

Su Li (LKK Auto)

From: venessa.chan@fwd.com
Sent: Monday, 20 January 2020 11:01 AM
To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: motorclaims.sg@fwd.com; lionel.tan@fwd.com
Subject: Pre-Repair Inspection for SKA 9159 G // Accident on 18/01/2020 @ 13:30HR at along Tampines Avenue 5 involving Vehicle Number SKA 9159 G & SME 5632 M

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Nivitha,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

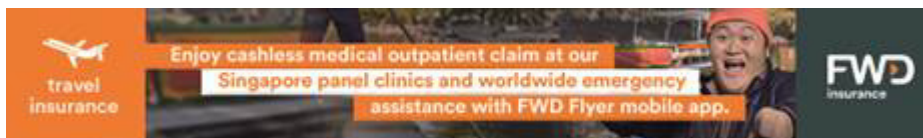


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser
Sent: Monday, January 20, 2020 10:59 AM
To: 'Zoom Autowerks'
Cc: Motor Claims SG - SG Common
Subject: Pre-Repair Inspection for SKA 9159 G // Accident on 18/01/2020 @ 13:30HR at along Tampines Avenue 5 involving Vehicle Number SKA 9159 G & SME 5632 M

Hi Elin,

Thank you for your selection of LKK Auto Consultants.
We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

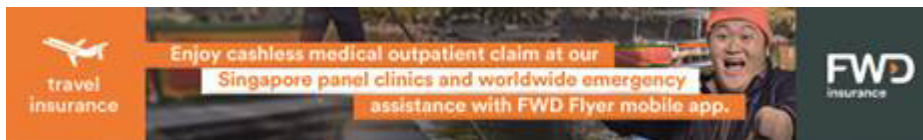


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]

Sent: Monday, January 20, 2020 10:52 AM

To: Venessa Chan - SGUser

Cc: Motor Claims SG - SG Common; Lionel Tan Tian Pei - SGUser

Subject: Re: Pre-Repair Inspection for SKA 9159 G // Accident on 18/01/2020 @ 13:30HR at along Tampines Avenue 5 involving Vehicle Number SKA 9159 G & SME 5632 M

Dear All,

Kindly arrange LKk.

On Mon, Jan 20, 2020, 09:38 <venessa.chan@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Elin,

Refer to your email dated on 19.01.2020 of the PRI Notice of your client's vehicle SKA9159G,

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

***Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.**

Best Regards,

Venessa Chan

Administrative Assistant, Claims

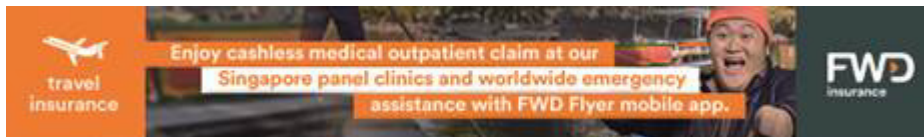


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Zoom Autowerks [mailto:zoomautowerks@gmail.com]

Sent: Sunday, January 19, 2020 9:36 PM

To: Motor Claims SG - SG Common

Subject: Pre-Repair Inspection for SKA 9159 G // Accident on 18/01/2020 @ 13:30HR at along Tampines Avenue 5 involving Vehicle Number SKA 9159 G & SME 5632 M

Dear Sir/Madam,

We are instructed by Ng Bee Hoon to notify you of a road traffic accident on 18/01/2020 at about 13:30HR at along Tampines Avenue 5 involving our client's vehicle registration number SKA 9159 G and vehicle registration number SME 5632 M driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 417808.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any

attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.