

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 9 April 2020 9:27 AM
To: Gnoh, Pau Loong; SUR
Cc: Ye, Yong Kang Melvin; Henry, Irene James; Teo, Grace
Subject: RE: Pls fwd footage / scene photo ; RE: CMTD2000336/GPL - LKK - SOMPO INSURED: FBJ4474M OUR REF: SLL4939K D.O.A: 20.01.2020
Attachments: PRELI ADVISED.pdf

Dear Pau Loong,

Enclosed preliminary revised of vehicle SLL 4939K
Date of survey: 17/2/2020
Number of days (estimated) : 3 days

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 18 February 2020 10:48 AM
To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; SUR <sur@lkkauto.com>
Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>
Subject: RE: Pls fwd footage / scene photo ; RE: CMTD2000336/GPL - LKK - SOMPO INSURED: FBJ4474M OUR REF: SLL4939K D.O.A: 20.01.2020

Dear Pau Loong,

Please be informed that we have inspected the vehicle SLL 4939K on 17/2/2020.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Sent: Thursday, 23 January 2020 1:47 PM

To: Hua Meng <huameng@live.com.sg>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: Pls fwd footage / scene photo ; RE: CMTD2000336/GPL - LKK - SOMPO INSURED: FBJ4474M OUR REF: SLL4939K D.O.A: 20.01.2020

Dear Jing yee,

With reference above, we would appreciate your assistance to forward the footage / scene photo for our review, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555 | **F:** 6221 3147



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From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 20 January, 2020 5:16 PM

To: Hua Meng <huameng@live.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com'

<assignments@lkkauto.com>; sur@lkkauto.com

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: CMTD2000336/GPL - LKK - SOMPO INSURED: FBJ4474M OUR REF: SLL4939K D.O.A: 20.01.2020

Our Reference: CMTD2000336/GPL

Your Reference: SLL4939K

Without Prejudice

EMAIL ONLY

Date: 20/01/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S HUA MENG SPRAY PAINTING WORKSHOP

Dear Jing Yee,

ACCIDENT INVOLVING FBJ4474M & SLL4939K ON 18.01.2020

We refer to your email reply of today.

We will appoint LKK Auto to conduct the survey.

Hi **LKK AUTO**,

Please make the arrangement to survey for **SLL4939K** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

Please note our office will be closed on 24th January 2020 (Friday). Business will resume on 28th January 2020 (Tuesday).

Wishing you a happy and prosperous Lunar New Year, filled with wealth, good health and success always!

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555 | **F:** 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Hua Meng <huameng@live.com.sg>

Sent: Monday, January 20, 2020 5:10 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Subject: Re: CMTD2000336/GPL - PRI - SOMPO INSURED: FBJ4474M OUR REF: SLL4939K D.O.A: 20.01.2020

Dear Grace

We propose to select LKK Auto Consultants to conduct pre-repair survey.

Kindly assign.

Thank You.

Regards,

Jing Yee

Hua Meng Spray Painting Workshop

1 Kaki Bukit Avenue 6 Blk C

#01-34/#01-61

Singapore 417883

Tel : 6746 5519 Fax : 6743 4896

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, January 20, 2020 4:59 PM

To: Hua Meng <huameng@live.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Henry, Irene James <irene.henry@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: CMTD2000336/GPL - PRI - SOMPO INSURED: FBJ4474M OUR REF: SLL4939K D.O.A: 20.01.2020

Our Reference: CMTD2000336/GPL

Your Reference: SLL4939K

Date: 20/01/2020

Without Prejudice

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S HUA MENG SPRAY PAINTING WORKSHOP

Dear Jing Yee,

ACCIDENT INVOLVING FBJ4474M & SLL4939K ON 18.01.2020

We refer to your Notice of Accident dated 20/01/2020.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

	Pre-Repair Survey		
	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please note our office will be closed on 24th January 2020 (Friday). Business will resume on 28th January 2020 (Tuesday).

Wishing you a happy and prosperous Lunar New Year, filled with wealth, good health and success always!

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555 | **F:** 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Hua Meng <huameng@live.com.sg>

Sent: Monday, January 20, 2020 4:07 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Henry, Irene James <irene.henry@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: PRS - SOMPO INSURED: FBJ4474M OUR REF: SLL4939K D.O.A: 20.01.2020

Dear Sirs

Kindly refer to the attachment for your necessary action and revert your surveyor name list to us urgently.
Your promptly reply will be appreciated by us.

Thank You.

Regards,
Jing Yee
Hua Meng Spray Painting Workshop
1 Kaki Bukit Avenue 6 Blk C
#01-34/#01-61
Singapore 417883
Tel : 6746 5519 Fax : 6743 4896