

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 31 January 2020 10:02 AM
To: Tan Kah Leong
Cc: Admin A; Claims Dept of CTI
Subject: RE: OUR REF: SNM20D200418/SJP7815S/TKL - Accident Involving SJP7815S (OI : CTI REF - TBA) AND SDS275B (TP : LKK REF - CC6/CTI20001230/Uka3) on 17/01/2020
Attachments: SDS275B Accident Video Footage DOA 17-01-2020 (7MB)-0.mp4

Tracking:	Recipient	Delivery
	Tan Kah Leong	
	Admin A	
	Claims Dept of CTI	
	olivialau@lkkauto.com	Delivered: 31/1/2020 10:02 AM
	Meikwan@lkkauto.com	Delivered: 31/1/2020 10:02 AM

Dear Sir / Madam,

We refer to the above matter.

Please be informed that the Third party informed us that they will be making an OD claim instead and will submit recovery claim against Insured.

We attach herewith a copy of the accident video from the third party.

We will submit WP report and close accordingly.

Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Friday, 31 January 2020 9:46 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D200418/SJP7815S/TKL - Accident Involving SJP7815S (OI : CTI REF - TBA) AND SDS275B (TP : LKK REF - CC6/CTI20001230/Uka3) on 17/01/2020

Without Prejudice

Dear Khanchna,

We refer to your email below.

We regret to advise that our insured has yet to report the accident to date.

We will sent another reminder letter to inform our insured to report the accident soonest.

Thank you.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Friday, January 31, 2020 9:07 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM20D200418/SJP7815S/TKL - Accident Involving SJP7815S (OI : CTI REF - TBA) AND SDS275B (TP : LKK REF - CC6/CTI20001230/Uka3) on 17/01/2020

Dear Sir / Madam,

We refer to the above matter.

Please let us have a copy of insured's accident report for our necessary action.

Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Thursday, 30 January 2020 8:45 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM20D200418/SJP7815S/TKL - Accident Involving SJP7815S (OI : CTI REF - TBA) AND SDS275B (TP : LKK REF - CC6/CTI20001230/Uka3) on 17/01/2020

Without Prejudice

Dear Khanchna,

We refer to your email below.

We regret to inform that our insured has yet to report the accident.

Thank you.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Wednesday, January 29, 2020 2:13 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM20D200418/SJP7815S/TKL - Accident Involving SJP7815S (OI : CTI REF - TBA) AND SDS275B (TP : LKK REF - CC6/CTI20001230/Uka3) on 17/01/2020

Dear Sir / Madam,

We refer to the above matter.

Please let us have a copy of insured's accident report for our necessary action.

Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 21 January 2020 5:16 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D200418/SJP7815S/TKL - Accident Involving SJP7815S (OI : CTI REF - TBA) AND SDS275B (TP : LKK REF - CC6/CTI20001230/Uka3) on 17/01/2020

Dear Kah Leong,

Please revert LKK.

Note : officer in charge – Kah Leong

Thank you.

Regards,
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 T : (65) 63896116 | F : (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城
Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, January 21, 2020 12:02 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJP7815S (OI : CTI REF - TBA) AND SDS275B (TP : LKK REF - CC6/CTI20001230/Uka3) on 17/01/2020

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s Hup Motor Trading & Service - Tampines and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

- TP estimated cost of repair

Please let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)