒ Leaked / ☒ Burnt orModi: Nil / ☒ S/Rim / ☒ STD A/Rim or

Tyre Size:

F:

R:

☒ BS / ☒ DUN / ☒ EXNOVA / ☒ GY / ☒ FS / ☒ LIZA / ☒ MIC / ☒ OHTSU / ☒ PIR / ☒ SUMI /

TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at

Rear

R/Bal.

L/Bal.

D.O.I.

Des. of Damages: ☒ Frt / ☒ Rear / ☒ O/S / ☒ N/S / ☒ U/C / ☒ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

002 31-1-2030 MA 3110

24/12/2021/1750 cont. with AM ying (Red 1546.64, 4790)

Date/Time, File Pass to?

1)

Date/Time, File Return to?

2)

Report Format:

Lump Sum / I.B.I. (\$

☐ : Preli. Report☐ : Final Report

typist

merimer

1750/2

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

) S + RS, SI

) Photos

) Others

TOTAL

220

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Jan 2020		21 Jan 2020 12:26 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
------	-----------	---------------	-----------	--------------------------

#### CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:			
Main Claimant:	TEO AI PENG		
Vehicle Reg. No.:	SJX3768D	Date of Loss:	10/01/2020 16:00 - :59
Claim Type:	TP / SNM20D200385C02	Policy/Cover Note No.:	DMCVSN30763819000
Vehicle Reg. No. (Insured):	YP4589L	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	SME Motor Pte Ltd (HQ) 1 KAKI BUKIT AVE6, #02-15, 417883 Kaki Bukit - Tel:		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 31/01/2020]		
Adj Asg. Remarks:	PLEASE SURVEY AND REVERT		

#### ASSOCIATED MAIL RECEIVED

[View All](#)   [Compose Case Mail](#)

There are no mail for this case.

#### ALL ASSOCIATED TASKS View All   Search Tasks   Create New Task   Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Tuesday, 21 January 2020 12:15 PM  
**To:** ying@smemotor.com.sg  
**Cc:** assignments; Admin A  
**Subject:** FW: OUR REF: SNM20D200385/YP4589L/IRENE - ACCIDENT INVOLVING VEHICLE SJX3768D & YP4589L DOA ON 10/01/2020  
**Attachments:** 4771\_001.pdf

Dear Sir (LKK),

We refer to the above matter.

Please get your surveyor to liaise with SME to conduct survey.

Regards,

**Irene Tay**  
Executive  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI  
**Sent:** Monday, January 20, 2020 5:22 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>; ying@smemotor.com.sg  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** OUR REF: SNM20D200385/YP4589L/IRENE - ACCIDENT INVOLVING VEHICLE SJX3768D & YP4589L DOA ON 10/01/2020

Dear Irene,

Please conduct PRS for SJX3768D.

Note : officer in charge – Irene Tay 63896192.

**\*\*\* Kindly quote our reference number when replying.**

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** [ying@smemotor.com.sg](mailto:ying@smemotor.com.sg) <[ying@smemotor.com.sg](mailto:ying@smemotor.com.sg)>  
**Sent:** Monday, January 20, 2020 3:15 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [jenny.ho@smemotor.com.sg](mailto:jenny.ho@smemotor.com.sg)  
**Subject:** Re: ACCIDENT INVOLVING VEHICLE SJX3768D & YO4589L DOA ON 10/01/2020

Dear sirs /madam,

Your ref: YP4589L  
Our ref: SJX3768D  
doa on 10/01/2020

Kindly advise liability.

Kindly arrange for survey.

thanks & regards  
YING

**From:** [ying@smemotor.com.sg](mailto:ying@smemotor.com.sg)  
**Sent:** Monday, January 20, 2020 9:34 AM  
**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
**Cc:** [jenny.ho@smemotor.com.sg](mailto:jenny.ho@smemotor.com.sg) ; [alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com) ; Chee So Chow  
**Subject:** Re: ACCIDENT INVOLVING VEHICLE SJX3768D & YO4589L DOA ON 11/01/2020

Dear sirs /madam,

Your ref: YP4589L  
Our ref: SJX3768D  
doa on 11/01/2020

Kindly advise liability.

Kindly arrange for survey.

thanks & regards  
YING

**From:** [ying@smemotor.com.sg](mailto:ying@smemotor.com.sg)  
**Sent:** Friday, January 17, 2020 5:41 PM  
**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
**Cc:** [jenny.ho@smemotor.com.sg](mailto:jenny.ho@smemotor.com.sg)  
**Subject:** ACCIDENT INVOLVING VEHICLE SJX3768D & YO4589L DOA ON 11/01/2020

Dear sirs /madam,

Your ref: YP4589L  
Our ref: SJX3768D  
doa on 11/01/2020

Kindly advise liability.

Kindly arrange for survey.

thanks & regards  
YING

**From:** [ptr2@smemotor.com.sg](mailto:ptr2@smemotor.com.sg)  
**Sent:** Friday, January 17, 2020 4:33 PM  
**To:** SME YING  
**Subject:** Attached Image



## ANNOUNCING Carway

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> All terms are n

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20 vehicles

civic

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Search Selection

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type
		Any	Any	2010	Any	Any	Any
civic							



**Honda Civic 1.6A VTI (New 5-yr COE)**

\$36,800

\$7,350 /yr

12-Mar-2010

1,595 cc

-

Sedan

Beauty White, 2 Owners Car, New Paint And New Leather, Showroom Condition Guarantee, Sale Come With 6 Months Certified Pre-Owned Car Warranty With Roadside Assistance Coverage, All Our Quality Preowned Car Are Selling At Low Depreciation Price. STA/VICO...

Car World Automobile

Posted: 05-Feb-2020 Tags: 2010 Honda Civic, 2010 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda



**Honda Civic 1.8A VTI-S GL (OPC) (New 5-yr COE)**

\$37,888

\$7,570 /yr

08-Feb-2010

1,799 cc

134,000 km

Sedan

Cheapest In Town, Full Loan, Bank And In House Loan Available, Honda Civic 1.8A Model. We Can Help To Convert To Z10 Usage If Needed. Genuine Selling Price. Trade In Available, Low Interest Rate From 3.18%. Call Now For More Enquiries.

Posted: 05-Feb-2020 Tags: 2010 Honda Civic, 2010 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda



**Honda Civic Hybrid 1.3A (COE till 01/2025)**

\$33,800

\$6,820 /yr

20-Jan-2010

1,339 cc

-

Sedan

Fuel Type: Petrol-Electric

Only 1 Owner. Full Agent Service. 100% Accident Free, Hassle Free Deals 100% Loan Available! Immediate Approval! Bank Loan, In House Loan Welcome, Attractive Interest Rate! Trade In Welcome.

Posted: 04-Feb-2020 Tags: 2010 Honda Civic, 2010 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda



**Honda Civic 1.8A VTI-S**

\$21,600

\$13,330 /yr

05-Oct-2010

1,799 cc

130,000 km

Sedan

Leather Seats, Sport Rim, Reverse Sensor, Well Maintained, Call Before Coming.

Posted: 04-Feb-2020 Tags: 2010 Honda Civic, 2010 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda

**GET YOUR COE RENEWAL LOAN**

**Is your COE expiring? Let us help you renew it!**

Getting your COE renewed is easy, fast and affordable. We'll help you renew your COE and get a loan for it. Get the cheapest loan in town and an approval in 2 days without effort! Enquire today.

**Honda Civic 1.6A VTI (New 5-yr COE)**

\$36,888

\$7,370 /yr

12-Feb-2010

1,595 cc

138,000 km

Sedan

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> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 697F

### Vehicle Details

Vehicle No.: SJX3768D  
Vehicle to be Exported: No  
Intended Deregistration Date: 09 Jun 2020  
Vehicle Make: HONDA  
Vehicle Model: CIVIC 1.6L 5AT  
Primary Colour: Brown  
Manufacturing Year: 2008  
Engine No.: R16A14000562  
Chassis No.: JHMFD46209S200083  
Maximum Power Output: 92.0 kW (123 bhp)  
Open Market Value: \$20,060.00  
Original Registration Date: 09 Jun 2010  
First Registration Date: 09 Jun 2010  
Transfer Count: 2  
Actual ARF Paid: \$20,060.00

### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 08 Jun 2020  
PARF Rebate Amount: \$0.00

### Intended COE Rebate Details

COE Expiry Date: 31 Jan 2030  
COE Category: A - Car (1600cc & below)  
COE Period(Years): 10  
PQP Paid: \$32,368.00  
COE Rebate Amount: \$31,210.00  
**Total Rebate Amount: \$31,210.00**

The information contained herein is correct as at 06 Feb 2020

OK



# SME Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-15 Autobay@KakiBukit Singapore 417883  
TEL: 67476106 (6 lines) FAX: 67442368 Email: service@smemotor.com.sg  
GST:201119451E RCB NO:201119451E

**M/S :** CHINA TAIPING INSURANCE (SINGAPORE) PTE

3 ANSON ROAD #16-00

SPRINGLEAFT TOWER

Singapore 079909

TEL: 63896111

FAX: 62247478

ATTN: Motor Claim Department

Your Ref No: 20/CN/TP-020(01)

Claim Type: Third Party

Accident Date: 11/01/2020

TP Veh Reg No: ~~YP4586L~~ **YP4589L**

**Estimate No: EST0005278**

Date: 17 Jan 2020

Policy No: P10179361R00

Veh Reg No: **SJX3768D**

Make/Model: HONDA CIVIC

Chasis No: 0

Engine No:

Reg. Date:

## Estimate Repair Cost to Vehicle No :SJX3768D

Description	Quantity	List Price	Amount
		<u>SS</u>	<u>SS</u>
<b>List Price</b>			
1 FRT BONNET	1 PC	596.70 ✓	
2 FRT BUMPER	1 PC	631.30 &	
3 FRT BUMPER CLIPS	10 PC	39.00 &	
4 FRT LH HEADLAMP	1 PC	790.40 ✓	
5 FRT BUMPER LOWER BEAM ( LH) BELOW HEADLAMP	1 PC	32.10 X	
6 FRT LH FENDER	1 PC	450.80 ✓	
7 FRT LH FENDER INNER SIDE GARNISH	1 PC	93.60 X	
8 INNER GARNISH CLIPS	12 PC	42.00 ✓	
9 FRT LH FENDER SIGNAL LAMP	1 PC	19.90 X	
		2,695.80	
	Less 20%	539.16	2,156.64
<b>Labour</b>			
10 WIRE CHECKING	1 UNIT	40.00 20	
11 LABOUR CHARGE	1 UNIT	500.00 300	
12 SPRAY PAINTING	1 UNIT	600.00 400	
		1,140.00	1,140.00

Total SS 3,296.64

Add GST @ 7% 230.76

Total Amount Payable SS 3,527.40

TOTAL: SINGAPORE DOLLAR THREE THOUSAND FIVE HUNDRED TWENTY SEVEN AND CENTS FORTY ONLY

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

For SME Motor Pte Ltd

AUTHORISED SIGNATURE

not Ackd  
1/1/20  
5/1/20  
1/5/20  
3 day  
take part. otherwise

1879.5  
203  
1503.92  
2223.82  
1779

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CS/CTI20001241/UVF3N2  
**Date:** 25/02/2020

## REFERENCE

**Handling Insurer:** China Taiping Insurance (Singapore) Pte. Ltd. **Policy No:** DMCVSN30763819000  
**Claimant Vehicle No :** SJX3768D **Insured Vehicle No :** YP4589L  
**Date of Loss:** 10/01/2020 **Nature of Claim:** TP **Claim No:** SNM20D200385C02

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

**Reg No:** SJX3768D **Engine No:** R16A14000562  
**Make & Model:** HONDA CIVIC, 1.5 (A) **Chassis No:** JHMFD46209S200083  
**Reg. Date:** 09/06/2010 (Man. Year: 2008) **Odometer:** 115393 km  
**Colour:** Brown  
**Engine Capacity:** 1595 cc  
**Market Value/New Car Price:** N/A  
**Sum Insured (S\$):** Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

**General Condition:** Steering (Serviceable): Yes **Footbrake (Serviceable):** Yes  
**Handbrake (Serviceable):** Yes **Engine Modification:** No **Pre-accident Condition:**

## CONDITION OF TYRES

**Front Tyre Size:** 205/55R16 **Rear Tyre Size:** 205/55R16  
**Front Left Side:** Bridgestone 6 mm **Rear Left Side:** Bridgestone 6 mm  
**Front Right Side:** Bridgestone 6 mm **Rear Right Side:** Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,156.64	1,503.92	652.72	30.27
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,140.00	720.00	420.00	36.84
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>3,296.64</b>	<b>2,223.92</b>	<b>1,072.72</b>	<b>32.54</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,750.00</b>		
<b>(S\$)</b>	3,296.64	1,750.00	1,546.64	46.92
<b>+ GST 7.00/7.00% (S\$)</b>	230.76	122.50	108.26	46.91
<b>Nett Amount (S\$)</b>	<b>3,527.40</b>	<b>1,872.50</b>	<b>1,654.90</b>	<b>46.92</b>

## INSPECTION

**Date of Assignment:** 21/01/2020  
**Date Inspected:** 05/02/2020 **Inspected At:** SME Motor Pte Ltd (HQ)  
 1 KAKI BUKIT AVE6, #02-15  
 Singapore 417883  
**Estimated Period of Repair:** 3.0 days

**Adjuster:** MARCUS CHUA**Manager:** VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 25 Feb 2020)
<b>Parts:</b>	143	HONDA CIVIC 1.5 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SJX3768D)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT BONNET	Dented/Buckled	596.70 FL	*596.70 FL
2	1		*FRT BUMPER	Repair	631.30 FL	*- FL
3	10		*FRT BUMPER CLIPS	Not Necessary	39.00 FL	*- FL
4	1		*FRT LH HEADLAMP	Cracked	790.40 FL	*790.40 FL
5	1		*FRT BUMPER LOWER BEAM (LH) BELOW HEADLAMP	Not Necessary	32.10 FL	*- FL
6	1		*FRT LH FENDER	Dented	450.80 FL	*450.80 FL
7	1		*FRT LH FENDER INNER SIDE GARNISH	Not Necessary	93.60 FL	*- FL
8	12		*INNER GARNISH CLIPS	Necessary	42.00 FL	*42.00 FL
9	1		*FRT LH FENDER SIGNAL LAMP	Not Necessary	19.90 FL	*- FL
					<b>Sub Total (\$\$)</b>	<b>2,695.80 1,879.90</b>
					<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>539.16 375.98</b>
					<b>Total Parts (\$\$)</b>	<b>2,156.64 1,503.92</b>

F=Franchise part, L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	WIRE CHECKING	New	40.00	20.00
2	LABOUR CHARGE	New	500.00	300.00
3	SPRAY PAINTING	New	600.00	400.00
Gross Labour Cost (\$\$)			<b>1,140.00</b>	<b>720.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >