

Our Ref : T 0120 / SHC1788T /WT/CK(st)

Your Ref :

Date : 30-Jan-2020

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

CHINA TAIPING INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC1788T YOUR INSURED GBJ8076C
AND OTHER _____ ON 16/01/2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC1788T which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving GBJ8076C we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,740.06
6	<u>5</u> days Loss of Rental @ \$ 125.40 per day	\$ 627.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 3,374.55

HIRER'S CLAIM

7	<u>5</u> days Loss of Income @ \$ 80.00 per days	\$ 400.00
Total Claims :		\$ 3,774.55

We enclose herewith the following documents to support the claims: -

- a) Original repair bill
- b) LTA search slip/s of : GBJ8076C
- c) GIA / Police report/s of : SHC1788T
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - () Tow Fee (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Catherine Koh

CDGE Claims Department

Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Tuesday, 25 February 2020 10:21 AM
To: h_gtan@singnet.com.sg
Cc: Asher Sng (LKKAuto)
Subject: ACCIDENT INVOLVING GBJ 8076C AND SHC 1788T ON 16/01/2020

Our Ref: CC3/CTI20001180/Fea3

25 FEBRUARY 2020

H.G.TAN BUILDING AND PLUMBING CONTRACTOR (BY EMAIL ONLY)

Dear Sir/Madam,

ACCIDENT INVOLVING GBJ 8076C AND SHC 1788T ON 16/01/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHC 1788T against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SHC1788T , GBJ8076C
ALONG NEPAL PARK**¹⁶
ON 17-Jan-20 17:10

I / We

KOK TECK WEE(Hirer) NRIC No.: **SXXXX027D**

and/or

(Relief) NRIC No.: **SXXXX027D**

Taxi Number

SHC1788T

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

17-Jan-2020

Name of Hirer

KOK TECK WEE

Hirer NRIC

SXXXX027D

Signature :



Address

**403 FAJAR ROAD #09-255
670403**

Contact No.

91451229

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN19338419000

Claim No : SNM20D200612C02

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$3,449.15

DOLLARS THREE THOUSAND FOUR HUNDRED FORTY NINE AND CENTS
FIFTEEN ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 1788T

Insured Vehicle No. : GBJ 8076C

Date of Loss : 16/01/2020

Place of Accident : NEPAL PARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : H.G. TAN BUILDING AND PLUMBING CONTRACTOR

Driver Name : SHOO CI HO

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	2,740.06
(3) Loss of Use/Rental/Earning	S\$	701.60
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 3,449.15

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 199303821R

Signature : _____

Date : 23/5/2020

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S) PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO

SHC1788T

INV. NO/DATE

91491054 23.01.2020

MAKE

TOYOTA

JOB NO.

305375417

MODEL

PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG

07.09.2017

DATE/TIME IN

17.01.2020 14:00

CHASSIS CODE

JTDKB3KUX03563960

Description : 3P 16.01.2020

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-3909	PRIG4 PANEL, SUB-ASSY QUARTER RH	1	836.71	25.00	627.53
0002	03-01-0302-2057	PRIG4 CAP WHEEL	1	177.70	25.00	133.27
0003	28-01-9999-2023	APP LOGO REAR DOOR L/R CTPL	1	80.00	0.00	80.00
SUB-TOTAL			:			840.80

JOB NATURE

0001	PB	PANEL BEATING	960.00	960.00
0002	SP	SPRAYPAINT CHARGE	600.00	600.00
0003	17-01	CHECK ALL LIGHTING	50.00	50.00
0004	20-00	TUFF COAT ON AFFECTED PARTS	30.00	30.00

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.

8010012

INVOICE No.

91491054

AMOUNT

2,740.06

BANK/CHQ No.

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010012

CHINA TAIPING INSURANCE CO (S) PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO

SHC1788F

INV. NO/DATE

91491054 23.01.2020

MAKE

TOYOTA

JOB NO.

305375417

MODEL

PRUIS HYBRID(G4)

ODIOMETER READING

DATE OF REG

07.09.2017

DATE/TIME IN

17.01.2020 14:00

CHASSIS CODE

JTDKRB3FUX03563960

S/No	Part No.		Qty	Unit Price	%Disc	Net
0005	20-204	REMOVE/REFIX UPHOLSTERY ASST REPAIR		80.00		80.00
SUB-TOTAL				:		1,720.00

Items total		2,560.80
Add GST @	7.000 %	179.26
Invoice amount		2,740.06

Issued by : KATHERINE TAN 23.01.2020 09:46:27
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.

8010012

INVOICE No.

91491054

AMOUNT

2,740.06

BANK/CHQ No.

Our Ref: CT20010395

Date: 23 January 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 16/01/2020 @ 17:10 hrs
ALONG ALONG NEPAL PARK
INVOLVING GBJ8076C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1788T** (the "Taxi"). The Taxi was hired to **KOK TECK WEE IC NO SXXXX027D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

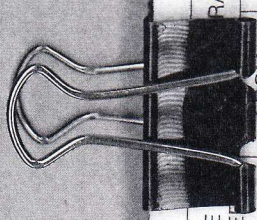
We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



E READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
1513	264	1600	0100
199	386	0400	1505
2530	332	1600	0242
2892	361	0400	1502
3037	145	1600	2200
3677	830	0730	1525
3951	189	1600	0328
4335	372	0730	1425
4712	270	1600	0600
5225	363	0430	1500
5611	236	1600	0500

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
16/01	Tony	4778220	110	0430	0845
16/11	1 km	4801220	252	1600	0100
17/11	Tony	480390	263	0430	1200
17-01-2020	Accident	1010000	110	1400	—
21-01-2020	Repair	1010000	007	1600	—

SK 1887

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBJ8076C	16 Jan 2020 / 17:10:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous

OK

RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBJ8076C (OI : CTI - TBA) and SHC1788T (TP : LKK REF - CC3/CTI20001180/Fea3) on 16.01.2020, Oref : SNM20D200612

Pauline Tham <pauline.tham@sg.cntaiping.com>

Fri 5/15/2020 2:56 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Dear Asher

Please proceed with your proposed offer

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 2,986.16	\$ 2,740.06
2. Loss of Rental (4days x \$125.40)	\$ 627.00	\$ 501.60 (4days x \$125.40)
3. Loss of Income (4days x \$80)	\$ 400.00	\$ 200.00 (4days x \$50)
3. LTA Search Fee	\$ 7.49	\$ 7.49
Total		\$ 3,449.15

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Friday, May 15, 2020 2:45 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Re: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBJ8076C (OI : CTI - TBA) and SHC1788T (TP : LKK REF - CC3/CTI20001180/Fea3) on 16.01.2020, Oref : SNM20D200612

Hi Sir,

We refer to our email dated 26/03/20.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Wednesday, May 13, 2020 8:53 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Re: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBJ8076C (OI : CTI - TBA) and SHC1788T (TP : LKK REF - CC3/CTI20001180/Fea3) on 16.01.2020, Oref : SNM20D200612

Hi Pauline,

We refer to the email below.

Enclosed a copy of the video footage for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Tuesday, May 12, 2020 11:43 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh

<alfred.toh@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBJ8076C (OI : CTI - TBA) and SHC1788T (TP : LKK REF - CC3/CTI20001180/Fea3) on 16.01.2020, Oref : SNM20D200612

Without Prejudice

Dear Asher

We would like to request for video footage from third party for this case.

Please email us the video footage from CDGE.

NOTICE :

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Thanks.

Pauline Tham

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Thursday, March 26, 2020 11:50 AM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBJ8076C (OI : CTI - TBA) and SHC1788T (TP : LKK REF - CC3/CTI20001180/Fea3) on 16.01.2020

Your ref : SNM20D200612C02

Our ref : CC3/CTI20001180/Fea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured against the traffic flow to make a left turn and hit third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,449.15 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 2,986.16	\$ 2,740.06

2. Loss of Rental (4days x \$125.40)	\$ 627.00	\$ 501.60 (4days x \$125.40)
3. Loss of Income (4days x \$80)	\$ 400.00	\$ 200.00 (4days x \$50)
3. LTA Search Fee	\$ 7.49	\$ 7.49
Total		\$ 3,449.15

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 14 February 2020 9:41 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Ben Tang <Ben.Tang@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving GBJ8076C (OI : CTI - TBA) and SHC1788T (TP : LKK REF - CC3/CTI20001180/Fea3) on 16.01.2020

LKK REF - CC3/CTI20001180/Fea3

CTPIS REF - SNM20D200612C02/bt

Dear Mei Kwan/Asher

We refer to your email pertaining to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

Aside to Ben, please assist to keep track on the matter.

Best Regards

Alfred

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 3 February 2020 1:44 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBJ8076C (OI : CTI - TBA) and SHC1788T (TP : LKK REF - CC3/CTI20001180/Fea3) on 16.01.2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 1788T at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)