

Our Ref :	T 0120 / SHC1788T	/WT/CK(st)		ENGI	NEERING	
Your Ref :		711 17 011(01)	-			
Date :	30-Jan-2020	-	CDGE Taxi Claims Dept		Engineering Pte Ltd ad Singapore 579701	
	ING INSURANCE CO LTD		59 Loyang Drive 4th Flr Singapore 508969	Mainline +65 6383 628 Facsimilie +65 6280 975		
3 ANSON RO					www.cdge.com.sg	
	INGLEAF TOWER			Company F	Registration No: 199506048W	
SINGAPORE					Workshops Braddell	
Attn: Moto	or Claims Department	WITHO	UT PREJUDICE		205 Braddell Road Singapore 579701	
	INVOLVING OUR TAXI	SHC1788T	YOUR INSURED	GBJ8076C	Loyang 59 Loyang Drive Singapore 508969	
AND OTHE			ON		Sin Ming _383 Sin Ming Drive	
Vehicle No: vehicle.The vassist them i	suthorised repair workshop for SHC1788T which was invehicle owner and the taxi drawn presenting their claims against damage to the vehicle.	nvolved in the river concerne	captioned accident wi	th your insured authorized us to	45 Pandan Road	
	ent was caused by the negliquitting these claims for your o				Sungei Kadut 7 Sungei Kadut Way Singapore 728791	
TAXI OWNI						
	of Repair			\$ 2,740.06	5	
6 5	days Loss of Rental @		_per day	\$ 627.00		
	Report Fees (Surveyed by	y M/s LKK)		\$ -	_	
	earch Fees Police Report Fees			\$ 7.49 \$ -	<u> </u>	
	g / Medical / Transporation F	ees		\$ -		
	G		Sub Total :			
HIRER'S CL						
75	days Loss of Income @	\$ 80.00	_per days	\$ 400.00		
			Total Claims :	\$ 3,774.55		
a) Origin	herewith the following docur al repair bill		ort the claims: -			
	earch slip/s of :	GBJ8076C SHC1788T	_			
W100	Police report/s of : of authority from owner / him		_			
,	ffic Compound () Towing/Me		ots () Cartificate of Ins	curance		
	ow Fee		e/Mileage record	(x) Rental Rate	letter	
Kindly look in soon as poss	nto the matter and let us hea sible.	r from you on	the settlement of the			
Please note	that it is a condition of any s	ottloment rea	ched that it shall be wit	thout prejudice		

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully Catherine Koh

CDGE Claims Department

Tel: 6214 8733 Fax: 6214 1843 Email; catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.



Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)

Sent: Tuesday, 25 February 2020 10:21 AM

To: h_gtan@singnet.com.sg
Cc: Asher Sng (LKKAuto)

Subject: ACCIDENT INVOLVING GBJ 8076C AND SHC 1788T ON 16/01/2020

Our Ref: CC3/CTI20001180/Fea3

25 FEBRUARY 2020

H.G.TAN BUILDING AND PLUMBING CONTRACTOR (BY EMAIL ONLY)

Dear Sir/Madam,

ACCIDENT INVOLVING GBJ 8076C AND SHC 1788T ON 16/01/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHC 1788T against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

16

ACCIDENT INVOLVING TOYOTA PRIUS SHC1788T , GBJ8076C

ON 17-Jan-20 17:10

ALONG

ALONG NEPAL PARK

I / We

KOK TECK WEE

(Hirer) NRIC No.: SXXXX027D

and/or

(Relief) NRIC No.: SXXXX027D

Taxi Number

SHC1788T

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

17-Jan-2020

Name of Hirer

KOK TECK WEE

Hirer NRIC

SXXXX027D

Signature:

Com

Address

403 FAJAR ROAD #09-255

670403

Contact No.

91451229

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN19338419000 Claim No : SNM20D200612C02

Claimant : COMFORT TRANSPORATION PTE LTD

Amount : \$\$3,449.15

DOLLARS THREE THOUSAND FOUR HUNDRED FORTY NINE AND CENTS

FIFTEEN ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 1788T Insured Vehicle No. : GBJ 8076C

Date of Loss : 16/01/2020 Place of Accident : NEPAL PARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : H.G. TAN BUILDING AND PLUMBING CONTRACTOR

Driver Name : SHOO CI HO

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(4)	Loss of Use /Rental/Earning GIA/Police Reports/	S\$	701.60
	Investigation Results/Search Fees	S\$	7.49
(5)	Medical Reports/Expenses	S\$	
(6)	Survey Fees/Towing Fee/Disbursement	S\$	
(7)	Cost including Disbursement	S\$ =====	
	TOTAL	s s	3,449.15

Claimant Name: COMFORT TRANSPORATION PTE LTD NRIC No : 199303821R

Signature : ______CLAIMS DEPARTMENT

COMFORTDELGNO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969

"The contents of this document apply to vehicle damages only All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to: COMFORTDELGRO ENGINEERING PTE LID



A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops
59 Leyang Drive Singapore 508969
383 Sin Ming Drive Singapore 575717
45 Pandan Road Singapore 60286
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W Page:

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE SG 079909

CONTACT NO: 62222366

S/No Part No.

VKHCLK NO SHC17881

INV. NO/DATK 91491054 23.01.2020

MAKK TOYOTA

JOR NO 305375417

别)isc

0.00

W()))),,,

PRIUS HYBRID(G4)

()IX)METER READING

DATE OF REG 07.09.2017

1

DATE/TIME IN 17.01.2020 14:00

Net.

80.00

30.00

CHASSIS CODE J'I'DKB3FUX03563960

Oty Unit Price

Description: 3P 16.01.2020

28-01-9999-2023

APP LOGO REAR DOOR L/R

CIPI,

PART REQUISITION 0001 04-01-0302-3909 PRIG4 PANEL SUB-ASSY 1 836.71 25.00 627.53 QUARTER RH 03-01-0302-2057 PRIG4 CAP WHEEL, · Same 177.70 25.00 133.27

> SUB-TOTAL 840.80

80.00

30.00

JOB NATURE

PB PANEL BEATING 960.00 960.00 0002 SP SPRAYPAINT CHARGE 600.00 600.00 CHECK ALL LIGHTING 0003 50.00 50.00

> TUFF COAT ON AFFECTED PARTS.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELCRO

0004

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. **AMOUNT** BANK/CHQ No. 8010012 91491054 2,740.06

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY



A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops
59 Loyang Drive Singapore 508969
383 Sin Ming Drive Singapore 575717
45 Pandan Road Singapore 609286
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W

801.001.2

CHINA TAIPING INSURANCE CO (S)PTE LID SPRINGLEAF TOWER

ANSON ROAD #16-00 SINGAPORE SG 079909

CONTACT NO: 62222366

VEHCLE NO SHC1.788T

INV. NO/DATE 91491054 23.01.2020

MAKK TOYOTA JOR NO. 305375417

&Disc

M()T)KI,

PRIUS HYBRID (G4)

OTX)METER READING

DATE OF REG 07.09.2017

DATE/TIME IN 17.01.2020 14:00

CHASSIS CODE JTDKB3FUX03563960

Qty Unit Price

S/No Part No.

REMOVE/REFIX UPHOLSTERY

Net.

0005 20-204

80.00

80.00

SUB-TOTAL

1,720.00

Items total

2,560.80

Add GST @

7.000 %

179.26

Invoice amount.

2,740.06

Issued by : KATHERINETAN 23.01.2020 09:46:27
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd A member of COMFORTDELGRO

Head Office:

205 Braddell Road Singapore 579701

Kindly note that no receipt shall be issued unless requested. CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91491054	2,740.06	

Our Ref: CT20010395

Date: 23 January 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

16/01/2020 @ 17:10 hrs

ALONG

ALONG NEPAL PARK

INVOLVING

GBJ8076C

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHC1788T (the "Taxi"). The Taxi was hired to KOK TECK WEE IC NO SXXXX027D a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.40 per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Manager, Fleet Safety

This is a computer generated letter. No signature is required.

	HOURS OPERATED (TIME)	FROM TO	x+0 260	0010	0400 1200	7 237	1900 -			
	MILEAGE	(KM)			59e	7	(M)		20	
COOL OK	MILEAGE READING		3 1 4 1 6 4	77 100 1	48 2390	2000				
20	S CANADA TO TAKE	NAIVIE OF DRIVER		2	12) Metober	O Copper			
	L	DAIE	1001		7	108-10-L	1-01-20	\$		

	\$
RATED (TIME)	13 50 5 50 5 50 5 50 5 50 5 50 5 50 5 50
FROM	10 10 10 10 10 10 10 10 10 10 10 10 10 1
MILEAGE TRAVELLE	382 22 22 22 22 22 22 22 22 22 22 22 22 2
E READING	- 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2

A Singapore Government Agency Website

Enquire Vehicle Insurance Details

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

GBJ8076C 16 Jan 2020 / 17:10:00 Successful C01 CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous OK

RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBJ8076C (OI: CTI - TBA) and SHC1788T (TP: LKK REF - CC3/CTI20001180/Fea3) on 16.01.2020, Oref: SNM20D200612

Pauline Tham <pauline.tham@sg.cntaiping.com>

Fri 5/15/2020 2:56 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Dear Asher

Please proceed with your proposed offer

	Amount Claimed			Amount Revised			
1. Cost of Repairs (with GST)	\$	2,986.16	\$:	2,740.06			
2. Loss of Rental (4days x \$125.40)	\$	627.00	\$	501.60 (4days x \$125.40)			
3. Loss of Income (4days x \$80)	\$	400.00	\$	200.00 (4days x \$50)			
3. LTA Search Fee	\$	7.49	\$	7.49			
	Total		\$	3,449.15			

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Friday, May 15, 2020 2:45 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Re: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBJ8076C (OI: CTI - TBA) and SHC1788T (TP:

LKK REF - CC3/CTI20001180/Fea3) on 16.01.2020, Oref: SNM20D200612

Hi Sir,

We refer to our email dated 26/03/20.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >

Sent: Wednesday, May 13, 2020 8:53 AM

To: Pauline Tham pauline.tham@sg.cntaiping.com; Ben Tang Sen.Tang@sg.cntaiping.com

Cc: Chee So Chow < sochow.chee@sg.cntaiping.com>; Claims Dept of CTI < claimsdept@sg.cntaiping.com>; Alfred Toh < alfred.toh@sg.cntaiping.com>

Subject: Re: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBJ8076C (OI : CTI - TBA) and SHC1788T (TP : LKK REF - CC3/CTI20001180/Fea3) on 16.01.2020, Oref : SNM20D200612

Hi Pauline,

We refer to the email below.

Enclosed a copy of the video footage for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Tuesday, May 12, 2020 11:43 AM

To: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>; Ben Tang < Ben.Tang@sg.cntaiping.com>

Cc: Chee So Chow < sochow.chee@sg.cntaiping.com >; Claims Dept of CTI < claimsdept@sg.cntaiping.com >; Alfred Toh

<alfred.toh@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBJ8076C (OI: CTI - TBA) and SHC1788T (TP:

LKK REF - CC3/CTI20001180/Fea3) on 16.01.2020, Oref: SNM20D200612

Without Prejudice

Dear Asher

We would like to request for video footage from third party for this case.

Please email us the video footage from CDGE.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Sent: Thursday, March 26, 2020 11:50 AM **To:** Ben Tang Ben.Tang@sg.cntaiping.com

 $\textbf{Cc:} \ \ \text{Chee So Chow} < \underline{\text{sochow.chee}} \\ \underline{\text{@sg.cntaiping.com}} >; \ \text{Claims Dept of CTI} < \underline{\text{claimsdept}} \\ \underline{\text{@sg.cntaiping.com}} >; \ \text{Alfred Tohology}$

<alfred.toh@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBJ8076C (OI: CTI - TBA) and SHC1788T (TP: LKK

REF - CC3/CTI20001180/Fea3) on 16.01.2020

Your ref : SNM20D200612C02 Our ref : CC3/CTI20001180/Fea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured against the traffic flow to make a left turn and hit third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " COMFORTDELGRO ENGINEERING PTE LTD" at \$3,449.15 (all-in).

The summary is as follows: -

Amount Claimed Amount Revised

\$ 2,740.06

1. Cost of Repairs (with GST) \$ 2,986.16

2. Loss of Rental (4days x \$125.40) \$ 627.00 \$ 501.60 (4days x \$125.40) 3. Loss of Income (4days x \$80) \$ 400.00 \$ 200.00 (4days x \$50) 3. LTA Search Fee

3. LTA Search Fee \$ 7.49 \$ 7.49
Total \$ 3,449.15

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Pava Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh < alfred.toh@sg.cntaiping.com>

Sent: Friday, 14 February 2020 9:41 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Asher Sng

(LKKAuto) < AsherSng@lkkauto.com>

Cc: Ben Tang < Ben. Tang@sg.cntaiping.com >; Alfred Toh < alfred.toh@sg.cntaiping.com >; Chee So Chow

<sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving GBJ8076C (OI: CTI - TBA) and SHC1788T (TP: LKK

REF - CC3/CTI20001180/Fea3) on 16.01.2020

LKK REF - CC3/CTI20001180/Fea3 CTPIS REF - SNM20D200612C02/bt

Dear Mei Kwan/Asher

We refer to your email pertaining to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

Aside to Ben, please assist to keep track on the matter.

Best Regards

Alfred

From: Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>>

Sent: Monday, 3 February 2020 1:44 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBJ8076C (OI: CTI - TBA) and SHC1788T (TP: LKK REF -

CC3/CTI20001180/Fea3) on 16.01.2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 1788T at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd